



## 2011 Transit Report

A Guide to  
Minnesota's  
Public Transit  
Systems



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# 2011 Transit Report: A Guide to Minnesota's Public Transit Systems

Prepared by the Minnesota Department of Transportation with  
assistance from the Metropolitan Council in compliance with  
Minnesota Statute 174.247

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This full report is available online at: [www.dot.state.mn.us/transit/reports/transitreports/11/](http://www.dot.state.mn.us/transit/reports/transitreports/11/). To request this document in an alternative format, please contact the Affirmative Action Office at 651-366-4718 or 1-800-657-3774 (Greater Minnesota); 711 or 1-800-627-3529 (Minnesota Relay). You may also send an e-mail to [ADArequest.dot@state.mn.us](mailto:ADArequest.dot@state.mn.us). (Please request at least one week in advance).





Minnesota Department of Transportation  
395 John Ireland Boulevard  
Saint Paul, MN 55155

December 2011

Dear Citizens of Minnesota,

I am pleased to share with you the 2011 Transit Report for the state of Minnesota.

The report highlights transit accomplishments from the last year; lists ridership, financial and performance information; and provides a snapshot of every public transit organization in the state. Minnesota Statute 174.247 defines the required content of this report.

Minnesota transit systems had several notable accomplishments since the 2010 Transit Report:

- Three bus facilities in Greater Minnesota completed construction with funding from the American Recovery and Reinvestment Act.
- The Central Corridor Light Rail Transit project received a full funding grant agreement from the Federal Transit Administration and the Southwest Corridor LRT project received permission from the FTA to enter the preliminary engineering phase.
- Twelve Greater Minnesota regions completed local human service transit coordination plans. The plans identify strategies to maximize efficiency of publicly-funded transportation services through coordinating human service and transit resources.
- Public transit ridership in Minnesota exceeded 100 million trips, with more than 11 million in Greater Minnesota and nearly 91 million in the Twin Cities Metro Area.

Please review this report to learn more about Minnesota's public transit programs. The 2011 Transit Report and additional information are available on MnDOT's website:

[www.mndot.gov/transit](http://www.mndot.gov/transit)

Sincerely,

A handwritten signature in black ink that reads "Thomas K. Sorel".

Thomas K. Sorel  
Commissioner

An Equal Opportunity Employer





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The Transit Report has been published annually since 1983. Information is compiled by existing staff and the document is printed in-house and posted on the web. Tracked and reported per Minn. Stat. 3.197, the total cost for preparing the 2011 Transit Report, including MnDOT staff time and reproduction expenses, was \$14,475.94.

## Annual Transit Report Legislation – 174.247

From the Legislation	Location in 2011 Transit Report	Page
(a) By February 15 annually, the commissioner shall submit a report to the legislature on transit services outside the metropolitan area. The Metropolitan Council and any public transit system receiving assistance under section 174.24 shall provide assistance in creating the report, as requested by the commissioner.		
(b) The report must include, at a minimum, the following:		
(1) a descriptive overview of public transit in Minnesota;	State of the Industry – · <i>Introduction</i>	1
(2) a descriptive summary of funding sources and assistance programs;	State of the Industry – · <i>Federal and State Funding for Transit</i> · <i>Major Accomplishments</i>	5 10
(3) a summary of each public transit system receiving assistance under section 174.24;	Fact Sheets	19-99
(4) data that identifies use of volunteers in providing transit service;	State of the Industry – · <i>Major Accomplishments</i> · <i>Volunteer Driver Programs in Rural Minnesota</i>	10 11
(5) financial data that identifies for each public transit system and for each transit system classification under section 174.24, subdivision 3b:		
(i) the operating and capital costs;	Financial Statistics	109-123
(ii) each of the funding sources used to provide financial assistance; and	Financial Statistics	109-123
(iii) for federal funds, the amount from each specific federal program under which funding is provided;	State of the Industry – · <i>Major Accomplishments</i> Financial Statistics	10 109-123
(6) a summary of the differences in program implementation requirements and aid recipient eligibility between federal aid and state sources of funds;	State of the Industry – · <i>Federal and State Funding for Transit</i>	5
(7) in each odd-numbered year, an analysis of public transit system needs and operating expenditures on an annual basis, which must include a methodology for identifying monetary needs, and calculations of:		
(i) the total monetary needs for all public transit systems, for the year of the report and the ensuing five years;	State of the Industry – · <i>Federal and State Funding for Transit</i> · <i>Planning for Future Needs</i>	5 13
(ii) the total expenditures from local sources for each transit system classification;	Financial Statistics	109-123
(iii) the comprehensive transit assistance percentage for each transit system classification, which equals (A) the expenditures identified under clause (7), item (ii), for a transit system classification, divided by (B) the amounts identified under subitem (A), plus the sum of state sources of funds plus federal funds provided to all transit systems in that classification; and	Financial Statistics	109-123
(iv) the amount of surplus or insufficient funds available for paying capital and operating costs to fully implement the greater Minnesota transit investment plan under section 174.24, subdivision 1a.	State of the Industry – · <i>Federal and State Funding for Transit</i> · <i>Planning for Future Needs</i>	5 13

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# **State of the Industry**



## Introduction

Minnesota's public transit systems provide transportation alternatives to driving alone and allow all citizens to participate fully in the state's communities and economy. Minnesota has a statutory goal to provide transit services to all counties in the state to meet the needs of transit users (Minnesota Statutes, Section 174.01). Transit services are funded through a financial partnership that includes local, state and federal participation.

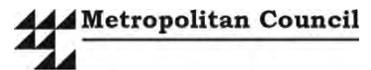
In Minnesota, state and federal funding for public transit systems is administered by the Metropolitan Council and the Minnesota Department of Transportation. In the seven county Twin Cities metropolitan area, the Transportation Division of the Metropolitan Council is charged with planning, coordinating and administering transit services to meet the needs of Twin Cities residents. MnDOT's Office of Transit is responsible for administering financial assistance to public transit systems in Greater Minnesota, which includes all 80 counties outside the metropolitan area.

The Metropolitan Council's statutory transit goals are defined in Minnesota Statutes, Section 473.371:

- Provide, to the greatest feasible extent, a basic level of mobility for all people in the metropolitan area;
- Arrange to the greatest feasible extent for the provision of a comprehensive set of transit and paratransit services to meet the needs of all people in the metropolitan area;
- Cooperate with private and public transit providers to assure the most efficient and coordinated use of existing and planned transit resources; and
- Maintain public mobility in the event of emergencies or energy shortages.

The statutory purpose of MnDOT's Public Transit Participation Program is found in Minnesota Statutes, Section 174.21:

- Provide access to transit for persons who have no alternative mode of transit available;
- Increase the efficiency and productivity of public transit systems;
- Alleviate problems of automobile congestion and energy consumption and provide desirable land use where such activities are cost-effective;
- Maintain a state commitment to public transportation; and,
- Meet the needs of individual transit systems to the extent they are consistent with the other objectives stated above.



## Minnesota Statutes Section 174.247

The legislation governing the Annual Transit Report can be viewed [here](#).

## Purpose of the Annual Report

This report is published on an annual basis to provide citizens and elected officials an overview of public transit services available in Minnesota. This annual report includes a fact sheet on every state-supported public transit system in Minnesota and highlights the following public transportation topics:

- Major accomplishments
- Financial and operational statistics
- Trends in levels of service, the cost of service, ridership and funding

This report also serves to comply with the terms of Minnesota Statutes, Section 174.247 requiring that MnDOT annually analyze, compile and publish financial information for state-supported transit systems. The chart on page i itemizes specific statutory guidelines for the Transit Report and indicates which sections meet the requirements of this legislation.

## Decade in review

Demographic trends from the last 10 years and projections for the next 20 years show that Greater Minnesota's mobility needs are changing. Population is increasing in many areas across Greater Minnesota, with the majority of growth occurring immediately north and northwest of the Twin Cities. In addition, the share of Greater Minnesota's population that is elderly is growing as the baby boomers get older. Minnesota's population as a whole is becoming more diverse, with a 75 percent increase in the Hispanic population since 2000.

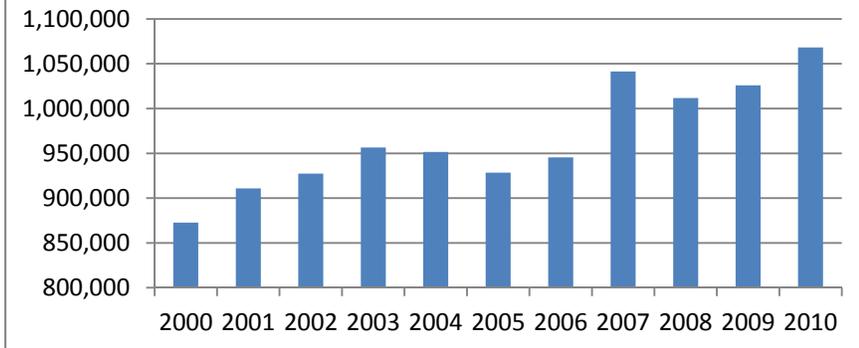
## *Performance of Greater Minnesota transit*

Greater Minnesota transit has gone through a lot of changes in the past 10 years, including new or expanded transit systems, four new counties with countywide transit service and an increasing emphasis on performance measures. Rainbow Rider (Douglas, Stevens, Pope, and Traverse counties) was the first rural transit system in the state to purchase and operate hybrid buses, and the Duluth Transit Authority and Rochester Transit embraced Google Transit (the transit trip planner in Google Maps). In 2010, all transit systems completed plans for people with limited-English proficiency to ensure meaningful access to public transportation services.

This section explores the changes over the past decade in basic transit indicators that MnDOT's Office of Transit uses to measure transit cost-effectiveness and customer service. In particular, this section examines ridership, cost per ride, rides per hour, and revenue hours.

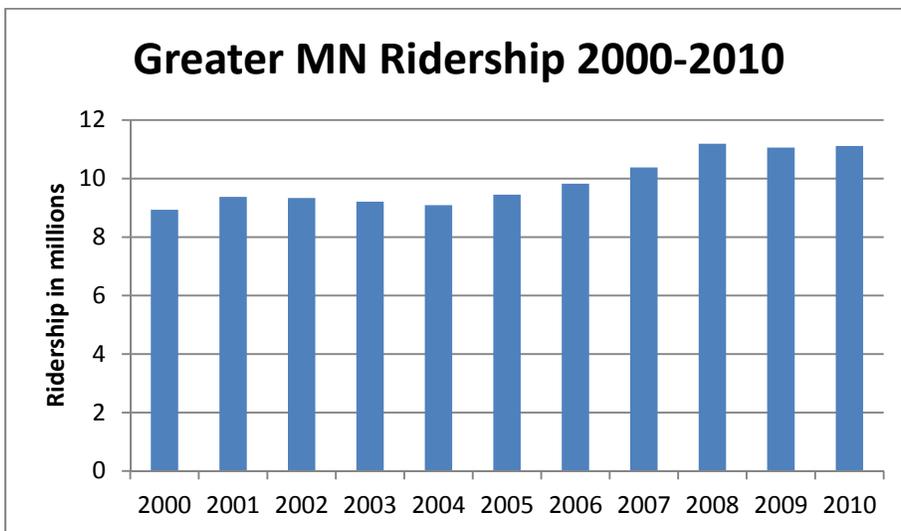
The total number of hours of service that Greater Minnesota transit provided has increased by almost 200,000 hours over the past 10 years. In 2000, Greater Minnesota transit systems provided 872,679 hours of service compared to 1,068,102 hours in 2010.

### Greater MN Revenue Hours 2000-2010



Despite declining in the first part of the decade, Greater Minnesota ridership rose steadily between 2004 and 2008. The record high ridership was in 2008 at 11.2 million passengers per year. In 2010, ridership remained consistent at 11.1 million passengers per year.

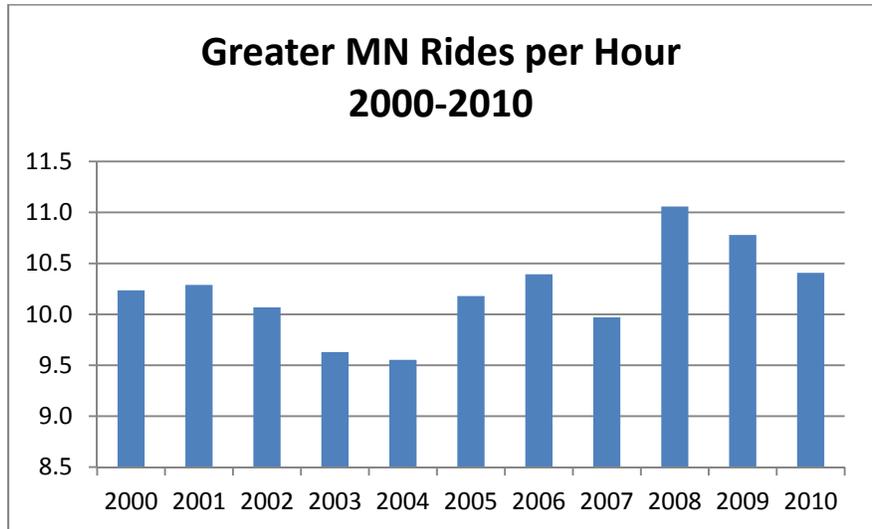
### Greater MN Ridership 2000-2010



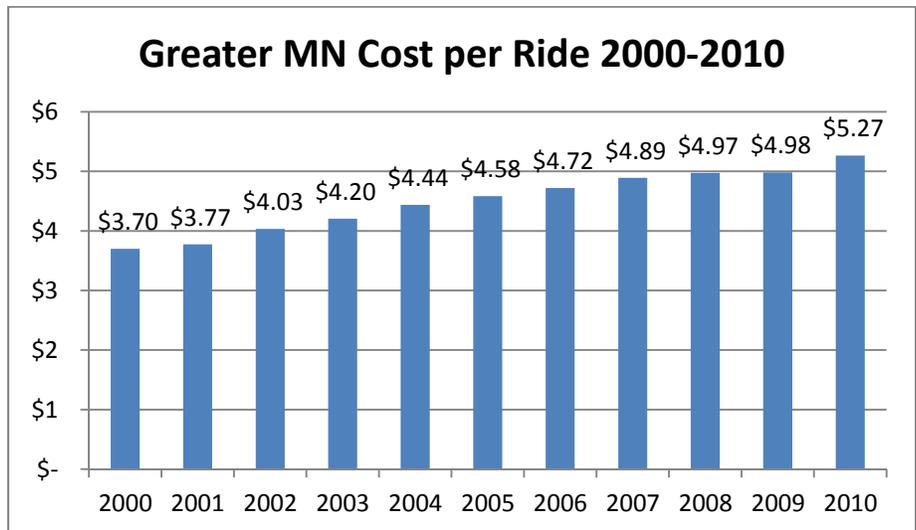
In general, the number of rides that Greater Minnesota transit provided per hour of transit service varied between 9.5 and 11 rides. MnDOT established performance guidelines (see table below) for rides per hour by type of transit system to encourage efficient use of transportation funding. These productivity guidelines are used when reviewing applications for public transit funding.

### Passenger Productivity Guidelines

Services Type	Rides/Hour
ADA Demand Response	3
Fixed Route	15-20
Rural Demand Response	5
Rural Route Deviation	5
Small Urban Demand Response	5
Small Urban Route Deviation	8



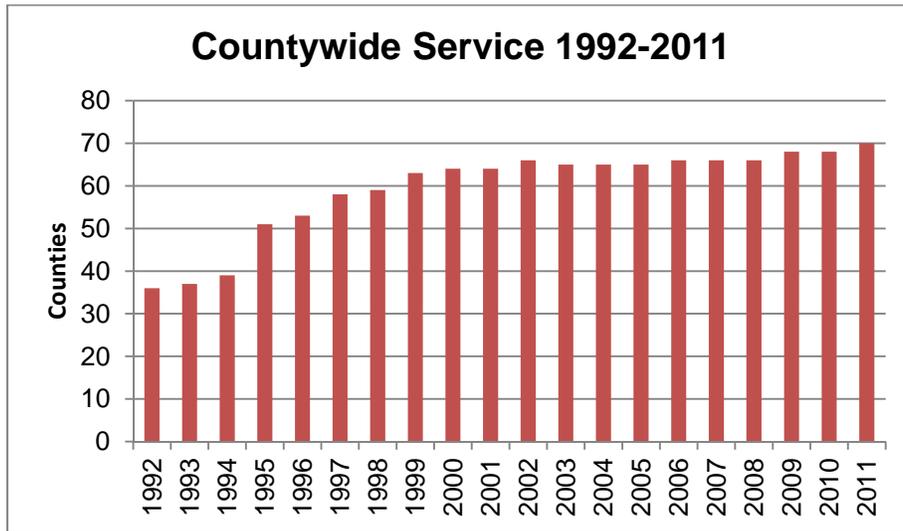
While the average cost per ride in Greater Minnesota rose since 2000, it has stayed at or below the rate of inflation (approximately 3 percent). In 2010, across all types of transit systems, the average cost per ride for a transit trip in Greater Minnesota was \$5.27.



## Counties served – 2000 through 2010

One of Minnesota's statutory goals is to provide transit services to all counties in the state. Minnesota began the millennium with 64 counties (out of the 80 Greater Minnesota counties) with countywide service. Through gradual expansions of existing transit systems or creation of new transit systems, Minnesota added service in four more counties. The decade finished with countywide service in 68 out of 80 Greater Minnesota counties.

The trend is even more dramatic when compared to countywide transit availability during the 1990s.



## Federal and state funding for transit

Federal and state funding levels directly impact the size of transit system budgets. To help constituents identify how these funds are used, Minnesota Statutes, Section 174.247 (b) (6) requires that the annual Minnesota Transit Report include, "a summary of the differences in program implementation requirements and aid recipient eligibility between federal aid and state sources of funds." The following two sections outline how federal and state funding mechanisms are applied toward Minnesota public transit.

## Number of Minnesota Public Transit Systems (2010)

59 in Greater Minnesota

22 in the Twin Cities metropolitan area

1 Commuter Rail route (Northstar)

1 Light Rail route (Hiawatha)

## **2010 Minnesota Public Transit Ridership**

102.1 million  
Total passenger trips

91 million Twin  
Cities metro area  
passenger trips

11.1 million  
Greater Minnesota  
passenger trips

### ***Federal funding programs for public transit***

Urbanized areas, defined by the U.S. Census as places with populations greater than 50,000, are eligible to receive Federal Transit Administration Section 5307 Urbanized Area Formula program funds. Each of Minnesota's seven eligible metropolitan areas receives these funds. The Section 5307 program allows areas with populations greater than 50,000 but less than 200,000 to spend funds on capital, planning and operating; Fargo-Moorhead, Grand Forks-East Grand Forks, La Crosse-La Crescent, Rochester, Duluth and St. Cloud receive these funds. For areas with populations greater than 200,000, federal assistance is available for capital and planning funds only. The seven-county Twin Cities metropolitan area falls in this funding category.

Metropolitan areas directly receive all Section 5307 funds as grants from the FTA. As direct recipients of federal funds, metropolitan areas are directly responsible to the FTA for compliance with federal laws and regulations.

Rural and small urban areas, defined by the U.S. Census as places with populations less than 50,000, are eligible for Section 5311 Non-urbanized Area Formula program funds. Eligible subrecipients include states or registered tribes. In 2010, 53 subrecipients received funds administered by MnDOT. Eligible recipients include local government authorities, non-profit organizations or operators of public transportation or intercity bus service. This program supports transit systems in both Greater Minnesota and in rural areas of the seven-county Twin Cities metropolitan area. These funds are available for transit capital and operating assistance.

As the direct federal recipient of all Section 5311 funds, MnDOT solicits applications for funding, selects recipients and enters into grant contracts with recipients. MnDOT is responsible for monitoring federal regulatory compliance by all Section 5311 recipients in Greater Minnesota and the Twin Cities metropolitan area.

### ***Federal programs support local transit operating and capital projects***

Section 5307 and 5311 programs constitute the majority of federal transit funding in Minnesota and provide operating and capital support through formula grants to large urban, small urban and rural areas. In total, 2011 federal fiscal year funding through Section 5307 and 5311 programs provided more than \$68 million to assist public transportation in Minnesota. Other federal programs focus on specialized services, such as the Section 5310 formula grants for elderly individuals and individuals with disabilities.

Table I depicts federal transit funding that Minnesota transit systems use and the total dollars provided by each program in federal FY 2011.

**Table I. 2011 Federal Funding for Minnesota Transit**

Program	Total Dollars	Program Description
<b>5307</b>	\$55,768,437	<b>Urbanized Area Formula Program:</b> Operating and capital assistance for public transportation in urban areas (including Duluth, East Grand Forks, La Crescent, Moorhead, Rochester, St. Cloud and metropolitan Twin Cities)
<b>5309</b>	\$45 million	<b>New Starts:</b> Capital Funding for fixed guideway transportation investments
	\$13,278,719	<b>Fixed Guideway Modernization Program:</b> Capital projects to modernize or improve existing fixed guideway systems
	\$4 million	<b>Discretionary Grant Program:</b> State of Good Repair, TIGGER, Bus Livability, etc.
<b>Flexible Funds - FHWA</b>	\$22,756,655	<b>Congestion Mitigation and Air Quality:</b> Funding for transit capital projects
	\$2,374,195	<b>Surface Transportation Program:</b> Funding for transit capital projects in Minnesota
<b>5311</b>	\$12,751,576	<b>Non-urbanized Area Formula Program:</b> Capital and operating funding for small urban and rural areas; includes intercity bus transportation
<b>5311(b)(3)</b>	\$178,937	<b>Rural Transit Assistance Program:</b> Funding for research, training and technical assistance for transit operators in non-urbanized areas
<b>5310</b>	\$1,996,543	<b>Elderly Individuals and Individuals with Disabilities Capital Program:</b> Capital assistance grants for organizations that serve elderly and/or persons with disabilities
<b>5316</b>	\$1,809,522	<b>Job Access &amp; Reverse Commute Formula Program:</b> Funding for projects that transport low-income individuals to employment
<b>5303/5304</b>	\$1,311,752	<b>Metropolitan Transportation Planning Program:</b> Planning activities and technical assistance for public transit services
	\$262,388	<b>State Transportation Planning Program:</b> Planning activities, technical studies and cooperative research
<b>5317</b>	\$1,204,058	<b>New Freedom Formula Program:</b> Funding for transportation projects that go beyond ADA requirements for persons with disabilities

Minnesota Section 5307 and 5311 formula programs received more than \$68 million in federal support in 2011.



## Transportation Planning in the Twin Cities

The [Metropolitan Council's 2030 Transportation Policy Plan](#) was adopted on November 10, 2010.

### **State funding programs for public transit**

State funding for public transit is appropriated from the General Fund and from a percentage of Motor Vehicle Sales Tax revenue. The Metropolitan Council administers a portion of these funds to provide transit service in the seven-county Twin Cities metropolitan area. MnDOT administers the remaining portion of these funds to provide public transit services outside the seven-county Twin Cities metropolitan area.

MnDOT disburses funds for Greater Minnesota transit through the **Public Transit Participation Program**. Greater Minnesota public transit providers apply annually for funding that may be used for operating, capital and planning activities. Eligibility is determined by Minnesota Statutes, Section 174.24, which states that, "Any legislatively established public transit commission or authority, any county or statutory or home rule charter city providing financial assistance to or operating public transit, any private operator of public transit, or any combination thereof is eligible to receive financial assistance through the Public Transit Participation Program."

State law requires local participation in funding public transit services in Greater Minnesota. A statutory fixed-share funding formula sets a local share of operating costs by system classification as follows:

Elderly and Disabled	15%
Rural (population less than 2,500)	15%
Small Urban (population 2,500-50,000)	20%
Urbanized (population more than 50,000)	20%

State and federal funding for public transit covers the remaining 80 or 85 percent of operating costs awarded through the Public Transit Participation Program.

### **Looking forward: 2012-2013 state public transit assistance**

The level of service that Minnesota transit systems can provide is closely tied to the amount of funding provided by the state. In 2010, state funding covered approximately 56 percent of transit system operating costs in Minnesota. State funding for transit is determined by the Minnesota Legislature, which appropriates transit funding from the general fund on a biennial basis and sets the percentage of MVST revenue dedicated to public transit. For fiscal years 2012 and 2013, the legislature appropriated a total of \$108,122,000 from the General Fund for public transit in both Greater Minnesota and the Twin Cities metropolitan area. In addition, an estimated \$447,221,000 in MVST revenues will be used for public transit during the biennium. Table II illustrates state transit funding for the 2012-2013 biennium.

**Table II. Transit Funding for 2012-2013 Biennium (dollars in thousands)**

	2012	2013	Total
<b>Greater MN Transit</b>			
Public Transit Assistance (General Fund)	15,023	15,023	30,046
Greater MN Transit Account (MVST)*	21,428	24,047	45,475
Greater MN Transit Account (Leased MVST revenues from FY2011)+	5,206	++	5,206
<i>Greater MN Total</i>	41,657	39,070	80,727
<b>Metro Area Transit</b>			
Public Transit Assistance (General Fund)	39,038	39,038	78,076
Metro Area Transit Account (MVST)*	192,852	203,688	396,540
<i>Metro Area Total</i>	231,890	242,726	474,616
<b>Statewide Total</b>	<b>273,547</b>	<b>281,796</b>	<b>555,343</b>

\*These figures per Minnesota Management and Budget Forecast, February 2011.

+These figures per Minnesota Management and Budget figures provided in July 2011.

++No data available.

### ***Continued challenge of financial uncertainty***

The 2011 special legislative session produced a transportation finance bill for the 2012-13 biennium that reduced the appropriations for transit from the general fund for both the Minneapolis/St. Paul metropolitan area and Greater Minnesota. Transit in the Metro Area will receive \$39,038,000 per year from the General Fund in the biennium. This covers both bus and light rail transit and is \$25,932,000 per year below the combined base appropriation levels for bus and light rail transit listed in the 2010 special session budget law. Similarly, Greater Minnesota transit will receive \$15,023,000 per year, \$1,269,000 less than its base appropriation level.

MVST revenues supply the remainder of state funding for public transit. Greater Minnesota transit received approximately 4.75 percent of MVST revenues in FY 2010. It received 4 percent in FY 2011 and will continue receiving 4 percent in future years. Metro area transit received approximately 31.5 percent of MVST revenues in FY 2010, 35.25 percent in FY 2011 and 36 percent in future years.

### ***Who are Greater Minnesota transit riders?***

A 2010 onboard survey conducted on all Greater Minnesota public transit systems found the following:

- 62 percent of respondents have household incomes less than \$20,000.
- 51 percent of respondents do not have a driver's license.
- More than 50 percent of respondents ride transit at least five days per week and 86 percent ride at least twice per week.

The Minnesota Public Transit Association annually honors colleagues and public officials for delivering excellent transit service. 2011 winners were:

Distinguished Career,  
**Mark Hoisser**,  
DARTS  
**Robert “Bob” Gibbons**, Metro Transit

Transit Professional of the Year, **Tony Kellen**, St. Cloud Metro Bus

Management Innovation,  
**Metro Transit & Southwest Transit**

Minnesota Bus Operator of the Year, **Jennifer Ansaripour**, Minnesota Valley Transit Authority

Transit System of the Year, **Minnesota Valley Transit Authority**

Unfortunately, cuts in the general fund were accompanied by wide fluctuations in MVST revenues versus that forecasted. For example, the downturn in the economy resulted in FY 2011 MVST revenues that were 22 percent lower than Minnesota Management and Budget’s February 2010 forecasts. MnDOT based the value of calendar year 2011 Greater Minnesota public transit grants on the February 2010 MVST forecast and will spend more than \$6 million in reserve funds to cover the full amount of those grant contracts.

A complicated formula that dedicates a portion of leased MVST revenues to Greater Minnesota transit further adds to the uncertainty. It was not determined until July 2011 that this source produced \$5,205,000 in FY 2011 that can be spent in FY 2012. It is extremely difficult to forecast how much, if any, will be available in future years.

As shown above, MMB’s November 2011 forecast projects that MVST revenues for transit will increase in 2012 and 2013. For transit systems to maintain current service levels, transit funding must increase at the same rate as inflation. To provide more transit service in the future, transit needs even greater increases in funding. Recent years suggest that future general fund appropriations toward transit will remain static or decrease. MVST funding will be a determining factor in transit systems’ ability to maintain or expand levels of service in the future.

## Major accomplishments in 2010

This section describes major accomplishments from the past year.

### Urban JARC projects produce high ridership

Duluth Transit Authority, Moorhead MAT and St. Cloud MetroBus used Job Access and Reverse Commute funding to increase access to jobs for low income people. These fixed route transit services were incorporated into their public transit services but are reported separately in this report (see fact pages and financial/ operating statistics) because of the different funding stream. These systems experienced notable ridership figures on routes funded by the JARC program.

#### 2010 Urban JARC Ridership

Transit System/Route Name	Ridership
St. Cloud Metro Bus/ Route 75	18,537
St. Cloud Metro Bus/ Sunday	66,909
Duluth Transit Authority/ Routes 18 and 20	105,277
Moorhead MAT/ Summer Routes	17,188
<b>TOTAL</b>	<b>207,911</b>

### Northstar Link Commuter Coach connects Big Lake and St. Cloud

The Northstar Commuter Link provides bus service between St. Cloud and Big Lake, the terminus of the Northstar Commuter Rail. This connecting service is operated by St. Cloud Metro Bus under contract

with the Northstar Corridor Development Authority. The first full year of 7-day per week operations occurred in 2010, helping the service build ridership. The Northstar Link also added service for Minnesota Twins home games in June 2010. Ridership surpassed 26,000 rides in 2010.

**Minnesota Council on Transportation Access established**

The Minnesota Council on Transportation Access (the Council) was established by the Minnesota State Legislature in 2010. It succeeds the Interagency Committee on Transit Coordination, which was established by former Governor Tim Pawlenty in 2005. The Council’s mission is working together to remove obstacles preventing the successful coordination of transportation programs and resources. Thirteen agencies and organizations are part of the Council, which is tasked with duties in the following areas:

- Vehicle and client sharing
- Cost sharing and purchasing
- Communication and coordinated planning
- Reporting and evaluation
- Research and demonstration projects

A notable accomplishment in early 2011 includes documenting successful local coordination practices to aid the local coordination planning process.

**Volunteer driver programs in rural Minnesota**

Several Greater Minnesota transit systems supplement their public transit services with individual rides provided by volunteers. These rides are available to the general public.

**Table III.a 2010 Greater Minnesota Public Volunteer Driver Program Statistics**

Public transit systems that operate public volunteer driver programs	15
Passenger Trips Delivered	44,254
Miles Travelled	1,469,471

In addition, three JARC and New Freedom programs operate volunteer driver programs. These rides are available to customers who meet eligibility criteria.

**Table III.b 2010 Greater Minnesota JARC and NF Volunteer Driver Program Statistics**

JARC and NF Programs that operate volunteer driver programs	3
Passenger Trips Delivered	53,900
Miles Travelled	972,829

**Minnesota Council on Transportation Access (MCOTA) Representatives:**

- Office of the Governor
- Minnesota State Council on Disability
- Minnesota Public Transit Association
- Minnesota Dept. of Transportation
- Minnesota Dept. of Human Services
- Minnesota Dept. of Health
- Metropolitan Council
- Minnesota Dept. of Education
- Minnesota Dept. of Veterans Affairs
- Minnesota Board on Aging
- Minnesota Dept. of Employment and Economic Development
- Minnesota Dept. of Commerce
- Minnesota Management and Budget



Drivers' skills are tested at the annual Bus Rodeo.

Winner from the 2011 Bus Rodeo, held in St. Cloud, are listed below:

**Large Bus Winners**

1<sup>st</sup> Place: Ken Rakke  
St. Cloud Metro Bus

2<sup>nd</sup> Place: Aaron Marshall  
St. Cloud Metro Bus

3<sup>rd</sup> Place: Paul Mattson  
Duluth Transit Authority

**Small Bus Winners:**

1<sup>st</sup> Place: Todd DeZurik  
St. Cloud Metro Bus

2<sup>nd</sup> Place: Bryan Thiele  
Meeker Public Transit

3<sup>rd</sup> Place: Daniel Wennekamp  
St. Cloud Metro Bus

**Driver's Choice Award:**

Duane Beckman  
Semcac Transportation

Tri-CAP Transit Connection, funded through the New Freedom program, operates a mobility management program with a volunteer driver component. In 2010, Tri-CAP's volunteer drivers provided over 35,000 passenger trips in approximately 600,000 miles for an average trip length of 18 miles.

***Intercity bus routes achieve profitability***

MnDOT provides operating assistance to support rural intercity bus service within Minnesota. Since 2008, the revenue to cost ratio for Minnesota's subsidized intercity bus routes has improved annually, increasing from an average of 60 percent to 66 percent in 2009 and to 68 percent in 2010. This steady growth in ridership and revenues for the current recipient of Section 5311(f) funding, Jefferson Lines, has meant that three corridors have reached profitability and thus will no longer receive federal funding for Fiscal Year 2012 and 2013 (July 1, 2011-June 30, 2013). This notable accomplishment has occurred on the following routes:

- Minneapolis to Sioux Falls (701 and 702)
- Minneapolis to Wadena (929 and 930)
- Minneapolis to Duluth (911 and 912)
- Minneapolis to Duluth (908 and 905)

Jefferson Lines attributes this growth to increased marketing efforts, improved equipment and amenities, finding the right time schedule and connections, price of gasoline, the duration of operation, and direct campus service. Of these three corridors, the Minneapolis to Duluth corridor has the highest percentage of students and college related riders. The student market is much easier to access and communicate with than the non-student market.

<b>Route Name and Number</b>	<b>Passengers per Trip (Year Route Began)</b>	<b>2011 Passengers per Trip</b>
Minneapolis to Sioux Falls (701 and 702)	16 (2003)	40
Minneapolis to Wadena (929 and 930)	24 (2008)	40
Minneapolis to Duluth (911 and 912)	6 (2009)	30
Minneapolis to Duluth (908 and 905)	10 (2007)	40

Intercity bus service in Minnesota, as with the rest of the country, began a steady decline in the late 1960's. In Minnesota, the number of operators declined from six in 1994 to two by 2011. MnDOT seeks to maintain a basic framework of service that would allow persons from every part of the state to have access to the national intercity bus network.

## **Planning for future needs**

This section describes some of the transit planning initiatives that MnDOT is currently undertaking to better plan for the future.

### ***Establishment of Greater Minnesota Public Transit Providers Advisory Committee***

In early 2011, MnDOT established the Greater Minnesota Public Transit Providers Advisory Committee. The committee is composed of transit system directors from around Greater Minnesota and meets quarterly at locations that rotate around the state. The purpose of the committee is to provide greater transparency in how MnDOT is making funding decisions and operational recommendations. It is also a forum for transit operators to bring up issues of mutual concern. Recommendations from 2011 led to modifications to MnDOT's public transit database.

### ***Coordination efforts at the local level ramp up between human service and public transit providers***

Human Service Public Transit Local Coordination Plans are required by federal law and were first created in Minnesota in 2006. To be eligible for Section 5310, 5316, and 5317 funding streams (described in Table I on page 7), potential projects must be identified in a local coordination plan. These plans were updated in 2011 and the planning effort accomplished the following:

- Surveyed current transportation providers and services
- Discussed transportation needs among the elderly, persons with disabilities, and people with low incomes
- Identified strategies to address those needs
- Established implementation priorities among projects and activities

The process engaged a variety of stakeholders in public transit and human service transportation. New this round, the plans mapped and analyzed employment and residence connections among low-income workers. Regional Development Commission staff are working with MnDOT to complete 12 plans by the end of 2011, one per Minnesota Economic Development Region.

### ***Increased transportation demand impetus for commuter behavior study in the St. Cloud area***

The Central Minnesota Area Commuter Study focuses on the MnDOT District 3 counties (the 12 central Minnesota counties surrounding St. Cloud) and their commuter ties to both St. Cloud and the Twin Cities for employment and economic activity. This area is home to seven public transit systems and the state's only commuter rail service, the Northstar Commuter Rail. Increased traffic congestion on many key corridors during peak commute periods and population and economic growth has spurred the need to explore strategies to handle transportation demand. This study is a partnership between MnDOT District 3 staff and local stakeholders to explore strategies to handle the increased transportation demand. One strategy may be developing a more integrated and coordinated public transit system capable of accommodating the needs of commuters. The study will include market research of commuters, an inventory of existing conditions and recommendations to support future commuter needs. Expected completion is spring 2012.

### ***Major redesign of Mankato Transit kicks off***

The Greater Mankato Transit Redesign Study, led by the city of Mankato, is partnering with local MnDOT District 7 staff, Minnesota State University – Mankato, and a variety of stakeholders. This study follows on the footsteps of the recently completed Mankato Area Transportation and Planning Study. MATAPS analyzed multi-modal transportation improvements with a 2035 planning horizon to further examine some of the transit-related outcomes of MATAPS. In particular, MSU – Mankato, with approximately 17,000 students, is taking an active role in the study. Project components include an analysis and redesign of existing bus routes, a Bus Rapid Transit concept and a service and operations plan for a four-county regional transit system (Blue Earth, Le Sueur, Nicollet, and Waseca).

### ***Operating and capital funding requirements to meet future transit needs***

MnDOT is committed to improving mobility and accessibility for Minnesota citizens through promoting mass transit. In 2010, MnDOT completed the Greater Minnesota Transit Investment Plan to project future need for transit services in Greater Minnesota and estimate the cost of providing additional services to reduce unmet need. The findings of the Greater Minnesota Transit Investment Plan will help decision makers prepare for growing transit demand and increase public understanding of MnDOT's priorities for future transit investment.

Minnesota Statutes, Section 174.24 required that the plan include the following topics:

- Analysis of ridership and total transit service needs throughout Greater Minnesota
- Calculation of the level and type of service required to meet total transit service needs
- Analysis of costs and revenue options
- Plan to reduce unmet transit service needs
- Identification of the operating and capital costs necessary to meet 100 percent of the Greater Minnesota transit targeted and projected bus service hours, as identified in the Greater Minnesota Transit Plan, for 2010, 2015, 2020, 2025, and 2030.

Plan findings indicate that Greater Minnesota transit systems currently provide enough service hours to meet about 60 percent of total need. Table IV depicts projected costs to meet 100 percent of transit service need in Greater Minnesota between 2010 and 2015.

**Table IV. Cost (in Millions) to Meet 100 percent of Projected Transit Needs 2011-2016**

	2011	2012	2013	2014	2015	2016
Operating Cost	\$108.6	\$113.5	\$118.4	\$123.3	\$128.1	\$132.9
Capital Cost - Vehicle Replacement	\$10.0	\$10.3	\$10.6	\$10.9	\$11.2	\$11.5
Capital Cost - Addt'l Vehicles	\$31.2	\$3.0	\$3.1	\$3.2	\$3.3	\$1.0
<b>Total</b>	<b>\$149.8</b>	<b>\$126.8</b>	<b>\$132.1</b>	<b>\$137.4</b>	<b>\$142.6</b>	<b>\$145.4</b>

Capital costs are a combination of replacement costs to maintain the current fleet size and the cost of additional vehicles to fully close the gap between current levels of service and new service required to meet 100 percent of estimated needs. Operating costs are based on the hours of service required to meet new levels of need to serve the expanding population.

Between 2011 and 2030, MnDOT projects that transit need will grow from 18.3 million to 22 million passenger trips per year. To serve all of these trips, Greater Minnesota transit systems would need to provide 1.7 million hours of service in 2011 and increase to 2.2 million hours of service in 2030. Table V illustrates these figures and the total funds required to provide this additional transit service.



The complete Greater Minnesota Transit Investment Plan is available for download: [www.dot.state.mn.us/transit/reports/investmentplan/](http://www.dot.state.mn.us/transit/reports/investmentplan/)

**Table V. Cost to Meet 100 percent of Projected Transit Needs 2011-2030 (in Millions)**

	2011	2015	2020	2025	2030
Total Passenger Demand	18.3	18.8	20.2	20.9	22.0
Service Hours to Meet Demand	1.7	2.0	2.1	2.1	2.2
Annual Operating Cost	\$108.6	\$128.1	\$153.8	\$183.4	\$216.9
Capital Cost - Vehicle Replacement (five-year totals except 2011, 2015 represents 2012-2015)	\$10.0	\$42.9	\$61.0	\$70.7	\$82.0
Capital Cost - Additional Vehicles (five-year totals except 2011, 2015 represents 2012-2015)	\$31.2	\$12.6	\$4.3	\$5.0	\$5.1
<b>Total Costs</b>	<b>\$149.8</b>	<b>\$183.6</b>	<b>\$219.1</b>	<b>\$259.1</b>	<b>\$304.0</b>

Without increases to future funding, Greater Minnesota transit systems will not be able to sustain or expand the number of service hours currently provided. The Minnesota Legislature asked MnDOT to identify the cost of meeting 80 percent of transit need by 2015 and 90 percent of transit need by 2025. Table VI depicts the gap between projected revenues for transit and funds needed to meet this goal.

**Table VI. Cost to Meet Legislative Targets: 2015 and 2025**

	2015 (80% of Total Need)		2025 (90% of Total Need)	
	Capital	Operating	Capital	Operating
<b>Revenues required to meet legislative targets</b>	<b>\$44.4</b>	<b>\$102.5</b>	<b>\$68.1</b>	<b>\$165.1</b>
<b>Projected Revenues</b>				
Federal STP funds	\$3.0	-	\$3.0	-
5307 Capital funds	\$2.8	-	\$2.8	-
Federal and state operating subsidies	-	\$53.8	-	\$53.8
<b>Gap between required and projected revenues</b>	<b>\$38.6</b>	<b>\$48.7</b>	<b>\$62.3</b>	<b>\$111.3</b>
Gap paid by local share*	\$7.7	\$8.4	\$12.5	\$19.3
<b>Federal and state funding gap</b>	<b>\$30.9</b>	<b>\$40.3</b>	<b>\$49.8</b>	<b>\$92.0</b>

\*Local share for capital expenditures is 20 percent. Local share for operating expenditures is estimated at 17.3 percent statewide.

