

# Rethinking I-94: Engagement

FHWA Public Engagement Peer Exchange - June 12<sup>th</sup>, 2018
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## Overview

- History
- What We Did
- What We Learned
- Outcomes



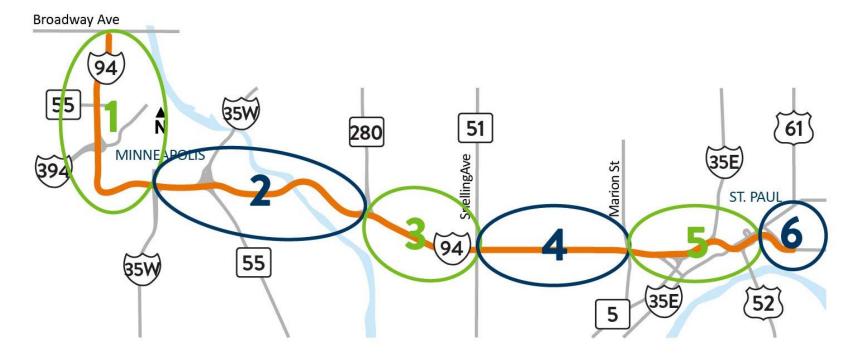
# How Did We Get Here?





### Study Area by Zones

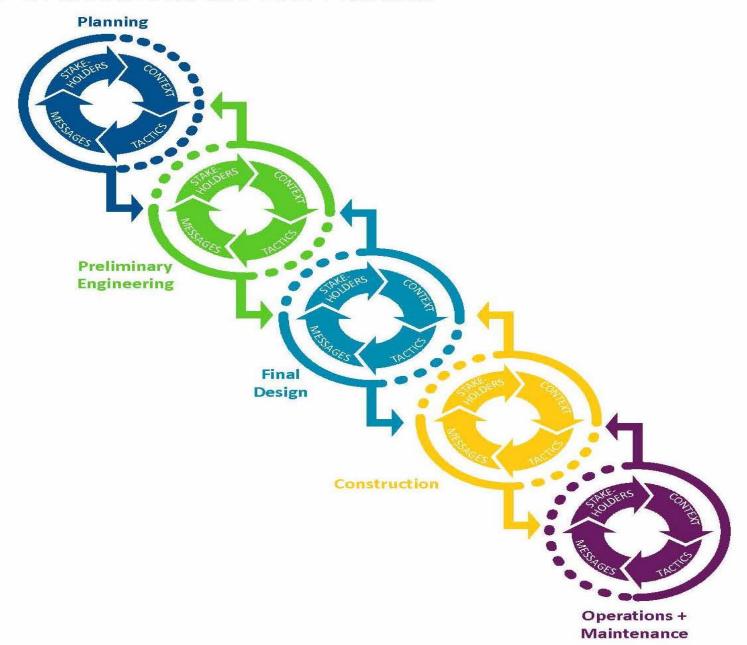
#### ----- Project area



- 1. Broadway Ave to I-35W
- 2. I-35W to Hwy 280
- 3. Hwy 280 to Snelling Ave

- 4. Snelling Ave to Marion St
- 5. Marion St to Mounds Blvd
- 6. Mounds Blvd to Hwy 61

#### **EXHIBIT 1: PUBLIC ENGAGEMENT PROCESS**



### Baseline: **2,200+** completed surveys

#### **Purpose**

- Build a foundation to measure:
- Community perception, satisfaction and confidence in MnDOT
- Opportunity to participate in past engagement
- How they receive their information

