

Minnesota Public Transit Systems – 2010 Ridership and Revenue Hours Summary

	Total Riders	Total Revenue Hours
Greater Minnesota	11,115,340	1,068,102
Urbanized	7,142,360	322,072
Elderly and Disabled	222,528	85,850
Small Urban	997,611	95,876
Rural	2,752,841	564,304
Twin Cities Metropolitan Area	90,972,943	3,412,501
Metro Transit – Regular Route Bus	66,040,533	1,921,898
Metro Transit - Light Rail Transit	10,455,860	140,005
Metro Transit - Commuter Rail	710,426	16,341
Metro Mobility	1,410,369	688,039
Metropolitan Council Contracted Services – Regular Route Bus	2,915,286	184,666
Metropolitan Council Contracted Services – Transit Link	286,294	118,949
Metropolitan Council Contracted Services – Vanpool	182,457	26,826
Suburban Transit Providers	4,772,240	230,944
Other Services/Providers	4,199,478	84,833

Greater Minnesota Transit Ridership

	Ridership 2009	Ridership 2010	% Change	2010 % of GM Ridership
Elderly and Disabled (ADA Complementary Paratransit)				
Duluth Transit Authority STRIDE	25,198	25,590	2%	0.2%
East Grand Forks Transit Dial-A-Ride	4,518	4,538	0%	0.0%
Moorhead Metropolitan Area Transit Paratransit	18,506	19,174	4%	0.2%
Rochester Dial-A-Ride	39,868	40,717	2%	0.4%
St. Cloud Metro Bus Dial-A-Ride	133,211	132,509	-1%	1.2%
Total - Elderly and Disabled	221,301	222,528	1%	2.0%
Rural				
Arrowhead Transit	536,876	623,811	16%	5.6%
Austin-Mower County Area Transit	70,226	78,748	12%	0.7%
Becker County Transit	41,043	33,674	-18%	0.3%
Brainerd & Crow Wing Public Transit	82,214	83,160	1%	0.7%
Brown County Heartland Express	64,320	64,098	0%	0.6%
Chisago-Isanti County Heartland Express	64,684	62,576	-3%	0.6%
Clay County Transit	12,226	--	--	--
Community Transit of Western Community Action	131,996	128,708	-2%	1.2%
Cottonwood County Transit	18,883	19,163	1%	0.2%
Dawson Heartland Express	21,090	24,824	18%	0.2%
FAR North Public Transit	26,813	26,294	-2%	0.2%
Faribault County Prairie Express	10,984	10,735	-2%	0.1%
Fosston Transit	14,834	17,294	17%	0.2%
Grant County Alpha Transit	14,779	14,002	-5%	0.1%
Hubbard County Heartland Express	26,232	25,062	-4%	0.2%
Kandiyohi Area Transit	117,784	109,482	-7%	1.0%
Lincoln County Heartland Express	12,162	11,846	-3%	0.1%
Mahnomen County Heartland Express	11,322	10,624	-6%	0.1%
Martin County Express	66,578	62,400	-6%	0.6%
Meeker County Public Transit	62,936	60,772	-3%	0.5%
Murray County Heartland Express	8,917	9,292	4%	0.1%
Paul Bunyan Transit	99,547	96,270	-3%	0.9%
Pine River Ride With Us Bus	6,685	7,191	8%	0.1%
Pipestone County Transit	39,620	36,037	-9%	0.3%
Prairie Five Rides	80,207	78,281	-2%	0.7%
Prairieland Transit	39,347	39,558	1%	0.4%
Rainbow Rider Transit	137,260	143,746	5%	1.3%
Red Lake Transit	9,614	9,542	-1%	0.1%
Renville County Heartland Express	38,062	48,339	27%	0.4%
RiverRider Public Transit System	73,055	74,235	2%	0.7%
Rock County Heartland Express	28,506	24,289	-15%	0.2%
SEMCAC Transportation	38,961	42,551	9%	0.4%
Steele County Area Transit	48,583	45,717	-6%	0.4%
Three Rivers Hiawathaland Transit	109,484	125,212	14%	1.1%
Timber Trails Public Transit (previously Mille Lacs)	23,305	27,295	17%	0.2%
Trailblazer Transit	131,611	140,261	7%	1.3%
Transit Alternatives	123,316	125,112	1%	1.1%
Tri-CAP Transit Connection	78,781	79,763	1%	0.7%
Tri-Valley Heartland Express Bus	68,754	69,626	1%	0.6%