If future funding increases, MnDOT's highest priority for Greater Minnesota service expansion is to establish service in locations without any existing public transit. Assuming all eligible locations are served by public transit, MnDOT's top priorities for service expansion include:

- Expand service hours in the morning and night to serve more trips
- Expand multi-county services to link more communities
- Provide service on more days of the week
- Expand service frequencies and coverage
- Expand service to provide consistent levels of service statewide

## **Conclusion**

As we look to the future, public transportation will be increasingly important in helping citizens access economic and social opportunity in their communities. As population growth and environmental considerations create even greater demands on public transit, MnDOT strives to make access to quality public transit systems available to citizens statewide. To assure that Minnesota is at the forefront of future transit strategies and financing, MnDOT will work proactively toward its mission to provide the highest quality, dependable multimodal transportation system.

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# Fact Pages



# ALBERT LEA TRANSIT (ALT)



**Contact:** Joanne Brackey  
**Title:** Transit coordinator  
**Address:** 2205 Myers Road  
**City State Zip:** Albert Lea, MN 56007  
**Telephone:** 507-379-1111  
**Fax:** 507-379-9860  
**Email:** [jbrackey@cedarvalleyservices.org](mailto:jbrackey@cedarvalleyservices.org)  
**Website:** [www.albertleatransit.org](http://www.albertleatransit.org)



## 2010 Highlights

- Increased ridership by 4 percent with elderly passengers.
- Purchased property for constructing a bus garage.
- Assisted other transit providers in RouteMatch software training at our facility.

## System Snapshot

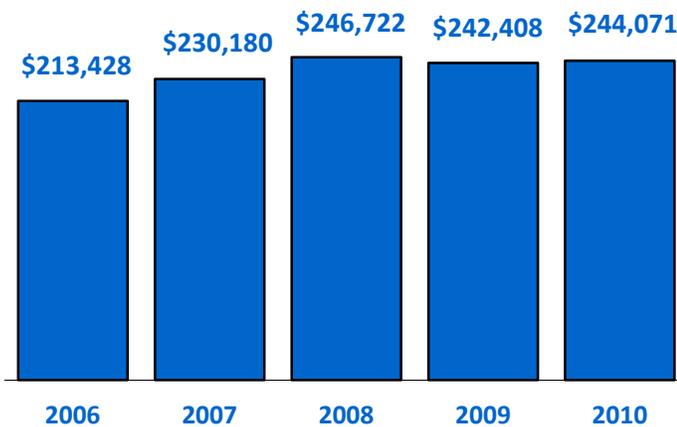
**Legal Name:** Cedar Valley Services Inc.  
**Type of Government:** Non-Profit  
**Area Served:** City of Albert Lea  
**Legislative District:** 27A  
**Congressional District:** 1

## System Characteristics

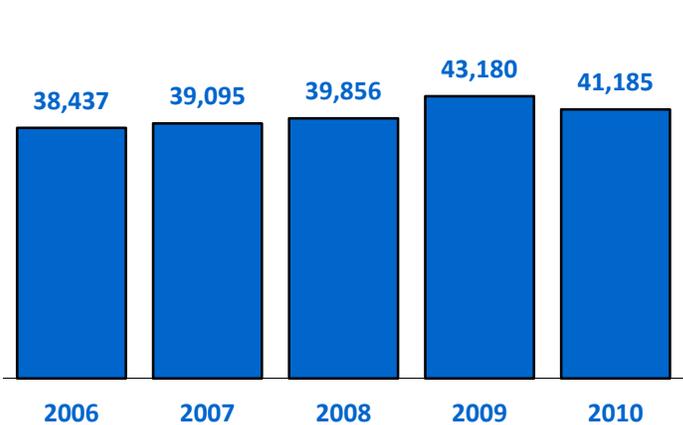
**Vehicles:** Three Class 300  
**Service Type:** Route deviation, dial-a-ride and subscription  
**Funding Class:** Small urban  
**Service Hours:**  
**Monday - Friday:** 7 a.m. - 4:30 p.m.  
**Saturday - Sunday:** No service  
**Base Fare:** \$1.50

## System Data

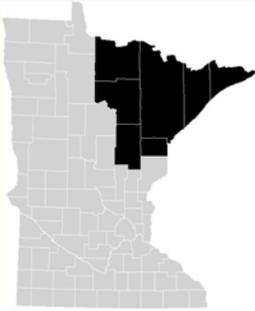
### Operating Expenditures



### Ridership



# ARROWHEAD TRANSIT



**Contact:** Jack Larson  
**Title:** Transit director  
**Address:** 702 Third Ave. S.  
**City State Zip:** Virginia, MN 55792  
**Telephone:** 218-741-0724 Ext. 107  
**Fax:** 218-741-5715  
**Email:** [jack.larson@aeoa.org](mailto:jack.larson@aeoa.org)  
**Website:** [www.arrowheadtransit.com](http://www.arrowheadtransit.com)



## 2010 Highlights

- Increased ridership by 16.2 percent.
- Received a grant from the Blandin Foundation for a marketing development plan in Itasca County.
- Had national recognition when Rural Rides was highlighted in CTA's brief to the U.S. Department of Labor as one of six successful transportation projects that connected with workforce development.

## System Snapshot

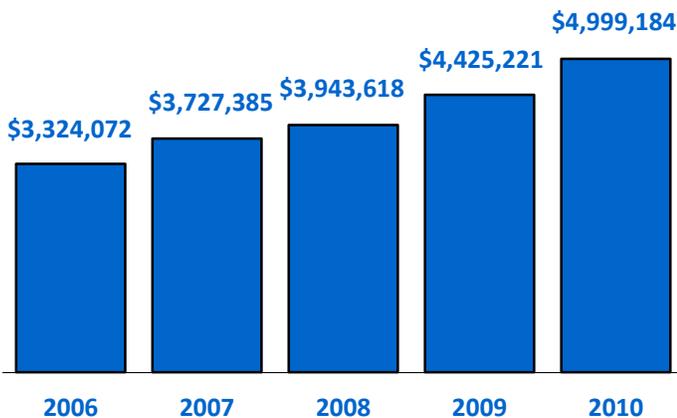
**Legal Name:** Arrowhead Economic Opportunity Agency  
**Type of Government:** Community Action Program (CAP)  
**Area Served:** Aitkin, Carlton, Cook, Itasca, Koochiching, Lake, Pine and St. Louis counties  
**Legislative Senate District:** 03, 04, 05, 06, 07 and 08  
**Legislative House District:** 03A, 03B, 04A, 05A, 05B, 06A, 06B, 07A, 07B, 08A and 08B  
**Congressional District:** 8

## System Characteristics

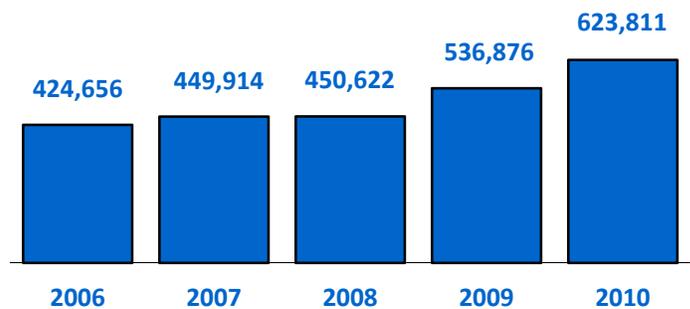
<b>Vehicles:</b> 12 Class 400 and 68 Class 500	<b>Service Hours:</b>
<b>Service Type:</b> Route deviation, dial-a-ride and route guarantee	<b>Monday - Friday</b> 6 a.m. - 6 p.m.
<b>Funding Class:</b> Rural	<b>Saturday</b> 9 a.m. - 6 p.m.
	<b>Sunday</b> 8 a.m. - 4 p.m.
	<b>Base Fare:</b> \$1.25

## System Data

### Operating Expenditures



### Ridership



# AUSTIN-MOWER COUNTY AREA TRANSIT (AMCAT)



**Contact:** Craig Oscarson  
**Title:** County coordinator  
**Address:** 201 First St. NE  
**City State Zip:** Austin, MN 55912  
**Telephone:** 507-437-9459  
**Fax:** 507-437-9458  
**Email:** [coscarson@co.mower.mn.us](mailto:coscarson@co.mower.mn.us)  
**Website:** [www.amcattransit.org](http://www.amcattransit.org)



## 2010 Highlights

- Increased ridership by 12.14 percent in 2010
- Completed the \$250,000 interior/exterior remodeling of the AMCAT transit facility.
- Decreased cost per ride by 3 percent from 2009 to 2010.

## System Snapshot

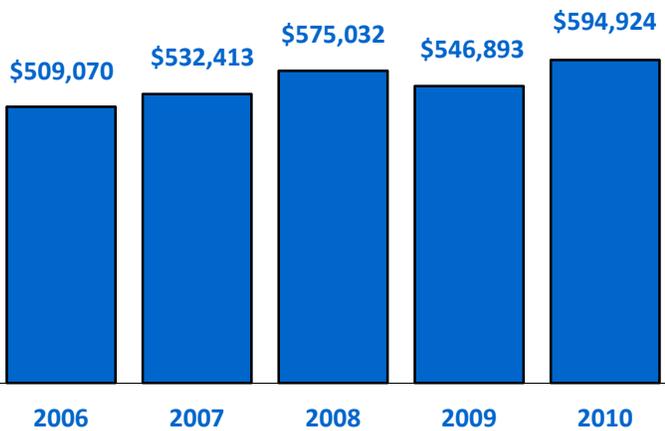
**Legal Name:** AMCAT Joint Powers Board  
**Type of Government:** County  
**Area Served:** City of Austin and Mower County  
**Legislative Senate District:** 27  
**Legislative House District:** 27A and 27B  
**Congressional District:** 1

## System Characteristics

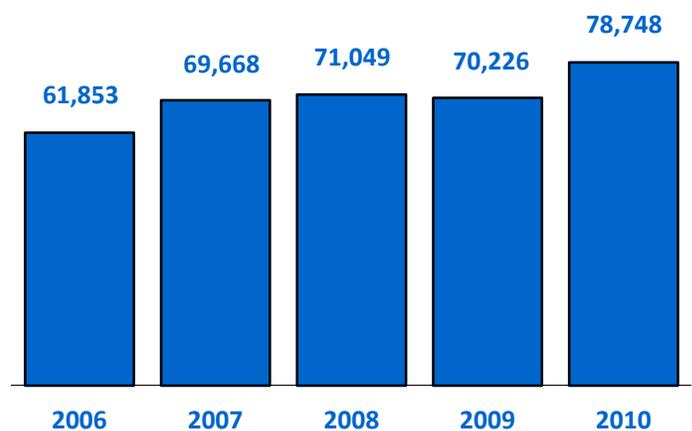
**Vehicles:** 10 Class 400  
**Service Type:** Route deviation, dial-a-ride, route guarantee and subscription  
**Funding Class:** Rural  
**Service Hours:**  
**Monday - Friday:** 6 a.m. - 6 p.m.  
**Saturday:** 9 a.m. - 5 p.m.  
**Sunday:** No service  
**Base Fare:** \$1.50; \$2.50 dial-a-ride

## System Data

### Operating Expenditures



### Ridership



# BECKER COUNTY



**Contact:** Rusty Haskins  
**Title:** Supervisor  
**Address:** 712 Minnesota Ave.  
**City State Zip:** Detroit Lakes, MN 56501  
**Telephone:** 218-847-1674  
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**Website:** [www.co.becker.mn.us](http://www.co.becker.mn.us)



## 2010 Highlights

- Increased coordination efforts with other area transportation providers to improve service to ridership.

## System Snapshot

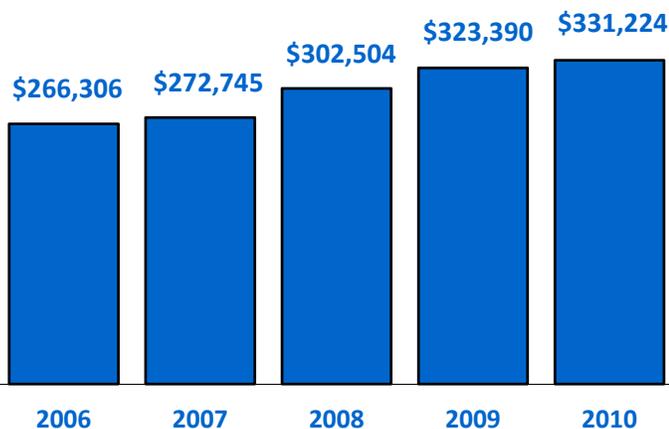
**Legal Name:** Becker County Transit  
**Type of Government:** County  
**Area Served:** City of Detroit Lakes and Becker County  
**Legislative Senate District:** 02, 09 and 10  
**Legislative House District:** 02A, 09B and 10B  
**Congressional District:** 7

## System Characteristics

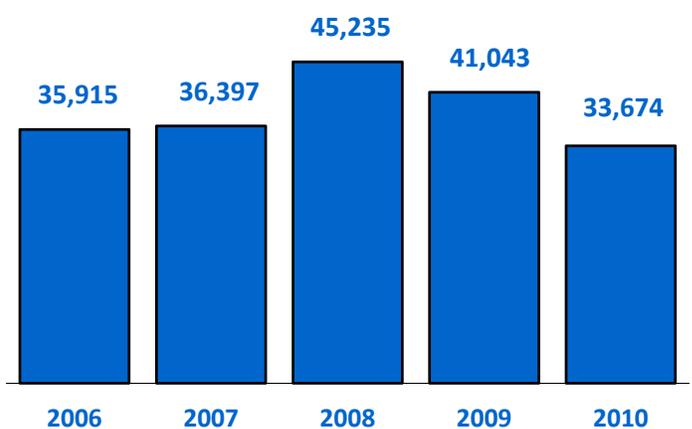
**Vehicles:** Five Class 400  
**Service Type:** Route deviation and dial-a-ride  
**Funding Class:** Rural  
**Service Hours:**  
**Monday - Friday:** 8 a.m. - 6 p.m.  
**Saturday - Sunday:** No service  
**Base Fare:** \$1.50 per five mile increments

## System Data

### Operating Expenditures



### Ridership



# BENSON HEARTLAND EXPRESS



**Contact:** Rob Wolfington  
**Title:** City manager  
**Address:** 1410 Kansas Ave.  
**City State Zip:** Benson, MN 56215  
**Telephone:** 320-843-4775  
**Fax:** 320-842-7151  
**Email:** [rob.wolfington@co.swift.mn.us](mailto:rob.wolfington@co.swift.mn.us)  
**Website:** [www.bensonmn.org](http://www.bensonmn.org)



## 2010 Highlights

- Delivered meals on wheels to senior nutrition center.
- Helped wheelchair passengers to remain in their homes.
- Continued to operate within budget.

## System Snapshot

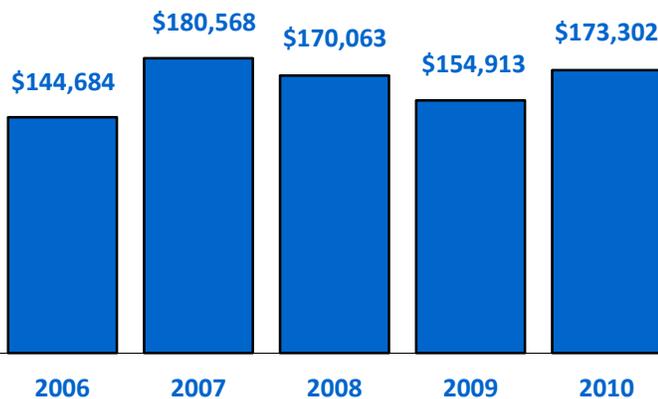
**Legal Name:** City of Benson  
**Type of Government:** City  
**Area Served:** City of Benson  
**Legislative District:** 20A  
**Congressional District:** 7

## System Characteristics

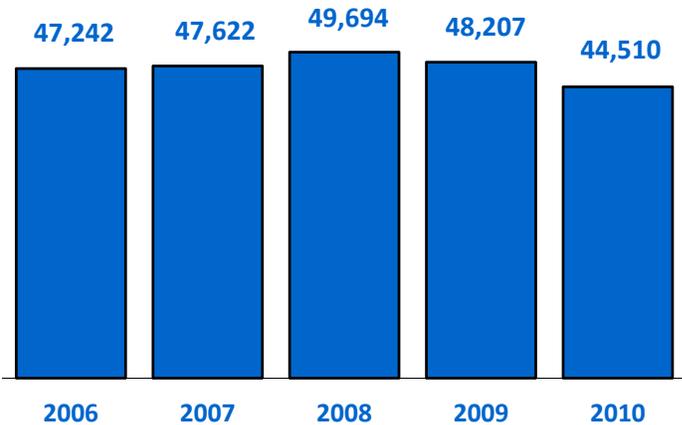
<b>Vehicles:</b>	Three Class 400	<b>Service Hours:</b>	
<b>Service Type:</b>	Dial-a-ride	<b>Monday - Friday</b>	7 a.m. - 5 p.m.
<b>Funding Class:</b>	Small urban	<b>Saturday</b>	8 a.m. - 12:30 p.m.
		<b>Sunday</b>	7:30 a.m. - 12:30 p.m.
		<b>Base Fare:</b>	\$1

## System Data

### Operating Expenditures



### Ridership



# BRAINERD & CROW WING PUBLIC TRANSIT



**Contact:** Tom Jay  
**Title:** Transit coordinator  
**Address:** 501 Laurel St.  
**City State Zip:** Brainerd, MN 56401  
**Telephone:** 218-828-6172  
**Fax:** 218-828-6172  
**Email:** [tjay@ci.brainerd.mn.us](mailto:tjay@ci.brainerd.mn.us)  
**Website:** [www.brainerdcitybus.com](http://www.brainerdcitybus.com)



## 2010 Highlights

- Began route deviation “Express Route” service in August in Brainerd and Baxter.
- Improved local transit website by adding route maps and language assist.
- Continued to improve coordination by working directly with local health & human service agencies.

## System Snapshot

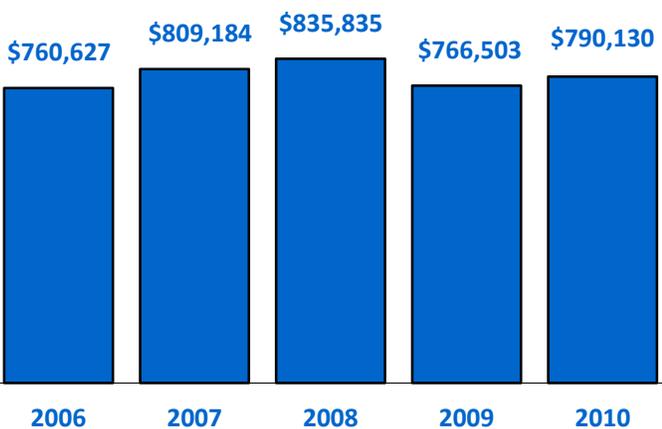
**Legal Name:** City of Brainerd  
**Type of Government:** City  
**Area Served:** Cities of Brainerd, Baxter and Crow Wing County  
**Legislative District:** 12A  
**Congressional District:** 8

## System Characteristics

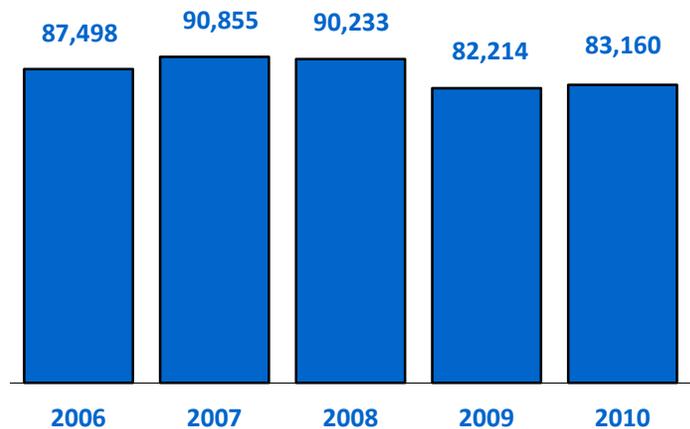
**Vehicles:** Eight Class 400  
**Service Type:** Route deviation and dial-a-ride  
**Funding Class:** Rural  
**Service Hours:**  
**Monday - Friday:** 7:15 a.m. - 4:30 p.m.  
**Saturday - Sunday:** No Service  
**Base Fare:** \$2

## System Data

### Operating Expenditures



### Ridership



# BROWN COUNTY HEARTLAND EXPRESS



**Contact:** Bob Apitz  
**Title:** Transit coordinator  
**Address:** 1117 Center St., P.O. Box 788  
**City State Zip:** New Ulm, MN 56073  
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**Fax:** 507-359-6542  
**Email:** [bob.apitz@co.brown.mn.us](mailto:bob.apitz@co.brown.mn.us)  
**Website:** [www.co.brown.mn.us](http://www.co.brown.mn.us)



## 2010 Highlights

- Surpassed the 1 million passenger trip mark in December 2010.
- Joined five member Transit Consortium to obtain a Federal ARRA Grant with the goal of purchasing and implementing ITS software and related equipment.
- Replaced and upgraded original/life-end 2-way communications system.

## System Snapshot

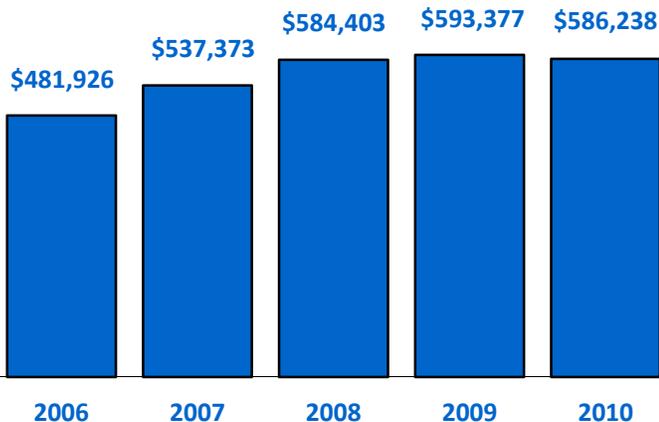
**Legal Name:** Brown County Family Services  
**Type of Government:** County  
**Area Served:** City of New Ulm and Brown County  
**Legislative Senate District:** 21  
**Legislative House District:** 21B  
**Congressional District:** 1

## System Characteristics

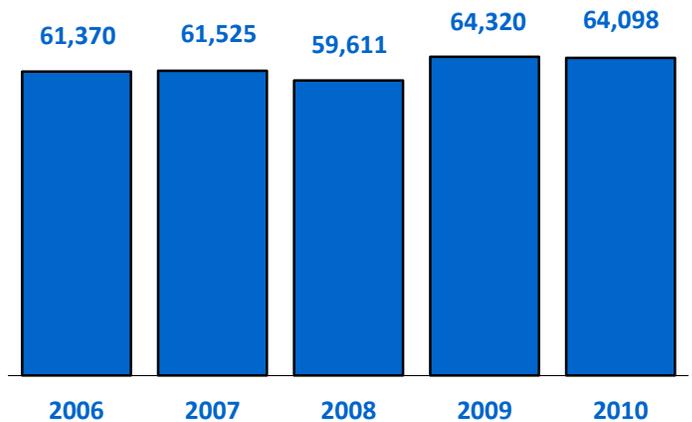
<b>Vehicles:</b>	Five Class 400	<b>Service Hours:</b>	
<b>Service Type:</b>	Route deviation and dial-a-ride	<b>Monday - Friday</b>	7:15 a.m. - 5 p.m.
<b>Funding Class:</b>	Rural	<b>Saturday</b>	No service
		<b>Sunday</b>	8 a.m. - noon
		<b>Base Fare:</b>	\$1.25

## System Data

### Operating Expenditures



### Ridership



# CHISAGO-ISANTI COUNTY HEARTLAND EXPRESS



**Contact:** Craig Rempp  
**Title:** Transit director  
**Address:** 245 Second Ave. SE  
**City State Zip:** Cambridge, MN 55008  
**Telephone:** 763-689-8130  
**Fax:** 763-689-8134  
**Email:** [craig.rempp@co.isanti.mn.us](mailto:craig.rempp@co.isanti.mn.us)  
**Website:** [www.co.chisago.mn.us](http://www.co.chisago.mn.us)



## 2010 Highlights

- Implemented flexible fixed route service for North Branch.
- Worked with the Rushline Corridor TAC to provide extension routes to meet up with their 285 Commuter Route with plans to start the extension service in March 2011.

## System Snapshot

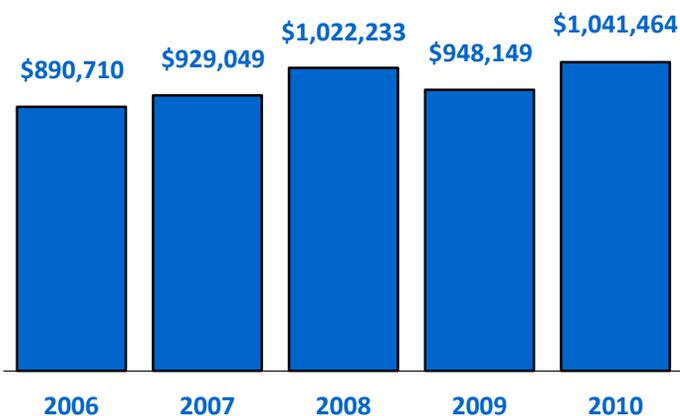
**Legal Name:** Isanti County  
**Type of Government:** County  
**Area Served:** Chisago and Isanti counties  
**Legislative Senate District:** 08 and 17  
**Legislative House District:** 08B, 17A and 17B  
**Congressional District:** 8

## System Characteristics

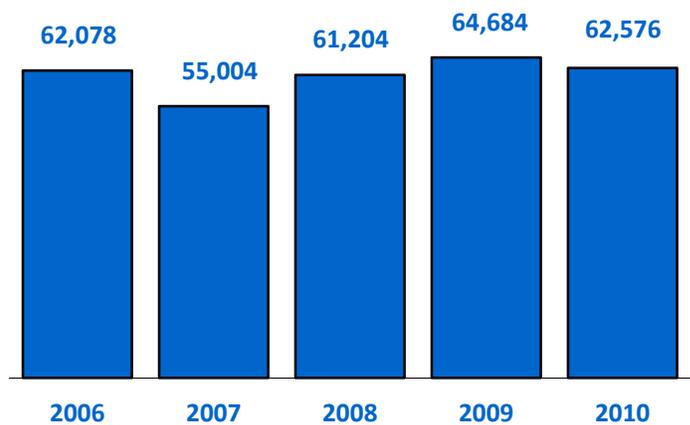
**Vehicles:** 12 Class 400  
**Service Type:** Route deviation and dial-a-ride  
**Funding Class:** Rural  
**Service Hours:**  
**Monday - Friday:** 6 a.m. - 6 p.m.  
**Saturday - Sunday:** No service  
**Base Fare:** \$1.50-\$3.50

## System Data

### Operating Expenditures



### Ridership



# COTTONWOOD COUNTY TRANSIT



**Contact:** Kelly Thongvivong  
**Title:** Transit director  
**Address:** 900 Third Ave.  
**City State Zip:** Windom, MN 56101  
**Telephone:** 507-831-5669  
**Fax:** 507-831-3675  
**Email:** [kelly.thongvivong@co.cottonwood.mn.us](mailto:kelly.thongvivong@co.cottonwood.mn.us)  
**Website:** [www.co.cottonwood.mn.us/transit.html](http://www.co.cottonwood.mn.us/transit.html)



## 2010 Highlights

- Had an accident-free year.
- Offered summer pass to children at reduced rate.
- Maintained ridership levels.

## System Snapshot

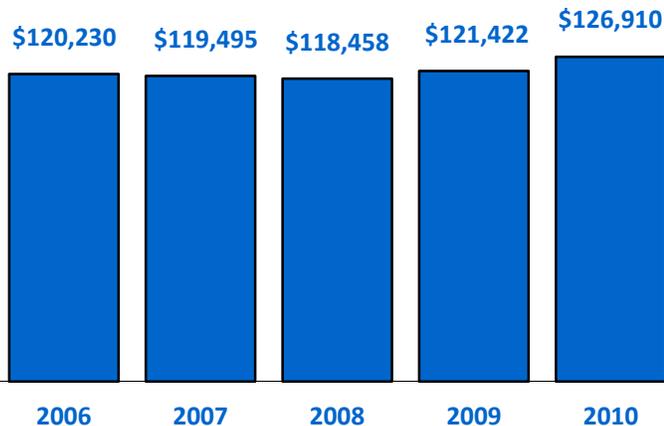
**Legal Name:** Cottonwood County  
**Type of Government:** County  
**Area Served:** Cottonwood County  
**Legislative Senate District:** 22  
**Legislative House District:** 22B  
**Congressional District:** 1

## System Characteristics

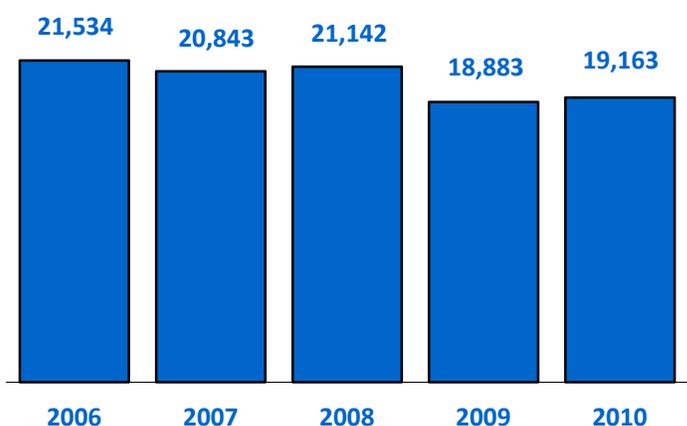
**Vehicles:** Two Class 400  
**Service Type:** Demand response (dial-a-ride)  
**Funding Class:** Rural  
**Service Hours:**  
**Monday - Friday:** 8 a.m. - 4 p.m.  
**Saturday - Sunday:** No service  
**Base Fare:** \$1.25 children/students; \$1.50 adults

## System Data

### Operating Expenditures



### Ridership



# DAWSON HEARTLAND EXPRESS



**Contact:** Melva Larson  
**Title:** Clerk treasurer  
**Address:** 675 Chestnut St, P.O. Box 552  
**City State Zip:** Dawson, MN 56232  
**Telephone:** 320-769-2154  
**Fax:** 320-769-2858  
**Email:** [melva@dawsonmn.com](mailto:melva@dawsonmn.com)  
**Website:** [www.dawsonmn.com](http://www.dawsonmn.com)



## 2010 Highlights

- Maintained excellent passenger per mile numbers through dispatching efforts by drivers.
- Maintained fee rates despite cutback in city funds.
- Continued participation in community events.

## System Snapshot

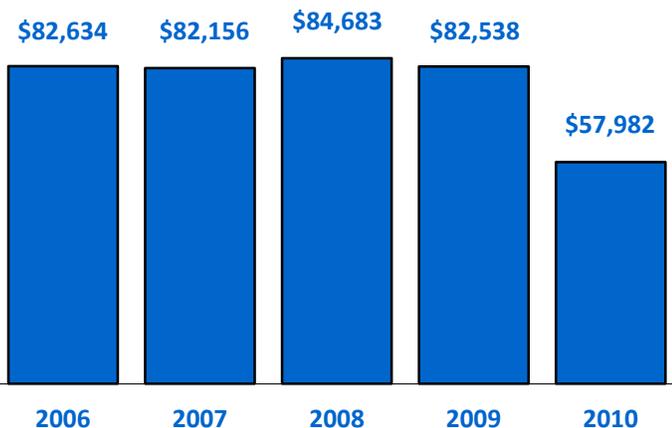
**Legal Name:** City of Dawson  
**Type of Government:** City  
**Area Served:** City of Dawson  
**Legislative District:** 20A  
**Congressional District:** 7

## System Characteristics

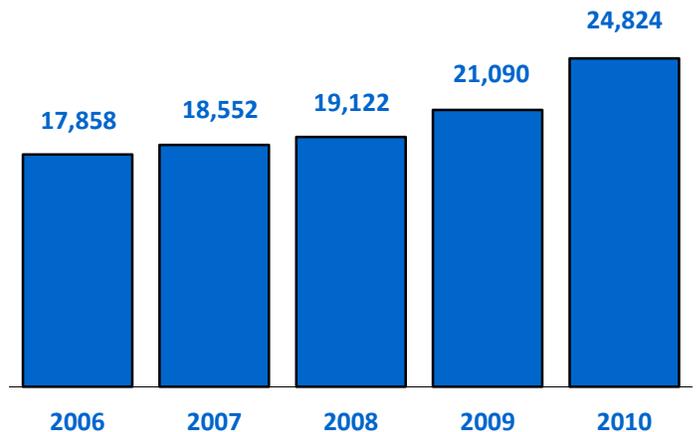
<b>Vehicles:</b>	One Class 400	<b>Service Hours:</b>	
<b>Service Type:</b>	Dial-a-ride	<b>Monday - Friday</b>	7:30 a.m. - 4:30 p.m.
<b>Funding Class:</b>	Rural	<b>Saturday - Sunday</b>	No service
		<b>Base Fare:</b>	\$2

## System Data

### Operating Expenditures



### Ridership



# DULUTH TRANSIT AUTHORITY – REGULAR ROUTE



**Contact:** Dennis E. Jensen  
**Title:** General manager  
**Address:** 2402 W. Michigan St.  
**City State Zip:** Duluth, MN 55806  
**Telephone:** 218-623-4306  
**Fax:** 218-722-4428  
**Email:** [djensen@duluthtransit.com](mailto:djensen@duluthtransit.com)  
**Website:** [www.duluthtransit.com](http://www.duluthtransit.com)



## 2010 Highlights

- Raised fares on Jan. 1, 2011, to fund new late-night and holiday services.
- Surpassed 3 million riders for third consecutive year.
- Surpassed 4 million U-PASS riders at UMD in March 2011.

## System Snapshot

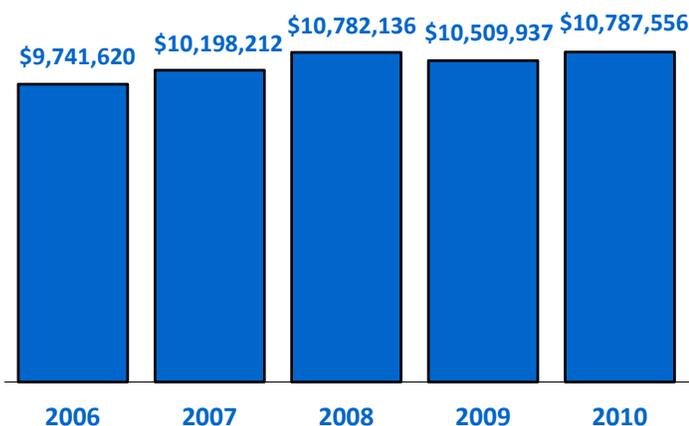
**Legal Name:** Duluth Transit Authority  
**Type of Government:** City  
**Area Served:** Cities of Duluth, Hermantown, Proctor and Superior, Wis.  
**Legislative District:** 06B, 07A and 07B  
**Congressional District:** 8

## System Characteristics

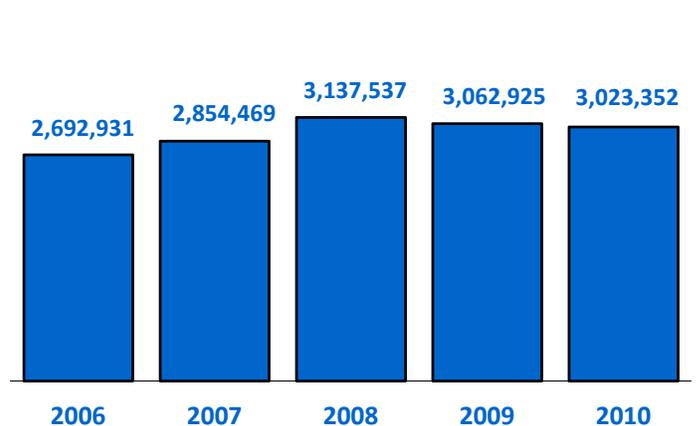
<b>Vehicles:</b>	63 Class 700	<b>Service Hours:</b>	
<b>Service Type:</b>	Fixed route	<b>Monday - Friday</b>	4:30 a.m. - 12:30 a.m.
<b>Funding Class:</b>	Urban	<b>Saturday</b>	6:02 a.m. - 8:04 p.m.
		<b>Sunday</b>	7:37 a.m. - 7:39 p.m.
		<b>Base Fare:</b>	\$1.25; off-peak fare \$0.60

## System Data

### Operating Expenditures



### Ridership



# DULUTH TRANSIT AUTHORITY - STRIDE



**Contact:** Dennis E. Jensen  
**Title:** General manager  
**Address:** 2402 W. Michigan St.  
**City State Zip:** Duluth, MN 55806  
**Telephone:** 218-623-4306  
**Fax:** 218-722-4428  
**Email:** [djensen@duluthtransit.com](mailto:djensen@duluthtransit.com)  
**Website:** [www.duluthtransit.com](http://www.duluthtransit.com)



## 2010 Highlights

- Continued ridership upward trend with a 2 percent increase in 2010 and an 8 percent increase since 2006.
- Improved contract STRIDE service in Superior, Wis., by adding another bus.
- Held public hearings to discuss STRIDE fare increase and service expansions, which occurred on Jan. 1, 2011.

## System Snapshot

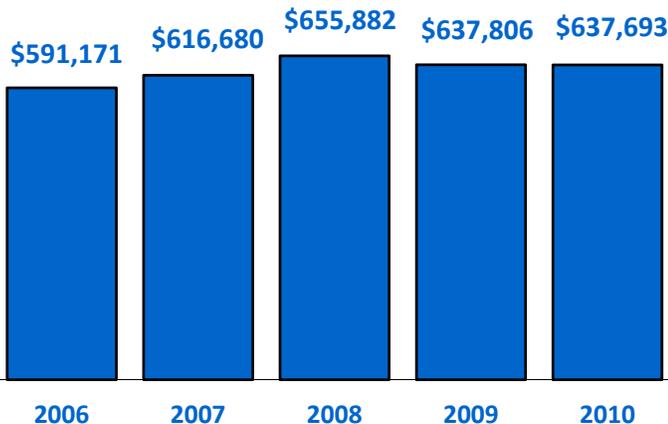
**Legal Name:** Duluth Transit Authority  
**Type of Government:** City  
**Area Served:** Cities of Duluth, Hermantown, Proctor and Superior, Wis.  
**Legislative District:** 06B, 07A and 07B  
**Congressional District:** 8

## System Characteristics

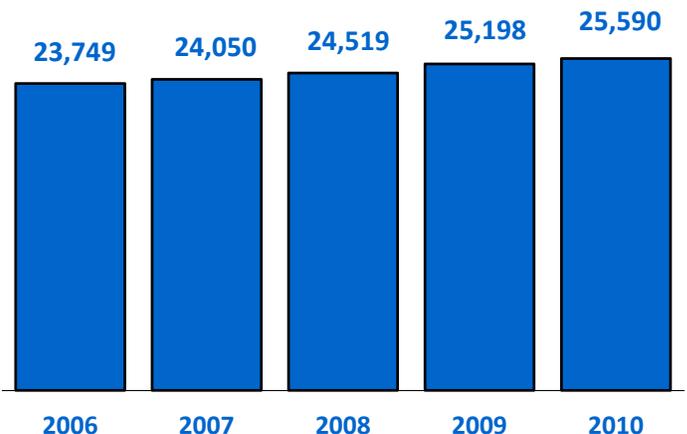
<b>Vehicles:</b>	Nine Class 400	<b>Service Hours:</b>	
<b>Service Type:</b>	Dial-a-ride	<b>Monday - Friday</b>	5 a.m. - 11 p.m.
<b>Funding Class:</b>	Urban/complementary	<b>Saturday</b>	6 a.m. - 7 p.m.
		<b>Sunday</b>	6 a.m. - 6 p.m.
		<b>Base Fare:</b>	\$2.50; off-peak fare \$1.20

## System Data

### Operating Expenditures



### Ridership



# EAST GRAND FORKS TRANSIT – REGULAR ROUTE



**Contact:** Earl Haugen  
**Title:** Transit manager  
**Address:** 600 DeMers Ave., P.O. Box 373  
**City State Zip:** East Grand Forks, MN 56721  
**Telephone:** 218-773-0124  
**Fax:** 218-773-0128  
**Email:** [earl.haugen@theforksmpo.org](mailto:earl.haugen@theforksmpo.org)  
**Website:** [www.grandforksgov.com](http://www.grandforksgov.com)



## 2010 Highlights

- Increased ridership by 6 percent.
- Continued partnership with Northland Technical and Community College of East Grand Forks.
- Continued partnership with Grand Forks.