#### **Key Takeaways**

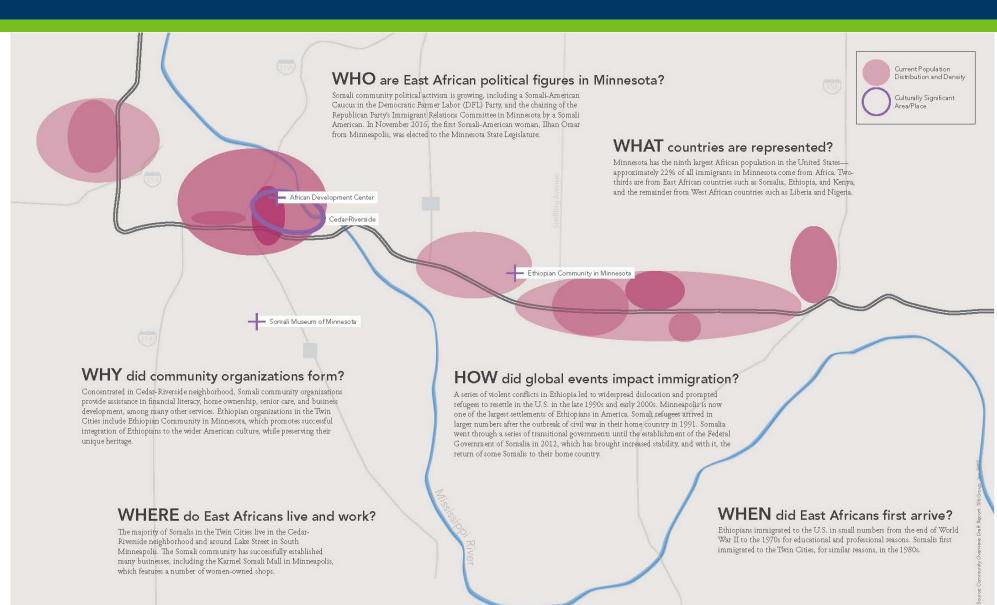
- Few surprises ... validates what we know already
- 70 percent say it is important that they provide their opinions and ideas to MnDOT.



# Zone Profiles – Community Overviews (Recent African Communities)

#### **Key Takeaways ...**

- 12.8 percent of the total population of the I-94 Corridor (Somali & Ethiopian two largest populations)
- Somalis first immigrated to Twin Cities in 1980s (educational & professional reasons)
- Arrived in larger numbers in early 1990s due to civil war in Somalia
- Growing number returning to Somalia (stability back home)



# Listening Sessions: 75+ people 225+ One on One

#### **Purpose**

- Learn how to better engage with communities and begin to form resilient relationships
- Obtain a better sense of community needs to help guide engagement

#### **Key Takeaways - Themes/Needs**

- Transparency
- Ample lead time
- Horizontal, not just vertical, connections
- Meet community where THEY are
- Neighborhoods and District Council resources vary
- Clarify "role of MnDOT"
- "Be present and listening"



### Listening for "Values": 800 Interviews and 1200+ Surveys

#### **Purpose**

• Gain an understanding of the **attitudes**, **desires** and **values** of residents impacted by the I-94 freeway in order to plan more effective, targeted activities to engage audiences

#### **Key Takeaways**

- Active contributors concerned about:
  - More traffic lanes
  - Better maintenance
  - Better traffic flow
  - Wider roads or lanes
- Hands-on participants concerned about:
  - Safety
  - Pedestrian-friendly features
  - Green space
  - Access

#### Informed observers concerned about:

- More traffic lanes and traffic flow
- Better maintenance
- Safe ramps and better access
- Noise

#### Unreached observers concerned about:

- Traffic flow
- Better maintenance
- Access
- Noise

### 6 Visioning Workshops & 15 Community Events: 443 Comments

### **Purpose**

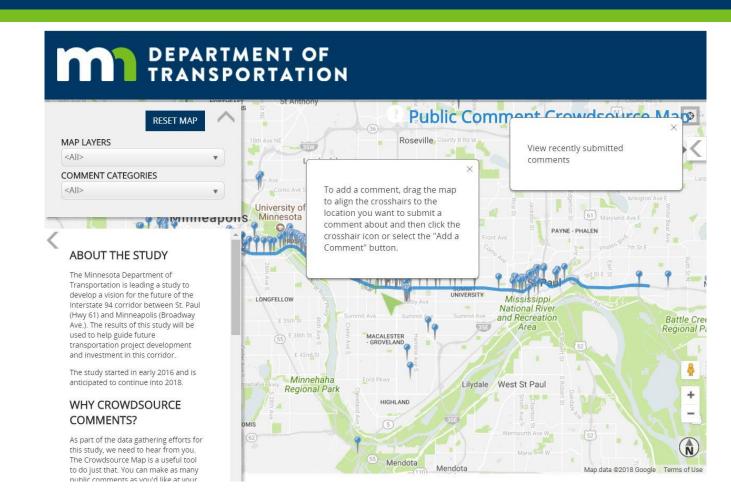
- Neighborhood-level transportation values, issues and concerns
- Better understand vision(s)
- Ground work for next steps of engagement
- Understand communities along I-94 and how the freeway affects them.
- What works well and what needs improvement on, along and across I-94.