Greater Minnesota Transit Ridership Continued

	Ridership 2009	Ridership 2010	% Change	2010 % of GM Ridership
Wadena County Friendly Rider Transit	38,396	44,024	15%	0.4%
Watonwan Take Me There	18,715	19,227	3%	0.2%
Total - Rural	2,648,708	2,752,841	4%	24.8%
Small Urban				
Albert Lea Transit	43,180	41,185	-5%	0.4%
Benson Heartland Express	48,207	44,510	-8%	0.4%
Faribault Flyer	18,482	16,695	-10%	0.2%
Granite Falls Heartland Express	21,800	22,684	4%	0.2%
Hibbing Area Transit	49,266	53,947	10%	0.5%
Le Sueur Heartland Express	25,836	26,538	3%	0.2%
Mankato – Greater Mankato Transit System	367,282	354,445	-3%	3.2%
Montevideo Heartland Express	23,548	25,492	8%	0.2%
Morris Transit	59,197	58,866	-1%	0.5%
Northfield Transit	35,849	35,072	-2%	0.3%
St. Peter Transit	64,158	68,800	7%	0.6%
Stewartville Heartland Express	11,090	11,007	-1%	0.1%
Winona Transit Service	217,633	238,370	10%	2.1%
Total - Small Urban	985,528	997,611	1%	9.0%
Urbanized				
Duluth Transit Authority - Regular Route	3,062,925	3,023,352	-1%	27.2%
East Grand Forks Transit - Regular Route	23,603	24,973	6%	0.2%
La Crescent Apple Express	18,940	22,127	17%	0.2%
Moorhead Metropolitan Area Transit – Fixed Route	378,463	358,646	-5%	3.2%
Rochester Public Transit – Regular Route	1,584,502	1,520,526	-4%	13.7%
St. Cloud Metro Bus Fixed Route	2,132,863	2,192,736	3%	19.7%
Total - Urbanized	7,201,296	7,142,360	-1%	64.3%
Total All Groups	11,056,833	11,115,340	1%	100.0%