## System Snapshot

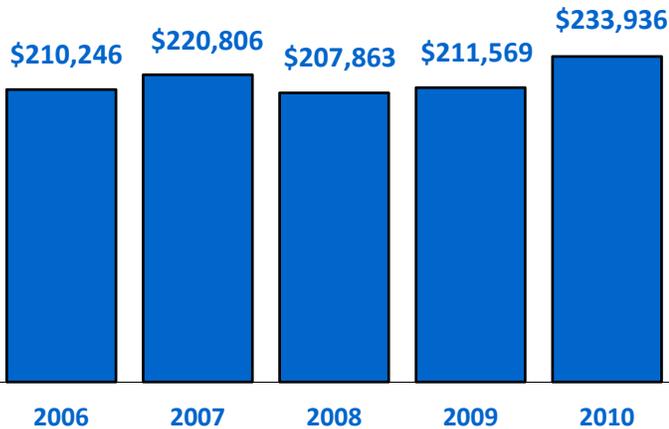
**Legal Name:** City of East Grand Forks  
**Type of Government:** City  
**Area Served:** City of East Grand Forks  
**Legislative District:** 01B  
**Congressional District:** 7

## System Characteristics

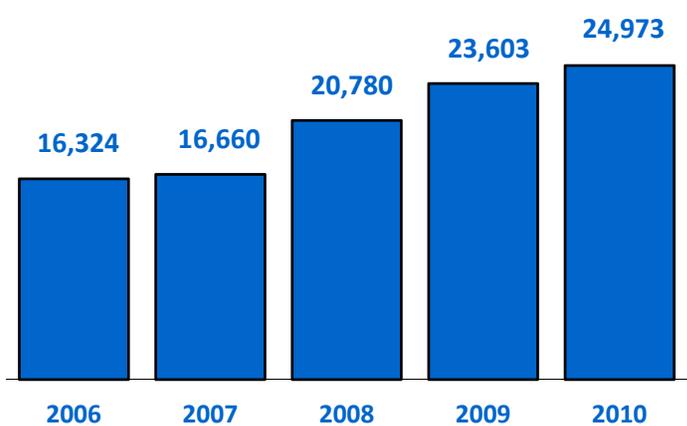
<b>Vehicles:</b>	One Class 400	<b>Service Hours:</b>	
<b>Service Type:</b>	Fixed route	<b>Monday - Friday</b>	7 a.m. - 6 p.m.
<b>Funding Class:</b>	Urban	<b>Saturday</b>	8 a.m. - 6 p.m.
		<b>Sunday</b>	No service
		<b>Base Fare:</b>	\$1.50

## System Data

### Operating Expenditures



### Ridership



# EAST GRAND FORKS TRANSIT – DIAL-A-RIDE



**Contact:** Earl Haugen  
**Title:** Transit manager  
**Address:** 600 DeMers Ave., P. O. Box 373  
**City State Zip:** East Grand Forks, MN 56721  
**Telephone:** 218-773-0124  
**Fax:** 218-773-0128  
**Email:** [earl.haugen@theforksmpo.org](mailto:earl.haugen@theforksmpo.org)  
**Website:** [www.grandforksgov.com](http://www.grandforksgov.com)

## 2010 Highlights

- Continued partnership with Grand Forks.

## System Snapshot

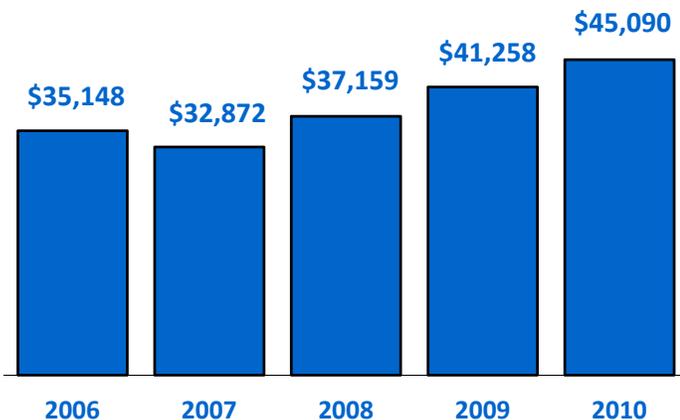
**Legal Name:** City of East Grand Forks  
**Type of Government:** City  
**Area Served:** City of East Grand Forks  
**Legislative District:** 01B  
**Congressional District:** 7

## System Characteristics

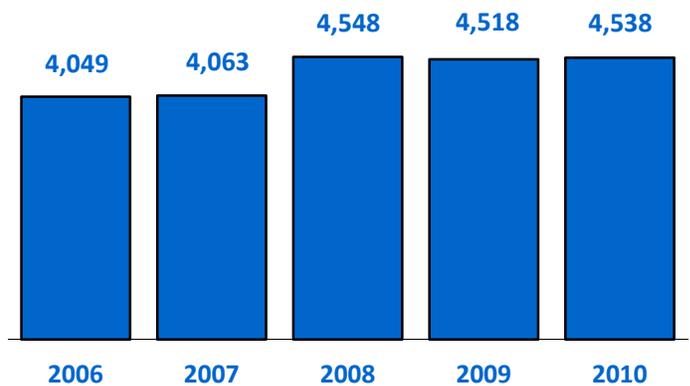
**Vehicles:** Six Class 300  
**Service Type:** Paratransit/dial-a-ride  
**Funding Class:** Urban, complementary  
**Service Hours:**  
**Monday - Friday:** 6 a.m. - 10 p.m.  
**Saturday:** 8 a.m. - 10 p.m.  
**Sunday:** No service  
**Base Fare:** \$3

## System Data

### Operating Expenditures



### Ridership



# FAR NORTH PUBLIC TRANSIT



**Contact:** Steve Butler  
**Title:** Manager  
**Address:** 215 S. Main St., P.O. Box 189  
**City State Zip:** Roseau, MN 56751  
**Telephone:** 218-463-3238  
**Fax:** 218-463-0001  
**Email:** [rcco@wiktel.com](mailto:rcco@wiktel.com)  
**Website:** [www.farnorthtransit.com](http://www.farnorthtransit.com)



## 2010 Highlights

- Coordinated with Senior Medical Travel Program to allow clients to use the transit bus whenever possible on shorter trips, which reduced expenses for medical travel while increasing ridership for transit.
- Shared a booth at the Roseau County Fair for additional exposure to the public that local transportation is available.

## System Snapshot

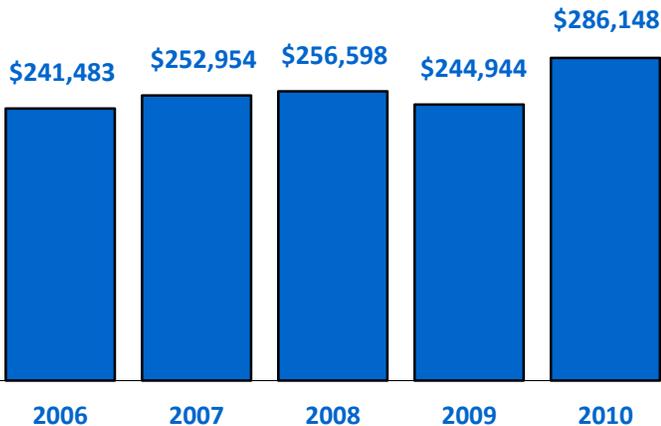
**Legal Name:** Roseau County Committee on Aging  
**Type of Government:** Joint powers  
**Area Served:** Roseau and Lake of the Woods counties  
**Legislative Senate District:** 01 and 03  
**Legislative House District:** 01A and 03A  
**Congressional District:** 7

## System Characteristics

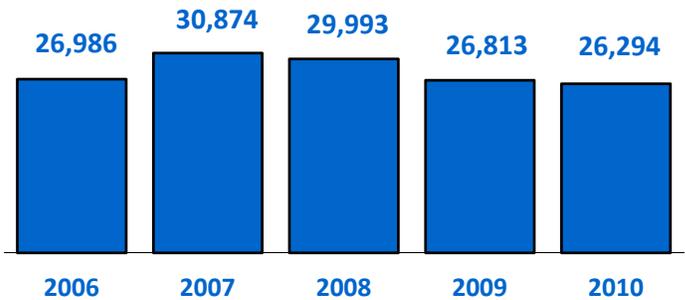
<b>Vehicles:</b>	Four Class 400	<b>Service Hours:</b>	
<b>Service Type:</b>	Route deviation and dial-a-ride	<b>Monday - Friday</b>	7 a.m. - 5 p.m.
<b>Funding Class:</b>	Rural	<b>Saturday - Sunday</b>	No service
		<b>Base Fare:</b>	\$1.50 in-city rides in Roseau County; \$1 in-city rides in Lake of the Woods County

## System Data

### Operating Expenditures



### Ridership



# FARIBAULT COUNTY PRAIRIE EXPRESS



**Contact:** Bonita Zimmer  
**Title:** Transit coordinator  
**Address:** 415 N. Main St., P.O. Box 130  
**City State Zip:** Blue Earth, MN 56013  
**Telephone:** 507-526-7433  
**Fax:** 507-526-6227  
**Email:** [bonita.zimmer@co.faribault.mn.us](mailto:bonita.zimmer@co.faribault.mn.us)  
**Website:** [www.co.faribault.mn.us](http://www.co.faribault.mn.us)



## 2010 Highlights

- Continued out-of-county service.
- Continued expanded service hours while operating within budget.

## System Snapshot

**Legal Name:** Faribault County  
**Type of Government:** County  
**Area Served:** Faribault County  
**Legislative Senate District:** 23, 24, 26 and 27  
**Legislative House District:** 23B, 24A, 24B, 26A and 27A  
**Congressional District:** 1

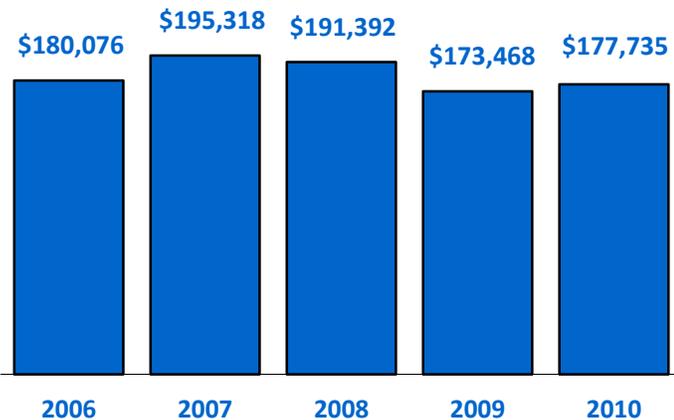
## System Characteristics

**Vehicles:** Two Class 400  
**Service Type:** Dial-a-ride  
**Funding Class:** Rural

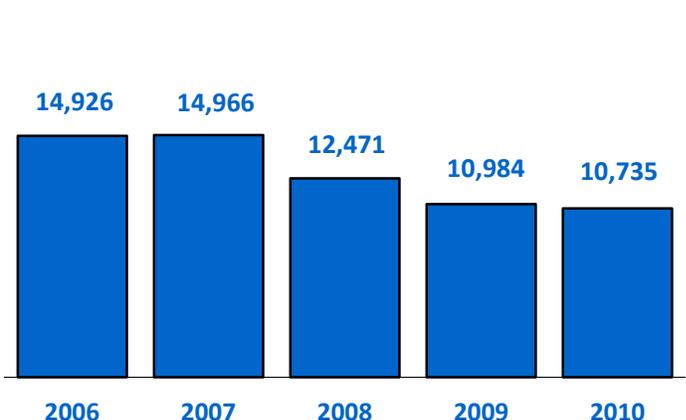
**Service Hours:**  
**Monday - Friday** 7 a.m. - 5 p.m.  
**Saturday - Sunday** No service  
**Base Fare:** \$3 trip originating in Faribault County;  
 \$6 trip originating outside Faribault County

## System Data

### Operating Expenditures



### Ridership



# FARIBAULT FLYER



**Contact:** Kim Lang  
**Title:** Community development coordinator  
**Address:** 208 NW First Ave.  
**City State Zip:** Faribault, MN 55021  
**Telephone:** 507-333-0376  
**Fax:** 507-384-0507  
**Email:** [klang@ci.faribault.mn.us](mailto:klang@ci.faribault.mn.us)  
**Website:** [www.ci.faribault.mn.us](http://www.ci.faribault.mn.us)



## 2010 Highlights

- Updated proposed transit routes in preparation of additional funding.
- Had an accident free year.

## System Snapshot

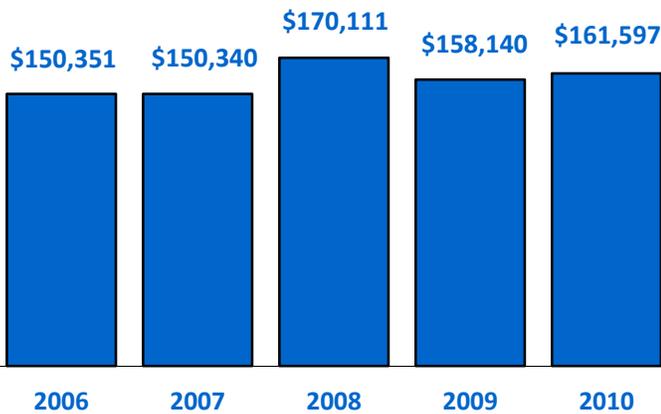
**Legal Name:** City of Faribault  
**Type of Government:** City  
**Area Served:** City of Faribault  
**Legislative District:** 26B  
**Congressional District:** 2

## System Characteristics

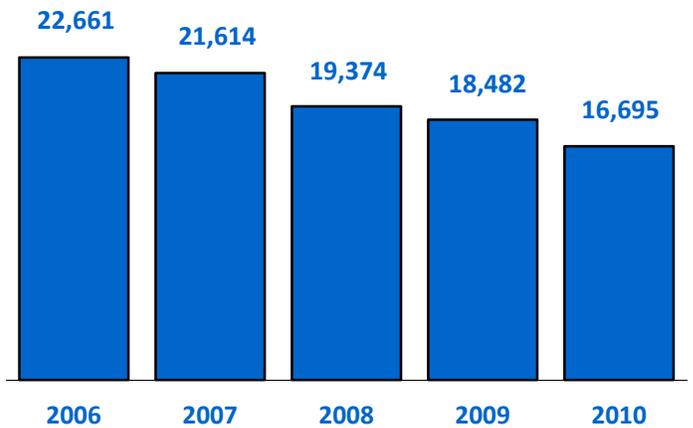
<b>Vehicles:</b>	Three Class 400	<b>Service Hours:</b>	
<b>Service Type:</b>	Route deviation	<b>Monday - Friday</b>	6:30 a.m. - 6:30 p.m.
<b>Funding Class:</b>	Small urban	<b>Saturday</b>	7:30 a.m. - 4:30 p.m.
		<b>Sunday</b>	8:30 a.m. - 3:30 p.m.
		<b>Base Fare:</b>	\$1.25

## System Data

### Operating Expenditures



### Ridership



# FOSSTON TRANSIT



**Contact:** Charles Lucken  
**Title:** City administrator  
**Address:** 220 E. First St.  
**City State Zip:** Fosston, MN 56542  
**Telephone:** 218-435-1959  
**Fax:** 218-435-1961  
**Email:** [chuck.lucken@fosston.com](mailto:chuck.lucken@fosston.com)  
**Website:** [www.fosston.com](http://www.fosston.com)



## 2010 Highlights

- Increased ridership.
- Maintained service levels.
- Kept fares low.

## System Snapshot

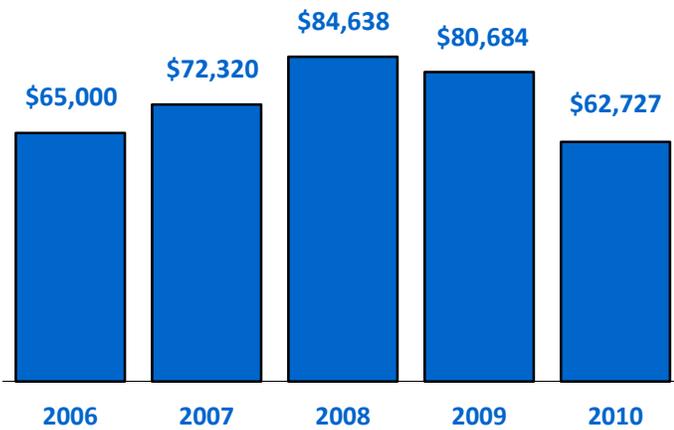
**Legal Name:** City of Fosston  
**Type of Government:** City  
**Area Served:** City of Fosston  
**Legislative District:** 02A  
**Congressional District:** 7

## System Characteristics

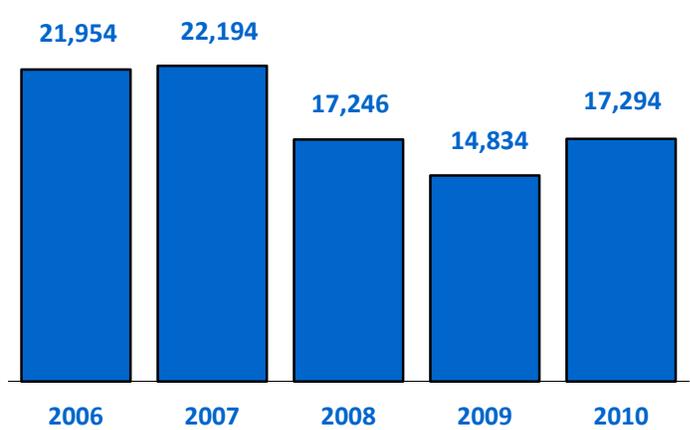
<b>Vehicles:</b>	One Class 400	<b>Service Hours:</b>	
<b>Service Type:</b>	Dial-a-ride	<b>Monday - Friday</b>	8 a.m. - 4:30 p.m.
<b>Funding Class:</b>	Rural	<b>Saturday</b>	No service
		<b>Sunday</b>	8 a.m. - noon
		<b>Base Fare:</b>	50 cents

## System Data

### Operating Expenditures



### Ridership



# GRANITE FALLS HEARTLAND EXPRESS



**Contact:** Dennis Smith  
**Title:** Transit coordinator  
**Address:** 641 Prentice St.  
**City State Zip:** Granite Falls, MN 56241  
**Telephone:** 320-564-3011  
**Fax:** 320-564-3013  
**Email:** [transit@granitefalls.com](mailto:transit@granitefalls.com)  
**Website:** [www.granitefalls.com](http://www.granitefalls.com)



## 2010 Highlights

- Increased ridership by 4 percent.
- Had an accident free year.

## System Snapshot

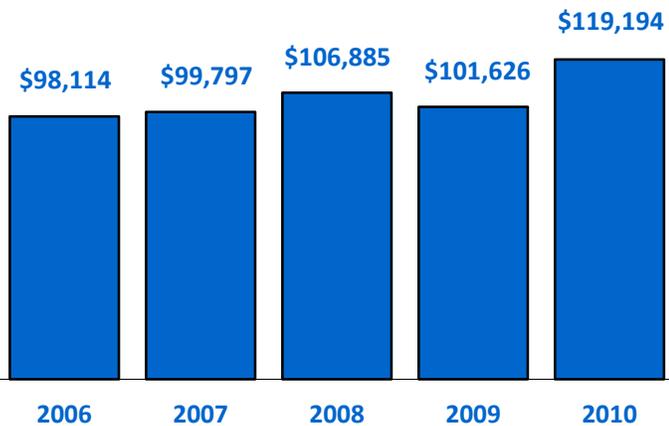
**Legal Name:** City of Granite Falls  
**Type of Government:** City  
**Area Served:** City of Granite Falls  
**Legislative District:** 20B  
**Congressional District:** 7

## System Characteristics

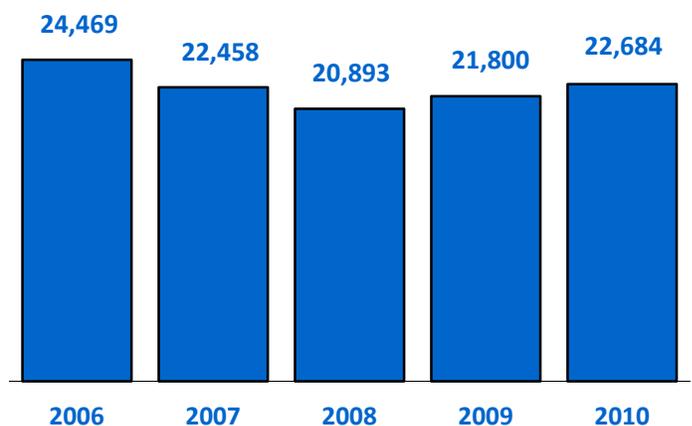
<b>Vehicles:</b>	One Class 400	<b>Service Hours:</b>	
<b>Service Type:</b>	Dial-a-ride	<b>Monday - Friday</b>	6:30 a.m. - 5:30 p.m.
<b>Funding Class:</b>	Small urban	<b>Saturday</b>	No service
		<b>Sunday</b>	7 a.m. - noon
		<b>Base Fare:</b>	\$2

## System Data

### Operating Expenditures



### Ridership



# GRANT COUNTY ALPHA TRANSIT



**Contact:** Stacy Hennen  
**Title:** Director, Grant County Social Services  
**Address:** P.O. Box 1006  
**City State Zip:** Elbow Lake, MN 56531  
**Telephone:** 218-685-8201  
**Fax:** 218-685-4978  
**Email:** [stacy.hennen@co.grant.mn.us](mailto:stacy.hennen@co.grant.mn.us)  
**Website:** [www.co.grant.mn.us](http://www.co.grant.mn.us)



## 2010 Highlights

- Incorporated Grant County Transportation into Rainbow Rider for 2011.

## System Snapshot

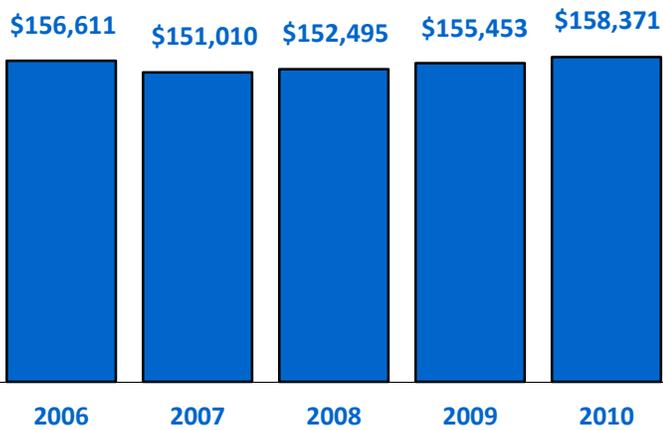
**Legal Name:** Grant County Transportation  
**Type of Government:** County  
**Area Served:** Grant County  
**Legislative Senate District:** 11  
**Legislative House District:** 11A  
**Congressional District:** 7

## System Characteristics

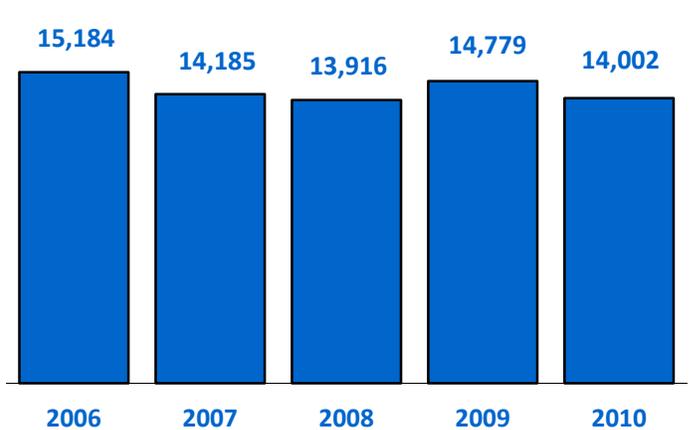
<b>Vehicles:</b>	Two Class 400	<b>Service Hours:</b>	
<b>Service Type:</b>	Route deviation, dial-a-ride and route guarantee	<b>Monday - Friday</b>	8 a.m. - 5 p.m.
<b>Funding Class:</b>	Rural	<b>Saturday - Sunday</b>	No service
		<b>Base Fare:</b>	\$1.50

## System Data

### Operating Expenditures



### Ridership



# HIBBING AREA TRANSIT



**Contact:** Sherri A. Renskers  
**Title:** Finance director  
**Address:** 401 E. 21<sup>st</sup> St.  
**City State Zip:** Hibbing, MN 55746  
**Telephone:** 218-262-3486 Ext. 714  
**Fax:** 218-312-9714  
**Email:** [srenskers@ci.hibbing.mn.us](mailto:srenskers@ci.hibbing.mn.us)  
**Website:** [www.hibbing.mn.us](http://www.hibbing.mn.us)



## 2010 Highlights

- Increased ridership by 9.5 percent.
- Added student ridership program at local community college.
- Hosted RTAP Defensive Driving/Abuse Prevention training.

## System Snapshot

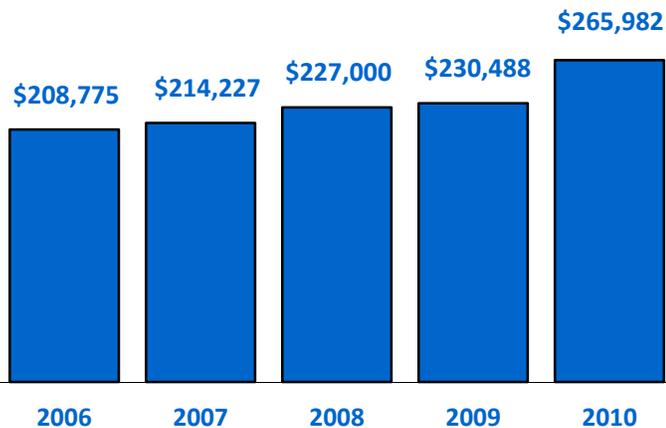
**Legal Name:** City of Hibbing  
**Type of Government:** City  
**Area Served:** City of Hibbing  
**Legislative District:** 05B  
**Congressional District:** 8

## System Characteristics

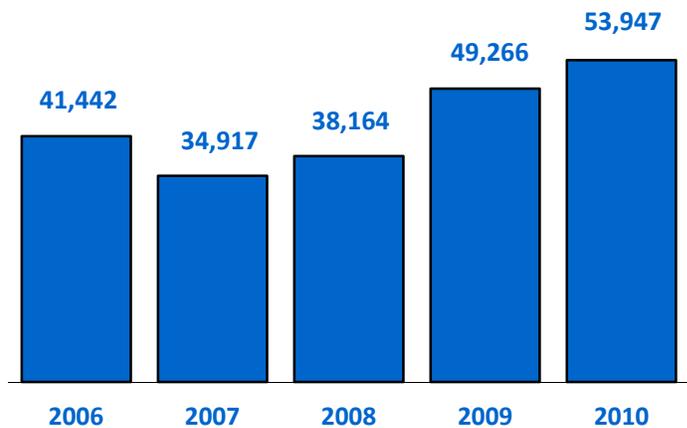
**Vehicles:** Four Class 500  
**Service Type:** Route deviation and dial-a-ride  
**Funding Class:** Small urban  
**Service Hours:**  
**Monday - Friday:** 6 a.m. - 8 p.m.  
**Saturday-Sunday:** 10 a.m. - 4 p.m.  
**Base Fare:** \$1

## System Data

### Operating Expenditures



### Ridership



# HUBBARD COUNTY HEARTLAND EXPRESS



**Contact:** Linda Bair  
**Title:** Transit coordinator  
**Address:** 301 Court St.  
**City State Zip:** Park Rapids, MN 56470  
**Telephone:** 218-732-9328  
**Fax:** 218-732-3231  
**Email:** [lbair@co.hubbard.mn.us](mailto:lbair@co.hubbard.mn.us)  
**Website:** [www.co.hubbard.mn.us](http://www.co.hubbard.mn.us)



## 2010 Highlights

- Completed AVL equipment installation on all buses.
- Contracted with Veteran’s Services to provide all veteran medical transportation.
- Pursued central dispatching through Paul Bunyan Transit Call Center to be completed in 2011.
- Increased usage of city bus by youth and day care providers.

## System Snapshot

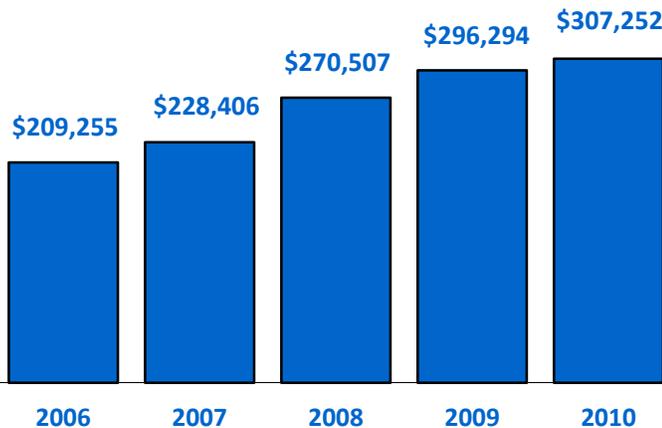
**Legal Name:** Hubbard County  
**Type of Government:** County  
**Area Served:** Hubbard County  
**Legislative Senate District:** 02 and 04  
**Legislative House District:** 02B and 04B  
**Congressional District:** 8

## System Characteristics

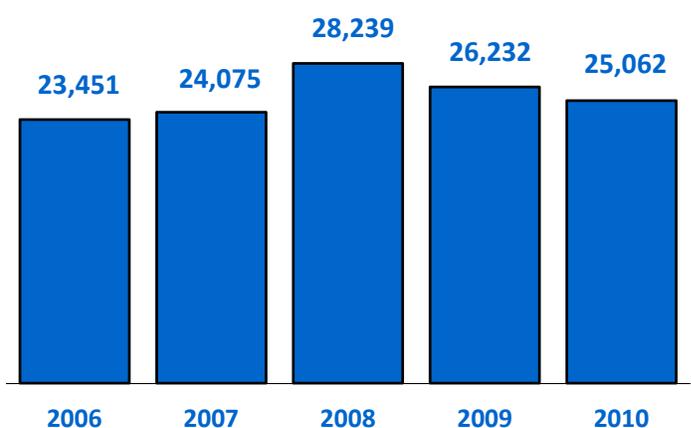
<b>Vehicles:</b>	Four Class 400	<b>Service Hours:</b>	
<b>Service Type:</b>	Route deviation, dial-a-ride and volunteer	<b>Monday - Friday</b>	6:15 a.m. - 5 p.m.
<b>Funding Class:</b>	Rural	<b>Saturday - Sunday</b>	No service
		<b>Base Fare:</b>	\$1.50

## System Data

### Operating Expenditures



### Ridership



# KANDIYOHI AREA TRANSIT (KAT)



**Contact:** Tiffany Collins  
**Title:** Transit director  
**Address:** 1320 22<sup>nd</sup> St. SW, P.O. Box 186  
**City State Zip:** Willmar, MN 56201  
**Telephone:** 320-214-7433  
**Fax:** 320-214-7754  
**Email:** [tcollins@katbus.org](mailto:tcollins@katbus.org)  
**Website:** [www.katbus.org](http://www.katbus.org)



## 2010 Highlights

- Implemented a Monday evening bus route for disabled adult activities.
- Enhanced the Job Access Reverse Commute Route to meet needs of more individuals.
- Promoted the use of elderly and disabled bus transportation options.

## System Snapshot

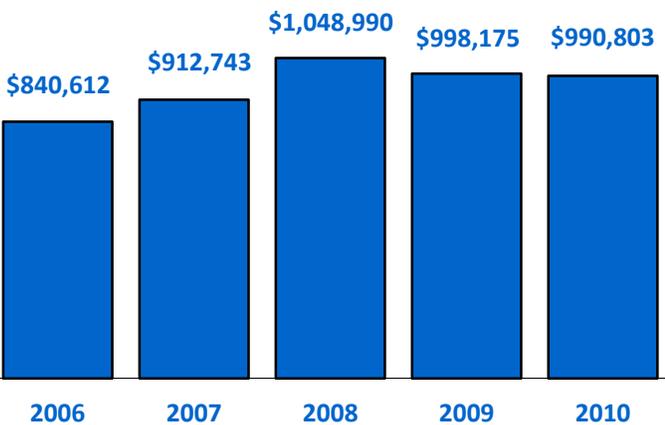
**Legal Name:** Kandiyohi Area Transit Joint Powers Board  
**Type of Government:** Joint Powers Board  
**Area Served:** City of Willmar and Kandiyohi County  
**Legislative Senate District:** 13  
**Legislative House District:** 13A and 13B  
**Congressional District:** 7

## System Characteristics

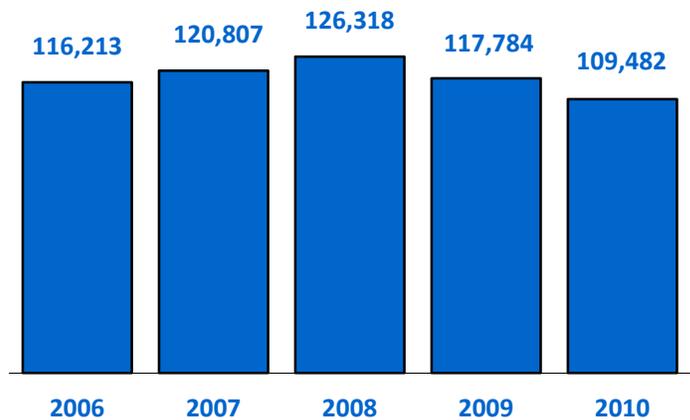
<b>Vehicles:</b> Nine Class 400 and three Class 500	<b>Service Hours:</b>
<b>Service Type:</b> Deviated route and demand response	<b>Monday - Friday</b> 5:30 a.m. - 5:30 p.m.
<b>Funding Class:</b> Rural	<b>Saturday</b> 8 a.m. - 4:30 p.m.
	<b>Sunday</b> No service
	<b>Base Fare:</b> \$1.50

## System Data

### Operating Expenditures



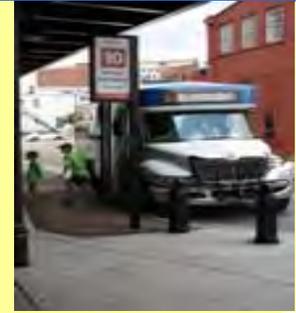
### Ridership



# LA CRESCENT APPLE EXPRESS



**Contact:** Keith Carlson  
**Title:** Transit manager  
**Address:** 315 Main St.  
**City State Zip:** La Crescent, MN 55947  
**Telephone:** 608-789-7350  
**Fax:** 608-789-7374  
**Email:** [carlsonk@cityoflacrosse.org](mailto:carlsonk@cityoflacrosse.org)  
**Website:** [www.cityoflacrosse.org](http://www.cityoflacrosse.org)



## 2010 Highlights

- Opened new transit center called the Grand River Station in August 2010 in La Crosse, WI. The center allows for safe and efficient transfers to other buses including inter-city service to Minneapolis or Madison.
- Began using a new medium duty hybrid bus, acquired with ARRA funding, which serves La Crescent and Onalaska.

## System Snapshot

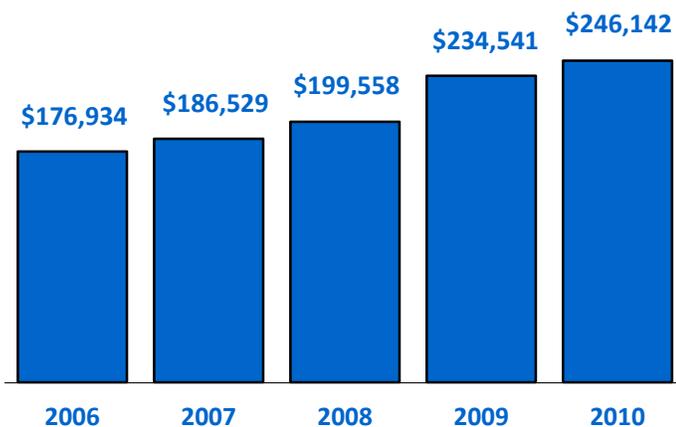
**Legal Name:** City of La Crescent  
**Type of Government:** City  
**Area Served:** Cities of La Crescent and La Crosse, Wis.  
**Legislative District:** 31A and 31B  
**Congressional District:** 1

## System Characteristics

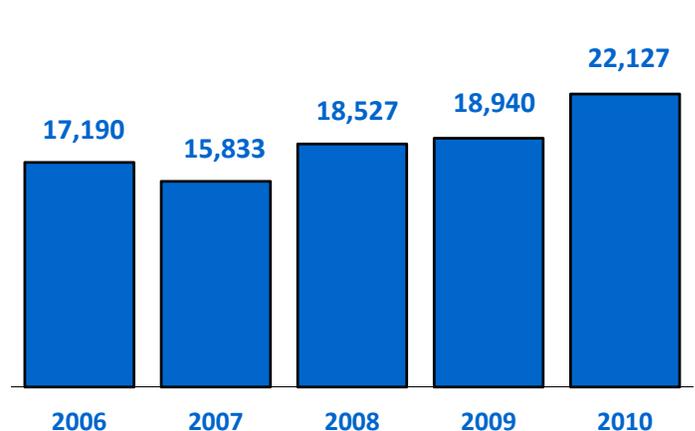
**Vehicles:** One Class 600  
**Service Type:** Route deviation  
**Funding Class:** Urban  
**Service Hours:**  
**Monday - Friday** 6 a.m. - 6 p.m.  
**Saturday - Sunday** No service  
**Base Fare:** \$1.25 adult/60 cents senior

## System Data

### Operating Expenditures



### Ridership



# LE SUEUR HEARTLAND EXPRESS



**Contact:** Sandi Owen  
**Title:** Transit manager  
**Address:** 601 S. Fifth St.  
**City State Zip:** Le Sueur, MN 56058  
**Telephone:** 507-665-6211  
**Fax:** 507-665-3813  
**Email:** [sowen@cityoflesueur.com](mailto:sowen@cityoflesueur.com)  
**Website:** [www.cityoflesueur.com/transit](http://www.cityoflesueur.com/transit)



## 2010 Highlights

- Increased ridership from 2009.
- Decreased operating costs from 2009.
- Installed defibrillators in buses.

## System Snapshot

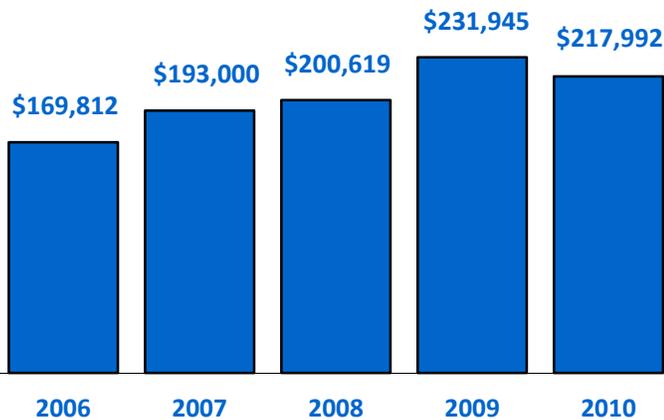
**Legal Name:** City of Le Sueur  
**Type of Government:** City  
**Area Served:** City of Le Sueur  
**Legislative District:** 25A  
**Congressional District:** 2 and 7

## System Characteristics

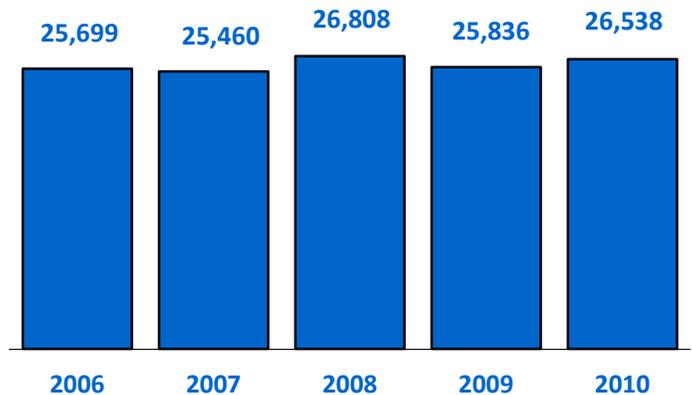
**Vehicles:** Two Class 400  
**Service Type:** Route deviation, dial-a-ride, route guarantee and subscription  
**Funding Class:** Small urban  
**Service Hours:**  
**Monday - Friday:** 7 a.m. - 4:30 p.m.  
**Saturday - Sunday:** No service  
**Base Fare:** \$2

## System Data

### Operating Expenditures



### Ridership



# LINCOLN COUNTY HEARTLAND EXPRESS



**Contact:** Cara Nielsen  
**Title:** Transit director  
**Address:** 319 N. Rebecca St., P.O. Box 29  
**City State Zip:** Ivanhoe, MN 56142  
**Telephone:** 507-694-1813  
**Fax:** 507-694-1198  
**Email:** [cnielsen@co.lincoln.mn.us](mailto:cnielsen@co.lincoln.mn.us)  
**Website:** [www.co.lincoln.mn.us](http://www.co.lincoln.mn.us)



## 2010 Highlights

- Managed to stay running another year with a tight budget.
- Talked to many groups on the benefits of riding transit.
- Had little to no breakdowns on the buses.

