Citrix Receiver Installation Guide

Uninstall Existing Citrix Receiver Client (Skip to step 2 if you do not have a prior version of Citrix Receiver installed)

1. Navigate to Control Panel and Programs and Features. Right Click Citrix Receiver and choose uninstall. For Windows 7, Windows 8, and Windows 10 the options past this step are the exact same.

Windows 7

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Control Panel >	All Control Panel Items Programs and Features							
File Edit View Tools Help								
Control Panel Home	Uninstall or change a program							
View installed updates	To uninstall a program, select it from the list and then click Uninstall. Change, or Repair.							
🚱 Turn Windows features on or								
off	Organize 🔻							
Install a program from the network	Name	Publisher	Installed On	Size	Version			
	IADULITS7D111	Delivered by Citrix	6/27/2017		1.0			
	35WSmartBridge New	Delivered by Citrix	3/27/2017		1.0			
	Adobe Flash Player 26 ActiveX	Adobe Systems Incorporated	7/19/2017	19.1 MB	26.0.0.137			
	Adobe Flash Player 26 NPAPI	Adobe Systems Incorporated	7/19/2017	19.6 MB	26.0.0.137			
	🙏 Adobe Reader XI (11.0.18)	Adobe Systems Incorporated	1/4/2017	188 MB	11.0.18			
	Adopt A Highway Program	Delivered by Citrix	3/27/2017		1.0			
	🕼 Apple Application Support (32-bit)	Apple Inc.	7/20/2015	96.0 MB	3.2			
	🕼 Apple Application Support (64-bit)	Apple Inc.	7/20/2015	109 MB	3.2			
	🗇 Apple Mobile Device Support	Apple Inc.	7/20/2015	27.9 MB	8.2.1.3			
	🔄 Apple Software Update	Apple Inc.	1/22/2015	2.38 MB	2.1.3.127			
	💝 Bonjour	Apple Inc.	1/22/2015	2.00 MB	3.0.0.10			
	Calisto DFU Driver (x64)	Plantronics, Inc.	1/22/2015	912 KB	2.4.49092.0			
	Citrix Receiver 4.8	Citrix Systems, Inc.	6/26/2017	60.0 MB	14.8.0.1010			

Windows 10

Programs and Features								
← → < ↑ 👩 > Control Panel > All Control Panel Items > Programs and Features								
Control Panel Home Uninstall or change a program								
View installed updates	To uninstall a program, select it from the list and then click Uninstall, Change, or Repair.							
Turn Windows features on or								
off	Organize 🔻 Uninstall							
Install a program from the network	Name	Publisher	Installed On	Size	Version			
	VMware Tools	VMware, Inc.	7/31/2017	78.6 MB	10.1.10.6082533			
	Remote PC	Delivered by Citrix	6/27/2017		1.0			
	Microsoft Office Professional Plus 2013	Microsoft Corporation	6/23/2017	48.8 MB	15.0.4569.1506			
	🥪 Microsoft Silverlight	Microsoft Corporation	6/22/2017	101 MB	5.1.50907.0			
	🝌 Adobe Reader XI (11.0.18)	Adobe Systems Incorporated	6/20/2017	460 MB	11.0.18			
	Citrix Receiver 4.8	Citrix Systems, Inc.	6/19/2017	11.0 MB	14.8.0.1010			
	Programs and Features →	Programs and Features →	Programs and Features →	Programs and Features →	Programs and Features → ▲ ▲ ▲ Control Panel → All Control Panel Items → Programs and Features Control Panel Home View installed updates Turn Windows features on off Install a program from the network View installe updates Install a program from the network View install a program from the network View install a program from the network View install a program from the network View install a program from the network View install a program from the network View install a program from the network View install a program from the network View install a program from the network View install a program from the network View are Tools Patient PC Microsoft Office Professional Plus 2013 Microsoft Corporation 6/22/2017 Microsoft Silverlight Microsoft Corporation 6/22/2017 Microsoft Silverlight Microsoft Corporation 6/22/2017 4			

Install Latest Citrix Receiver Client

2. Browse to <u>http://webportal.dot.state.mn.us/</u> and click on the Citrix Client Tab.



 Click on the Client Bullet and it will route you to <u>https://www.citrix.com/products/receiver/</u> and provide the latest Citrix Receiver client released



Click Download Receiver for Windows.



4. Once the Download is completed (depends on your internet connection speed) go ahead and run CitrixReceiver.exe and click Start to kick off the install.



Choose "I accept the license agreement" and select next.

Citrix Receiver	×
License Agreement	
You must accept the license agreement below to proceed.	
CITRIX RECEIVER LICENSE AGREEMENT	
This is a legal agreement ("AGREEMENT") between you, the Licensed User, and Citrix Systems, Inc., Citrix Systems International GmbH, or Citrix Systems Asia Pacific Pty Ltd. Your location of receipt of this component (hereinafter "RECEIVER") determines the licensing entity hereunder (the applicable entity is hereinafter referred to as "CITRIX").	Ŧ
☑ I accept the license agreement	
Next	Cancel

Check "Enable Single Sign-On" and click Install.

O Citrix Recei	ver	x
	Enable Single Sign-on	
	When enabled, single sign-on remembers your credentials for this device, so that you can connect to other Citrix applications without having to log on each time. You should do this only if your IT administrator has instructed you to. This will take effect the next time you log on to this device.	
	V Enable single sign-on	
	For more information on configuring single sign-on, please see article CTX133982 at citrix.com/support.	
	Install	icel

Click Add Account.

Citrix Receiver	×	
citrix Receiver		
Instal	ation successful	
email or a server addre Finish, and you can se	ss, click Add Account. Otherwise, click t up an account later.	
	Add Account Finish]

Enter https://webportal3.dot.state.mn.us/ and place a check box in "Do not show this window automatically at logon" and click Add

Citrix Receiver	×
Add Account	
Enter your work email or server address provided by your IT department:	
https://webportal3.dot.state.mn.us/]
Do not show this window automatically at logon.	
Add C	lose

Enter your MnDOT Login Credential's (the ones you use to login to your workstation and email) and select "Remember my Password"

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User name: do Password:	omain\user or user@domain.com Remember my password Log On Cancel	User name: Password:	ad\karn1jam Remember my password Log On Cancel
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Installation of Citrix Receiver is now complete.



If you need further assistance with using Citrix-please check out our Citrix Usage guide located <u>here</u> or call the service desk at 651-355-0200.

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	App	s 📙	Fixes	📙 Logins	; <mark> </mark> , To	ools 📙 References	Rersonal		
						WebPortal Home	Citrix Client	FAQs	Contacts
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