Greater Minnesota Transit Revenue Hours

	Hours 2009	Hours 2010	% Change	2010 % of GM Hours
Elderly and Disabled (ADA Complementary Paratransit)				
Duluth Transit Authority STRIDE	17,114	15,765	-7.9%	1.48%
East Grand Forks Transit Dial-A-Ride	4,764	4,817	1.1%	0.45%
Moorhead Metropolitan Area Transit Paratransit	7,635	9,356	22.5%	0.88%
Rochester Dial-A-Ride	12,393	12,385	-0.1%	1.16%
St. Cloud Metro Bus Dial-A-Ride	43,648	43,527	-0.3%	4.08%
Total - Elderly and Disabled	85,554	85,850	0.3%	8.04%
Rural				
Arrowhead Transit	76,746	93,403	21.7%	8.74%
Austin-Mower County Area Transit	15,677	15,907	1.5%	1.49%
Becker County Transit	5,616	6,862	22.2%	0.64%
Brainerd & Crow Wing Public Transit	16,908	17,091	1.1%	1.60%
Brown County Heartland Express	11,090	10,752	-3.1%	1.01%
Chisago-Isanti County Heartland Express	32,318	20,076	-37.9%	1.88%
Clay County Transit	3,638	--	--	--
Community Transit of Western Community Action	26,023	26,166	0.5%	2.45%
Cottonwood County Transit	3,205	3,090	-3.6%	0.29%
Dawson Heartland Express	2,153	2,157	0.2%	0.20%
FAR North Public Transit	7,187	9,101	26.6%	0.85%
Faribault County Prairie Express	4,310	4,478	3.9%	0.42%
Fosston Transit	2,449	2,288	-6.6%	0.21%
Grant County Alpha Transit	1,381	2,846	106.0%	0.27%
Hubbard County Heartland Express	4,742	5,229	10.3%	0.49%
Kandiyohi Area Transit	19,610	18,861	-3.8%	1.77%
Lincoln County Heartland Express	3,711	3,879	4.5%	0.36%
Mahnomen County Heartland Express	3,834	3,891	1.5%	0.36%
Martin County Express	15,763	15,288	-3.0%	1.43%
Meeke County Public Transit	12,606	13,568	7.6%	1.27%
Murray County Heartland Express	1,901	1,935	1.8%	0.18%
Paul Bunyan Transit	18,102	17,477	-3.5%	1.64%
Pine River Ride With Us Bus	1,880	1,834	-2.5%	0.17%
Pipestone County Transit	10,682	8,390	-21.5%	0.79%
Prairie Five Rides	14,587	15,526	6.4%	1.45%
Prairieland Transit	10,772	10,671	-0.9%	1.00%
Rainbow Rider Transit	44,387	45,963	3.6%	4.30%
Red Lake Transit	2,934	2,580	-12.1%	0.24%
Renville County Heartland Express	8,209	8,923	8.7%	0.84%
RiverRider Public Transit System	17,862	17,364	-2.8%	1.63%
Rock County Heartland Express	6,039	5,362	-11.2%	0.50%
SEMCAC Transportation	9,867	8,974	-9.0%	0.84%
Steele County Area Transit	9,179	9,121	-0.6%	0.85%
Three Rivers Hiawathaland Transit	20,221	20,533	1.5%	1.92%
Timber Trails Public Transit (previously Mille Lacs)	11,019	9,375	-14.9%	0.88%
Trailblazer Transit	20,616	24,301	17.9%	2.28%
Transit Alternatives	14,333	25,631	78.8%	2.40%
Tri-CAP Transit Connection	19,181	20,192	5.3%	1.89%
Tri-Valley Heartland Express Bus	14,992	18,625	24.2%	1.74%

Greater Minnesota Transit Revenue Hours Continued

	Hours 2009	Hours 2010	% Change	2010 % of GM Hours
Wadena County Friendly Rider Transit	8,591	8,504	-1.0%	0.80%
Watonwan Take Me There	7,776	8,093	4.1%	0.76%
Total - Rural	542,092	564,304	4.1%	52.83%
Small Urban				
Albert Lea Transit	9,273	6,312	-31.9%	0.59%
Benson Heartland Express	4,909	4,974	1.3%	0.47%
Faribault Flyer	3,872	4,142	7.0%	0.39%
Granite Falls Heartland Express	3,242	3,243	0.0%	0.30%
Hibbing Area Transit	8,652	9,078	4.9%	0.85%
Le Sueur Heartland Express	3,787	3,942	4.1%	0.37%
Mankato – Greater Mankato Transit System	20,120	20,142	0.1%	1.89%
Montevideo Heartland Express	4,020	3,666	-8.8%	0.34%
Morris Transit	10,326	10,608	2.7%	0.99%
Northfield Transit	6,417	6,171	-3.8%	0.58%
St. Peter Transit	5,549	5,561	0.2%	0.52%
Stewartville Heartland Express	2,376	2,367	-0.4%	0.22%
Winona Transit Service	15,453	15,673	1.4%	1.47%
Total - Small Urban	97,995	95,876	-2.2%	8.98%
Urbanized				
Duluth Transit Authority - Regular Route	136,366	134,849	-1.1%	12.63%
East Grand Forks Transit - Regular Route	3,610	3,485	-3.5%	0.33%
La Crescent Apple Express	3,218	3,242	0.7%	0.30%
Moorhead Metropolitan Area Transit – Fixed Route	20,974	21,297	1.5%	1.99%
Rochester Public Transit – Regular Route	56,152	75,071	33.7%	7.03%
St. Cloud Metro Bus Fixed Route	79,465	84,128	5.9%	7.88%
Total - Urbanized	299,785	322,072	7.4%	30.15%
Total All Groups	1,025,426	1,068,102	4.2%	100.00%