## System Snapshot

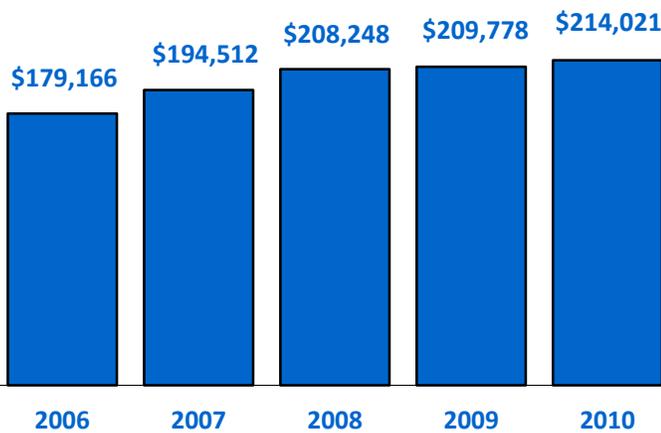
**Legal Name:** Lincoln County  
**Type of Government:** County  
**Area Served:** Lincoln County  
**Legislative Senate District:** 20  
**Legislative House District:** 20A  
**Congressional District:** 7

## System Characteristics

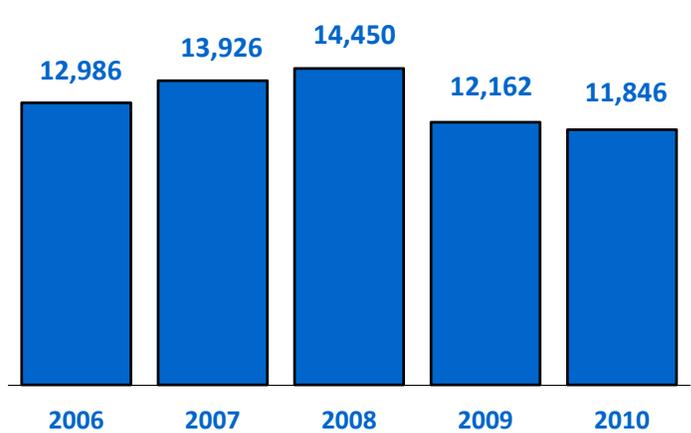
**Vehicles:** Two Class 400  
**Service Type:** Dial-a-ride  
**Funding Class:** Rural  
**Service Hours:**  
**Monday - Friday:** 8:30 a.m. - 4:30 p.m.  
**Saturday - Sunday:** No service  
**Base Fare:** Varies by ride/destination

## System Data

### Operating Expenditures



### Ridership



# MAHNOMEN COUNTY HEARTLAND EXPRESS



**Contact:** Karen Hanson  
**Title:** Transit coordinator  
**Address:** 311 N. Main St., P.O. Box 460  
**City State Zip:** Mahnomen, MN 56557  
**Telephone:** 218-935-2560  
**Fax:** 218-935-5459  
**Email:** [khanson@hs.co.mahnomen.mn.us](mailto:khanson@hs.co.mahnomen.mn.us)  
**Website:** [www.mahnomencounty-mn.org](http://www.mahnomencounty-mn.org)



## 2010 Highlights

- Negotiated a contract to provide transportation for individuals to attend the Norman County DAC in Ada. Service began in February 2011.
- Continued providing transportation for children at the catholic school to the public school for speech and special education services.

## System Snapshot

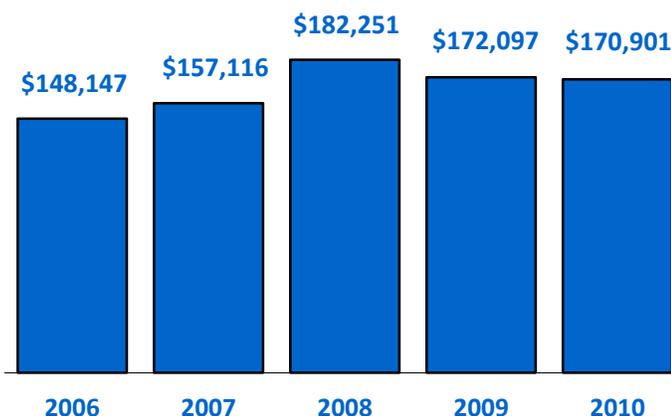
**Legal Name:** Mahnomen County Human Services  
**Type of Government:** County  
**Area Served:** Mahnomen County  
**Legislative Senate District:** 02  
**Legislative House District:** 02A  
**Congressional District:** 7

## System Characteristics

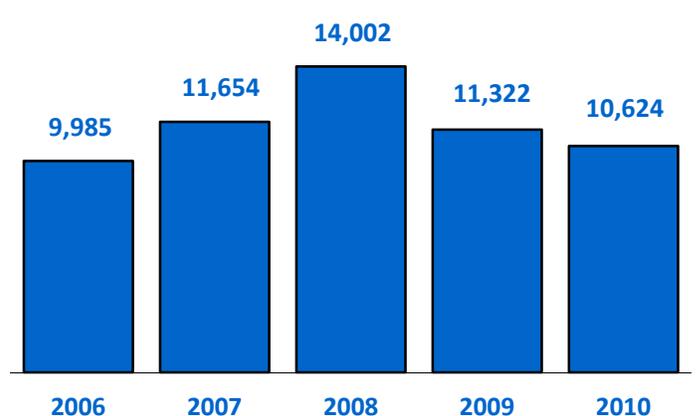
<b>Vehicles:</b>	Three Class 400	<b>Service Hours:</b>	
<b>Service Type:</b>	Dial-a-ride	<b>Monday - Friday</b>	7:30 a.m.- 4:30 p.m.
<b>Funding Class:</b>	Rural	<b>Saturday - Sunday</b>	No service
		<b>Base Fare:</b>	\$1

## System Data

### Operating Expenditures



### Ridership



# MANKATO – GREATER MANKATO TRANSIT SYSTEM



**Contact:** Mark Anderson  
**Title:** Superintendent  
**Address:** 10 Civic Center Plaza, P.O. Box 3368  
**City State Zip:** Mankato, MN 56002-3368  
**Telephone:** 507-387-8655  
**Fax:** 507-387-2076  
**Email:** [manderson@city.mankato.mn.us](mailto:manderson@city.mankato.mn.us)  
**Website:** [www.ci.mankato.mn.us](http://www.ci.mankato.mn.us)



## 2010 Highlights

- Maintained a three-pronged approach to operational redesign of transit system with fall 2012 target for implementation of recommendations.
- Realigned Route 1 to improve efficiency and access.
- Replaced Class 400 and Class 600 buses with Class 500 and Class 700 buses.

## System Snapshot

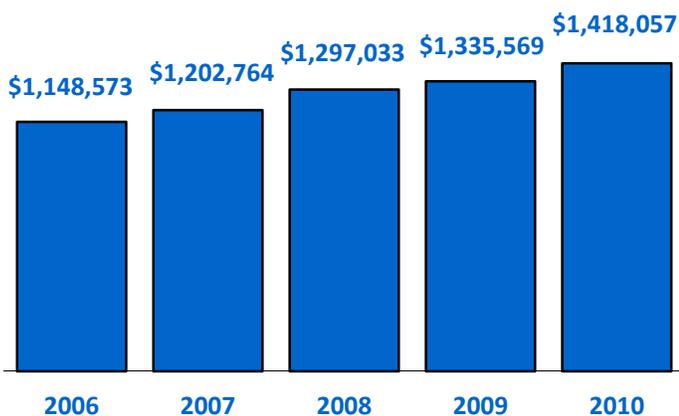
**Legal Name:** City of Mankato  
**Type of Government:** City  
**Area Served:** Cities of Mankato and North Mankato  
**Legislative District:** 23A and 23B  
**Congressional District:** 1

## System Characteristics

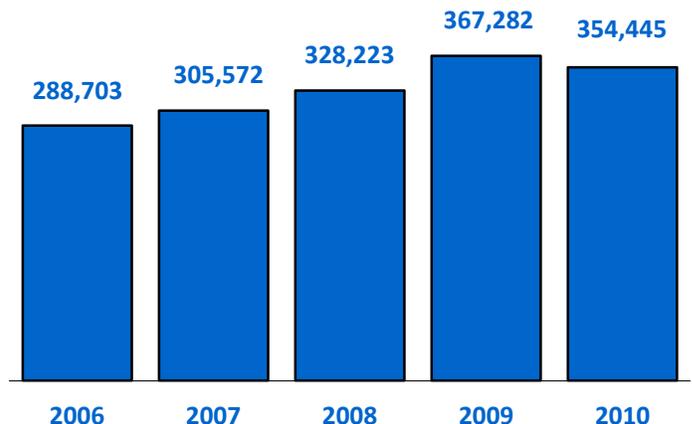
<b>Vehicles:</b>	One Class 400, five Class 500, three Class 600 and seven Class 700	<b>Service Hours:</b>	
<b>Service Type:</b>	Fixed route and complementary paratransit	<b>Monday - Friday</b>	6:35 a.m. - 5:35 p.m.
<b>Funding Class:</b>	Small urban	<b>Saturday</b>	10 a.m. - 5:30 p.m.
		<b>Sunday</b>	No service
		<b>Base Fare:</b>	\$1.50

## System Data

### Operating Expenditures



### Ridership



# MARTIN COUNTY TRANSIT



**Contact:** Scott Higgins  
**Title:** Coordinator  
**Address:** 201 Lake Ave.  
**City State Zip:** Fairmont, MN 56031  
**Telephone:** 507-238-3126  
**Fax:** 507-238-3136  
**Email:** [scott.higgins@co.martin.mn.us](mailto:scott.higgins@co.martin.mn.us)  
**Website:** [www.co.martin.mn.us](http://www.co.martin.mn.us)



## 2010 Highlights

- Completed project planning for dispatching software that uses ARRA funding.
- Continued Farebox Recovery approximately 25 percent.
- Completed 50 x 150 feet concrete apron for transit facility.

## System Snapshot

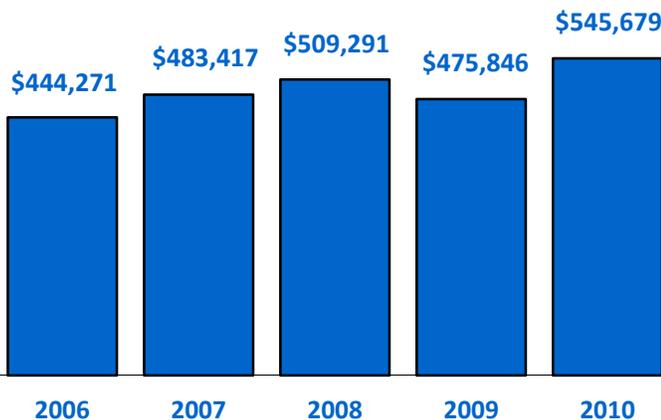
**Legal Name:** Martin County  
**Type of Government:** County  
**Area Served:** City of Fairmont and Martin County  
**Legislative Senate District:** 24  
**Legislative House District:** 24A  
**Congressional District:** 1

## System Characteristics

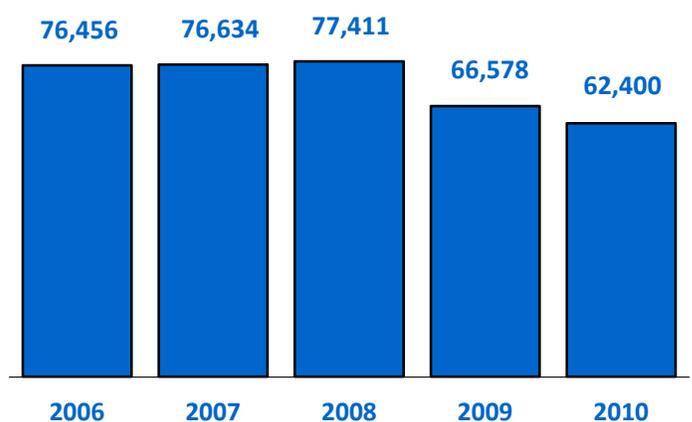
<b>Vehicles:</b>	Seven Class 400	<b>Service Hours:</b>	
<b>Service Type:</b>	Dial-a-ride	<b>Monday - Friday</b>	5 a.m. - 6 p.m.
<b>Funding Class:</b>	Rural	<b>Saturday</b>	5 a.m. - 10 p.m.
		<b>Sunday</b>	8 a.m. - 10 p.m.
		<b>Base Fare:</b>	\$2.75

## System Data

### Operating Expenditures



### Ridership



# MEEKER COUNTY PUBLIC TRANSIT



**Contact:** Donna Anderson  
**Title:** Director  
**Address:** 812 East Ripley  
**City State Zip:** Litchfield, MN 55355  
**Telephone:** 320-693-7794  
**Fax:** 320-373-6645  
**Email:** [donnaanderson@ecumen.org](mailto:donnaanderson@ecumen.org)  
**Website:** [www.ecumenoflitchfield.org](http://www.ecumenoflitchfield.org)



## 2010 Highlights

- Implemented RouteMatch Technology software.
- Placed second at State Roadeo (Bryan Thiele).
- Increased ridership with very few denials.

## System Snapshot

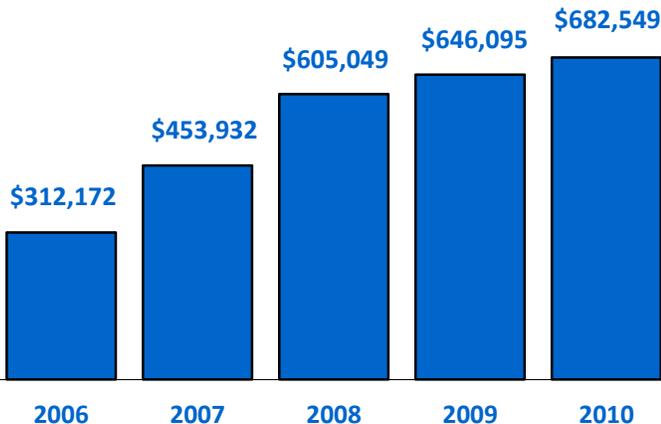
**Legal Name:** Ecumen/Meeker Public Transit  
**Type of Government:** County  
**Area Served:** City of Litchfield and Meeker County  
**Legislative Senate District:** 18  
**Legislative House District:** 18A and 18B  
**Congressional District:** 7

## System Characteristics

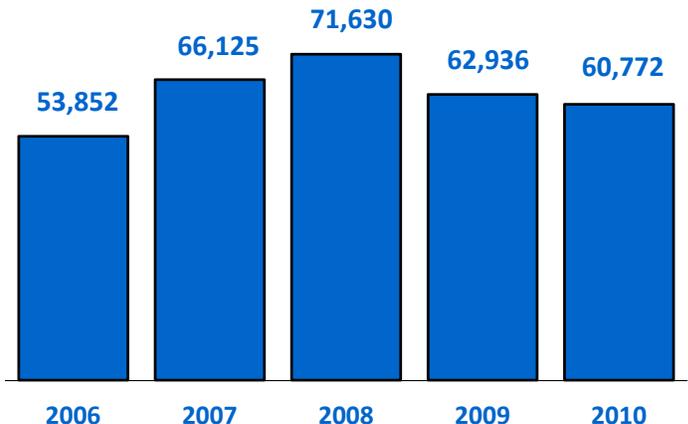
**Vehicles:** Six Class 400  
**Service Type:** Route deviation, dial-a-ride and subscription  
**Funding Class:** Rural  
**Service Hours:**  
**Monday - Friday** 6:45 a.m. - 6 p.m.  
**Saturday** 8 a.m. - 1 p.m.  
**Sunday** 8 a.m. - noon  
**Base Fare:** \$1.50 (ages 3-15 and 56+);  
 \$2 (ages 16-55) one way in town;  
 \$3 one way in county

## System Data

### Operating Expenditures



### Ridership



# MONTEVIDEO TRANSIT



**Contact:** Nick Haggemiller  
**Title:** Community development director  
**Address:** 103 Canton Ave.  
**City State Zip:** Montevideo, MN 56265  
**Telephone:** 320-269-6575  
**Fax:** 320-269-9340  
**Email:** [cdd@montevideomn.org](mailto:cdd@montevideomn.org)  
**Website:** [www.montevideomn.org](http://www.montevideomn.org)



## 2010 Highlights

- Provided nearly 10 percent more rides to the public than in 2009.
- Improved coordination with area pre-schools and social service providers.
- Continued reaching underserved and untapped segments of our population.

## System Snapshot

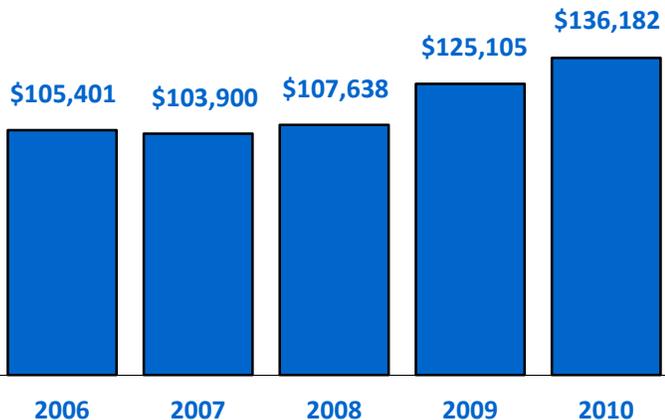
**Legal Name:** City of Montevideo  
**Type of Government:** City  
**Area Served:** City of Montevideo  
**Legislative District:** 20B  
**Congressional District:** 7

## System Characteristics

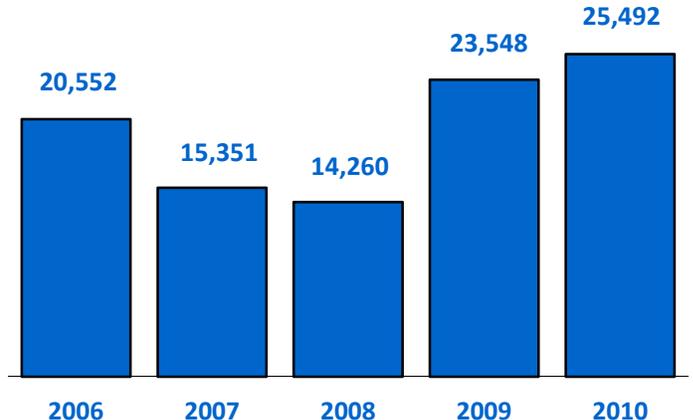
<b>Vehicles:</b>	Two Class 400	<b>Service Hours:</b>	
<b>Service Type:</b>	Dial-a-ride	<b>Monday - Friday</b>	5:30 a.m. - 4:30 p.m.
<b>Funding Class:</b>	Small urban	<b>Saturday - Sunday</b>	No service
		<b>Base Fare:</b>	\$1.50

## System Data

### Operating Expenditures



### Ridership



# MOORHEAD METROPOLITAN AREA TRANSIT (MAT)



**Contact:** Lori Van Beek  
**Title:** Transit manager  
**Address:** 650 23<sup>rd</sup> St. N.  
**City State Zip:** Fargo, ND 58102  
**Telephone:** 701-476-6686  
**Fax:** 701-241-8558  
**Email:** [lvanbeek@matbus.com](mailto:lvanbeek@matbus.com)  
**Website:** [www.matbus.com](http://www.matbus.com)



## 2010 Highlights

- Installed an Automatic Vehicle Location System and purchased two outdoor kiosks.
- Began operation of new GFI electronic fare boxes.
- Completed new marketing plan and implemented new MATBUS logo and website.
- Installed electronic route signs on rear and front of buses.

## System Snapshot

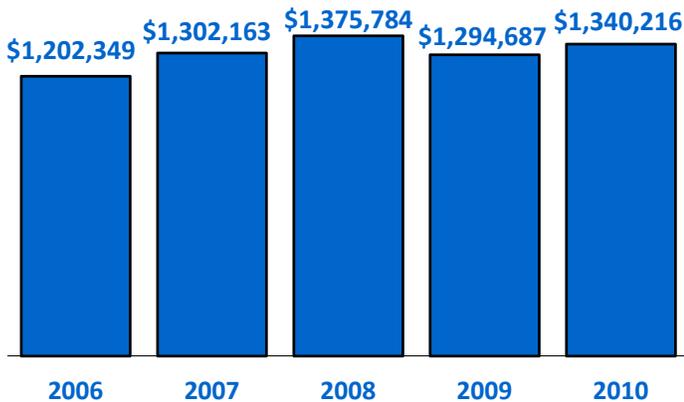
**Legal Name:** City of Moorhead  
**Type of Government:** City  
**Area Served:** Cities of Dilworth and Moorhead  
**Legislative District:** 09A and 09B  
**Congressional District:** 7

## System Characteristics

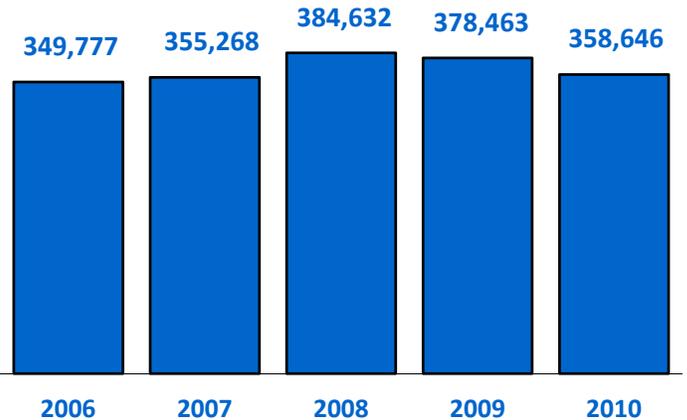
<b>Vehicles:</b>	10 Class 700	<b>Service Hours:</b>	
<b>Service Type:</b>	Fixed route	<b>Monday - Friday</b>	6:15 a.m. - 10:15 p.m.
<b>Funding Class:</b>	Urban	<b>Saturday - Sunday</b>	No service
		<b>Base Fare:</b>	\$1.25

## System Data

### Operating Expenditures



### Ridership



# MOORHEAD METROPOLITAN AREA TRANSIT-PARATRANSIT



**Contact:** Lori Van Beek  
**Title:** Transit manager  
**Address:** 650 23<sup>rd</sup> St. N.  
**City State Zip:** Fargo, ND 58102  
**Telephone:** 701-476-6686  
**Fax:** 701-241-8558  
**Email:** [lvanbeek@matbus.com](mailto:lvanbeek@matbus.com)  
**Website:** [www.matbus.com](http://www.matbus.com)



## 2010 Highlights

- Went live with new RouteMatch dispatch software in January 2010.
- Increased Metro Senior Ride service by adding one van in March 2010.
- Conducted workshops with area medical social workers regarding ADA paratransit application process and medical verifications.

## System Snapshot

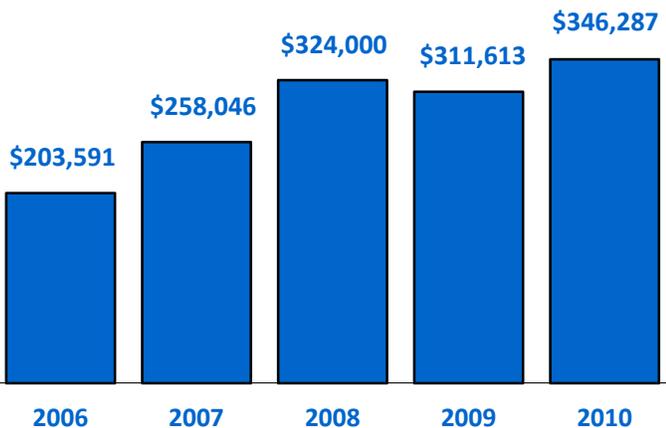
**Legal Name:** City of Moorhead  
**Type of Government:** City  
**Area Served:** Cities of Dilworth and Moorhead  
**Legislative District:** 09A and 09B  
**Congressional District:** 7

## System Characteristics

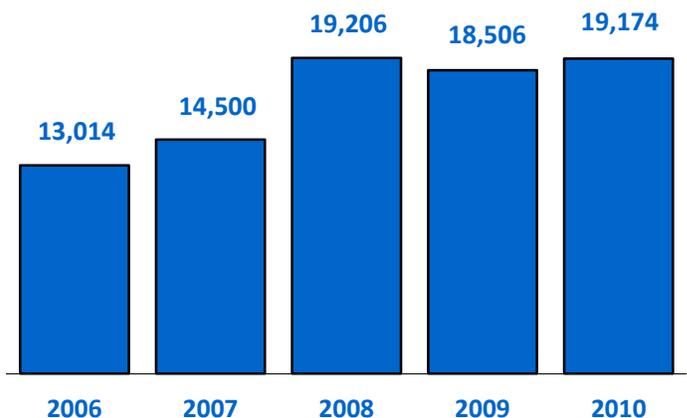
<b>Vehicles:</b>	Four Class 400 and three Vans	<b>Service Hours:</b>	
<b>Service Type:</b>	Dial-a-ride	<b>Monday - Friday</b>	6:15 a.m. - 10:15 p.m.
<b>Funding Class:</b>	Urban and complementary	<b>Saturday</b>	7:15 a.m. - 10:15 p.m.
		<b>Sunday</b>	No service
		<b>Base Fare:</b>	\$2.50

## System Data

### Operating Expenditures



### Ridership



# MORRIS TRANSIT



**Contact:** Eugene Krosschell  
**Title:** Finance director  
**Address:** P.O. Box 438  
**City State Zip:** Morris, MN 56267  
**Telephone:** 320-589-1000  
**Fax:** 320-589-3111  
**Email:** [gene@ci.morris.mn.us](mailto:gene@ci.morris.mn.us)  
**Website:** [www.ci.morris.mn.us](http://www.ci.morris.mn.us)



## 2010 Highlights

- Maintained our good driving record and passenger numbers.
- Participated in local events to raise awareness of public transportation.

## System Snapshot

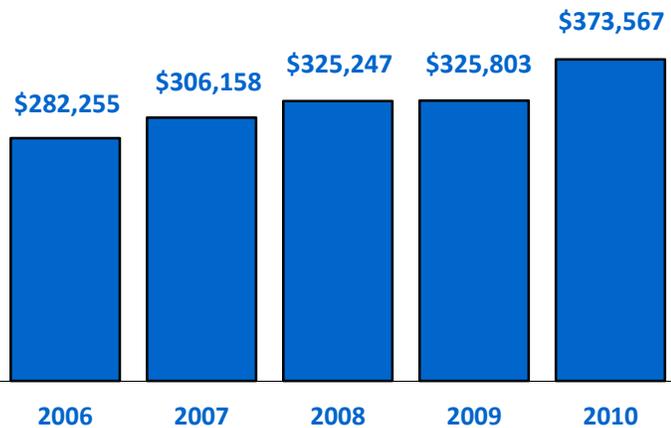
**Legal Name:** City of Morris  
**Type of Government:** City  
**Area Served:** City of Morris  
**Legislative District:** 11A  
**Congressional District:** 7

## System Characteristics

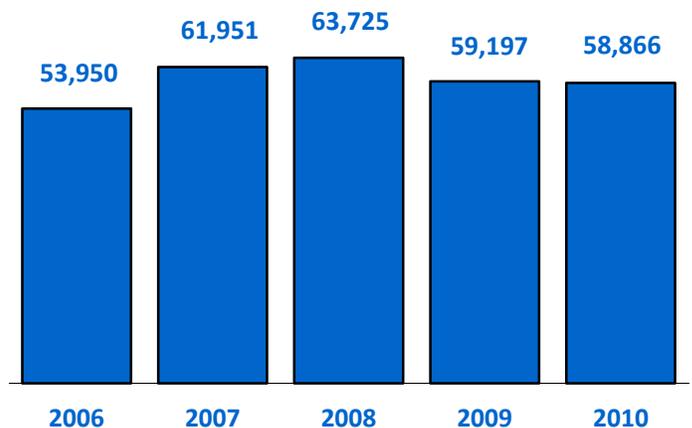
<b>Vehicles:</b>	Six Class 400	<b>Service Hours:</b>	
<b>Service Type:</b>	Dial-a-ride	<b>Monday - Friday</b>	6 a.m. - 10 p.m.
<b>Funding Class:</b>	Small urban	<b>Saturday</b>	noon - 4 p.m.
		<b>Sunday</b>	8 a.m. - 12:30 p.m.
		<b>Base Fare:</b>	\$1.25-\$2.50

## System Data

### Operating Expenditures



### Ridership



# MURRAY COUNTY HEARTLAND EXPRESS



**Contact:** Michelle Miranowski  
**Title:** Transportation coordinator  
**Address:** 2439 Broadway Ave.  
**City State Zip:** Slayton, MN 56172  
**Telephone:** 507-836-6648  
**Fax:** 507-836-8875  
**Email:** [mcrides@frontiernet.net](mailto:mcrides@frontiernet.net)  
**Website:** [N/A](#)



## 2010 Highlights

- Had an accident free year.
- Raised awareness of public transportation at local parades, county fair and community meetings.
- Increased ridership from 2009.

## System Snapshot

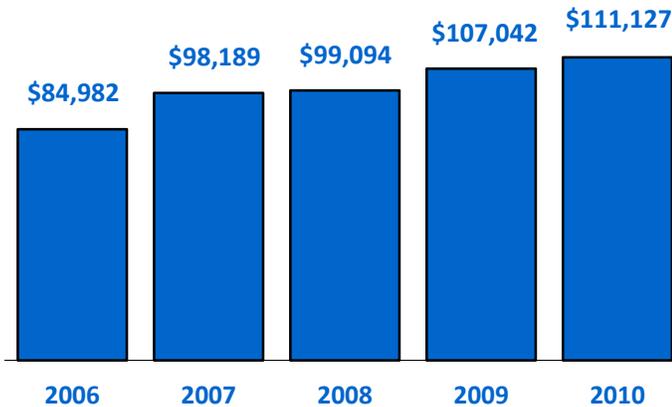
**Legal Name:** Murray County  
**Type of Government:** County  
**Area Served:** Murray County  
**Legislative Senate District:** 22  
**Legislative House District:** 22A  
**Congressional District:** 1

## System Characteristics

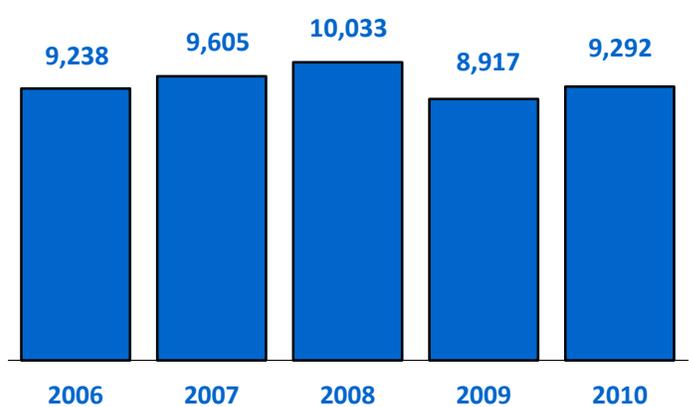
<b>Vehicles:</b>	One Class 400	<b>Service Hours:</b>	
<b>Service Type:</b>	Demand response	<b>Monday - Friday</b>	8 a.m. - 4 p.m.
<b>Funding Class:</b>	Rural	<b>Saturday - Sunday</b>	No service
		<b>Base Fare:</b>	\$2.50-5.00

## System Data

### Operating Expenditures



### Ridership



# NORTHFIELD TRANSIT



**Contact:** Brian Welch, P.E.  
**Title:** Engineering services engineer  
**Address:** 801 Washington St. S.  
**City State Zip:** Northfield, MN 55057  
**Telephone:** 507-645-3027  
**Fax:** 507-645-3055  
**Email:** [brian.welch@ci.northfield.mn.us](mailto:brian.welch@ci.northfield.mn.us)  
**Website:** [www.ci.northfield.mn.us/cityservices/transit](http://www.ci.northfield.mn.us/cityservices/transit)



## 2010 Highlights

- Have system routing redesign in final planning stages.
- Completed GIS mapping and community visits for input on transit service needs.
- Changed transit system management.

## System Snapshot

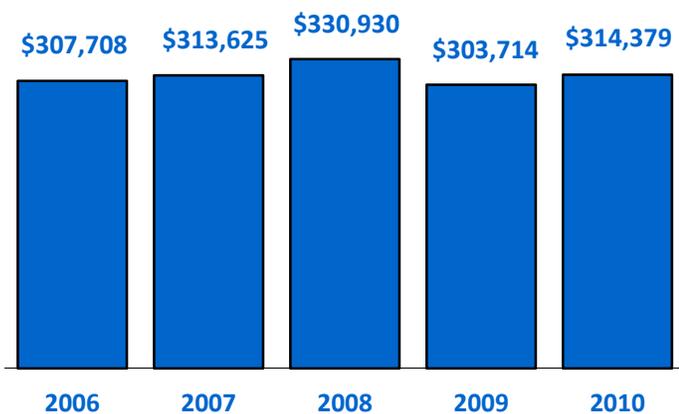
**Legal Name:** City of Northfield  
**Type of Government:** City  
**Area Served:** City of Northfield  
**Legislative Senate District:** 25 and 36  
**Legislative House District:** 25B and 36B  
**Congressional District:** 2

## System Characteristics

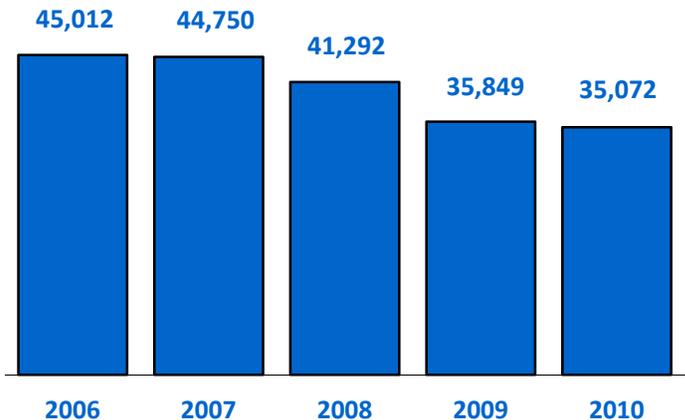
**Vehicles:** Four Class 400 and one Class 500  
**Service Type:** Route deviation and dial-a-ride  
**Funding Class:** Small urban  
**Service Hours:**  
**Monday - Friday:** 7 a.m. - 5:30 p.m.  
**Saturday:** 10 a.m. - 1 p.m.  
**Sunday:** No service  
**Base Fare:** \$1; \$4 Jefferson Line connection

## System Data

### Operating Expenditures



### Ridership



# PAUL BUNYAN TRANSIT



**Contact:** Gregory O. Negard  
**Title:** Executive director  
**Address:** 706 Railroad St., P.O. Box 1773  
**City State Zip:** Bemidji, MN 56619  
**Telephone:** 218-444-9520  
**Fax:** 218-444-9521  
**Email:** [g.negard@paulbunyantransit.com](mailto:g.negard@paulbunyantransit.com)  
**Website:** [www.paulbunyantransit.com](http://www.paulbunyantransit.com)



## 2010 Highlights

- Started construction of new bus garage, with parking for 12 buses, bus wash and mechanics bay.
- Remodeled offices and dispatch center.
- Began dispatching for Park Rapids Heartland Express using AVL system.

## System Snapshot

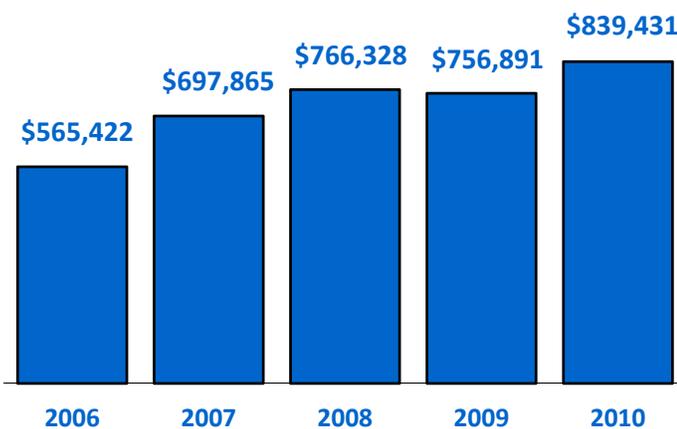
**Legal Name:** Paul Bunyan Transit  
**Type of Government:** Non-profit  
**Area Served:** City of Bemidji and Beltrami County  
**Legislative Senate District:** 02 and 04  
**Legislative House District:** 02B and 04A  
**Congressional District:** 7 and 8

## System Characteristics

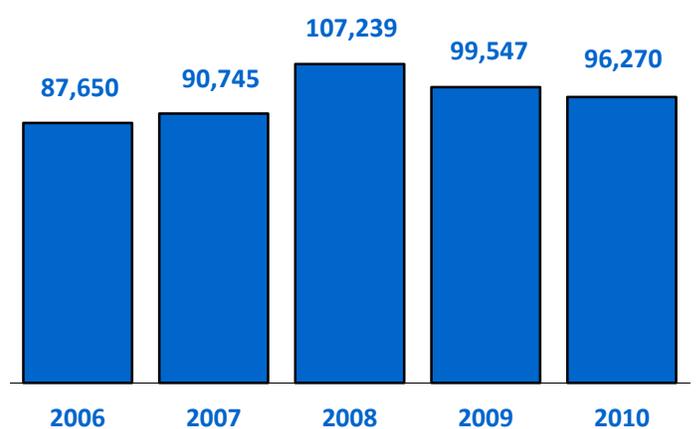
**Vehicles:** 12 Class 400 and one Class 500  
**Service Type:** Route deviation, dial-a-ride and subscription  
**Funding Class:** Rural  
**Service Hours:**  
**Monday - Friday** 7 a.m. - 6 p.m.  
**Saturday** 8 a.m. - 5 p.m.  
**Sunday** No service  
**Base Fare:** \$1.50

## System Data

### Operating Expenditures



### Ridership



# PINE RIVER RIDE WITH US BUS



**Contact:** Valerie Kuschel  
**Title:** Transit administrator  
**Address:** P.O. Box 87  
**City State Zip:** Pine River, MN 56474  
**Telephone:** 218-587-2440  
**Fax:** 218-587-2168  
**Email:** [prridewithusbus@hotmail.com](mailto:prridewithusbus@hotmail.com)  
**Website:** [www.pinerivermn.com](http://www.pinerivermn.com)



## 2010 Highlights

- Had 100,000+ accident free miles.
- Experienced steady increase of riders every year.

## System Snapshot

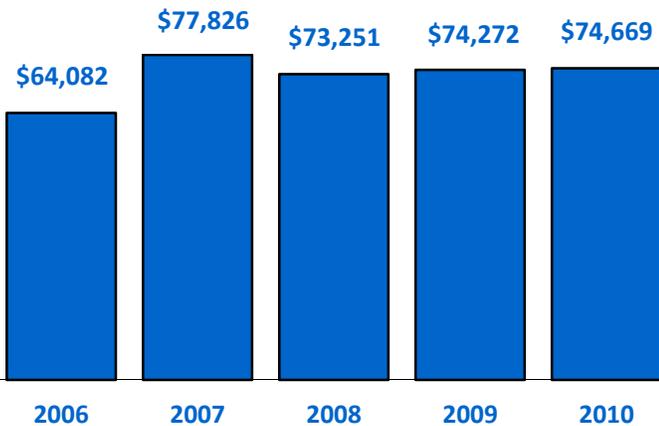
**Legal Name:** City of Pine River  
**Type of Government:** City  
**Area Served:** City of Pine River  
**Legislative District:** 4B  
**Congressional District:** 8

## System Characteristics

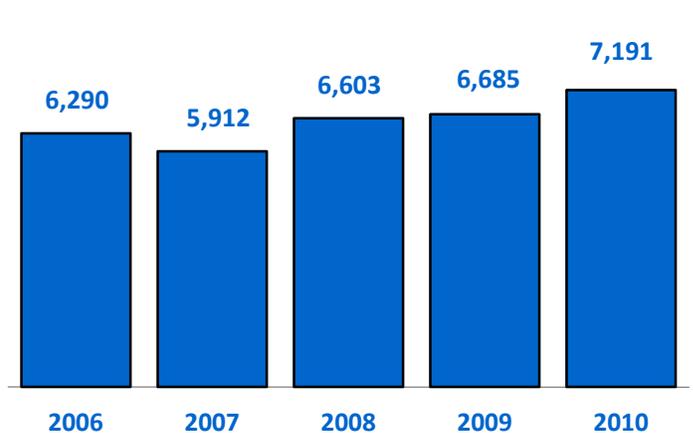
**Vehicles:** One Class 300  
**Service Type:** Dial-a-ride  
**Funding Class:** Rural  
**Service Hours:**  
**Monday - Friday:** 8:45 a.m. - 4 p.m.  
**Saturday - Sunday:** No service  
**Base Fare:** \$1

## System Data

### Operating Expenditures



### Ridership



# PIPESTONE COUNTY TRANSIT



**Contact:** Marc Hall  
**Title:** Transit director  
**Address:** 811 Fifth St. SE  
**City State Zip:** Pipestone, MN 56164  
**Telephone:** 507-825-6713  
**Fax:** 507-825-6774  
**Email:** [marc.hall@co.pipestone.mn.us](mailto:marc.hall@co.pipestone.mn.us)  
**Website:** [www.pipestone-county.com](http://www.pipestone-county.com)



## 2010 Highlights

- Implemented dispatching software.
- Increased riders using wheel chairs by 15 percent.

