

## SUGGESTIONS FOR SERVICE ENHANCEMENTS

Updated: 05/2012	<b>Transit Coordination</b>	<b>Transit Cooperative</b>	<b>Consolidated /Partnered /Merged Transit System</b>
<b>PERSONNEL</b>			
Employee Status	Employees retained by individual agencies	Employees retained by member agencies	All employed by consolidated system
Specialty Positions, e.g. <ul style="list-style-type: none"> <li>• Operations Manager</li> <li>• Safety Director<sup>1</sup></li> <li>• Procurement Specialist</li> <li>• Technology Coord.</li> </ul>	Provides advice and assistance to other agencies	Employed by home agency, responsible specialty to all agencies in cooperative	All employed by consolidated
<b>VEHICLES</b>			
Vehicle Ownership	Vehicle titles are held by individual agencies	Vehicle titles are held by member agencies	Vehicle titles are held by consolidated system
Vehicle Usage	May be used in other areas and cross jurisdictional boundaries	Division of Service Area by member agencies	Large system boundaries
Vehicle Maintenance		One transit system operates maintenance program that services many federally funded vehicles	
Insurance	Insurance on vehicles held by individual agencies <sup>1</sup>	Insurance consortium	Insurance policy held by consolidated system
<b>SERVICE PLANNING AND DELIVERY</b>			
Service Planning	Shared discussion	Jointly by member agencies	Centralized by consolidated system
Dispatch	Sharing arrangement	Centralized or decentralized	Centralized
Marketing (new as separate category)	Individual identity with some acknowledgement of shared activities	Shared identity	Single identity of system

<sup>1</sup> Responsible for Safety Training, Drug and Alcohol Program, Emergency Management

Volunteer Program <sup>2</sup>		Program covers multiple entities, individual management	Single manager for all entities
<b>ADMINISTRATION</b>			
MnDOT Section 5311 Grant Contract	Same as now	Lead agency designated to contract with state	Consolidated system
Billing	Shared practices/procedures	Standardized	Centralized computer system
Data Collection & Reporting	Each member reports own data	Aggregate data reported with acknowledgement of different contributors	All data reported in aggregate
Procurement	No change	Shared purchases (piggybacks)	Single purchasing system
<b>ORGANIZATION</b>			
Organization Structure	Coordinating Council	Advisory Board (Member Systems)	Board of Directors (Local Elected Officials)
Legal Relationship	Memorandum of Understanding	Formal contractual agreements	Joint Powers Agreement
<b>OTHER (Describe:)</b>			
Other:			
Other:			
Other:			

<sup>2</sup> May be a combination of public transit and private program volunteer management