Greater Minnesota Transit Indicators

	2010 Cost per Ride	2010 Cost per Hour	Passengers per Hour
Duluth Transit Authority STRIDE	\$24.92	\$40.45	1.6
East Grand Forks Transit Dial-A-Ride	\$9.94	\$9.36	0.9
Moorhead Metropolitan Area Transit Paratransit	\$18.06	\$37.01	2.0
Rochester Dial-A-Ride	\$15.29	\$50.26	3.3
St. Cloud Metro Bus Dial-A-Ride	\$21.31	\$64.88	3.0
Rural			
Arrowhead Transit	\$8.01	\$53.52	6.7
Austin-Mower County Area Transit	\$7.55	\$37.40	5.0
Becker County Transit	\$9.84	\$48.27	4.9
Brainerd & Crow Wing Public Transit	\$9.50	\$46.23	4.9
Brown County Heartland Express	\$9.15	\$54.52	6.0
Chisago-Isanti County Heartland Express	\$16.64	\$51.88	3.1
Community Transit of Western Community Action	\$12.09	\$59.48	4.9
Cottonwood County Transit	\$6.62	\$41.07	6.2
Dawson Heartland Express	\$2.34	\$26.88	11.5
FAR North Public Transit	\$10.88	\$31.44	2.9
Faribault County Prairie Express	\$16.56	\$39.69	2.4
Fosston Transit	\$3.63	\$27.42	7.6
Grant County Alpha Transit	\$11.31	\$55.66	4.9
Hubbard County Heartland Express	\$12.26	\$58.76	4.8
Kandiyohi Area Transit	\$9.05	\$52.53	5.8
Lincoln County Heartland Express	\$18.07	\$55.18	3.1
Mahnomen County Heartland Express	\$16.09	\$43.92	2.7
Martin County Express	\$8.74	\$35.69	4.1
Meeker County Public Transit	\$11.23	\$50.31	4.5
Murray County Heartland Express	\$11.96	\$57.44	4.8
Paul Bunyan Transit	\$8.72	\$48.03	5.5
Pine River Ride With Us Bus	\$10.38	\$40.72	3.9
Pipestone County Transit	\$10.03	\$43.07	4.3
Prairie Five Rides	\$9.83	\$49.54	5.0
Prairieland Transit	\$8.20	\$30.40	3.7
Rainbow Rider Transit	\$10.49	\$32.80	3.1
Red Lake Transit	\$19.02	\$70.36	3.7
Renville County Heartland Express	\$9.83	\$53.25	5.4
RiverRider Public Transit System	\$11.64	\$49.76	4.3
Rock County Heartland Express	\$13.25	\$60.03	4.5
SEMCAC Transportation	\$5.90	\$27.97	4.7
Steele County Area Transit	\$10.20	\$51.10	5.0
Three Rivers Hiawathaland Transit	\$8.09	\$49.32	6.1
Timber Trails Public Transit (previously Mille Lacs)	\$19.49	\$56.76	2.9
Trailblazer Transit	\$11.35	\$65.54	5.8
Transit Alternatives	\$7.24	\$35.33	4.9
Tri-CAP Transit Connection	\$12.82	\$50.63	4.0
Tri-Valley Heartland Express Bus	\$13.00	\$48.60	3.7
Wadena County Friendly Rider Transit	\$8.06	\$41.70	5.2
Watonwan Take Me There	\$14.46	\$34.36	2.4