## System Snapshot

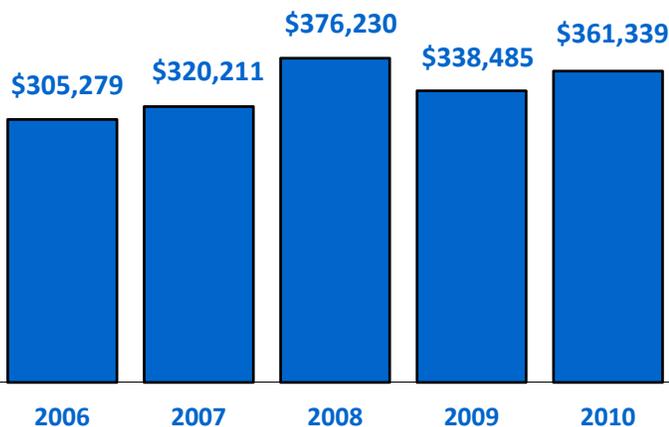
**Legal Name:** Pipestone County  
**Type of Government:** County  
**Area Served:** Pipestone County  
**Legislative Senate District:** 22  
**Legislative House District:** 22A  
**Congressional District:** 1

## System Characteristics

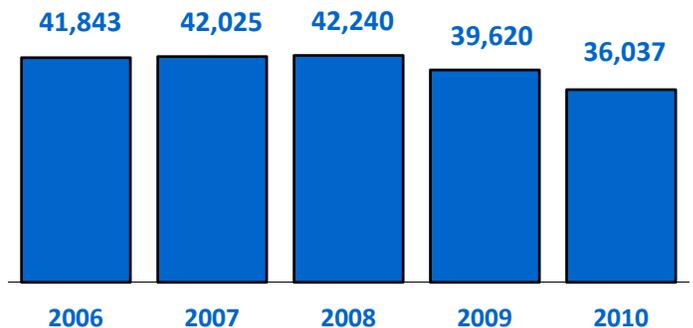
<b>Vehicles:</b>	Four Class 400	<b>Service Hours:</b>	
<b>Service Type:</b>	Dial-a-ride	<b>Monday - Friday</b>	7 a.m. - 5 p.m.
<b>Funding Class:</b>	Rural	<b>Saturday</b>	9 a.m. - 3 p.m.
		<b>Sunday</b>	8 a.m. - 1 p.m.
		<b>Base Fare:</b>	\$1.75 city

## System Data

### Operating Expenditures



### Ridership



# PRAIRIE FIVE RIDES



**Contact:** Ted Nelson  
**Title:** Transportation program manager  
**Address:** 7<sup>th</sup> St. & Washington Ave., N.,  
 P.O. Box 159  
**City State Zip:** Montevideo, MN 56265  
**Telephone:** 320-269-8727  
**Fax:** 320-269-6570  
**Email:** [tedp5@willmarnet.com](mailto:tedp5@willmarnet.com)  
**Website:** [www.prairiefive.com](http://www.prairiefive.com)



## 2010 Highlights

- Implemented a new passenger assistance program.
- Maintained a reliable and dedicated pool of volunteer drivers.
- Hired and trained new staff in the dispatch office.
- Plan to install new dispatching system and cameras in 2012

## System Snapshot

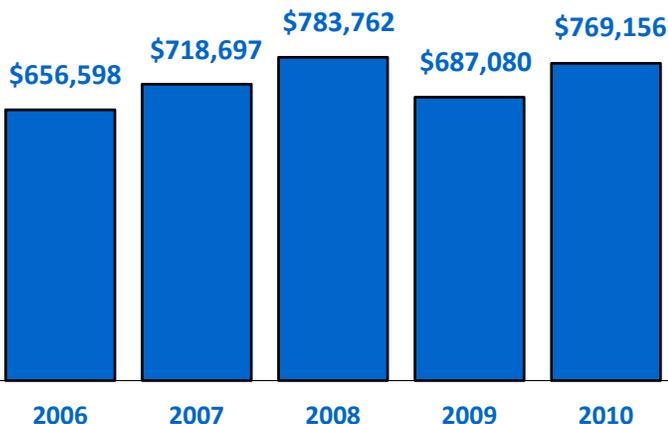
**Legal Name:** Prairie Five CAC Inc.  
**Type of Government:** CAP  
**Area Served:** Big Stone, Chippewa, Lac Qui Parle, Swift and Yellow Medicine counties  
**Legislative Senate District:** 20  
**Legislative House District:** 20A and 20B  
**Congressional District:** 7

## System Characteristics

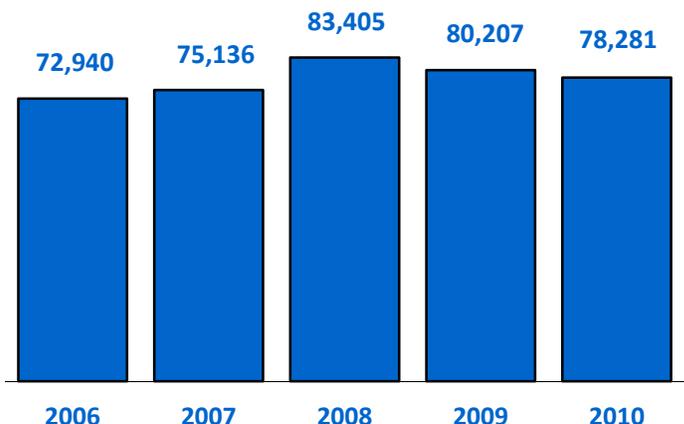
**Vehicles:** Nine Class 400  
**Service Type:** Dial-a-ride  
**Funding Class:** Rural  
**Service Hours:**  
**Monday - Friday** 6 a.m. - 6 p.m.  
**Saturday - Sunday** No service  
**Base Fare:** \$1 cities served; 25 cents per mile county rides

## System Data

### Operating Expenditures



### Ridership



# PRAIRIELAND TRANSIT



**Contact:** Karen DeBoer  
**Title:** Transit director  
**Address:** 1106 Third Ave.  
**City State Zip:** Worthington, MN 56187  
**Telephone:** 507-376-3322  
**Fax:** 507-372-4372  
**Email:** [kdeboer@smoc.us](mailto:kdeboer@smoc.us)  
**Website:** [N/A](http://N/A)



## 2010 Highlights

- Coordinated with neighboring transit systems to allow Nobles County residents greater access to additional transportation options.
- Provided 20 routes in Nobles County each week with two Prairieland Transit buses.
- Made Nobles County Heartland Express bus service available to all 14 communities in Nobles County five times each week.

## System Snapshot

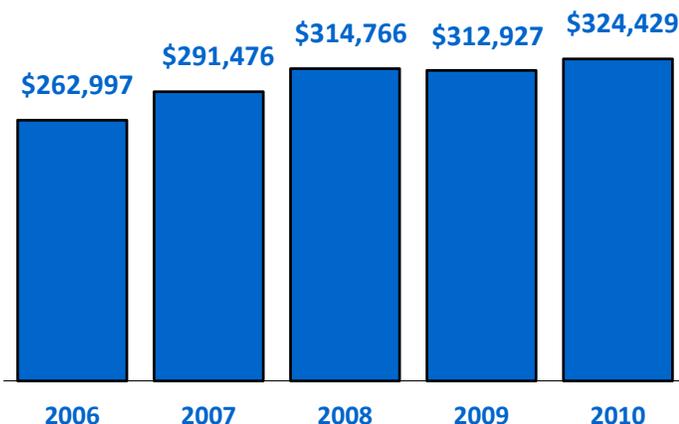
**Legal Name:** Southwestern Minnesota Opportunity Council Inc.  
**Type of Government:** Non-profit  
**Area Served:** Nobles County  
**Legislative Senate District:** 22  
**Legislative House District:** 22A and 22B  
**Congressional District:** 1

## System Characteristics

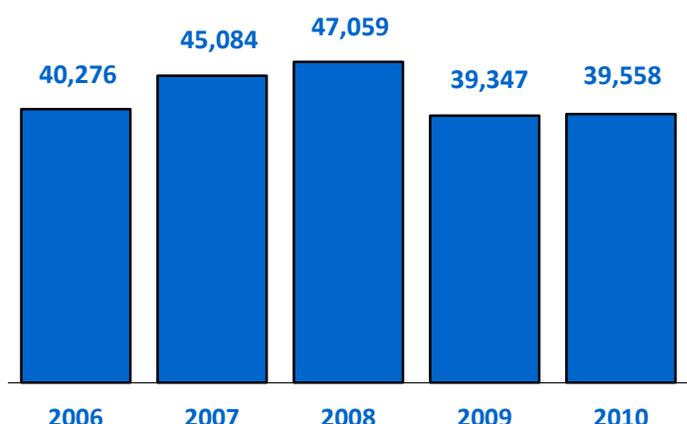
**Vehicles:** Two Class 400  
**Service Type:** Route deviation and dial-a-ride  
**Funding Class:** Rural  
**Service Hours:**  
**Monday - Friday:** 7 a.m. - 6 p.m.  
**Saturday - Sunday:** No service  
**Base Fare:** \$3

## System Data

### Operating Expenditures



### Ridership



# RAINBOW RIDER TRANSIT



**Contact:** Harold Jennissen  
**Title:** Transit director  
**Address:** 249 Poplar Ave., P.O. Box 136  
**City State Zip:** Lowry, MN 56349  
**Telephone:** 320-283-5065  
**Fax:** 320-283-5066  
**Email:** [hjenn@runestone.net](mailto:hjenn@runestone.net)  
**Website:** [www.rainbowriderbus.com](http://www.rainbowriderbus.com)



## 2010 Highlights

- Grant County joined Rainbow Rider in January 2011.
- Increased passenger numbers by 4.7 percent from 2009.

## System Snapshot

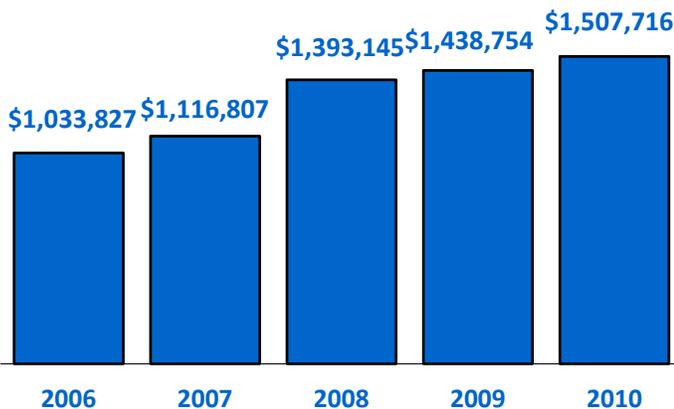
**Legal Name:** Rainbow Rider Transit Board  
**Type of Government:** Joint Powers Board  
**Area Served:** Douglas, Grant, Pope, Stevens, Traverse and Todd counties  
**Legislative Senate District:** 09, 11 and 13  
**Legislative House District:** 09B, 11A, 11B and 13A  
**Congressional District:** 7

## System Characteristics

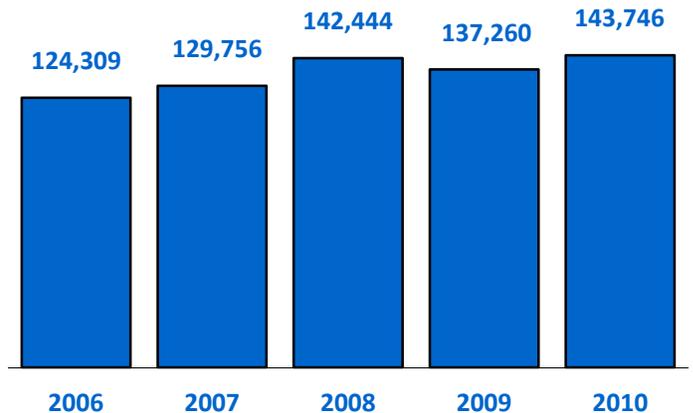
**Vehicles:** 34 Class 400, one Class 500 and two vans  
**Service Hours:**  
**Monday - Friday** 6 a.m. - 7:45 p.m.  
**Saturday** 7:30 a.m. - 4:30 p.m.  
**Sunday** No service  
**Funding Class:** Rural  
**Base Fare:** \$2-\$5

## System Data

### Operating Expenditures



### Ridership



# RED LAKE TRANSIT



**Contact:** Mike Ness  
**Title:** Director  
**Address:** 24415 Highway 1, P.O. Box 95  
**City State Zip:** Red Lake, MN 56671  
**Telephone:** 218-679-2910  
**Fax:** 218-679-4088  
**Email:** [rltrans@paulbunyan.net](mailto:rltrans@paulbunyan.net)  
**Website:** N/A



## 2010 Highlights

- Completed new addition to building for dispatching offices and waiting area.
- Added two new buses—one gas and one hybrid—to fleet.
- Purchased a new storage building in 2010, erected in 2011.
- Ordered new secure digital radio system with GPS and text messaging capability, to be implemented in 2011.

## System Snapshot

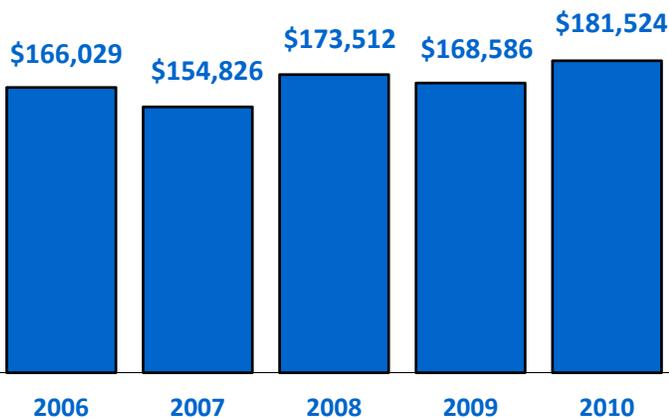
**Legal Name:** Red Lake Band of the Chippewa  
**Type of Government:** Tribal  
**Area Served:** Cities of Red Lake, Redby, Ponemah, Little Rock Community and Bemidji  
**Legislative District:** 04A  
**Congressional District:** 7

## System Characteristics

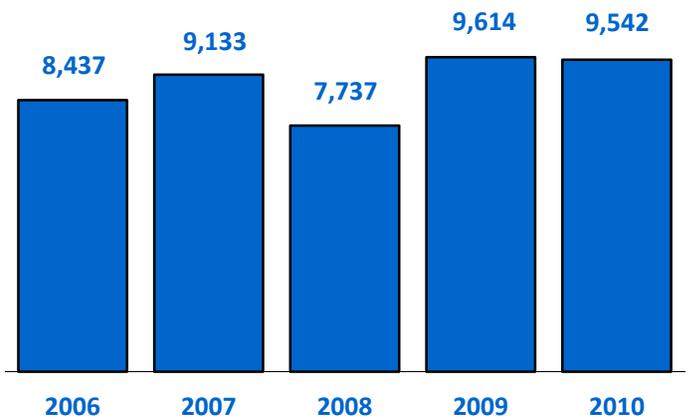
<b>Vehicles:</b>	Six Class 400 and One Class 500	<b>Service Hours:</b>	
<b>Service Type:</b>	Deviated fixed route and dial-a-ride	<b>Monday - Friday</b>	6 a.m. - 5 p.m.
<b>Funding Class:</b>	Rural	<b>Saturday - Sunday</b>	No service
		<b>Base Fare:</b>	\$1

## System Data

### Operating Expenditures



### Ridership



# RENVILLE COUNTY HEARTLAND EXPRESS



**Contact:** Rachel Schneiderman  
**Title:** Director  
**Address:** 612 E. Lincoln  
**City State Zip:** Olivia, MN 56277  
**Telephone:** 320-523-3589  
**Fax:** 320-523-1043  
**Email:** [rachel\\_s@co.renville.mn.us](mailto:rachel_s@co.renville.mn.us)  
**Website:** [www.co.renville.mn.us](http://www.co.renville.mn.us)



## 2010 Highlights

- Created Facility Maintenance Plan.
- Purchased one new bus with Transit Capital Assistance ARRA Grant.
- Created Public Transit Vehicle Maintenance Plan.

## System Snapshot

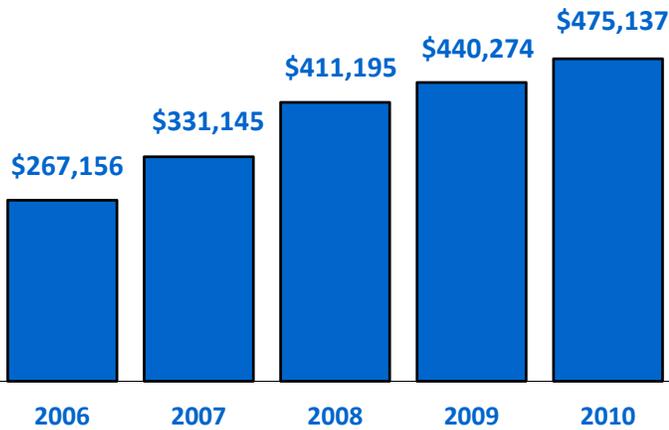
**Legal Name:** Renville County  
**Type of Government:** County  
**Area Served:** Renville County  
**Legislative Senate District:** 20  
**Legislative House District:** 20B  
**Congressional District:** 7

## System Characteristics

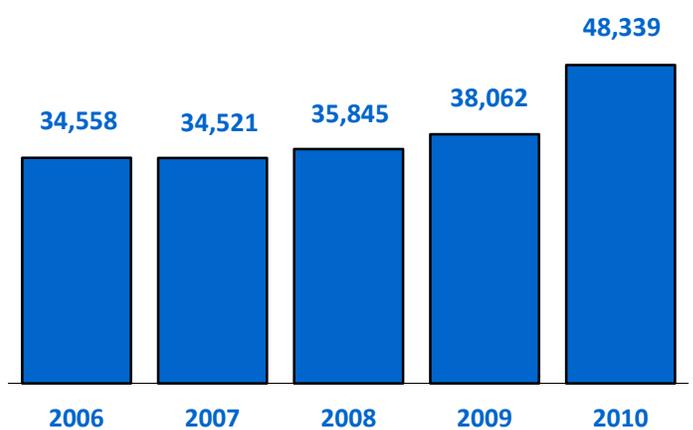
**Vehicles:** Seven Class 400  
**Service Type:** Dial-a-ride  
**Funding Class:** Rural  
**Service Hours:**  
**Monday - Friday:** 6:30 a.m. - 5:30 p.m.  
**Saturday - Sunday:** No service  
**Base Fare:** \$1.50-\$4

## System Data

### Operating Expenditures



### Ridership



# RIVERRIDER PUBLIC TRANSIT



**Contact:** Chad Gessell  
**Title:** Transit director  
**Address:** 17211 198<sup>th</sup> Ave NW, P.O. Box 395  
**City State Zip:** Big Lake, MN 55309  
**Telephone:** 763-263-0101  
**Fax:** 763-263-0112  
**Email:** [chadg@izoom.net](mailto:chadg@izoom.net)  
**Website:** [www.riverridertransit.com](http://www.riverridertransit.com)



## 2010 Highlights

- Began a new route for Options Inc. of Big Lake. The deviated route increased access for general public riders in the Princeton and Zimmerman area.
- Showed a small increase in ridership for 2010, despite that several of the strongest service areas were hit hard by the economic downturn.

## System Snapshot

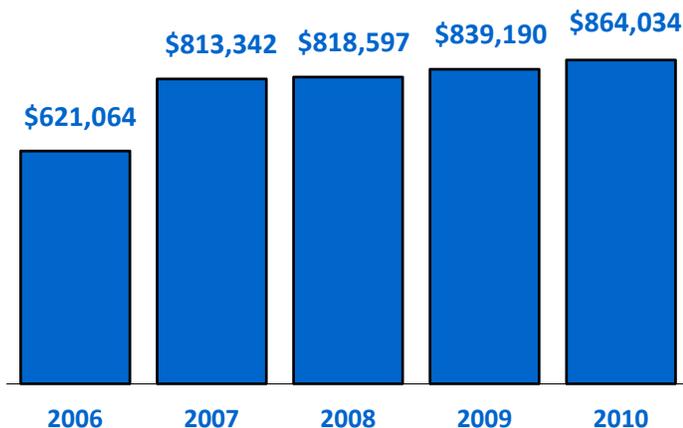
**Legal Name:** RiverRider Public Transit  
**Type of Government:** Joint Powers Board  
**Area Served:** Sherburne and Wright counties  
**Legislative Senate District:** 15, 16, 18, 19, 32 and 48  
**Legislative House District:** 15B, 16A, 16B, 18B, 19A, 19B, 32A and 48A  
**Congressional District:** 6

## System Characteristics

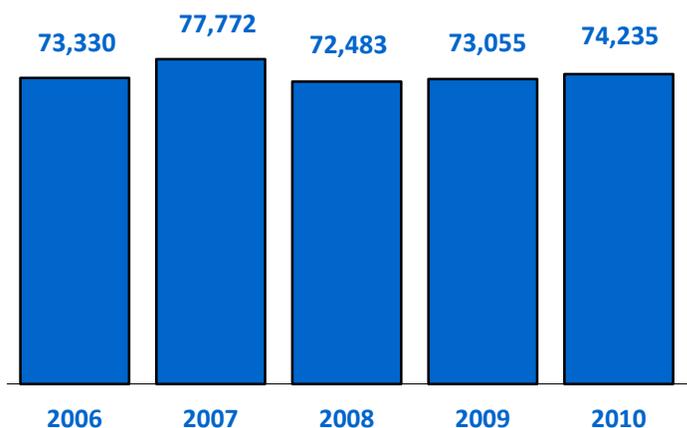
**Vehicles:** Seven Class 400 and seven Class 500  
**Service Type:** Deviated route and dial-a-ride  
**Funding Class:** Rural  
**Service Hours:**  
**Monday - Friday** 7 a.m. - 5 p.m.  
**Saturday - Sunday** No service  
**Base Fare:** \$1.25

## System Data

### Operating Expenditures



### Ridership



# ROCHESTER PUBLIC TRANSIT – REGULAR ROUTE



**Contact:** Anthony Knauer  
**Title:** Transit & parking manager  
**Address:** 201 Fourth St. SE  
**City State Zip:** Rochester, MN 55904  
**Telephone:** 507-328-2424  
**Fax:** 507-328-2401  
**Email:** [tknauer@rochestermn.gov](mailto:tknauer@rochestermn.gov)  
**Website:** [www.rochesterbus.com](http://www.rochesterbus.com)



## 2010 Highlights

- Completed reconstruction of the downtown transit station (over 6,000 passengers per weekday) including heat, LED lighting and electronic signs. Public art complementing the surrounding architecture.
- Awarded bids for the operations and maintenance area phase of the new Transit Operations Center.
- Added four new low floor buses to the fleet that are 100 percent low floor accessible.

## System Snapshot

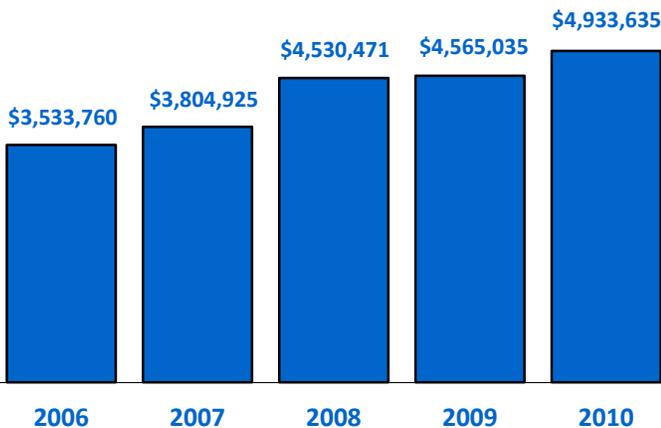
**Legal Name:** City of Rochester  
**Type of Government:** City  
**Area Served:** City of Rochester  
**Legislative District:** 29A, 29B, 30A and 30B  
**Congressional District:** 1

## System Characteristics

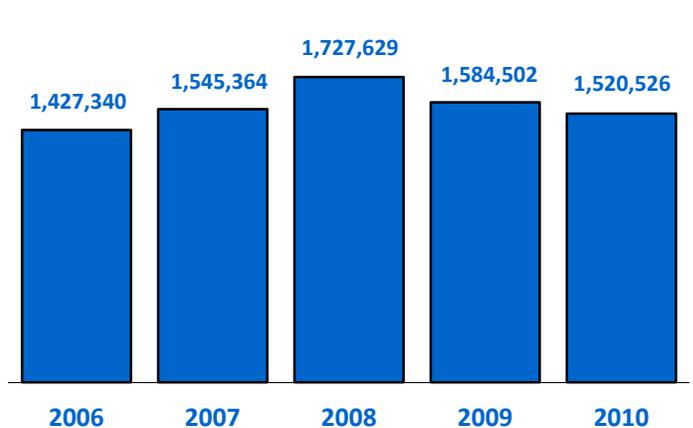
<b>Vehicles:</b>	43 Class 700	<b>Service Hours:</b>	
<b>Service Type:</b>	Regular route	<b>Monday - Friday</b>	5:30 a.m. - 10 p.m.
<b>Funding Class:</b>	Urban	<b>Saturday</b>	8:15 a.m. - 6:40 p.m.
		<b>Sunday</b>	No service
		<b>Base Fare:</b>	\$2

## System Data

### Operating Expenditures



### Ridership



# ROCHESTER DIAL-A-RIDE



**Contact:** Anthony Knauer  
**Title:** Transit & parking manager  
**Address:** 201 Fourth St. SE  
**City State Zip:** Rochester, MN 55904  
**Telephone:** 507-328-2424  
**Fax:** 507-328-2401  
**Email:** [tknauer@rochestermn.gov](mailto:tknauer@rochestermn.gov)  
**Website:** [www.rochesterbus.com](http://www.rochesterbus.com)



## 2010 Highlights

- Introduced a new low floor ARCBOS was on the dial-a-ride system.
- Looked at various model buses to replace its low Floor Orion IIs, which are no longer manufactured.
- Transported paratransit passengers--- approximately 25 percent use wheelchairs.

## System Snapshot

**Legal Name:** City of Rochester  
**Type of Government:** City  
**Area Served:** City of Rochester  
**Legislative District:** 29A, 29B, 30A and 30B  
**Congressional District:** 1

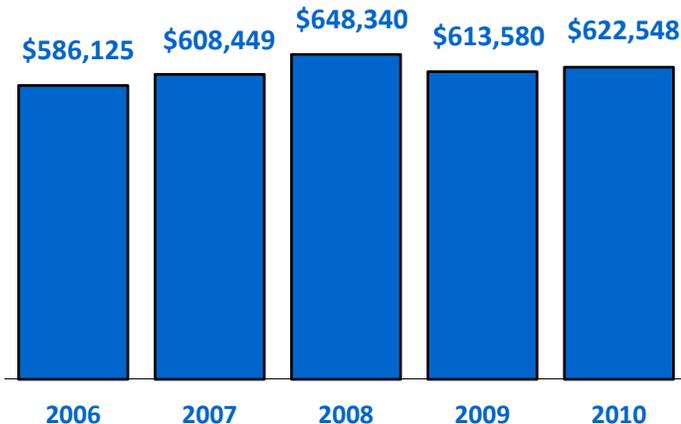
## System Characteristics

**Vehicles:** One Class 400 and five Class 600  
**Service Type:** Dial-a-ride  
**Funding Class:** Urban

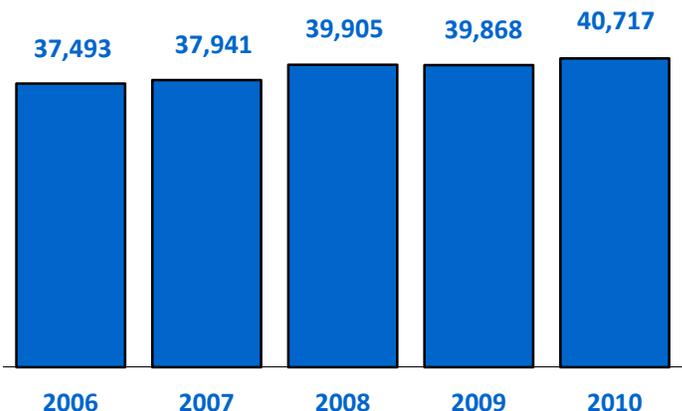
**Service Hours:**  
**Monday - Friday** 5:30 a.m. - 10 p.m.  
**Saturday** 7 a.m. - 7 p.m.  
**Sunday** No service  
**Base Fare:** \$3

## System Data

### Operating Expenditures



### Ridership



# ROCK COUNTY HEARTLAND EXPRESS



**Contact:** Vacant  
**Title:** Transit director  
**Address:** 1110 N. Blue Mound Ave., P.O. Box 713  
**City State Zip:** Luverne, MN 56156  
**Telephone:** 507-283-5058  
**Fax:** 507-283-5059  
**Email:**  
**Website:** [www.co.rock.mn.us/heartland\\_express.html](http://www.co.rock.mn.us/heartland_express.html)



## 2010 Highlights

- Had an accident free year.
- Maintained ridership during depressed year.
- Completed first year in new transit facility.

## System Snapshot

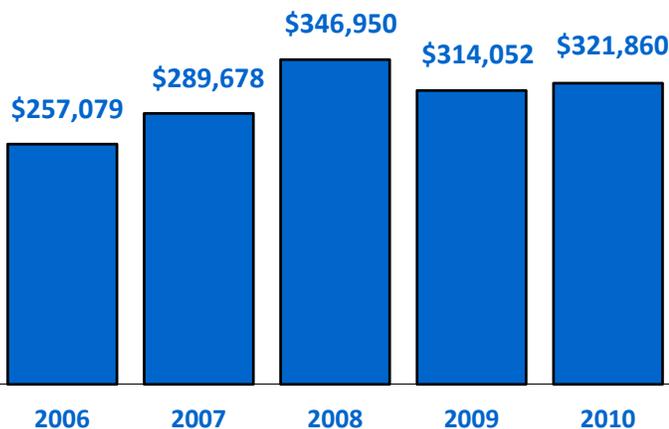
**Legal Name:** Rock County  
**Type of Government:** County  
**Area Served:** Rock County  
**Legislative Senate District:** 22  
**Legislative House District:** 22A  
**Congressional District:** 1

## System Characteristics

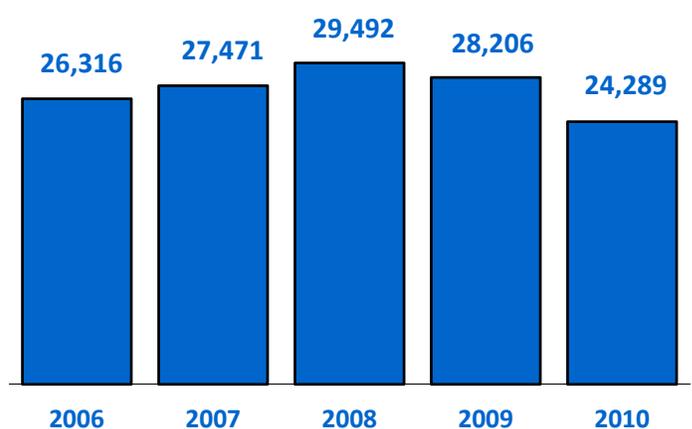
<b>Vehicles:</b>	Three Class 400	<b>Service Hours:</b>	
<b>Service Type:</b>	Dial-a-ride	<b>Monday - Friday</b>	7:30 a.m. - 5 p.m.
<b>Funding Class:</b>	Rural	<b>Saturday</b>	No service
		<b>Sunday</b>	8 a.m. - noon
		<b>Base Fare:</b>	\$2.50-\$6; fee by zone

## System Data

### Operating Expenditures



### Ridership



# ST. CLOUD METRO BUS – FIXED ROUTE



**Contact:** David Tripp  
**Title:** Executive director  
**Address:** 665 Franklin Ave. NE  
**City State Zip:** St. Cloud, MN 56304  
**Telephone:** 320-529-4482  
**Fax:** 320-251-3499  
**Email:** [dtripp@stcloudmtc.com](mailto:dtripp@stcloudmtc.com)  
**Website:** [www.ridemetrobus.com](http://www.ridemetrobus.com)



## 2010 Highlights

- Began renovation and expansion of downtown transit center.
- Continued successful operation of Route 75 under the JARC federal grant program.
- Started social media communications through Facebook page.

## System Snapshot

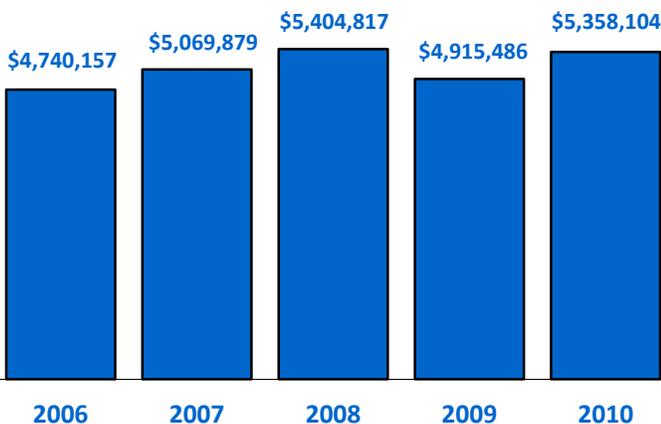
**Legal Name:** St. Cloud Metropolitan Transit Commission  
**Type of Government:** Transit Authority  
**Area Served:** Cities of St. Cloud, Sartell, Sauk Rapids and Waite Park  
**Legislative House District:** 14A, 15A and 15B  
**Congressional District:** 6

## System Characteristics

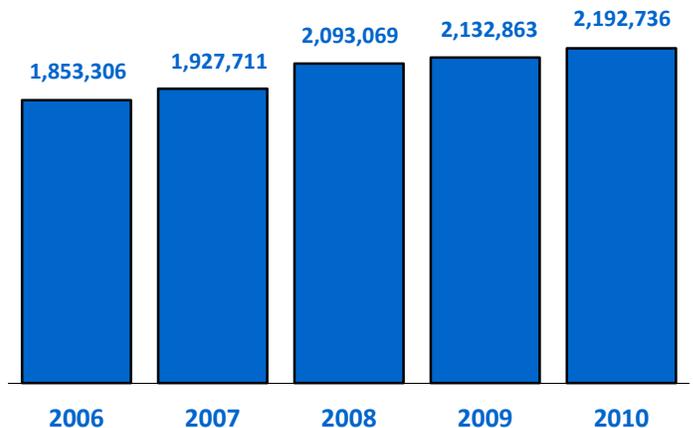
<b>Vehicles:</b>	Two Class 400, 36 Class 700 and one trolley bus	<b>Service Hours:</b>	
<b>Service Type:</b>	Fixed route and route guarantee	<b>Monday - Friday</b>	5:25 a.m. - midnight
<b>Funding Class:</b>	Urban	<b>Saturday</b>	7:45 a.m. - 6:45 p.m.
		<b>Sunday</b>	9 a.m. - 6 p.m.
		<b>Base Fare:</b>	\$1

## System Data

### Operating Expenditures



### Ridership



# ST. CLOUD METRO BUS – DIAL-A-RIDE



**Contact:** David Tripp  
**Title:** Executive director  
**Address:** 665 Franklin Ave. NE  
**City State Zip:** St. Cloud, MN 56304  
**Telephone:** 320-529-4482  
**Fax:** 320-251-3499  
**Email:** [dtripp@stcloudmtc.com](mailto:dtripp@stcloudmtc.com)  
**Website:** [www.ridemetrobus.com](http://www.ridemetrobus.com)



## 2010 Highlights

- Built express and direct services into paratransit operation to optimize group trips.
- Continued the community outreach and travel training programs under the New Freedom federal grant program, expanding role of travel guides in rider training services.
- Actively coordinated with growing Somali community to assist in travel training services for both fixed route and ADA services.

## System Snapshot

**Legal Name:** St. Cloud Metropolitan Transit Commission  
**Type of Government:** Transit Authority  
**Area Served:** Cities of St. Cloud, Sartell, Sauk Rapids and Waite Park  
**Legislative District:** 14A, 15A and 15B  
**Congressional District:** 6

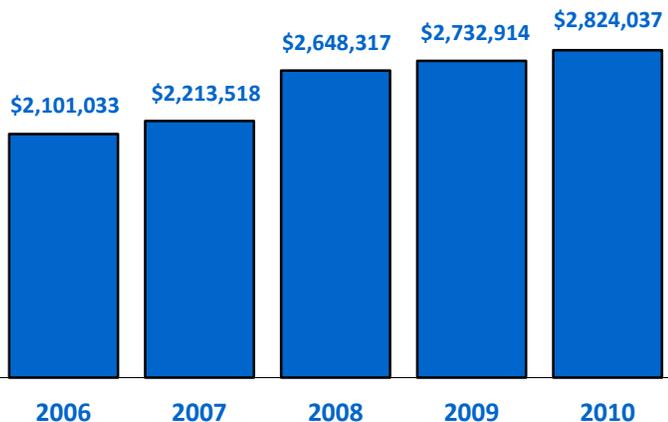
## System Characteristics

**Vehicles:** 17 Class 400 and six Class 600  
**Service Type:** Dial-a-ride  
**Funding Class:** Urban complementary paratransit

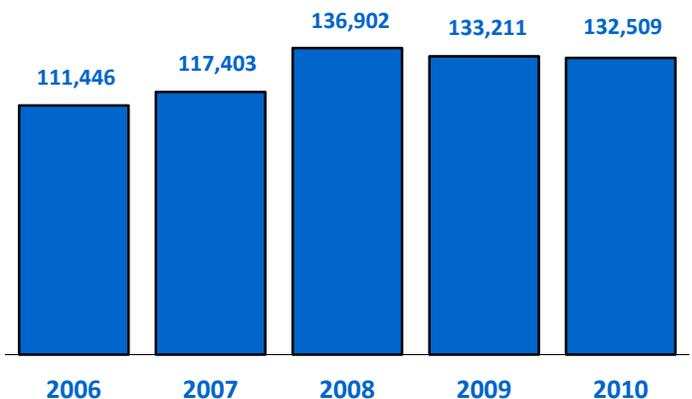
**Service Hours:**  
**Monday - Friday** 5:30 a.m. - midnight  
**Saturday** 7:45 a.m. - 6:45 p.m.  
**Sunday** 9 a.m. - 6 p.m.  
**Base Fare:** \$2

## System Data

### Operating Expenditures



### Ridership



# ST. PETER TRANSIT



**Contact:** Dwile Kwasniewski  
**Title:** Transit coordinator  
**Address:** 227 S. Front St.  
**City State Zip:** St. Peter, MN 56082  
**Telephone:** 507-934-0717  
**Fax:** 507-934-4917  
**Email:** [dwilek@saintpetermn.gov](mailto:dwilek@saintpetermn.gov)  
**Website:** [www.saintpetermn.gov/transit/](http://www.saintpetermn.gov/transit/)



## 2010 Highlights

- Increased ridership by 4,500 rides from 2009.
- Controlled expenditures, which increased by about \$1,500 from 2009.
- Signed new contract with Gustavus Adolphus College to operate "The Gus Bus."

## System Snapshot

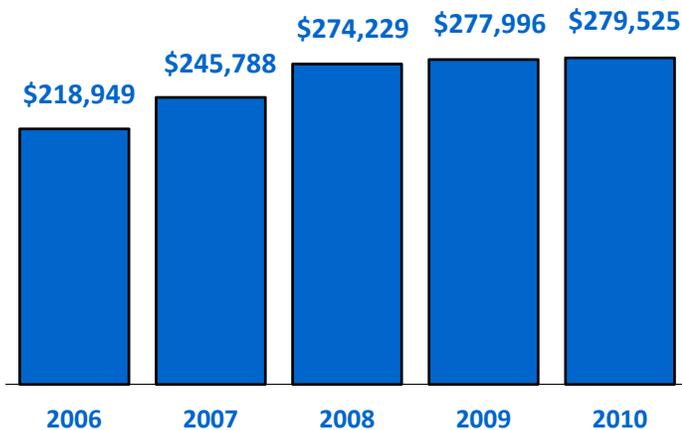
**Legal Name:** City of St. Peter  
**Type of Government:** City  
**Area Served:** Cities of Kasota and St. Peter  
**Legislative District:** 23A and 25A  
**Congressional District:** 1 and 2

## System Characteristics

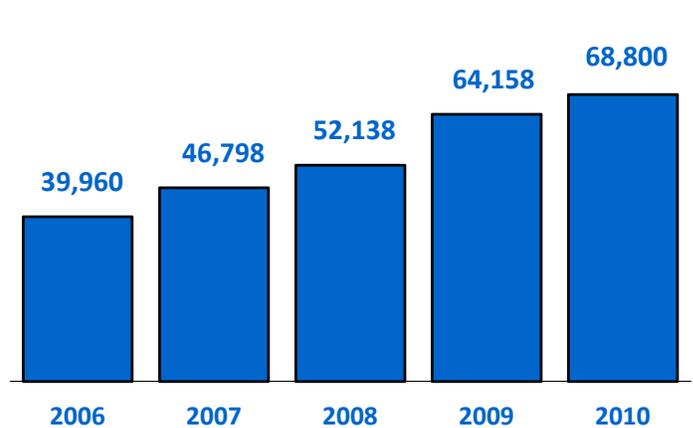
<b>Vehicles:</b>	Three Class 400	<b>Service Hours:</b>	
<b>Service Type:</b>	Dial-a-ride	<b>Monday - Friday</b>	7 a.m. - 8 p.m.
<b>Funding Class:</b>	Small urban	<b>Saturday</b>	10 a.m. - 5 p.m.
		<b>Sunday</b>	No service
		<b>Base Fare:</b>	\$1.75

## System Data

### Operating Expenditures



### Ridership



# SEMCAC TRANSPORTATION



**Contact:** Erlene Welshons  
**Title:** Transportation director  
**Address:** 204 S. Elm St., P.O. Box 549  
**City State Zip:** Rushford, MN 55971  
**Telephone:** 507-864-8238  
**Fax:** 507-864-2440  
**Email:** [erlene.welshons@semcac.org](mailto:erlene.welshons@semcac.org)  
**Website:** [www.semcac.org](http://www.semcac.org)



## 2010 Highlights

- Increased ridership by 9 percent.
- Increased transit services to pre-school aged riders by 30 percent.
- Partnered with local community education programs to provide transit services for summer activities.