### Interactive Map: 250+ Comments

#### **Purpose**

- Alternative Engagement
- "Impacted" and "User" vision(s)
- Freeway Impacts
- Works Well
- What Needs Improvement







# Bringing it all together

# **Engagement - Guiding Commitments**

### **What Communities Expect from MnDOT**

COMMITMENT	DESCRIPTION
VISION	Understanding a community's underlying values and issues of importance, now and into the future, to articulate common ground. Building toward that vision with each project, and demonstrating that commitment to communities over time.
TRANSPARENCY	Communicating realistic timelines, participation impact, funding realities, decision-making processes, and levels of authority. Making visible the context of the whole process at each step.
RESPECT/AUTHENTICITY	Providing timely, accessible information as well as multiple options for participation. Acknowledging issues and constraints communicated by stakeholders.
CO-POWER	Cultivating joint ownership of each stage of the process, acknowledging that local knowledge is valid and valuable expertise. Including communities in identifying criteria for prioritizing decisions, and being partners in problem solving.
INCLUSIVITY	Creating inclusive partnerships and teams, from vision to construction. Ensuring that multiple voices are engaged and are reflected in decision making.

# Engagement – Livability Framework

### **What Communities Expect from the Project Work**

CATEGORY	DESCRIPTION
HEALTH AND ENVIRONMENT	Quality of life, comfortable environment, wellbeing, sustainability, green space, land use, health, communication, tangible benefits
SAFETY	Personal security, livability
SENSE OF PLACE AND LEGACY	Vibrancy, sense of place and identity, cultural pride, our future
ECONOMICS	Jobs, business vitality (opportunities and development), wealth generation, revenue generation, affordability over time
TRUST	Familiarity, cohesion, stakeholder involvement, good faith collaborations, collaborative work with an interdisciplinary and multi-jurisdictional team, resilient relationships
CONNECTIONS	Infrastructure aligning with meaningful physical, social, and cultural community connections
EQUITY	Inclusive of all people (all races, ethnicities, incomes and abilities) with extra effort to ensure that historically under-represented populations are included and, to the extent possible, past inequities are addressed

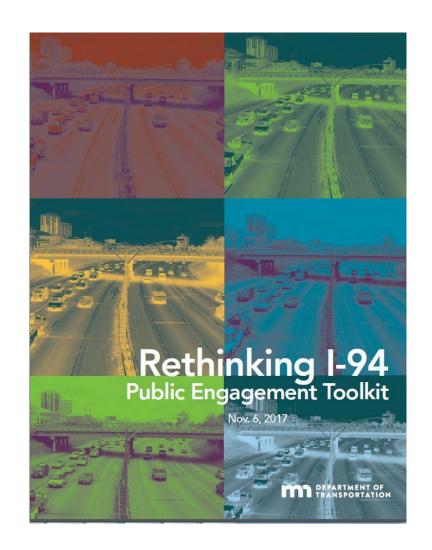
## Public Engagement Toolkit

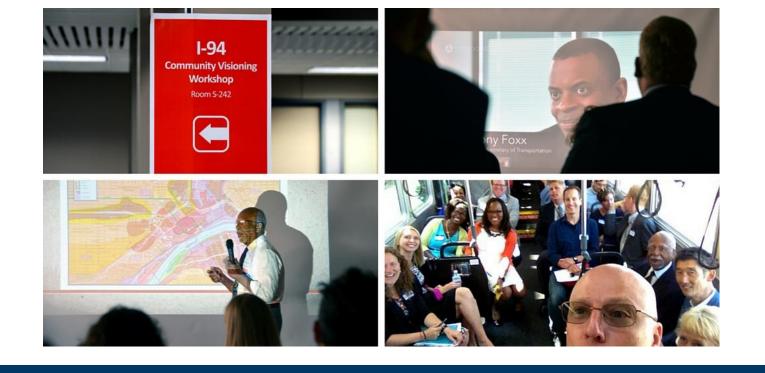
Project managers and teams can use to develop project-specific plans for public engagement

Projects of all sizes and types; can be used for other projects and studies.

Features a variety of *engagement tools* to assist in the creation of plans

- Zone Profiles
- Historical and Community Overviews
- Market Segmentation
- Community Comments Database





# QUESTIONS – THANK YOU

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