Greater Minnesota Transit Indicators Continued

	2010 Cost per Ride	2010 Cost per Hour	Passengers per Hour
Small Urban			
Albert Lea Transit	\$5.93	\$38.67	6.5
Benson Heartland Express	\$3.89	\$34.84	8.9
Faribault Flyer	\$9.68	\$39.02	4.0
Granite Falls Heartland Express	\$5.25	\$36.76	7.0
Hibbing Area Transit	\$4.93	\$29.30	5.9
Le Sueur Heartland Express	\$8.21	\$55.30	6.7
Mankato – Greater Mankato Transit System	\$4.00	\$70.40	17.6
Montevideo Heartland Express	\$5.34	\$37.15	7.0
Morris Transit	\$6.35	\$35.22	5.5
Northfield Transit	\$8.96	\$50.95	5.7
St. Peter Transit	\$4.06	\$50.27	12.4
Stewartville Heartland Express	\$6.35	\$29.52	4.7
Winona Transit Service	\$2.28	\$34.70	15.2
Urbanized			
Duluth Transit Authority - Regular Route	\$3.57	\$80.00	22.4
East Grand Forks Transit - Regular Route	\$9.37	\$67.13	7.2
La Crescent Apple Express	\$11.12	\$75.92	6.8
Moorhead Metropolitan Area Transit – Fixed Route	\$3.74	\$62.93	16.8
Rochester Public Transit – Regular Route	\$3.24	\$65.72	20.3
St. Cloud Metro Bus Fixed Route	\$2.44	\$63.69	26.1

Twin Cities Metro Area Transit Ridership

	Ridership 2009	Ridership 2010	% Change	2010 % of TC Ridership
Metropolitan Council Transit Systems				
Metro Transit - Regular Route Bus	65,677,288	66,040,533	0.6%	72.6%
Metro Transit - Light Rail Transit	9,863,042	10,455,860	6.0%	11.5%
Metro Transit - Commuter Rail	78,782	710,426	801.8%	0.8%
Metro Mobility	1,237,570	1,410,369	14.0%	1.6%
Metropolitan Council Contracted Services – Regular Route Bus	2,630,928	2,915,286	10.8%	3.2%
Metropolitan Council Contracted Services – Transit Link	55,287	286,294	417.8%	0.3%
Metropolitan Council Contracted Services – Vanpool	193,480	182,457	-5.7%	0.2%
Total - Metropolitan Council Transit Systems	79,736,377	82,001,225	2.8%	90.1%
Suburban Transit Providers				
Laker Lines	48,452	50,392	4.0%	0.1%
Maple Grove Transit	750,971	752,608	0.2%	0.8%
Minnesota Valley Transit Authority	2,404,580	2,386,117	-0.8%	2.6%
Plymouth Metrolink	446,505	464,142	4.0%	0.5%
Shakopee Transit	111,682	116,599	4.4%	0.1%
SouthWest Transit	1,009,068	1,002,382	-0.7%	1.1%
Total - Suburban Transit Providers	4,771,258	4,772,240	0.0%	5.2%
Other Services/Providers				
Anoka County	58,019	--	--	--
DARTS	159,356	55,965	-64.9%	0.1%
Hastings TRAC	31,525	10,432	-66.9%	0.0%
Hopkins Hop-A-Ride	6,898	827	-88.0%	0.0%
H.S.I. Transporter	58,537	14,673	-74.9%	0.0%
Lake Area Bus	20,254	4,985	-75.4%	0.0%
Northeast Suburban Transit	14,042	3,722	-73.5%	0.0%
Northstar Commuter Coach	130,490	--	--	--
Park People Mover	1,812	242	-86.6%	0.0%
PRISM Express	27,909	4,556	-83.7%	0.0%
Ramsey Star Express	65,486	55,487	-15.3%	0.1%
Rush Line	--	4,397	--	0.0%
Smart Link Transit	163,956	--	--	--
University of Minnesota Transit	3,873,151	4,044,192	4.4%	4.4%
Total - Other Services/Providers	4,611,435	4,199,478	-8.9%	4.6%
Total All Groups	89,119,070	90,972,943	2.1%	100%