## System Snapshot

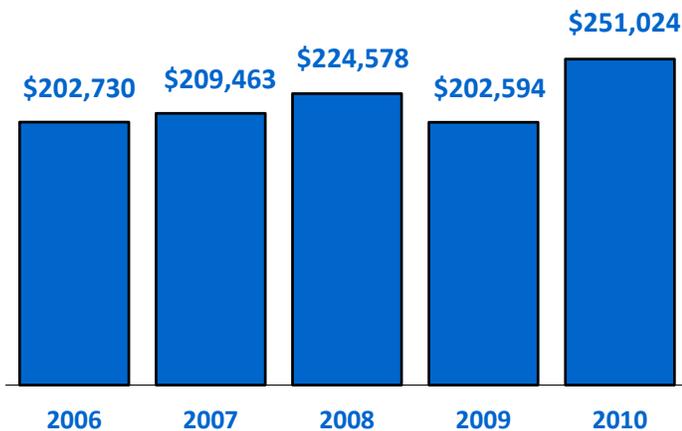
**Legal Name:** SEMCAC  
**Type of Government:** CAP  
**Area Served:** Dodge, Fillmore, Houston and Winona counties and the City of Blooming Prairie  
**Legislative Senate District:** 27, 28, 29 and 31  
**Legislative House District:** 27B, 28B, 29A, 31A and 31B  
**Congressional District:** 1

## System Characteristics

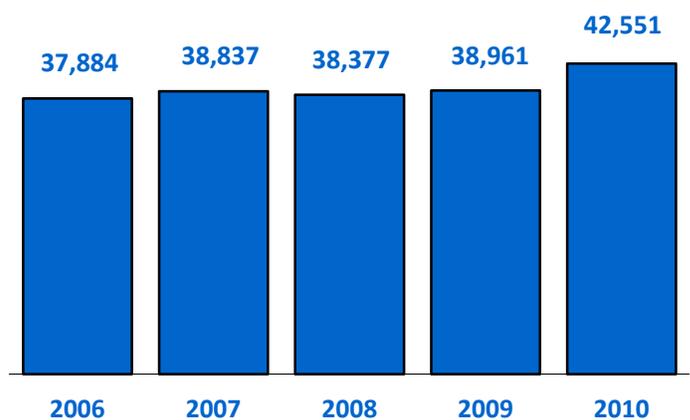
**Vehicles:** One Class 300 and seven Class 400  
**Service Type:** Route deviation, dial-a-ride, route guarantee and subscription  
**Funding Class:** Rural  
**Service Hours:**  
**Monday - Friday** 8 a.m. - 4:30 p.m.  
**Saturday - Sunday** No service  
**Base Fare:** \$1.25-\$2.75

## System Data

### Operating Expenditures



### Ridership



# STEELE COUNTY AREA TRANSIT (SCAT)



**Contact:** Melinda Skalicky  
**Title:** Transit coordinator  
**Address:** 630 Florence Ave.  
**City State Zip:** Owatonna, MN 55060  
**Telephone:** 507-444-7508  
**Fax:** 507-451-5947  
**Email:** [melinda.skalicky@co.steele.mn.us](mailto:melinda.skalicky@co.steele.mn.us)  
**Website:** [www.co.steele.mn.us](http://www.co.steele.mn.us)



## 2010 Highlights

- Conducted pinning process to determine need for route deviated services.
- Evaluated current system services; reviewed rider data.

## System Snapshot

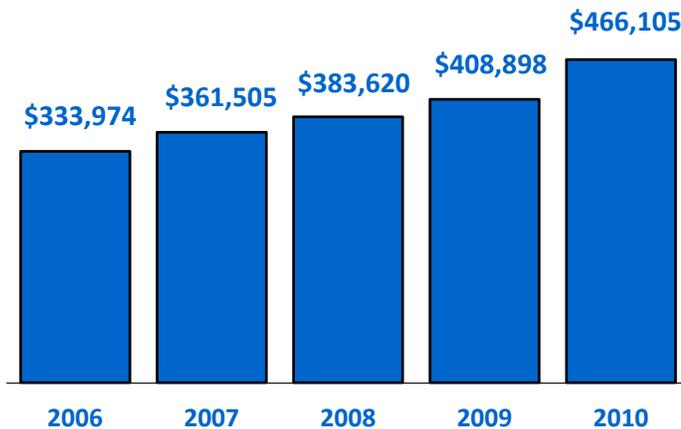
**Legal Name:** Steele County  
**Type of Government:** County  
**Area Served:** City of Owatonna and Steele County  
**Legislative Senate District:** 26  
**Legislative House District:** 26A and 26B  
**Congressional District:** 1

## System Characteristics

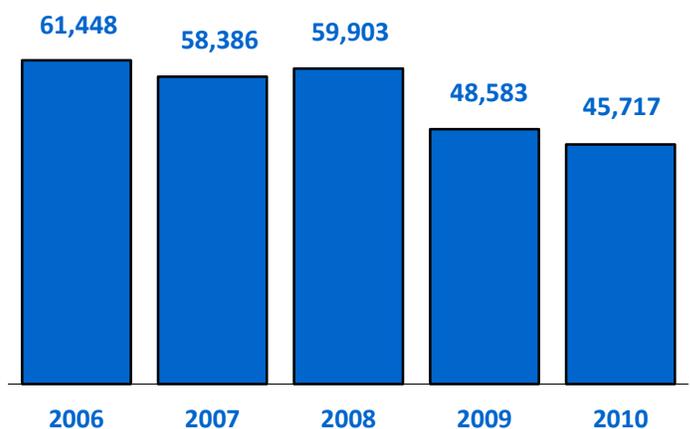
<b>Vehicles:</b>	Four Class 400	<b>Service Hours:</b>	
<b>Service Type:</b>	Route deviation and dial-a-ride	<b>Monday - Friday</b>	6 a.m. - 6 p.m.
<b>Funding Class:</b>	Rural	<b>Saturday</b>	9 a.m. - 3 p.m.
		<b>Sunday</b>	7:30 a.m. - 1 p.m.
		<b>Base Fare:</b>	\$1.75-\$2.50

## System Data

### Operating Expenditures



### Ridership



# STEWARTVILLE HEARTLAND EXPRESS



**Contact:** Barbara Neubauer  
**Title:** Finance director  
**Address:** 105 E. First St.  
**City State Zip:** Stewartville, MN 55976  
**Telephone:** 507-533-4745  
**Fax:** 507-533-4746  
**Email:** [bneubauer@stewartvillemn.com](mailto:bneubauer@stewartvillemn.com)  
**Website:** [www.stewartvillemn.com](http://www.stewartvillemn.com)



## 2010 Highlights

- Increased child ridership by 6 percent.

## System Snapshot

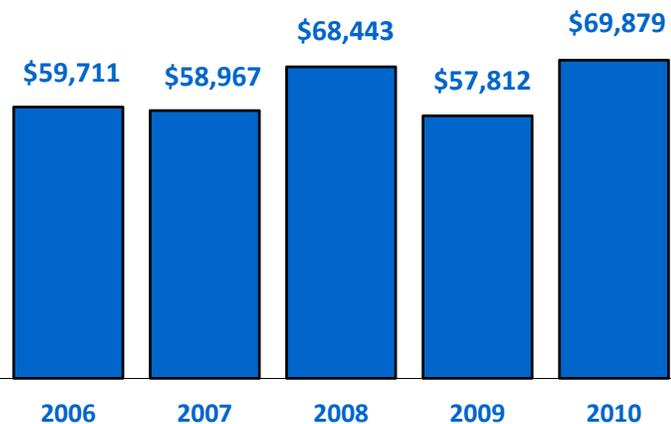
**Legal Name:** City of Stewartville  
**Type of Government:** City  
**Area Served:** City of Stewartville and surrounding townships  
**Legislative District:** 30B  
**Congressional District:** 1

## System Characteristics

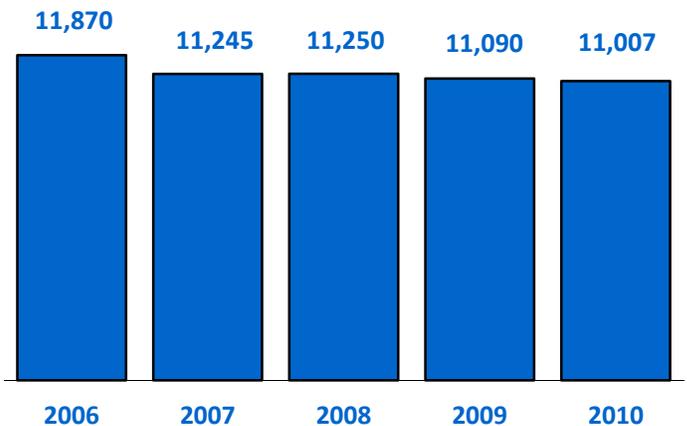
<b>Vehicles:</b>	One Class 400	<b>Service Hours:</b>	
<b>Service Type:</b>	Dial-a-ride	<b>Monday - Friday</b>	8:30 a.m. - 5 p.m.
<b>Funding Class:</b>	Small urban	<b>Saturday - Sunday</b>	No service
		<b>Base Fare:</b>	\$1.50

## System Data

### Operating Expenditures



### Ridership



# THREE RIVERS HIAWATHALAND TRANSIT



**Contact:** Amy Repinski  
**Title:** Transportation director  
**Address:** 55049 241<sup>st</sup> Ave.  
**City State Zip:** Plainview, MN 55964  
**Telephone:** 507-421-1668  
**Fax:** 507-534-9275  
**Email:** [amy.repinski@threeriverscap.org](mailto:amy.repinski@threeriverscap.org)  
**Website:** [www.threeriverscap.org](http://www.threeriverscap.org)



## 2010 Highlights

- Completed design phase of transit hub and transfer station in Red Wing.
- Increased overall ridership by 14 percent from 2009 to 2010.

## System Snapshot

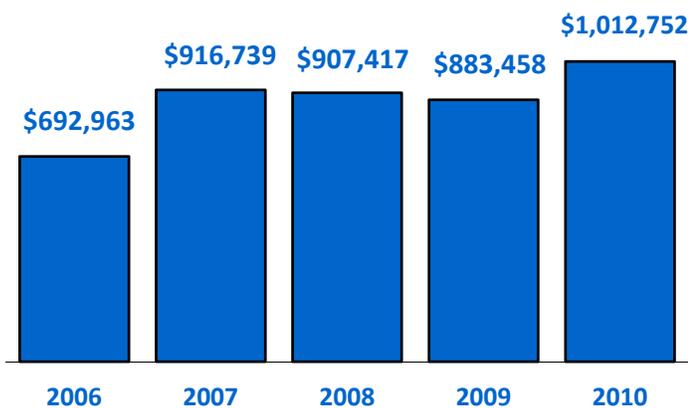
**Legal Name:** Three Rivers Community Action Inc.  
**Type of Government:** CAP  
**Area Served:** Goodhue and Wabasha counties  
**Legislative Senate District:** 25, 26, 28, 30 and 36  
**Legislative House District:** 25B, 26B, 28A, 28B, 30B and 36B  
**Congressional District:** 1 and 2

## System Characteristics

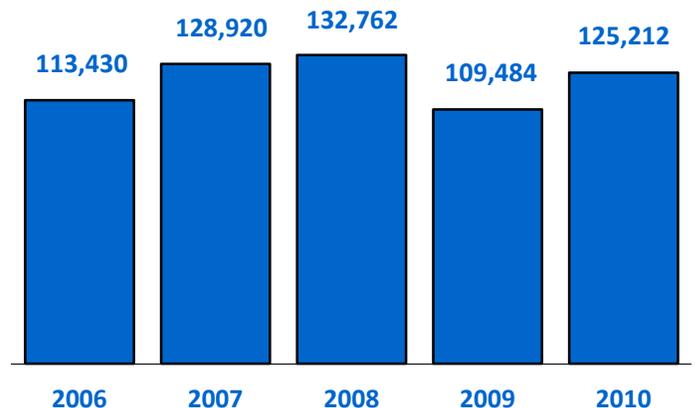
<b>Vehicles:</b>	14 Class 400 and two Class 500	<b>Service Hours:</b>	
<b>Service Type:</b>	Route deviation, dial-a-ride and subscription	<b>Monday - Friday</b>	6 a.m. - 6:45 p.m.
<b>Funding Class:</b>	Rural	<b>Saturday</b>	7 a.m. - 5 p.m.
		<b>Sunday</b>	No service
		<b>Base Fare:</b>	\$1.25

## System Data

### Operating Expenditures



### Ridership



# TIMBER TRAILS PUBLIC TRANSIT



**Contact:** Helen Pieper  
**Title:** Transit director  
**Address:** 905 E. Forest Ave., Suite 127  
**City State Zip:** Mora, MN 55051  
**Telephone:** 320-679-6462  
**Fax:** 320-679-6333  
**Email:** [helen.pieper@co.kanabec.mn.us](mailto:helen.pieper@co.kanabec.mn.us)  
**Website:** [www.timbertrailstransit.com](http://www.timbertrailstransit.com)



## 2010 Highlights

- Implemented a cooperative plan to transport Industries Inc. consumers on public transit.
- Completed the pilot project for joint county public transit and transferred MnDOT contract from the non-profit to Kanabec County.
- On track for second year of double-digit increase in ridership.

## System Snapshot

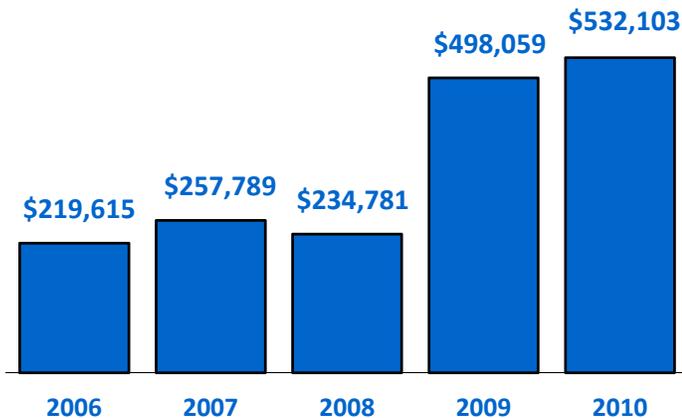
**Legal Name:** Kanabec County  
**Type of Government:** County  
**Area Served:** Mille Lacs and Kanabec counties  
**Legislative Senate District:** 08 and 16  
**Legislative House District:** 08B and 16A  
**Congressional District:** 8

## System Characteristics

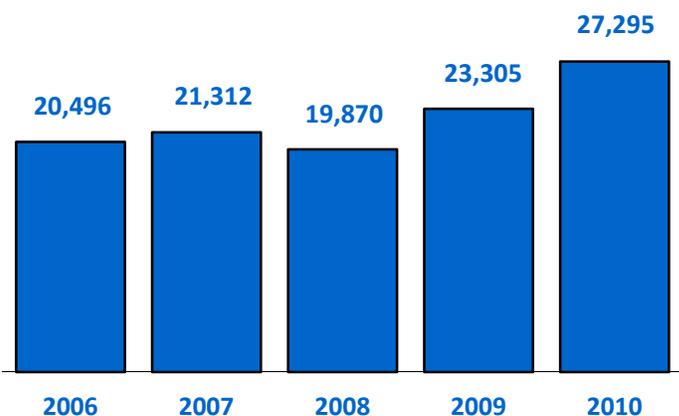
<b>Vehicles:</b>	Five Class 400	<b>Service Hours:</b>	
<b>Service Type:</b>	Demand response	<b>Monday - Friday</b>	7 a.m. - 6 p.m.
<b>Funding Class:</b>	Rural	<b>Saturday</b>	No service
		<b>Sunday</b>	8 a.m. - noon
		<b>Base Fare:</b>	\$3-\$5

## System Data

### Operating Expenditures



### Ridership



# TRAILBLAZER TRANSIT



**Contact:** Gary Ludwig  
**Title:** Director  
**Address:** 207 W. 11<sup>th</sup> St.  
**City State Zip:** Glencoe, MN 55336  
**Telephone:** 320-864-1000  
**Fax:** 320-864-1910  
**Email:** [gludwig@trailblazertransit.com](mailto:gludwig@trailblazertransit.com)  
**Website:** [www.trailblazertransit.com](http://www.trailblazertransit.com)



## 2010 Highlights

- Constructed \$2.5 million facility in Glencoe with ARRA funding.
- Installed mobile data computers on buses to coordinate with computer-aided dispatching software.
- Increased ridership by 8,650 rides (6.5 percent).

## System Snapshot

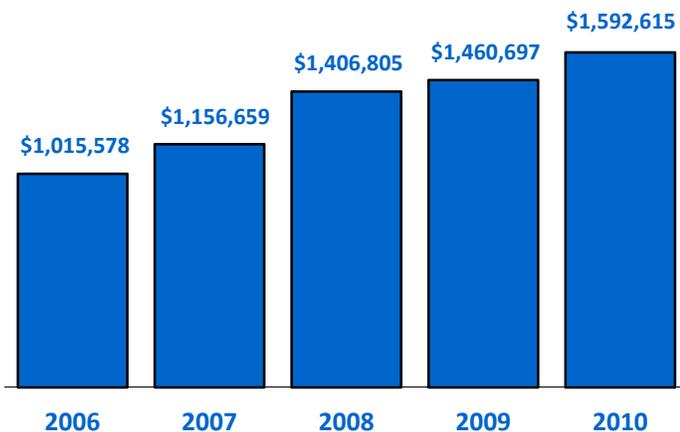
**Legal Name:** Trailblazer Joint Powers Board  
**Type of Government:** Joint Powers  
**Area Served:** Sibley and McLeod counties  
**Legislative Senate District:** 18, 23 and 25  
**Legislative House District:** 18A, 23A and 25A  
**Congressional District:** 7

## System Characteristics

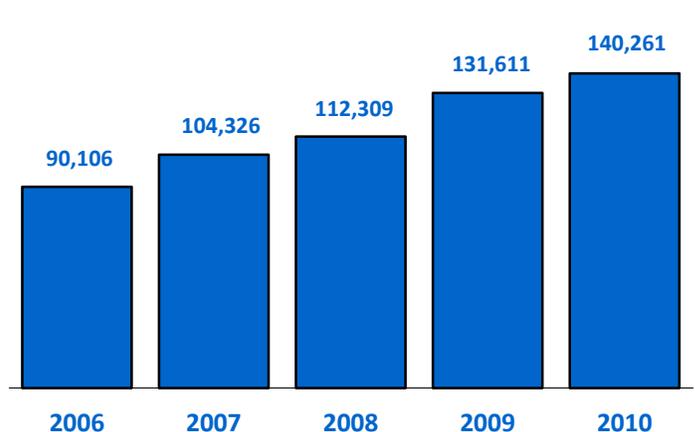
<b>Vehicles:</b>	18 Class 400	<b>Service Hours:</b>	
<b>Service Type:</b>	Dial-a-ride and volunteer	<b>Monday - Friday</b>	6:30 a.m. - 5:30 p.m.
<b>Funding Class:</b>	Rural	<b>Saturday - Sunday</b>	No service
		<b>Base Fare:</b>	\$2

## System Data

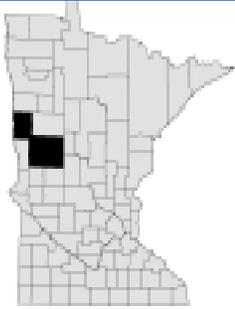
### Operating Expenditures



### Ridership



# TRANSIT ALTERNATIVES



**Contact:** Daryn Toso  
**Title:** Director, Transportation Services  
**Address:** 1225 North Tower Road  
**City State Zip:** Fergus Falls, MN 56537  
**Telephone:** 218-998-3002  
**Fax:** 218-998-3007  
**Email:** [darynt@paiff.org](mailto:darynt@paiff.org)  
**Website:** [www.paiff.org](http://www.paiff.org)



## 2010 Highlights

- Increased ridership for fifth consecutive year.
- Hosted Northern Tier Regional Bus Rodeo.
- Purchased two Class 400 buses.
- Paved entire parking lot.

## System Snapshot

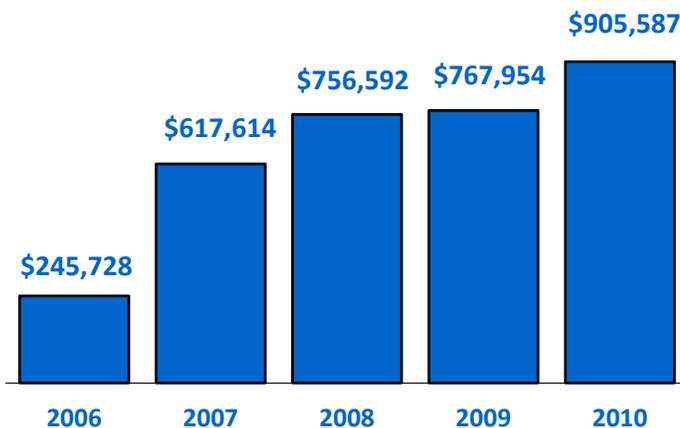
**Legal Name:** Productive Alternatives Inc.  
**Type of Government:** Non-profit  
**Area Served:** Clay and Otter Tail counties  
**Legislative Senate District:** 09 and 10  
**Legislative House District:** 09A, 09B, 10A and 10B  
**Congressional District:** 7

## System Characteristics

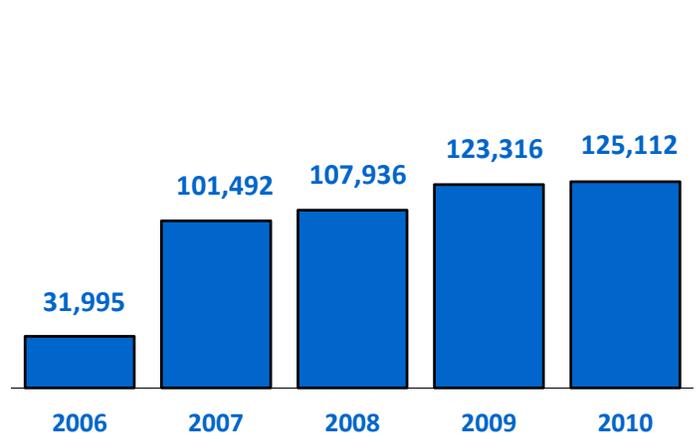
**Vehicles:** 12 Class 400 and four Class 500  
**Service Type:** Route deviation, dial-a-ride and subscription  
**Funding Class:** Rural  
**Service Hours:**  
**Monday - Friday** 6 a.m. - 6 p.m.  
**Saturday - Sunday** No service  
**Base Fare:** \$1-\$5

## System Data

### Operating Expenditures



### Ridership



NOTE: 2006 operating expenditures and ridership represent six months of service

# TRI-CAP TRANSIT CONNECTION



**Contact:** Linda Elfstrand  
**Title:** Transportation director  
**Address:** 1200 23<sup>rd</sup> Ave. S., P.O. Box 683  
**City State Zip:** Waite Park, MN 56387  
**Telephone:** 320-202-7824  
**Fax:** 320-529-4841  
**Email:** [linda.elfstrand@tricap.org](mailto:linda.elfstrand@tricap.org)  
**Website:** [www.tricap.org](http://www.tricap.org)



## 2010 Highlights

- Completed Stearns County redesign.
- Developed contract services for two additional cities.
- Expanded Mobility Management Services to cover Sherburne County.

## System Snapshot

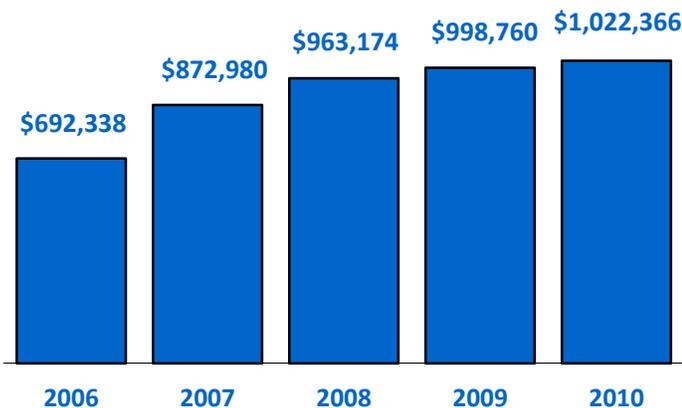
**Legal Name:** Tri-County Action Program Inc.  
**Type of Government:** CAP  
**Area Served:** Benton, Morrison and Stearns counties  
**Legislative Senate District:** 12, 13, 14, 15 and 16  
**Legislative House District:** 12B, 13A, 14A, 14B, 15A, 15B and 16A  
**Congressional District:** 6, 7 and 8

## System Characteristics

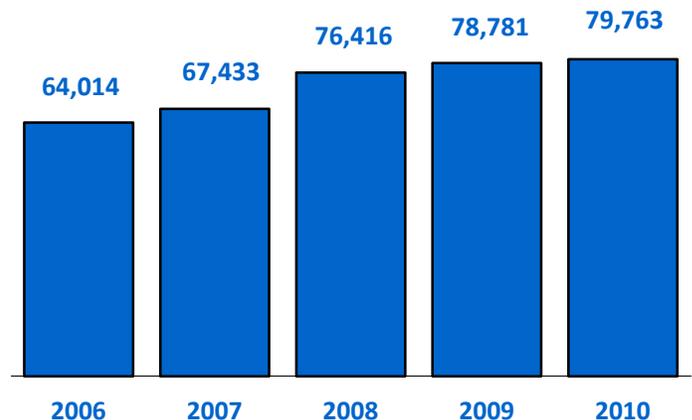
<b>Vehicles:</b>	One Class 300, nine Class 400, two Class 500 and two Class 600	<b>Service Hours:</b>	
<b>Service Type:</b>	Flex route and dial-a-ride	<b>Monday - Friday</b>	7 a.m. - 5 p.m.
<b>Funding Class:</b>	Rural	<b>Saturday - Sunday</b>	No service
		<b>Base Fare:</b>	\$1.25-\$3

## System Data

### Operating Expenditures



### Ridership



# TRI-VALLEY HEARTLAND EXPRESS



**Contact:** Cindy Pic  
**Title:** Transportation program manager  
**Address:** 1345 Fairfax Ave.  
**City State Zip:** Crookston, MN 56716  
**Telephone:** 218-281-0700  
**Fax:** 218-281-0741  
**Email:** [cpic@tvoc.org](mailto:cpic@tvoc.org)  
**Website:** [www.tvoc.org](http://www.tvoc.org)



## 2010 Highlights

- Operated a successful commuter route between East Grand Forks and Thief River Falls in collaboration with Northland Community and Technical College.
- Coordinated with the Rural Transportation Collaborative (a volunteer driver system), resulting in lower transportation costs.
- Employed a mechanic to do maintenance on buses resulting in better equipment maintenance and cost savings on repairs.

## System Snapshot

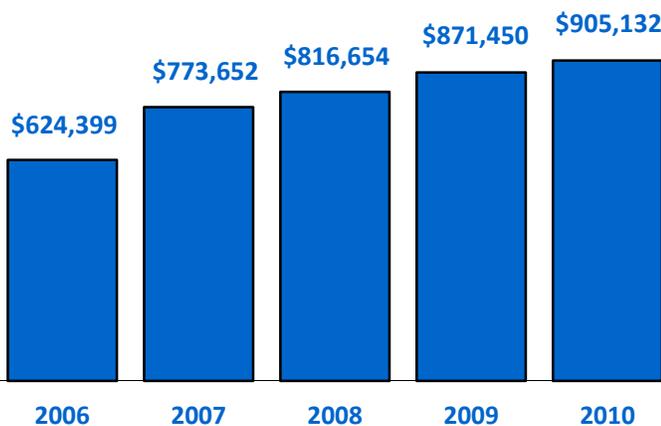
**Legal Name:** Tri-Valley Opportunity Council  
**Type of Government:** Non-profit  
**Area Served:** Polk, Norman, Marshall, Pennington, Red Lake and Kittson counties, and the City of Bagley in Clearwater County  
**Legislative Senate District:** 01 and 02  
**Legislative House District:** 01A, 01B, 02A and 02B  
**Congressional District:** 7

## System Characteristics

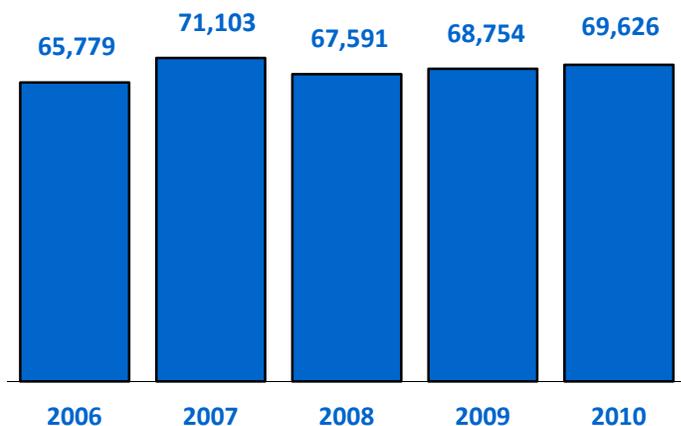
<b>Vehicles:</b>	13 Class 400 and three Class 500	<b>Service Hours:</b>	
<b>Service Type:</b>	Deviated fixed route and dial-a-ride	<b>Monday - Friday</b>	7 a.m. - 5 p.m.
<b>Funding Class:</b>	Rural	<b>Saturday - Sunday</b>	No service
		<b>Base Fare:</b>	\$1.50 in town

## System Data

### Operating Expenditures



### Ridership



# WADENA COUNTY FRIENDLY RIDER TRANSIT



**Contact:** George Behl  
**Title:** Transit coordinator  
**Address:** 124 First St. SE  
**City State Zip:** Wadena, MN 56482  
**Telephone:** 218-631-5730  
**Fax:** 218-631-7616  
**Email:** [george.behl@co.wadena.mn.us](mailto:george.behl@co.wadena.mn.us)  
**Website:** [www.co.wadena.mn.us](http://www.co.wadena.mn.us)



## 2010 Highlights

- Celebrated our 250,000<sup>th</sup> rider.
- Provided the highest number of rides since starting transit system.

## System Snapshot

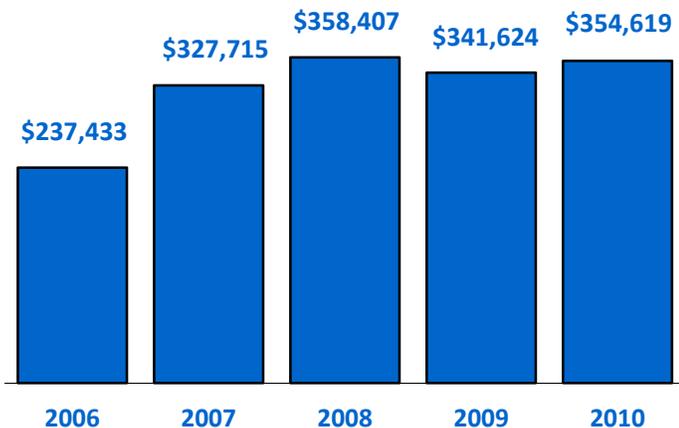
**Legal Name:** Wadena County Human Services  
**Type of Government:** County  
**Area Served:** Wadena and Northern Todd counties  
**Legislative Senate District:** 10 and 11  
**Legislative House District:** 10B and 11B  
**Congressional District:** 8

## System Characteristics

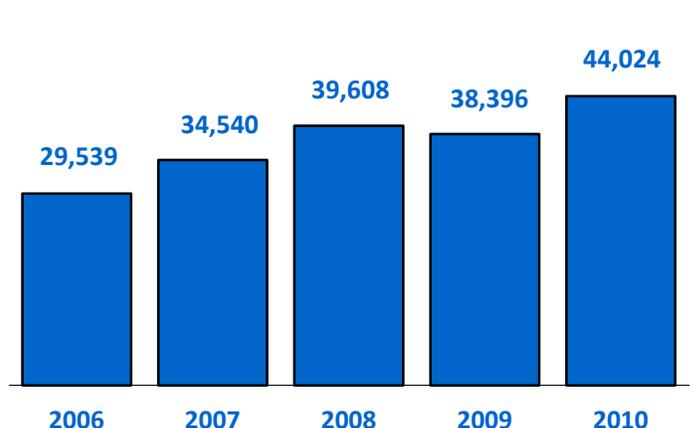
<b>Vehicles:</b>	Four Class 400	<b>Service Hours:</b>	
<b>Service Type:</b>	Route deviation and dial-a-ride	<b>Monday - Friday</b>	7:15 a.m. - 5:30 p.m.
<b>Funding Class:</b>	Rural	<b>Saturday</b>	10 a.m. - 2 p.m.
		<b>Sunday</b>	8 a.m. - 12:30 p.m.
		<b>Base Fare:</b>	\$1.25-\$3.75

## System Data

### Operating Expenditures



### Ridership



# WATONWAN TAKE ME THERE (TMT)



**Contact:** Marjorie R. Smith  
**Title:** Transit director  
**Address:** 1304 Seventh Ave. S.  
**City State Zip:** St. James, MN 56081  
**Telephone:** 507-375-7385  
**Fax:** 507-375-1301  
**Email:** [marjorie.smith@co.watonwan.mn.us](mailto:marjorie.smith@co.watonwan.mn.us)  
**Website:** [www.co.watonwan.mn.us](http://www.co.watonwan.mn.us)



## 2010 Highlights

- Continued operation even with the poor economy.
- Drivers drove 176,056 accident-free miles.
- Increased ridership and reduced expenses from the previous year.

## System Snapshot

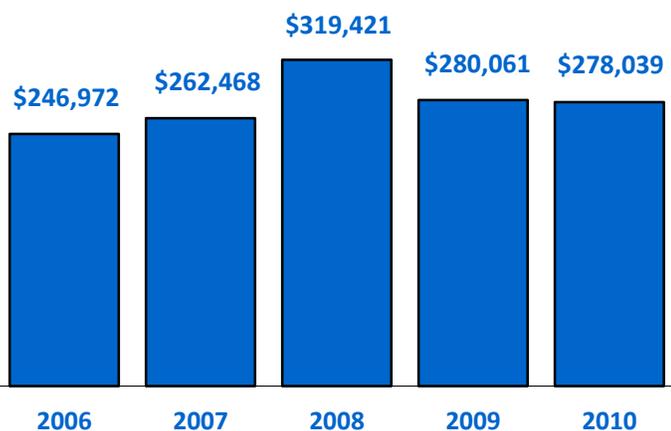
**Legal Name:** Watonwan County  
**Type of Government:** County  
**Area Served:** Watonwan County and surrounding communities in Blue Earth, Martin, Cottonwood and Brown counties  
**Legislative Senate District:** 21 and 24  
**Legislative House District:** 21B and 24A  
**Congressional District:** 1

## System Characteristics

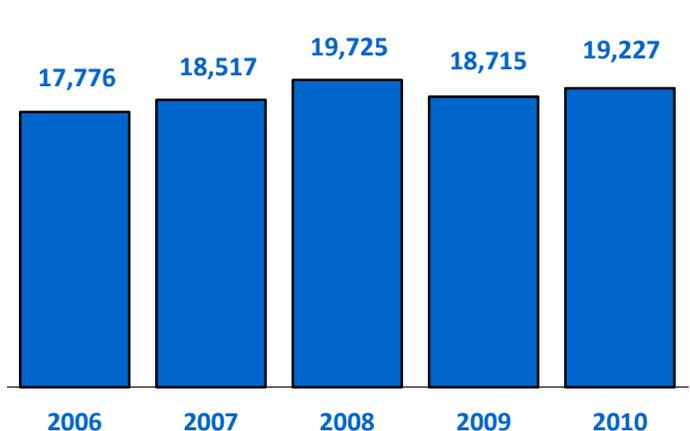
**Vehicles:** Three Class 400  
**Service Type:** Dial-a-ride and subscription  
**Funding Class:** Rural  
**Service Hours:**  
**Monday - Friday** 6 a.m. - 5 p.m.  
**Saturday - Sunday** No service  
**Base Fare:** \$1.25-\$2.25

## System Data

### Operating Expenditures



### Ridership



# WESTERN COMMUNITY ACTION – COMMUNITY TRANSIT



**Contact:** Cathleen Amick  
**Title:** Transportation director  
**Address:** 1400 S. Saratoga St.  
**City State Zip:** Marshall, MN 56258  
**Telephone:** 507-537-7628 Ext. 1124  
**Fax:** 507-401-3273  
**Email:** [cathleen.amick@wcainc.org](mailto:cathleen.amick@wcainc.org)  
**Website:** [www.wcainc.org/transit/](http://www.wcainc.org/transit/)



## 2010 Highlights

- Increased ridership on deviated route targeted to SMSU students.
- Added an additional deviated route in the City of Marshall to provide low income families the ability to get to needed services such as the food shelf, clinic and downtown.
- Increased ridership to pre-school children in Jackson County.

## System Snapshot

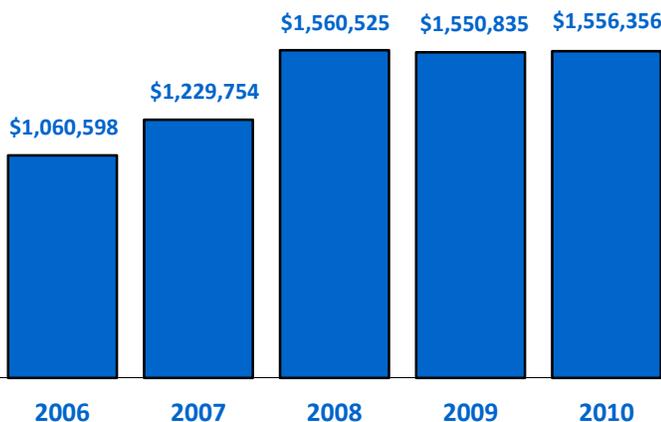
**Legal Name:** Western Community Action Inc.  
**Type of Government:** CAP  
**Area Served:** Jackson, Lyon, and Redwood counties and limited service in Cottonwood County  
**Legislative Senate District:** 21 and 22  
**Legislative House District:** 21A, 21B and 22B  
**Congressional District:** 1 and 7

## System Characteristics

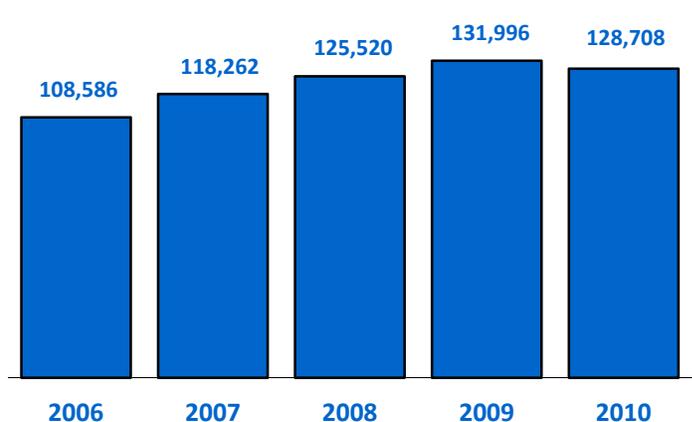
<b>Vehicles:</b>	20 Class 400	<b>Service Hours:</b>	
<b>Service Type:</b>	Route deviation, dial-a-ride and subscription	<b>Monday - Friday</b>	5:45 a.m. - 10:45 p.m.
<b>Funding Class:</b>	Rural	<b>Saturday</b>	8:30 a.m. - 6:15 p.m.
		<b>Sunday</b>	8 a.m. - 4 p.m.
		<b>Base Fare:</b>	\$2-\$13

## System Data

### Operating Expenditures



### Ridership



# WINONA TRANSIT SERVICE



**Contact:** Monica Hennessy Mohan  
**Title:** City clerk  
**Address:** 207 Lafayette St., P.O. Box 378  
**City State Zip:** Winona, MN 55987  
**Telephone:** 507-457-8200  
**Fax:** 507-457-8285  
**Email:** [mhmohan@ci.winona.mn.us](mailto:mhmohan@ci.winona.mn.us)  
**Website:** [www.cityofwinona-mn.com](http://www.cityofwinona-mn.com)



## 2010 Highlights

- Increased ridership by almost 10 percent.
- Changed third party provider effective July 1, 2010.
- Continued providing subscription services to Winona State and St. Mary's University.

## System Snapshot

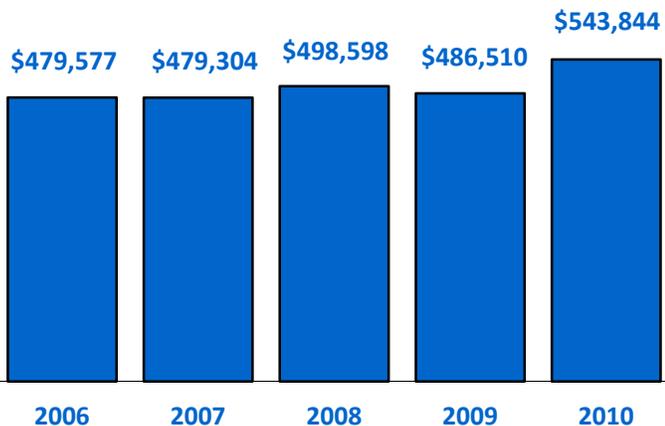
**Legal Name:** City of Winona  
**Type of Government:** City  
**Area Served:** City of Winona  
**Legislative District:** 31A  
**Congressional District:** 1

## System Characteristics

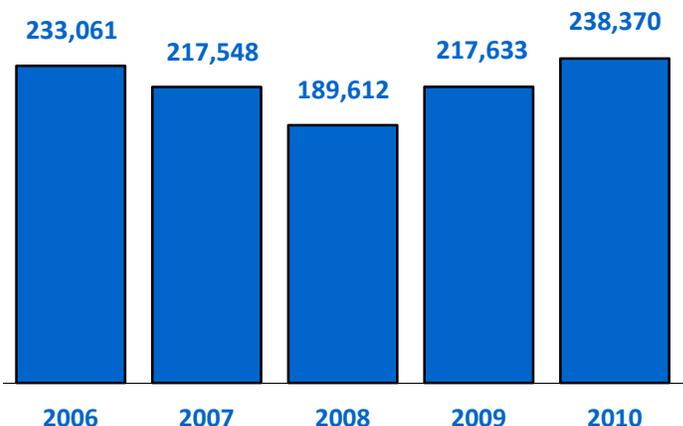
**Vehicles:** Seven Class 600  
**Service Type:** Route deviation and subscription  
**Funding Class:** Small urban  
**Service Hours:**  
**Monday - Friday:** 6 a.m. - 6:15 p.m.  
**Saturday - Sunday:** No service  
**Base Fare:** \$1; 30 cents for deviations

## System Data

### Operating Expenditures



### Ridership



# LAKER LINES



**Contact:** Jane Kansier  
**Title:** Assistant city manager  
**Address:** 4646 Dakota St. SE  
**City State Zip:** Prior Lake, MN 55372  
**Telephone:** 952-447-9812 or 952-496-8800  
**Fax:** 952-447-4245  
**Email:** [jkansier@cityofpriorlake.com](mailto:jkansier@cityofpriorlake.com)  
**Website:** [www.cityofpriorlake.com](http://www.cityofpriorlake.com)



## 2010 Highlights

- Used newly open bus-only transit advantage ramp to US Highway 169 from Southbridge Crossing Transit Station.
- Purchased additional coach bus with funding from JARC grant.

## System Snapshot

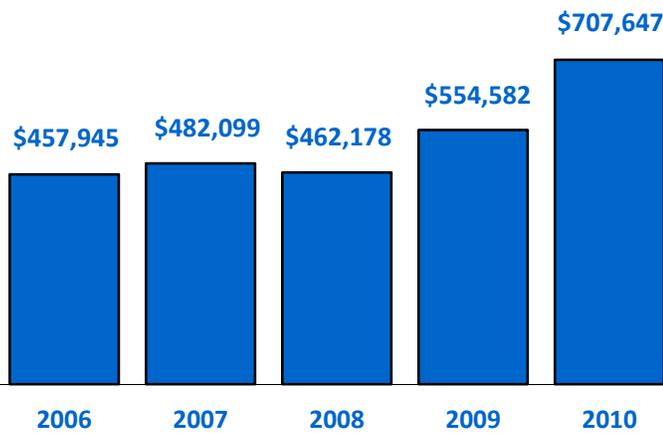
**Legal Name:** City of Prior Lake  
**Type of Government:** City  
**Area Served:** City of Prior Lake  
**Legislative District:** 35A  
**Congressional District:** 2

## System Characteristics

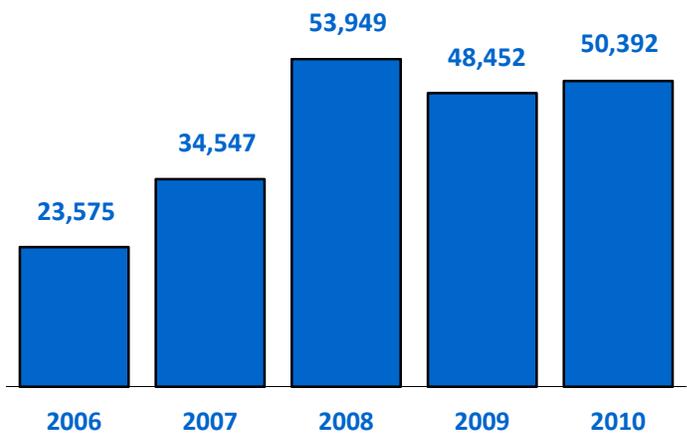
**Vehicles:** Five Class 700  
**Service Type:** Commuter, local circulator and shuttle service  
**Service Hours:**  
**Monday - Friday:** 6 a.m. - 7 p.m.  
**Saturday - Sunday:** No service  
**Base Fare:** \$3 express; \$2.25 local laker link

## System Data

### Operating Expenditures



### Ridership



# MAPLE GROVE TRANSIT



**Contact:** Michael Opatz  
**Title:** Transit administrator  
**Address:** 12800 Arbor Lakes Parkway, P.O. Box 1180  
**City State Zip:** Maple Grove, MN 55369  
**Telephone:** 763-494-6005  
**Fax:** 763-494-6421  
**Email:** [mopatz@ci.maple-grove.mn.us](mailto:mopatz@ci.maple-grove.mn.us)  
**Website:** [www.maplegrovetransit.org](http://www.maplegrovetransit.org)



## 2010 Highlights

- Opened the new 500-stall Parkway Station park-and-ride facility.
- Deployed three 45-passenger coach style buses for the first time.
- Operated the system to achieve one the most cost-effective and productive express route systems in the Twin Cities Metro Area as proven by Metropolitan Council Performance Measure Data.

## System Snapshot

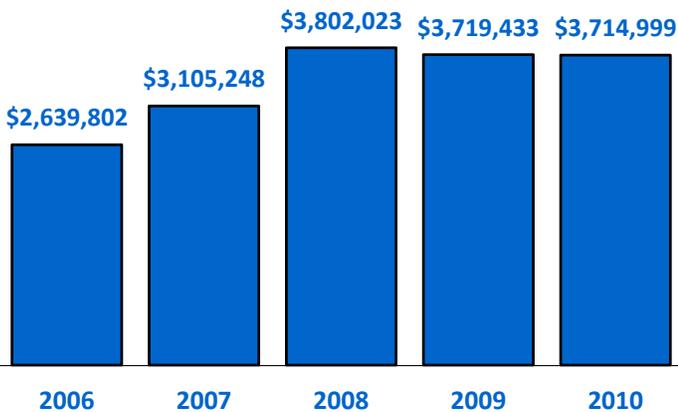
**Legal Name:** City of Maple Grove  
**Type of Government:** City  
**Area Served:** City of Maple Grove  
**Legislative District:** 32A and 32B  
**Congressional District:** 3

## System Characteristics

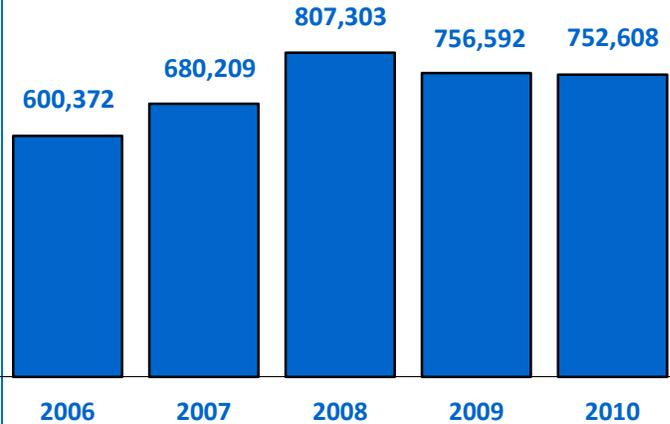
**Vehicles:** Five Class 400 and 35 Class 700  
**Service Type:** commuter express and dial-a-ride  
**Service Hours:**  
**Monday - Friday** 5:50 a.m. - 7:07 p.m.  
**Saturday (Dial-A-Ride Only)** 8 a.m. - 4:30 p.m.  
**Sunday** No service  
**Base Fare:** \$2.75 express; \$1.75 dial-a-ride

## System Data

### Operating Expenditures



### Ridership



# METRO MOBILITY



**Contact:** Paul Colton  
**Title:** Senior manager  
**Address:** 390 Robert St. N.  
**City State Zip:** St. Paul, MN 55101-1664  
**Telephone:** 651-602-1668  
**Fax:** 651-602-1660  
**Email:** [paul.colton@metc.state.mn.us](mailto:paul.colton@metc.state.mn.us)  
**Website:** [www.metrocouncil.org](http://www.metrocouncil.org)



## 2010 Highlights

- Transported more than 1.5 million customers.
- Placed 25 hybrid buses and an additional 22 automobiles into revenue service.
- Installed security cameras on 45 percent of the vehicle fleet.
- Completed RFP process and implemented two 5-year contracts for demand service.

## System Snapshot

**Legal Name:** Metropolitan Council-Metro Mobility  
**Type of Government:** Regional  
**Area Served:** Anoka, Dakota, Hennepin, Ramsey and Washington counties  
**Legislative Senate/House District:** Metro  
**Congressional District:** 2, 3, 4, 5 and 6

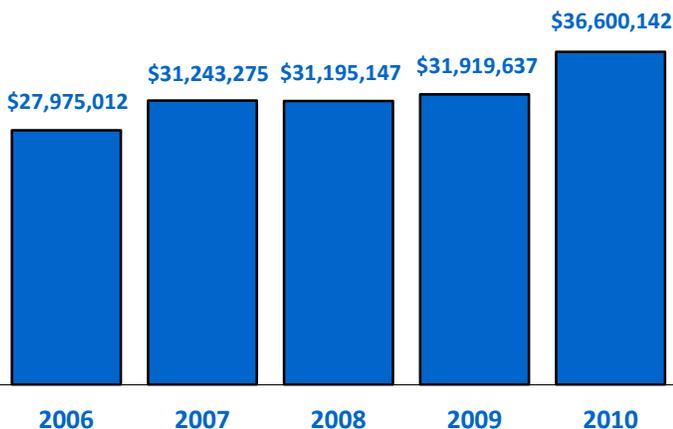
## System Characteristics

**Vehicles:** 274 Metropolitan Council owned conventional class 300 buses, 25 hybrid electric class 300 buses and 40 full size sedans.  
**Service Type:** Dial-a-ride

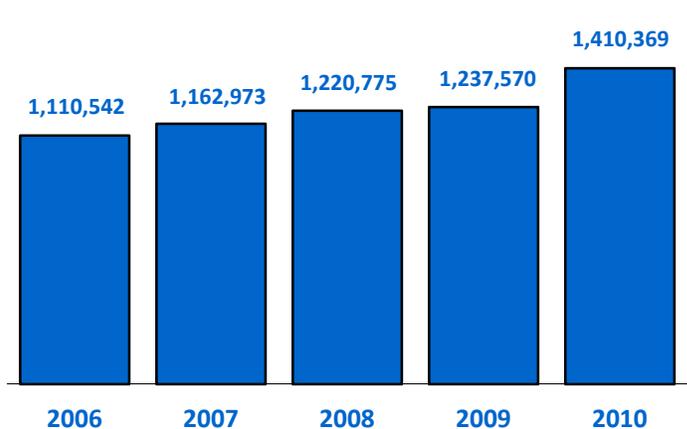
**Service Hours:**  
**Monday - Friday** \*12-24 hours a day  
**Saturday** \*8-24 hours a day  
**Sunday** \*8-24 hours a day  
 \*Based on fixed route local service  
**Base Fare:** \$3 off-peak; \$4 peak

## System Data

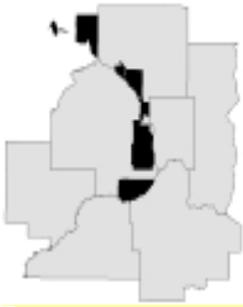
### Operating Expenditures



### Ridership



# METRO TRANSIT – COMMUTER RAIL



**Contact:** Brian Lamb  
**Title:** General manager  
**Address:** 560 Sixth Ave. N.  
**City State Zip:** Minneapolis, MN 55411  
**Telephone:** 612-373-3333  
**Fax:** 612-349-7503  
**Email:** [brian.lamb@metc.state.mn.us](mailto:brian.lamb@metc.state.mn.us)  
**Website:** [www.metrotransit.org](http://www.metrotransit.org)



## 2010 Highlights

- Provided service for nearly one in five Twins fans who travelled on Metro Transit light-rail, Northstar commuter rail or buses for the inaugural season at Target Field.
- Achieved 96 percent on-time performance for the 40-mile Northstar Commuter rail line in its first full year of operation. The trip between Big Lake and Target Field stations takes 49 minutes regardless of traffic congestion or weather.

## System Snapshot

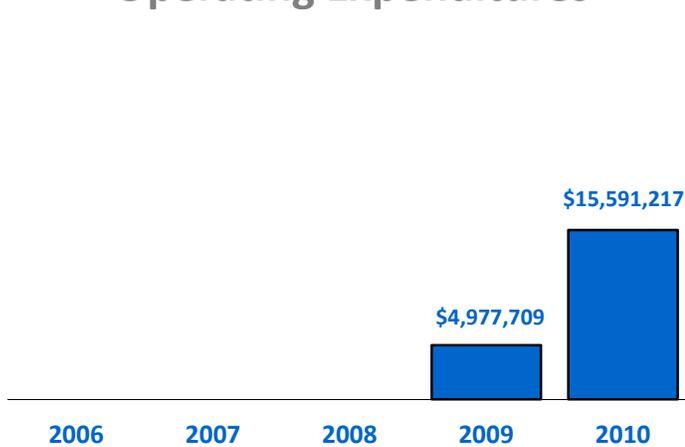
**Legal Name:** Metro Transit  
**Type of Government:** Regional  
**Commuter/Light Rail Area Served:** Minneapolis, Fridley, Anoka, Coon Rapids, Elk River, Big Lake and Bloomington  
**Legislative District:** 16B, 40B, 41B, 47A, 47B, 48A, 48B, 49B, 50A, 50B, 51B, 58A, 58B, 59A, 59B, 60A, 60B, 61A, 61B, 62A, 62B, 63A and 63B  
**Congressional District:** 3, 5 and 6

## System Characteristics

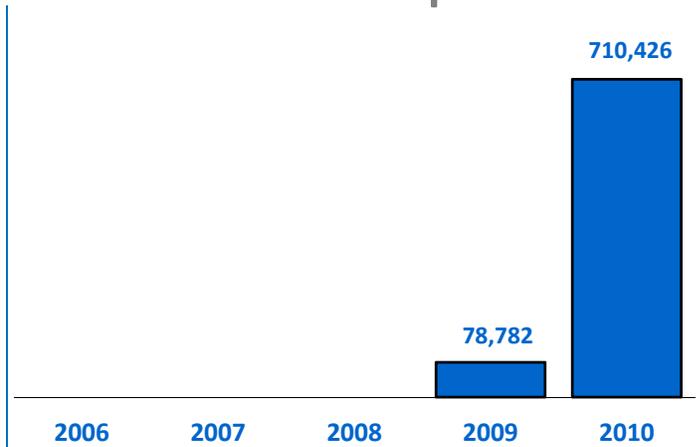
**Vehicles:** 18 commuter rail cars and 5 commuter rail locomotives  
**Service Type:** Fixed route  
**Northstar Service Hours:**  
**Monday – Sunday:** Visit website for service hours.  
**Northstar Base Fare:** Visit website for fares.

## System Data

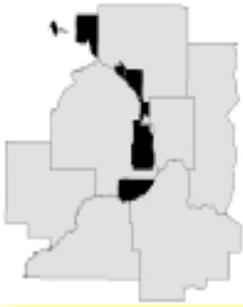
### Operating Expenditures



### Ridership



# METRO TRANSIT – LIGHT RAIL



**Contact:** Brian Lamb  
**Title:** General manager  
**Address:** 560 Sixth Ave. N.  
**City State Zip:** Minneapolis, MN 55411  
**Telephone:** 612-373-3333  
**Fax:** 612-349-7503  
**Email:** [brian.lamb@metc.state.mn.us](mailto:brian.lamb@metc.state.mn.us)  
**Website:** [www.metrotransit.org](http://www.metrotransit.org)



## 2010 Highlights

- Marked 10.5 million riders on the Hiawatha Light Rail line—highest ridership ever.
- Exceeded weekday ridership projections for the year 2020 by nearly 30 percent.

## System Snapshot

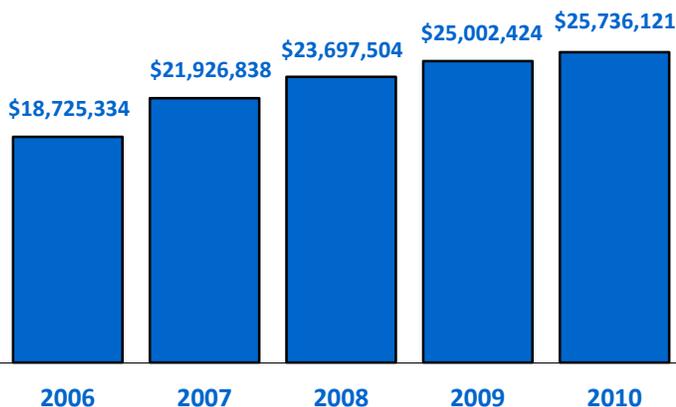
**Legal Name:** Metro Transit  
**Type of Government:** Regional  
**Light Rail Area Served:** Minneapolis, Fridley, Anoka, Coon Rapids, Elk River, Big Lake and Bloomington  
**Legislative District:** 16B, 40B, 41B, 47A, 47B, 48A, 48B, 49B, 50A, 50B, 51B, 58A, 58B, 59A, 59B, 60A, 60B, 61A, 61B, 62A, 62B, 63A and 63B  
**Congressional District:** 3, 5 and 6

## System Characteristics

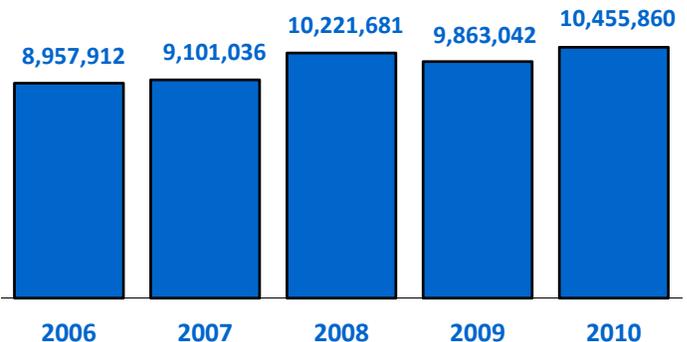
**Vehicles:** 27 light rail cars  
**Hiawatha Line Service Hours:**  
**Monday – Sunday:** Visit website for service hours.  
**Service Type:** Fixed route  
**Hiawatha Line Base Fare:** Visit website for fares.

## System Data

### Operating Expenditures



### Ridership



# METRO TRANSIT – REGULAR ROUTE BUS



**Contact:** Brian Lamb  
**Title:** General manager  
**Address:** 560 Sixth Ave. N.  
**City State Zip:** Minneapolis, MN 55411  
**Telephone:** 612-373-3333  
**Fax:** 612-349-7603  
**Email:** [brian.lamb@metc.state.mn.us](mailto:brian.lamb@metc.state.mn.us)  
**Website:** [www.metrotransit.org](http://www.metrotransit.org)



## 2010 Highlights

- Launched Metrotransit.org/mobile, which allows bus customers to get predicted real-time departures right at their stop with the NexTrip tool.
- Restructured bus service on Nicollet Mall to provide free rides between the Minneapolis Convention Center and Washington Avenue.
- Opened the unique, two-level I-35W and 46<sup>th</sup> Street Station in December.

## System Snapshot

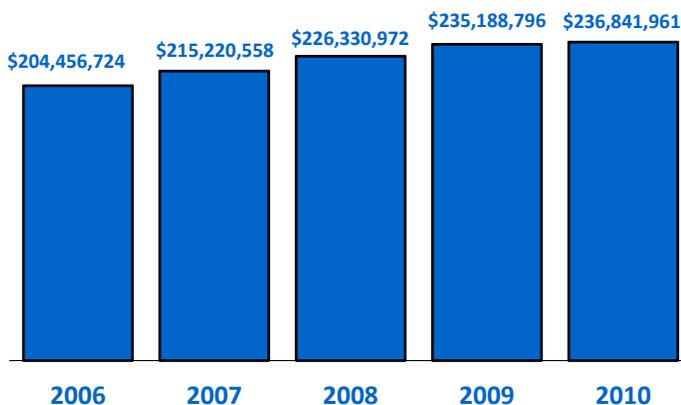
**Legal Name:** Metro Transit  
**Type of Government:** Regional  
**Area Served:** Anoka, Dakota, Hennepin, Ramsey and Washington counties  
**Legislative Senate/House District:** Metro  
**Congressional District:** 2, 3, 4, 5 and 6

## System Characteristics

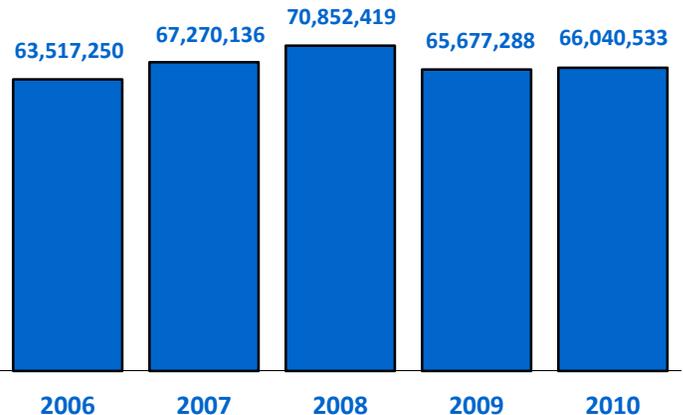
**Vehicles:** 728 40-foot buses, 171 60-foot articulated buses and 19 coach-style buses  
**Service Type:** Fixed route  
**Service Hours:** Monday - Sunday  
**Monday - Sunday:** 24 hours a day  
**Base Fare:** \$1.75 off-peak local; \$2.25 peak local/off peak express and \$3 peak express

## System Data

### Operating Expenditures



### Ridership



# METROPOLITAN COUNCIL CONTRACTED SERVICES – REGULAR ROUTE BUS



**Contact:** John Harper  
**Title:** Manager, Contracted Transit Services  
**Address:** 390 Robert St. N.  
**City State Zip:** St. Paul, MN 55101  
**Telephone:** 651-602-1744  
**Fax:** 651-602-1739  
**Email:** [john.harper@metc.state.mn.us](mailto:john.harper@metc.state.mn.us)  
**Website:** [www.metrocouncil.org](http://www.metrocouncil.org)



## 2010 Highlights

- Implemented security camera system on all contracted regular route buses.
- Procured new multiyear contracts for east, west, Hopkins and Lakeville I-35W Express services, which account for 24 peak buses.
- Delivered 2.8 million rides, a nearly 15 percent increase from 2009.

## System Snapshot

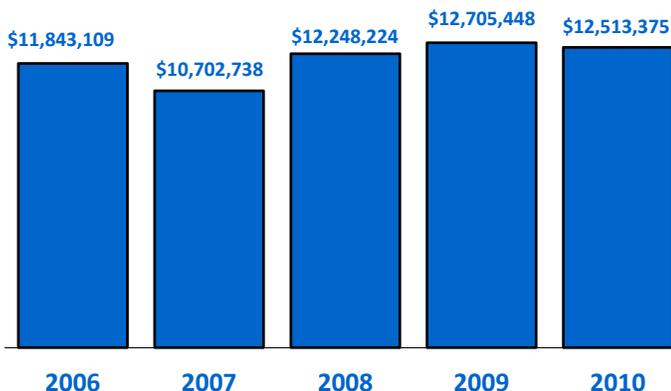
**Legal Name:** Metropolitan Council-Metropolitan Transportation Services  
**Type of Government:** Regional  
**Area Served:** Anoka, Carver, Dakota, Hennepin, Ramsey, Scott and Washington counties  
**Legislative Senate/House District:** Metro  
**Congressional District:** 2, 3, 4, 5 and 6

## System Characteristics

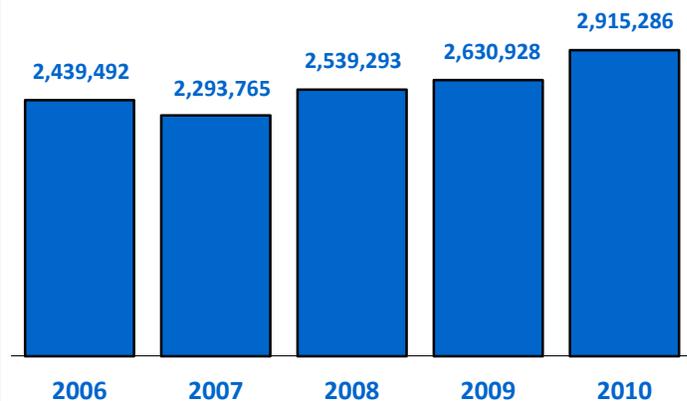
<b>Vehicles:</b>	32 Class 400 and 73 Class 700	<b>Service Hours:</b>	
<b>Service Type:</b>	Regular route	<b>Monday - Friday</b>	5 a.m. - 11:30 p.m.
		<b>Saturday</b>	6 a.m. - 11:30 p.m.
		<b>Sunday</b>	7 a.m. - 11:30 p.m.
		<b>Base Fare:</b>	\$1.75-\$3

## System Data

### Operating Expenditures



### Ridership



# METROPOLITAN COUNCIL CONTRACTED SERVICES - TRANSIT LINK



**Contact:** John Harper  
**Title:** Manager, Contracted Transit Services  
**Address:** 390 Robert St. N.  
**City State Zip:** St. Paul, MN 55101  
**Telephone:** 651-602-1744  
**Fax:** 651-602-1739  
**Email:** [john.harper@metc.state.mn.us](mailto:john.harper@metc.state.mn.us)  
**Website:** [www.metrocouncil.org](http://www.metrocouncil.org)



## 2010 Highlights

- Discontinued subsidies to community-based dial-a-ride programs and consolidated these services under a new region-wide contracted structure.
- Implemented Transit Link to provide rides in parts of the region not served by—and integrated fully with—regular route transit.

## System Snapshot

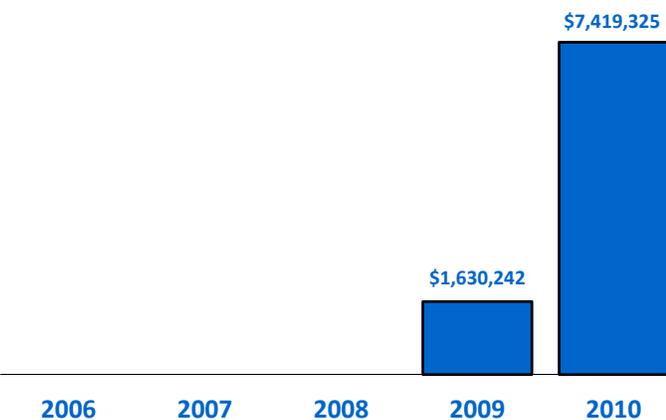
**Legal Name:** Metropolitan Council-Metropolitan Transportation Services  
**Type of Government:** Regional  
**Area Served:** Anoka, Carver, Dakota, Hennepin, Ramsey, Scott and Washington counties  
**Legislative Senate/House District:** Metro  
**Congressional District:** 2, 3, 4, 5 and 6

## System Characteristics

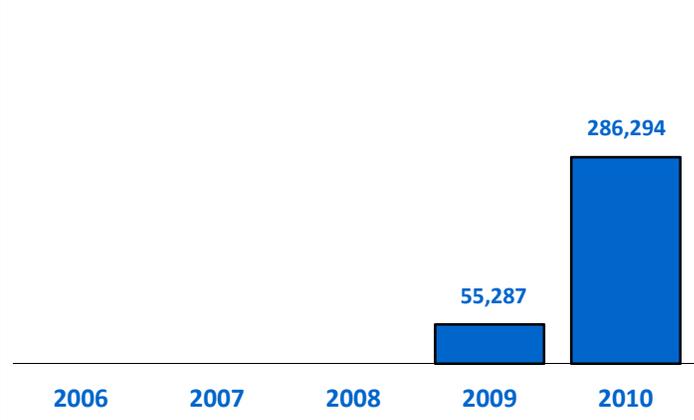
<b>Vehicles:</b>	75 Class 400	<b>Service Hours:</b>	
<b>Service Type:</b>	Dial-a-ride	<b>Monday - Friday</b>	6 a.m. - 7 p.m.
		<b>Saturday</b>	6 a.m. - 11:30 p.m.
		<b>Base Fare:</b>	\$2.25

## System Data

### Operating Expenditures



### Ridership



# METROPOLITAN COUNCIL CONTRACTED SERVICES - VANPOOL



**Contact:** John Harper  
**Title:** Supervisor, Contract Transit Services  
**Address:** 390 Robert St. N.  
**City State Zip:** St. Paul, MN 55101  
**Telephone:** 651-602-1744  
**Fax:** 651-602-1739  
**Email:** [john.harper@metc.state.mn.us](mailto:john.harper@metc.state.mn.us)  
**Website:** [www.metrocouncil.org](http://www.metrocouncil.org)



## 2010 Highlights

- Executed joint powers agreements with MnDOT and WisDOT to allow the program to operate beyond the 7-county metro area.
- Delivered 182,000 rides.

## System Snapshot

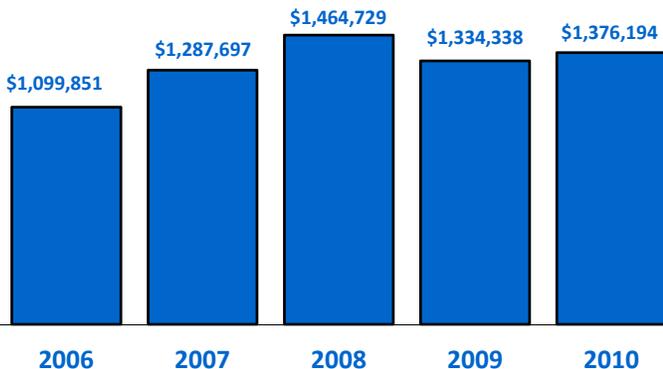
**Legal Name:** Metropolitan Council-Metropolitan Transportation Services  
**Type of Government:** Regional  
**Area Served:** Anoka, Carver, Dakota, Hennepin, Ramsey, Scott and Washington counties  
**Legislative Senate/House District:** Metro  
**Congressional District:** 2, 3, 4, 5 and 6

## System Characteristics

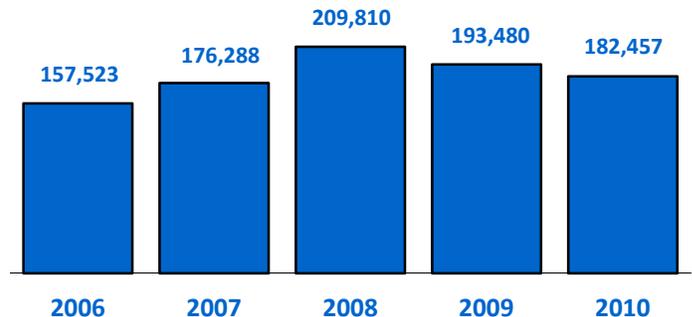
**Vehicles:** 70 Vans  
**Service Type:** Vanpool  
**Service Hours:** Monday - Sunday  
**Base Fare:** Customer contribution is 45-50 percent of lease cost  
 Varies depending on needs of individual vanpools

## System Data

### Operating Expenditures



### Ridership



# MINNESOTA VALLEY TRANSIT AUTHORITY



**Contact:** Beverley Miller  
**Title:** Executive director  
**Address:** 100 E. Highway 13  
**City State Zip:** Burnsville, MN 55337  
**Telephone:** 952-882-7500  
**Fax:** 952-882-7600  
**Email:** [bmiller@mvta.com](mailto:bmiller@mvta.com)  
**Website:** [www.mvta.com](http://www.mvta.com)



## 2010 Highlights

- Opened new Apple Valley Transit Station – north and south stations with pedestrian overpass across Cedar Avenue.
- Opened Cedar Grove Transit Station, providing local connections and new service to the University of Minnesota from Eagan.
- APTA Gold Award winner for safety.

## System Snapshot

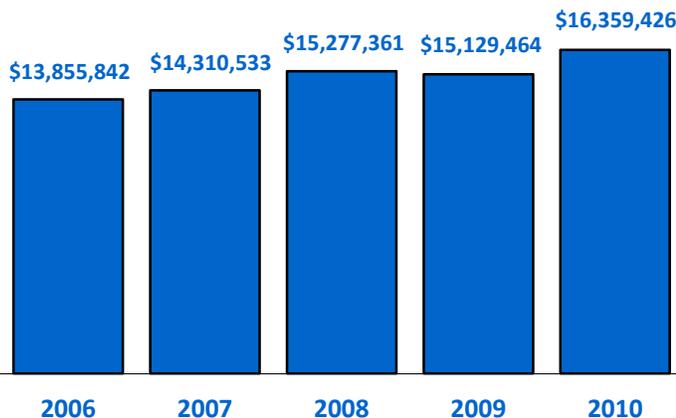
**Legal Name:** Minnesota Valley Transit Authority  
**Type of Government:** Joint Powers Agreement  
**Area Served:** Cities of Apple Valley, Burnsville, Eagan, Rosemount and Savage  
**Legislative District:** 35B, 37A, 37B, 38A, 38B, 39A and 40A  
**Congressional District:** 2

## System Characteristics

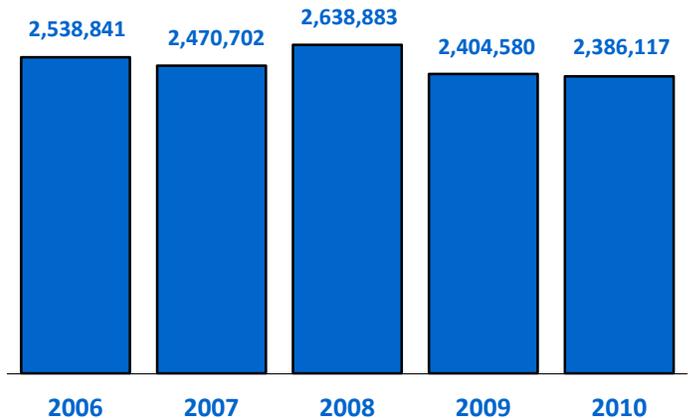
<b>Vehicles:</b>	12 Class 400, 74 Class 600 and 32 Class 700	<b>Service Hours (Local):</b>	
<b>Service Type:</b>	Fixed route and flexible fixed route	<b>Monday - Friday</b>	4:45 a.m. - 11:30 p.m.
		<b>Saturday</b>	7:30 a.m. - 10:30 p.m.
		<b>Sunday</b>	7:30 a.m. - 9:30 p.m.
		<b>Base Fare:</b>	\$1.75

## System Data

### Operating Expenditures



### Ridership



# PLYMOUTH METROLINK



**Contact:** Bernie Maciej  
**Title:** Transit coordinator  
**Address:** 3400 Plymouth Blvd.  
**City State Zip:** Plymouth, MN 55447-1482  
**Telephone:** 763-509-5535  
**Fax:** 763-509-5510  
**Email:** [bmaciej@plymouthmn.gov](mailto:bmaciej@plymouthmn.gov)  
**Website:** [www.plymouthmn.gov](http://www.plymouthmn.gov)



## 2010 Highlights

- Increased ridership by 4 percent from 2009 to 2010.
- Reduced expenditures by \$319,986 from 2009 (8 percent savings) through route efficiencies for fixed route and dial-a-ride.

## System Snapshot

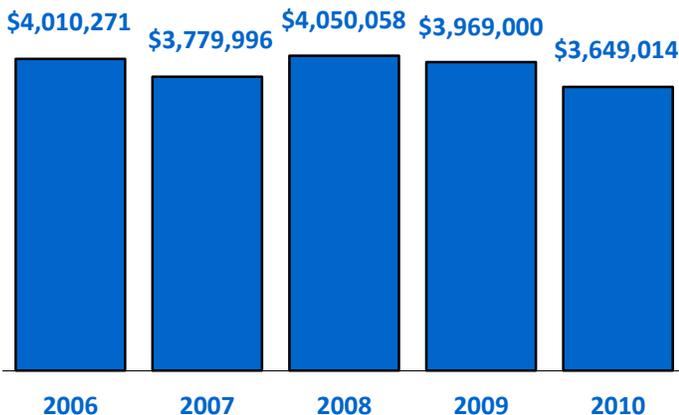
**Legal Name:** City of Plymouth  
**Type of Government:** City  
**Area Served:** City of Plymouth  
**Legislative District:** 33A, 43A, 43B and 45A  
**Congressional District:** 3

## System Characteristics

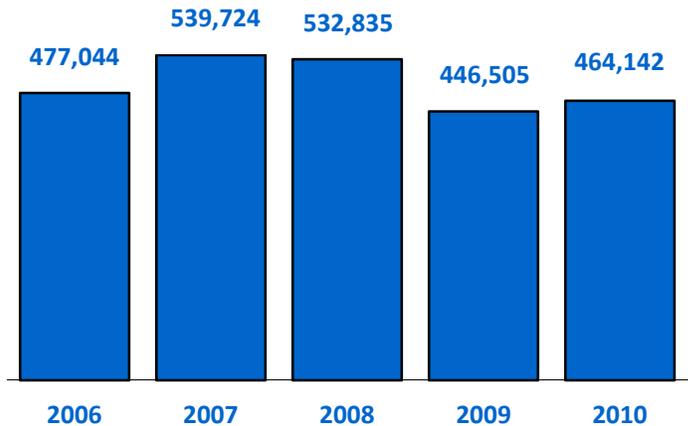
**Vehicles:** 28 Class 400, six Class 500 and nine Class 700  
**Service Type:** Fixed route and dial-a-ride  
**Service Hours:**  
**Monday – Friday (Dial-A-Ride)** 6 a.m. - 6 p.m.  
**Monday – Friday (Fixed Route)** 6 a.m. - 8 p.m.  
**Saturday - Sunday** No service  
**Base Fare:** \$2.25 off-peak; \$3 peak and \$3 dial-a-ride

## System Data

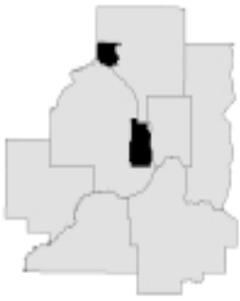
### Operating Expenditures



### Ridership



# RAMSEY STAR EXPRESS



**Contact:** Brian E. Olson  
**Title:** Director of Public Works  
**Address:** 7550 Sunwood Drive NW  
**City State Zip:** Ramsey, MN 55303  
**Telephone:** 763-433-9825  
**Fax:** 763-427-5543  
**Email:** [bolson@ci.ramsey.mn.us](mailto:bolson@ci.ramsey.mn.us)  
**Website:** [www.ci.ramsey.mn.us](http://www.ci.ramsey.mn.us)



## 2010 Highlights

- Kept fares the same during these difficult economic times.
- Achieved 95 percent customer satisfaction in survey.

## System Snapshot

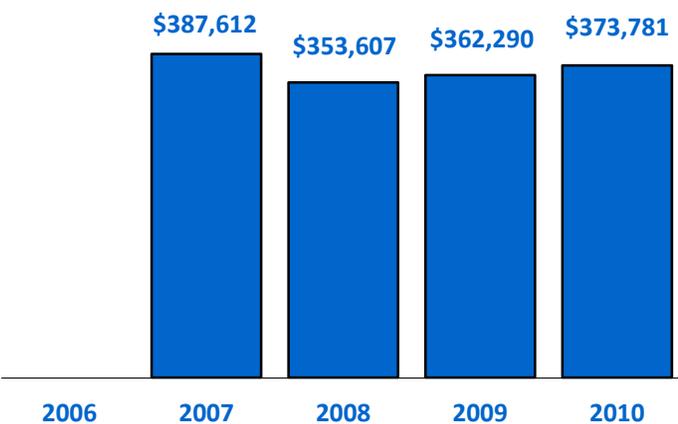
**Legal Name:** City of Ramsey  
**Type of Government:** City  
**Area Served:** Cities of Minneapolis and Ramsey  
**Legislative District:** 48B, 58A, 58B, 59A, 59B, 60A, 60B, 61A, 61B, 62A, 62B and 63A  
**Congressional District:** 5 and 6

## System Characteristics

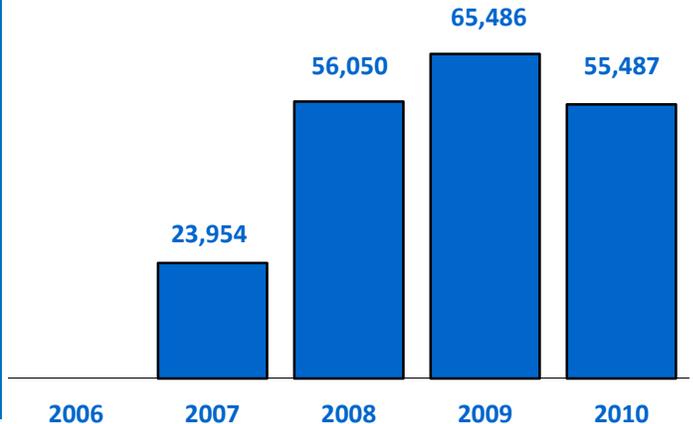
<b>Vehicles:</b>	Two Class 600	<b>Service Hours:</b>	
<b>Service Type:</b>	Commuter express	<b>Monday - Friday</b>	5:20 a.m. - 8:15 a.m. 3:35 p.m. - 6:35 p.m.
		<b>Saturday - Sunday</b>	No service
		<b>Base Fare:</b>	\$3

## System Data

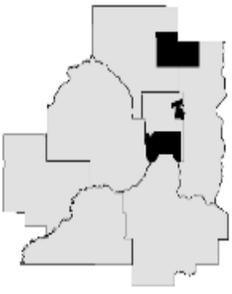
### Operating Expenditures



### Ridership



# Rush Line



**Contact:** Mike Rogers  
**Title:** Rush Line Project Manager  
**Address:** Suite 6560, RCGC, 50 W. Kellogg Blvd.  
**City State Zip:** St. Paul, MN 55102  
**Telephone:** 651-266-2773  
**Fax:** 651-266-2761  
**Email:** [michael.rogers@co.ramsey.mn.us](mailto:michael.rogers@co.ramsey.mn.us)  
**Website:** [www.rushline.org](http://www.rushline.org)



## 2010 Highlights

- Initiated service in fall 2010
- Held customer appreciation welcoming events at park and rides including Forest Lake Transit Center, Running Aces and White Bear Theater on Nov. 10, 2010.