Twin Cities Metro Area Transit Revenue Hours

	Hours 2009	Hours 2010	% Change	2010 % of TC Hours
Metropolitan Council Transit Systems				
Metro Transit – Regular Route Bus	1,943,930	1,921,898	-1.1%	56.3%
Metro Transit - Light Rail Transit	134,557	140,005	4.0%	4.1%
Metro Transit - Commuter Rail	1,474	16,341	1008.6%	0.5%
Metro Mobility	608,597	688,039	13.1%	20.2%
Metropolitan Council Contracted Services – Regular Route Bus	177,619	184,666	4.0%	5.4%
Metropolitan Council Contracted Services – Transit Link	33,441	118,949	255.7%	3.5%
Metropolitan Council Contracted Services – Vanpool	28,781	26,826	-6.8%	0.8%
Total - Metropolitan Council Transit Systems	2,928,399	3,096,724	5.7%	90.7%
Suburban Transit Providers				
Laker Lines	2,830	2,872	1.5%	0.1%
Maple Grove Transit	30,068	30,042	-0.1%	0.9%
Minnesota Valley Transit Authority	118,981	121,882	2.4%	3.6%
Plymouth Metrolink	38,533	34,050	-11.6%	1.0%
Shakopee Transit	7,764	8,289	6.8%	0.2%
SouthWest Transit	34,325	33,810	-1.5%	1.0%
Total - Suburban Transit Providers	232,500	230,944	-0.7%	6.8%
Other Services/Providers				
Anoka County Traveler	27,270	--	--	--
DARTS	73,505	25,609	-65.2%	0.8%
Hastings TRAC	7,561	2,486	-67.1%	0.1%
Hopkins Hop-A-Ride	2,504	392	-84.3%	0.0%
H.S.I. Transporter	23,025	5,559	-75.9%	0.2%
Lake Area Bus	7,238	1,682	-76.8%	0.0%
Northeast Suburban Transit	5,015	1,189	-76.3%	0.0%
Northstar Commuter Coach	3,107	--	--	--
Park People Mover	1,199	167	-86.1%	0.0%
PRISM Express	9,506	1,636	-82.8%	0.0%
Ramsey Star Express	1,346	1,349	0.2%	0.0%
Rush Line	--	446	--	0.0%
Smart Link Transit	38,825	--	--	--
University of Minnesota Transit	43,117	44,318	2.8%	1.3%
Total - Other Services/Providers	243,218	84,833	-65.1%	2.5%
Total All Groups	3,404,117	3,412,501	0.2%	100.00%

Twin Cities Metro Area Transit Indicators

	2010 Cost per Ride	2010 Cost per Hour	Passengers per Hour
Metropolitan Council Transit Systems			
Metro Transit – Regular Route Bus	\$ 3.59	\$ 123.23	34.4
Metro Transit - Light Rail Transit	\$ 2.46	\$ 183.82	74.7
Metro Transit - Commuter Rail	\$ 21.95	\$ 954.12	43.5
Metro Mobility	\$ 25.95	\$ 53.19	2.0
Metropolitan Council Contracted Services – Regular Route Bus	\$ 4.29	\$ 67.76	15.8
Metropolitan Council Contracted Services – Transit Link	\$ 25.92	\$ 62.37	2.4
Metropolitan Council Contracted Services – Vanpool	\$ 7.54	\$ 51.30	6.8
Suburban Transit Providers			
Laker Lines	\$ 14.04	\$ 246.40	17.5
Maple Grove Transit	\$ 4.94	\$ 123.66	25.1
Minnesota Valley Transit Authority	\$ 6.86	\$ 134.22	19.6
Plymouth Metrolink	\$ 7.86	\$ 107.17	13.6
Shakopee Transit	\$ 9.54	\$ 134.21	14.1
SouthWest Transit	\$ 7.47	\$ 221.34	29.6
Other Services/Providers			
DARTS	\$ 22.78	\$ 49.78	2.2
Hastings TRAC	\$ 14.01	\$ 58.78	4.2
Hopkins Hop-A-Ride	\$ 23.35	\$ 49.27	2.1
H.S.I. Transporter	\$ 21.76	\$ 57.45	2.6
Lake Area Bus	\$ 19.93	\$ 59.07	3.0
Northeast Suburban Transit	\$ 18.65	\$ 58.39	3.1
Park People Mover	\$ 25.46	\$ 36.89	1.4
PRISM Express	\$ 16.29	\$ 45.36	2.8
Ramsey Star Express	\$ 6.74	\$ 277.08	41.1
Rush Line	\$ 27.49	\$ 271.02	9.9
University of Minnesota Transit	\$ 1.21	\$ 110.44	91.3