## System Snapshot

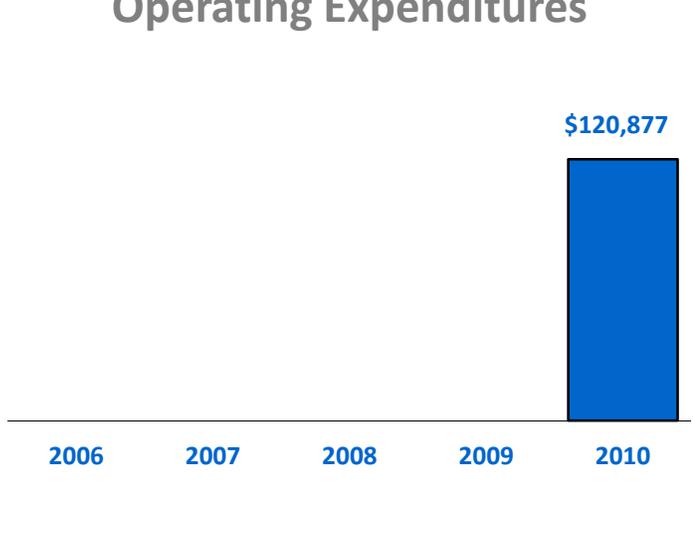
**Legal Name:** Rush Line Corridor Task Force  
**Type of Government:** Joint Powers Board  
**Area Served:** St. Paul to Hinckley to Forest Lake South  
**Legislative District:** 8B, 17A, 17B, 52A, 52B, 53A, 53B, 54B, 55A, 65A, 65B, 66A, 67A and 67B  
**Congressional District:** 4, 6 and 8

## System Characteristics

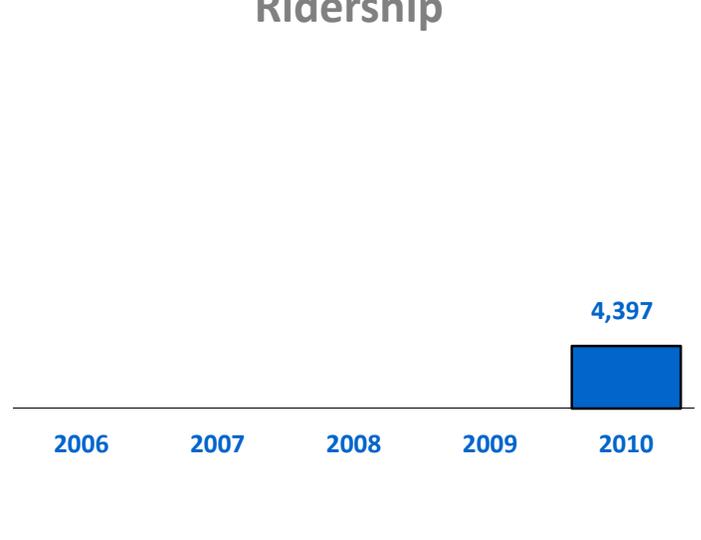
**Vehicles:** Four Coach Buses  
**Service Type:** Express service  
**Service Hours:**  
**Monday – Friday** Leave Forest Lake 5:43 a.m. - 7:18 a.m.;  
 Arrive 6:49 a.m. - 8:20 a.m.;  
 Leave St. Paul 3:40 p.m. to 5:15 p.m.  
**Base Fare:** \$3

## System Data

### Operating Expenditures



### Ridership



# SHAKOPEE TRANSIT



**Contact:** Kyle Sobota  
**Title:** Planner  
**Address:** 129 S. Holmes Street  
**City State Zip:** Shakopee, MN 55379  
**Telephone:** 952-233-9300  
**Fax:** 952-233-3801  
**Email:** [ksobota@ci.shakopee.mn.us](mailto:ksobota@ci.shakopee.mn.us)  
**Website:** [www.ci.shakopee.mn.us](http://www.ci.shakopee.mn.us)



## 2010 Highlights

- Commenced Reverse Commute Route 491 in Spring 2011.
- Opened Eagle Creek Transit Station in early November 2011, which is the second park and ride in Shakopee.

## System Snapshot

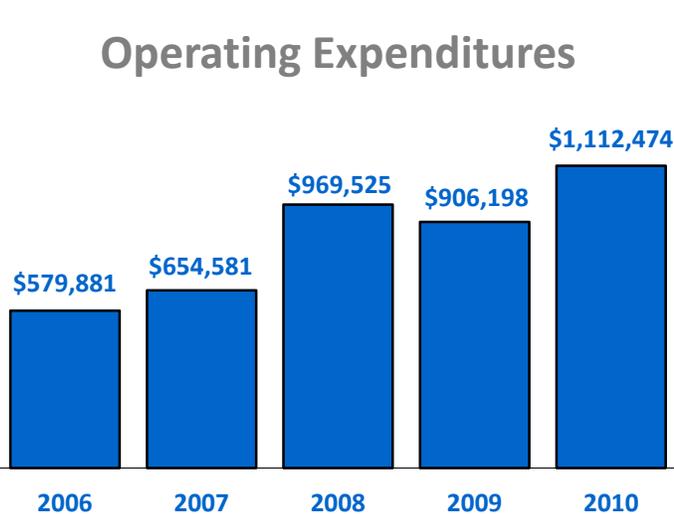
**Legal Name:** City of Shakopee  
**Type of Government:** City  
**Area Served:** Cities of Prior Lake, Savage and Shakopee  
**Legislative District:** 35A, 35B and 40A  
**Congressional District:** 2

## System Characteristics

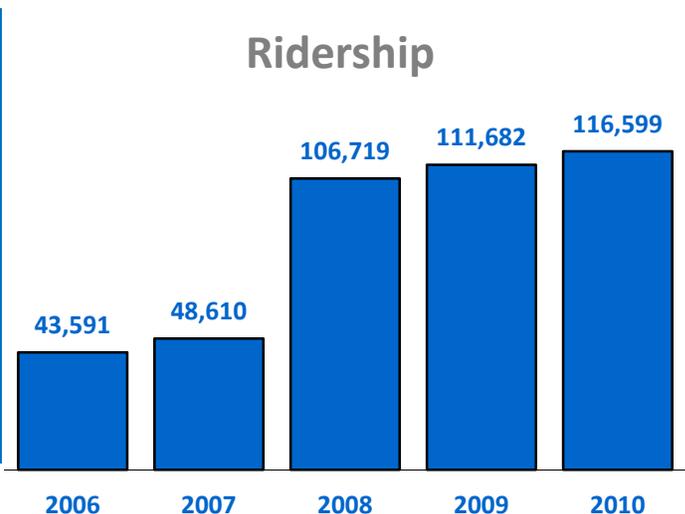
**Vehicles:** Six Class 200 and five Class 700  
**Service Type:** express service, circulator/summer shuttle service and van pools  
**Service Hours:**  
**Monday – Friday (BlueXpress)** 5:53 a.m. - 7:00 p.m.  
**Monday – Friday (Circulator)** 5:40 a.m. - 5:27 p.m.  
**Saturday - Sunday** No service  
**Base Fare:** \$3 BlueXpress; \$1 circulator

## System Data

### Operating Expenditures



### Ridership



# SOUTHWEST TRANSIT



**Contact:** Linda Spevacek  
**Title:** Administrative service assistant  
**Address:** 13500 Technology Drive  
**City State Zip:** Eden Prairie, MN 55344  
**Telephone:** 952-974-3108  
**Fax:** 952-974-7997  
**Email:** [lspevacek@swtransit.org](mailto:lspevacek@swtransit.org)  
**Website:** [www.swtransit.org](http://www.swtransit.org)



## 2010 Highlights

- Constructing new Chanhassen Transit Station.
- Received APTA National Certificate of Merit for Security.
- Continue mid-day bus park-out as cost saving strategy.

## System Snapshot

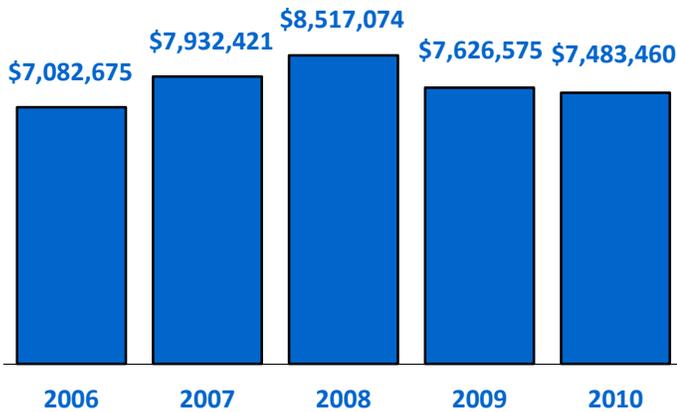
**Legal Name:** SouthWest Transit  
**Type of Government:** Local government; joint powers  
**Area Served:** Cities of Chanhassen, Chaska and Eden Prairie  
**Legislative District:** 34A, 34B, 42A and 42B  
**Congressional District:** 2 and 3

## System Characteristics

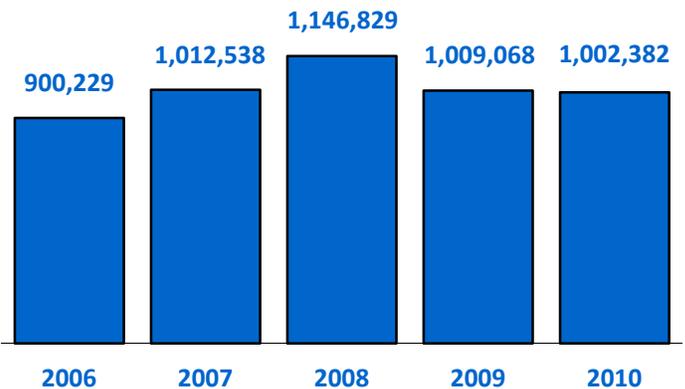
**Vehicles:** 10 Class 400 and 50 Class 700  
**Service Type:** Fixed route  
**Service Hours:**  
**Monday - Friday** 5 a.m. - 9:30 p.m.  
**Saturday - Sunday** No service  
**Base Fare:** \$3 peak express; \$2.25 non-peak express; \$2.25 peak local and \$1.75 non-peak local

## System Data

### Operating Expenditures



### Ridership



# UNIVERSITY OF MINNESOTA TRANSIT



**Contact:** William Stahlman  
**Title:** Transit assistant director  
**Address:** 511 Washington Ave. SE  
**City State Zip:** Minneapolis, MN 55455  
**Telephone:** 612-625-8020  
**Fax:** 612-624-8899  
**Email:** [stahl001@umn.edu](mailto:stahl001@umn.edu)  
**Website:** [www1.umn.edu/pts/](http://www1.umn.edu/pts/)



## 2010 Highlights

- Purchased an additional hybrid bus using NTD funds.
- Surpassed 4 million rides without any additional service.

## System Snapshot

**Legal Name:** University of Minnesota Parking and Transportation Services  
**Type of Government:** Higher education  
**Area Served:** Minneapolis and St. Paul campuses  
**Legislative Senate/House District:** Metro  
**Congressional District:** 2, 3 4, 5 and 6

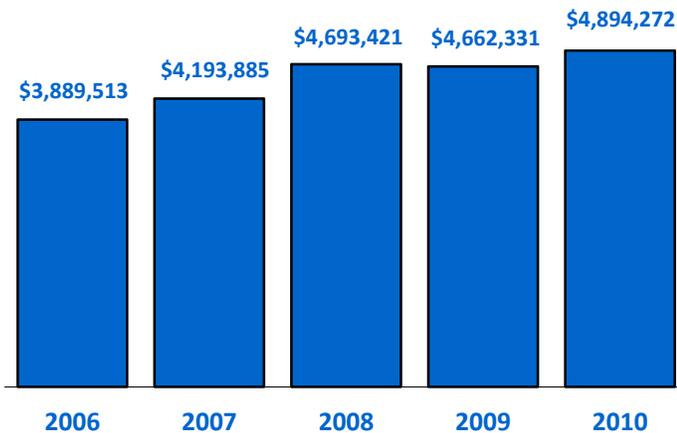
## System Characteristics

**Vehicles:** Two Class 200, three Class 400 and 20 Class 700  
**Service Type:** Fixed route and dial-a-ride

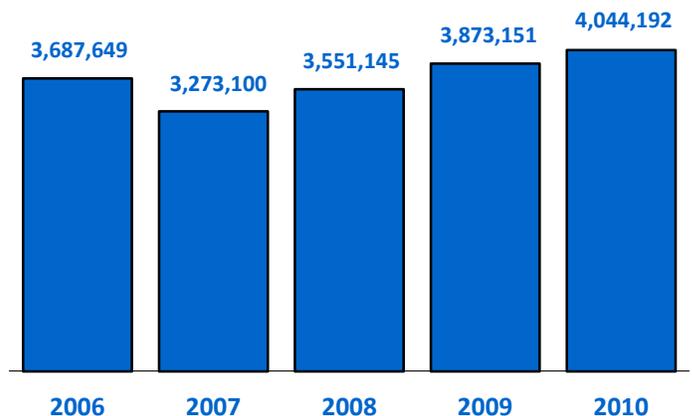
**Service Hours:**  
**Monday – Friday (Fixed Route)** 7 a.m. - midnight  
**Saturday - Sunday** 9:20 a.m. - midnight  
**Monday – Friday (Dial-A-Ride)** 7 a.m. - 6 p.m.  
**Saturday - Sunday** No service  
**Base Fare:** Free

## System Data

### Operating Costs



### Ridership



# JEFFERSON LINES



**Contact:** Bonnie Buchanan  
**Title:** Vice president  
**Address:** 2100 E. 26<sup>th</sup> St.  
**City State Zip:** Minneapolis, MN 55404  
**Telephone:** 612-359-3476  
**Fax:** 612-359-3437  
**Email:** [bbuchanan@jeffersonlines.com](mailto:bbuchanan@jeffersonlines.com)  
**Website:** [www.jeffersonlines.com](http://www.jeffersonlines.com)



## 2010 Highlights

- Acquired Land to Air Express, a Mankato-based company.
- Connected with new intercity service between the upper peninsula of Michigan and Duluth.
- Added new service from Duluth to Eau Claire, Wis., on Highway 53.
- Added new service from Minneapolis to Williston, N.D., to meet demand from the oil boom.

## System Overview

Jefferson Lines is a private inter-city bus operator based in Minneapolis. It provides direct service to 65 Minnesota communities, 105 Midwest communities and connections to more than 4,000 destinations in the United States, Canada and Mexico.

## System Characteristics

<b>Vehicles:</b>	Over the road coaches	<b>Service Hours:</b>	24 hours daily, seven days weekly
<b>Service Type:</b>	Intercity bus carrier	<b>Base Fare:</b>	Varies
<b>Funding Class:</b>	Intercity Bus Section 5311(f)		

## System Data

Fiscal Year 2012 Subsidized Routes (July 1, 2012, through June 30, 2013)	Mileage (Daily)	Average Passengers per Trip (Projected)
Duluth to Minneapolis (909/910)	402	25
Duluth to Minneapolis (906/907)	390	20
Minneapolis to La Crosse (932/935)	350	24
Fargo to Wadena (929B/930B)	200	23
Fargo, Bemidji, Grand Forks (927/928)	336	18
Minneapolis, Hastings, Rochester (923/924)	230	12
Minneapolis to Sioux Falls (925/926)	290	20

## Elderly and Persons with Disabilities Capital Program

The purpose of the Federal Transit Administration Section 5310 program is to meet the special transportation needs of elderly persons and persons with disabilities for whom existing mass transportation services are unavailable, insufficient or inappropriate. The program seeks to enhance coordination of federally assisted programs and services to encourage the most efficient use of federal resources and to achieve the goal of improved mobility for elderly persons and persons with disabilities.

The State of Minnesota receives Section 5310 funds each year through a formula or annual appropriation from the U.S. DOT-FTA. It is MnDOT's policy to use Section 5310 funds to purchase lift-equipped vehicles. New vehicles may be used to replace existing vehicles, expand current services, or initiate new services. Grant vehicles are purchased under MnDOT's Cooperative Vehicle Procurement Program through the Department of Administration.

Listed below are organizations currently receiving Section 5310 funds:

- 1. ABC WORKS**  
Contact: Judy Wandling  
Telephone: 507-895-7161  
62 N. Third St., P.O. Box 151  
LaCrescent, MN 55947  
[judyw@abcinc.org](mailto:judyw@abcinc.org)
- 2. ABILITY BUILDING CENTER (ABC)**  
Contact: Larry Erickson  
Telephone: 507.281.6262  
1911 14th St. NW  
Rochester, MN 55903  
[larrye@abcinc.org](mailto:larrye@abcinc.org)
- 3. ACHIEVE SERVICES INC.**  
CONTACT: Carol Donahoe  
Telephone: 763-792-8705  
1201 89th Ave. NE, Suite 105  
Blaine, MN 55434  
[carol.donahoe@achieveservices.org](mailto:carol.donahoe@achieveservices.org)
- 4. ADULT DAY SERVICES INC.**  
Contact: April Collman-Maddox  
Telephone: 218-751-1324  
620 Carr Lake Road SE  
Bemidji, MN 56601  
[acollman@paulbunyan.net](mailto:acollman@paulbunyan.net)
- 5. ANOKA, CITY OF**  
Contact: Lisa LaCasse  
Telephone: 763-576-2984  
2105 First Ave. N.  
Anoka, MN 55303-2270  
[llacasse@ci.anoka.mn.us](mailto:llacasse@ci.anoka.mn.us)
- 6. AUGUSTANA HOMES NORTH CAMPUS**  
Contact: Julie Kadelbach  
Telephone: 320-373-6626  
200 N. Holcombe Ave.  
Litchfield, MN 55355  
[juliekadelbach@ecumen.org](mailto:juliekadelbach@ecumen.org)
- 7. BAY LAKE AREA LIONS CHARITIES INC.**  
Contact: Dan Kantorowicz  
Telephone: 218-678-9999  
22520 Pine Trail  
Deerwood, MN 56444  
[dan.oaks@charter.net](mailto:dan.oaks@charter.net)
- 8. BECKER COUNTY DAC**  
Contact: David Peterson  
Telephone: 218-847-8206  
Address: P.O. Box 852  
Detroit Lakes, MN 56502  
[beckerdac@yahoo.com](mailto:beckerdac@yahoo.com)
- 9. BIGFORK VALLEY TRANSPORTATION**  
Contact: Barb Rahier  
Telephone: 218-743-3052  
P.O. Box 258  
Bigfork, MN 56628  
[brahier@bigforkvalley.org](mailto:brahier@bigforkvalley.org)
- 10. CEDAR VALLEY SERVICES INC.**  
Contact: Richard Pavek  
Telephone: 507-433-2303  
2111 Fourth St. NW  
Austin, MN 55912  
[rpavek@cedarvalleyservices.org](mailto:rpavek@cedarvalleyservices.org)

- 11. CLEARWATER DAC**  
 Contact: Donald Blooflat  
 Telephone: 218-694-6541  
 Fifth & Hallan Ave., P.O. Box 29  
 Bagley, MN 56621  
[dbcddac@gvtel.com](mailto:dbcddac@gvtel.com)
- 12. CLUES**  
 Contact: Linda Hernandez  
 Telephone: 651-379-4281  
 882 S. Robert St.  
 West St. Paul, MN 55118  
[lhernandez@clues.org](mailto:lhernandez@clues.org)
- 13. CONNECTIONS OF MOORHEAD INC.**  
 Contact: Mary Fandrich  
 Telephone: 218-233-8657 Ext. 30  
 810 Fourth Ave. S., Suite 156  
 Moorhead, MN 56560  
[mfandrich@connectionsofmoorhead.org](mailto:mfandrich@connectionsofmoorhead.org)
- 14. COTTONWOOD COUNTY DAC**  
 Contact: Donovan Pankratz  
 Telephone: 507-831-1511  
 1049 Fifth Ave., P.O. Box 153  
 Windom, MN 56101  
[ccdac@qwestoffice.net](mailto:ccdac@qwestoffice.net)
- 15. DARTS**  
 Contact: Kevin Raun  
 Telephone: 651-234-2276  
 1645 Marthaler Lane  
 West St. Paul, MN 55118-9909  
[kevin.raun@darts1.org](mailto:kevin.raun@darts1.org)
- 16. DEER RIVER HEALTHCARE CENTER**  
 Contact: Tom Windorski  
 Telephone: 218-246-2909  
 1002 Coomstock Drive  
 Deer River, MN 56636  
[twindorski@drhc.org](mailto:twindorski@drhc.org)
- 17. DELANO, CITY OF**  
 Contact: Linda VanLith  
 Telephone: 763-972-0574  
 234 Second St. N., P.O. Box 462  
 Delano, MN 55328  
[linda@delano.mn.us](mailto:linda@delano.mn.us)
- 18. EAST POLK COUNTY DAC**  
 Contact: Wayne Holt  
 Telephone: 218-435-6188  
 326 N. Mark Ave., P.O. Box 178  
 Fosston, MN 56542  
[epcdac@gvtel.com](mailto:epcdac@gvtel.com)
- 19. EAST SIDE NEIGHBORHOOD SERVICES INC.**  
 Contact: Joseph Biernat  
 Telephone: 612-787-4023  
 1700 Second St. NE  
 Minneapolis, MN 55413  
[jbienrat@esns.org](mailto:jbienrat@esns.org)
- 20. EAST SUBURBAN RESOURCES**  
 Contact: Ed Boeve  
 Telephone: 651-351-0190  
 1754 Washington Ave.  
 Stillwater, MN 55082-7561  
[eboeve@esrworks.org](mailto:eboeve@esrworks.org)
- 21. ECCO**  
 Contact: Catherine Nelson  
 Telephone: 507-247-5340  
 144 Fourth St.  
 Tracy, MN 56175  
[cathyn56115@yahoo.com](mailto:cathyn56115@yahoo.com)
- 22. EMPLOYMENT ENTERPRISES INC.**  
 Contact: Byron Quinn  
 Telephone: 320-632-9251  
 307 NW Ninth Ave., P.O. Box 303  
 Little Falls, MN 56345  
[eei@eeinc.org](mailto:eei@eeinc.org)
- 23. ENTERPRISE NORTH INC. MADELIA**  
 Contact: Mary Hippert  
 Telephone: 507-233-8900  
 21 Center Ave.  
 Madelia, MN 56062  
[mhippert@newulmtel.net](mailto:mhippert@newulmtel.net)
- 24. EPIC ENTERPRISES INC.**  
 Contact: Linda Hibbard  
 Telephone: 507-645-6800  
 430 Railway St. S., P.O. Box 168  
 Dundas, MN 55019  
[lhibbard@epicenterpriseinc.org](mailto:lhibbard@epicenterpriseinc.org)

**25. FALLS DAC INC.**

Contact: Sally Erickson  
Telephone: 218-681-5951  
205 W. 13th St., P.O. Box C  
Thief River Falls, MN 56701  
[fdacse@mncable.net](mailto:fdacse@mncable.net)

**26. FIRST CARE MEDICAL SERVICES**

Contact: Carrie Welin  
Telephone : 218-435-1441  
900 SE Hilligoss Blvd.  
Fosston, MN 56542  
[cwelin@firstcare.org](mailto:cwelin@firstcare.org)

**27. FOCUS CORPORATION INC.**

Contact: Mary Wickersham  
Telephone: 218-463-0411  
P.O. Box 387  
Roseau, MN 56751  
[focus@wiktel.com](mailto:focus@wiktel.com)

**28. FUNCTIONAL INDUSTRIES INC.**

Contact: Rod Pederson  
Telephone: 763-682-4336  
1801 Highway 25 N., P.O. Box 336  
Buffalo, MN 55313  
[rpederson@functionalindustries.org](mailto:rpederson@functionalindustries.org)

**29. GOOD SAMARITAN NURSING HOME**

Contact: Tammy Obregon  
Telephone: 218-773-7484  
2122 River Road NW  
East Grand Forks, MN 56721  
[tobergon@good-sam.com](mailto:tobergon@good-sam.com)

**30. GREENWOOD CONNECTIONS**

Contact: Lori Elmore  
Telephone: 218-564-4101  
427 Main St. NE  
Menahga, MN 56464  
[lorielmore@wcta.net](mailto:lorielmore@wcta.net)

**31. GUARDIAN ANGELS OF ELK RIVER**

Contact: Rosemary Becker  
Telephone: 763-241-4430  
350 Evans Ave.  
Elk River, MN 55330  
[rbecker@ga-er.org](mailto:rbecker@ga-er.org)

**32. HALLIE Q. BROWN COMMUNITY CENTER INC.**

Contact: Linda White  
Telephone: 651.224.4603  
270 N. Kent St.  
St. Paul, MN 55102  
[lwhite@halliegbrown.org](mailto:lwhite@halliegbrown.org)

**33. HMONG AMERICAN PARTNERSHIP**

Contact: Bao Vang  
Telephone: 651-495-1507  
1075 Arcade St.  
St. Paul, MN 55106  
[baov@hmong.org](mailto:baov@hmong.org)

**34. HOPE DAC**

Contact: Catherine Nelson  
Telephone: 507.247.5340  
330 E. Highway 214, P.O. Box 637  
Tyler, MN 56178  
[cathyn56115@yahoo.com](mailto:cathyn56115@yahoo.com)

**35. HUBBARD COUNTY DAC**

Contact: Ed Ranson  
Telephone: 218-732-3358  
109 Pleasant Ave., P.O. Box 86  
Park Rapids, MN 56470  
[dac@unitelc.com](mailto:dac@unitelc.com)

**36. HUMAN SERVICES INC.**

Contact: Steven Hunt  
Telephone: 651-275-4308  
5650 Memorial Ave. N.  
Oak Park Heights, MN 55082  
[shunt@hsicare.org](mailto:shunt@hsicare.org)

**37. INDEPENDENCE CENTER INC.**

Contact: Amy Christensen  
Telephone: 320-252-4146  
51 First Ave. S.  
Waite Park, MN 56387  
[atcici@cloudnet.com](mailto:atcici@cloudnet.com)

**38. INDUSTRIES INC.**

Contact: Chris Fourness  
Telephone: 320-679-2354 Ext. 15  
500 S. Walnut St.  
Mora, MN 55051  
[cfourness@industriesinc.org](mailto:cfourness@industriesinc.org)

**39. JEWISH COMMUNITY CENTER OF ST. PAUL**

Contact: Barbie Levine  
Telephone: 651-255-4734  
1375 St. Paul Ave.  
St. Paul, MN 55116  
[blevine@stpauljcc.org](mailto:blevine@stpauljcc.org)

**40. JOBS PLUS INC.**

Contact: Katie Neegard  
Telephone: 507-833-5004  
200 16<sup>th</sup> Ave. SE  
Waseca, MN 56093  
[kneeg\\_1@yahoo.com](mailto:kneeg_1@yahoo.com)

**41. KANDIYOHI AREA TRANSIT JOINT POWERS BOARD**

Contact: Tiffany Collins  
Telephone: 320-214-7433  
1320 22<sup>nd</sup> St. SW, P.O. Box 186  
Willmar, MN 56201  
[tcollins@katbus.org](mailto:tcollins@katbus.org)

**42. KAPOZIA INC.**

Contact: Tom Vogt  
Telephone: 651-789-2806  
380 E. Lafayette Freeway S.  
St. Paul, MN 55107  
[tvogt@kaposia.com](mailto:tvogt@kaposia.com)

**43. KITTSOON COUNTY DAC**

Contact: Missy Karboviak  
Telephone: 218-754-2225  
P.O. Box 54  
Lake Bronson, MN 56734  
[missyk5@hotmail.com](mailto:missyk5@hotmail.com)

**44. LAKE CITY MEDICAL CENTER MAYO**

Contact: Jennifer Lindow  
Telephone: 651-345-6077  
500 W. Grant St.  
Lake City, MN 55041  
[lindow.jennifer@mayo.edu](mailto:lindow.jennifer@mayo.edu)

**45. LAKEWOOD HEALTH SYSTEM**

Contact: Lora Wutzke  
Telephone: 218-894-8331  
49725 County Road 83  
Staples, MN 56479  
[lorawutzke@lakewoodhealthsystem.com](mailto:lorawutzke@lakewoodhealthsystem.com)

**46. LESUEUR COUNTY DEVELOPMENTAL SERVICES INC.**

Contact: Doug Scharfe  
Telephone: 507-362-8560  
519 W. Paquin St., P.O. Box 47  
Waterville, MN 56096  
[LCDS2@frontiernet.net](mailto:LCDS2@frontiernet.net)

**47. LIFEWORKS SERVICES INC.**

Contact: Bob Platz  
Telephone: 651-365-3728  
2965 Lone Oak Drive, Suite 160  
Eagan, MN 55121-3019  
[bplatz@lifeworks.org](mailto:bplatz@lifeworks.org)

**48. LITTLEFORK MEDICAL CENTER**

Contact: Jennifer Fondie  
Telephone: 218-278-6634  
P.O. Box N  
Littlefork, MN 56653  
[jfondie@onvoymail.com](mailto:jfondie@onvoymail.com)

**49. MARTIN LUTHER MANOR**

Contact: Greg Anderson  
Telephone: 952-948-5182  
1401 E. 100th St.  
Bloomington, MN 55425-2614  
[gander15@fairview.org](mailto:gander15@fairview.org)

**50. MIDWAY TRAINING SERVICES INC.**

Contact: Philip Swanson  
Telephone: 651-288-8929  
1246 University Ave. W.  
St. Paul, MN 55104  
[pswanson@midwaytraining.com](mailto:pswanson@midwaytraining.com)

**51. MIDWEST SPECIAL SERVICES INC.**

Contact: Julie Johnson  
Telephone: 651-778-1000  
900 Ocean St.  
St. Paul, MN 55106  
[jjohnson@mwsservices.org](mailto:jjohnson@mwsservices.org)

**52. MINNEAPOLIS AMERICAN INDIAN CENTER**

Contact: Janet Stately  
Telephone: 612-879-1770  
1530 E. Franklin Ave.  
Minneapolis, MN 55404  
[jstately@maicnet.org](mailto:jstately@maicnet.org)

**53. MN MASONIC HOMES NORTH RIDGE**

Contact: Lisa Desnick  
Telephone: 763-592-2669  
5430 Boone Ave. N.  
New Hope, MN 55428  
[lisa.desnick@nmmasonic.org](mailto:lisa.desnick@nmmasonic.org)

**54. MN VALLEY ACTION COUNCIL**

Contact: Sandy Chadderdon  
Telephone: 507-835-4551  
308 N. State St.  
Waseca, MN 56093  
[schadderdon@mnavac.org](mailto:schadderdon@mnavac.org)

**55. MRCI - ROSEMOUNT**

Contact: Sharon Montoya  
Telephone: 651-423-8900  
15191 Boulder Court  
Rosemount, MN 55068  
[smontoya@mrciworksource.org](mailto:smontoya@mrciworksource.org)

**56. MRCI - MANKATO**

Contact: Lanny Cox  
Telephone: 507-386-5670  
15 Map Drive, P.O. Box 328  
Mankato, MN 56002  
[lcox@mrciworksource.org](mailto:lcox@mrciworksource.org)

**57. MRCI - NEW ULM**

Contact: Jeanine Grosam  
Telephone: 507-233-2730  
2100 N. Broadway, P.O. Box 894  
New Ulm, MN 56073  
[jgrosam@mrciworksource.org](mailto:jgrosam@mrciworksource.org)

**58. NEWTRAX, INC.**

Contact: John Felipe  
Telephone: 651-789-6221  
3210 Labore Rd., Suite 100  
Vadnais Heights, MN 55110  
[johnf@newtrax.org](mailto:johnf@newtrax.org)

**59. NORMAN COUNTY DAC**

Contact: Michael Burke  
Telephone: 218-784-4582  
P.O. Box 145  
Ada, MN 56510  
[mbncdac@loretel.net](mailto:mbncdac@loretel.net)

**60. NORTHEAST CONTEMPORARY SERVICES INC.**

Contact: Rebecca Smith  
Telephone: 651-636-3343  
2770 Cleveland Ave. N.  
Roseville, MN 55113  
[rebecca.smith@northeastcontemporaryservices.org](mailto:rebecca.smith@northeastcontemporaryservices.org)

**61. OCCUPATIONAL DEVELOPMENT CENTER INC. – THIEF RIVER FALLS**

Contact: Sally McGlynn  
Telephone: 218-681-6830  
1520 Highway 32 S.  
Thief River Falls, MN 56701  
[smcglynn@odcmn.com](mailto:smcglynn@odcmn.com)

**62. OCCUPATIONAL DEVELOPMENT CENTER INC. - WARREN**

Contact: Cindy Gratzek  
Telephone: 218-745-4401  
1008 N. Second St.  
Warren, MN 56762  
[cgratzek@odcmn.com](mailto:cgratzek@odcmn.com)

**63. OPPORTUNITY PARTNERS**

Contact: Alison Steward  
Telephone: 952-238-4827  
5500 Opportunity Court  
Minnetonka, MN 55343  
[asteward@opportunities.org](mailto:asteward@opportunities.org)

**64. OPTIONS INC.**

Contact: Richard Simonson  
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16820 197<sup>th</sup> Ave. NW  
Big Lake, MN 55309  
[option1@sherbtel.net](mailto:option1@sherbtel.net)

**65. PERHAM HEALTH/PERHAM LIVING**

Contact: Karen Laughlin  
Telephone: 218-346-1166  
665 Third St. SW  
Perham, MN 56573  
[karen.laughlin@perhamhealth.org](mailto:karen.laughlin@perhamhealth.org)

**66. PINE HABILITATION & SUPPORTED EMPLOYMENT (PHASE)**

Contact: Tim Schmutzer  
Telephone: 320-629-7805  
106 Main St.  
Sandstone, MN 55072  
[tschmutzer@pinehab.org](mailto:tschmutzer@pinehab.org)

**67. PINE HAVEN CARE CENTER INC.**

Contact: Steve Zillar  
Telephone: 507-356-8304  
210 NW Third St.  
Pine Island, MN 55963  
[phcc@pitel.net](mailto:phcc@pitel.net)

**68. PINWOOD-DULUTH INC.**

Contact: Toni Rothmeier  
Telephone: 218-879-4566  
915 18th St.  
Cloquet, MN 55720  
[toni@pinewoodcloq-duluth.com](mailto:toni@pinewoodcloq-duluth.com)

**69. POLK COUNTY DAC**

Contact: JoAnn Bittner  
Telephone: 218-281-4181  
515 Fifth Ave. S.  
Crookston, MN 56716  
[bittner.dac@midconetwork.com](mailto:bittner.dac@midconetwork.com)

**70. POSSABILITIES OF SOUTHERN MINNESOTA**

Contact: Michelle Lee  
Telephone: 507-281-6116  
1808 Third Ave. SE  
Rochester, MN 55904  
[mlee@possabilities.org](mailto:mlee@possabilities.org)

**71. PRISM EXPRESS**

Contact: Courtney Whited  
Telephone: 763-529-1252  
730 Florida Ave. S.  
Golden Valley, MN 55426  
[cwhited@prismmpls.org](mailto:cwhited@prismmpls.org)

**72. PROACT INC. - EAGAN**

Contact: Heidi Hanson  
Telephone: 651-289-3149  
3195 Neil Armstrong Blvd.  
Eagan, MN 55121  
[hhanson@proactinc.org](mailto:hhanson@proactinc.org)

**73. PROACT INC. - RED WING**

Contact: Sally Ogren  
Telephone: 651-388-7108  
204 Mississippi Ave.  
Red Wing, MN 55066  
[sogren@proactinc.org](mailto:sogren@proactinc.org)

**74. RAINBOW RIDER TRANSIT**

Contact: Harold Jennissen  
Telephone: 320.283.5065  
249 Poplar Ave., P.O. Box 136  
Lowry, MN 56349  
[hjenn@runestone.net](mailto:hjenn@runestone.net)

**75. RISE INC.**

Contact: Lynn Noren  
Telephone: 763-783-2814  
8406 Sunset Road NE  
Spring Lake Park, MN 55432  
[lnoren@rise.org](mailto:lnoren@rise.org)

**76. RIVERVIEW HEALTH CARE ASSOCIATION**

Contact: Renea Johnson  
Telephone: 218-281-9459  
323 S. Minnesota St.  
Crookston, MN 56716  
[rjohnson@riverviewhealth.org](mailto:rjohnson@riverviewhealth.org)

**77. ROCK COUNTY OPPORTUNITIES INC.**

Contact: Beth Bartels  
Telephone: 507-283-4582  
807 W. Main St., P.O. Box 626  
Luverne, MN 56156  
[bbartels@rockcountyopp.com](mailto:bbartels@rockcountyopp.com)

**78. ROSEVILLE AREA SENIOR PROGRAM**

Contact: Janell B. Wampler  
Telephone: 651-604-3522  
1910 W. County Road B  
Roseville, MN 55113  
[janell.wampler@isd623.org](mailto:janell.wampler@isd623.org)

**79. ST. JOHN'S LUTHERAN HOME**

Contact: Debbra Peterson  
Telephone: 507-723-3211  
201 S. County Road 5  
Springfield, MN 56087  
[debbra@sjlhome.com](mailto:debbra@sjlhome.com)

**80. ST. MARY'S REGIONAL HEALTH CENTER**

Contact: Sue Braun  
Telephone: 218-847-0894  
1027 Washington Ave.  
Detroit Lakes, MN 56501  
[sue.braun@essentiahealth.org](mailto:sue.braun@essentiahealth.org)

**81. SERVICE ENTERPRISES INC.**

Contact: Betty Stancer  
Telephone: 507-637-3503  
515 W. Bridge St., P.O. Box 248  
Redwood Falls, MN 56283  
[betty.stancer@service-enterprises.org](mailto:betty.stancer@service-enterprises.org)

**82. SIBLEY COUNTY DAC**

Contact: Mark Pauly  
Telephone: 507-964-5726  
700 Marion Drive, P.O. Box 916  
Arlington, MN 55307-0916  
[scdpauly@frontiernet.net](mailto:scdpauly@frontiernet.net)

**83. SPRING VALLEY CARE CENTER**

Contact: James Dessner  
Telephone: 507-346-7381  
800 Memorial Drive  
Spring Valley, MN 55975  
[facilities@svseniorliving.com](mailto:facilities@svseniorliving.com)

**84. STEP INC.**

Contact: Sue Eisenmenger  
Telephone: 507-238-4341  
411 S. State St., P.O. Box 110  
Fairmont, MN 56031  
[seisenmenger@stepinc.org](mailto:seisenmenger@stepinc.org)

**85. STEVENS COUNTY DAC**

Contact: Emmy Kvatum  
Telephone: 320-589-3020  
203 Green River Road, P.O. Box 25  
Morris, MN 56267  
[ekvatum@hometownsolutions.net](mailto:ekvatum@hometownsolutions.net)

**86. SWIFT COUNTY DAC**

Contact: Emmy Kvatum  
Telephone: 320-843-4201  
2105 Minnesota Ave.  
Benson, MN 56215  
[scdac3@embarqmail.com](mailto:scdac3@embarqmail.com)

**87. TRANSIT PLUS OF PARMLY  
LIFEPOINTES**

Contact: Tom Henderson  
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28210 Old Towne Road  
Chisago City, MN 55013  
[tomhenderson@ecumen.org](mailto:tomhenderson@ecumen.org)

**88. UDAC INC.**

Contact: Laurie Berner  
Telephone: 218-722-5867  
500 E. 10th St.  
Duluth, MN 55805  
[lberner@udac.org](mailto:lberner@udac.org)

**89. VALLEY VIEW HEALTHCARE & REHAB**

Contact: Connie Edwards  
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510 E. Cedar St.  
Houston, MN 55943  
[cedwards@acegroup.cc](mailto:cedwards@acegroup.cc)

**90. VOLUNTEERS OF AMERICA OF MN**

Contact: Bee Vue  
Telephone: 612-377-4472  
1505 Park Ave. S.  
Minneapolis, MN 55404  
[bvue@voamn.org](mailto:bvue@voamn.org)

**91. WADENA COUNTY DAC INC.**

Contact: Sylvia Silvers  
Telephone: 218-837-5182  
305 SW Fifth St., P.O. Box 235  
Sebeka, MN 56477  
[wcdac@wcta.net](mailto:wcdac@wcta.net)

**92. WACOSA**

Contact: Ann Roesler  
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321 Sundial Drive  
Waite Park, MN 56387  
[akennedy@wacosa.org](mailto:akennedy@wacosa.org)

**93. WHITE BEAR LAKE AREA SENIOR  
PROGRAM/ISD #624**

Contact: Barb Green  
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2484 E. County Road F  
White Bear Lake, MN 55110  
[bjgree@wbl.whitebear.k12.mn.us](mailto:bjgree@wbl.whitebear.k12.mn.us)

**94. WHITE EARTH RESERVATION TRIBAL  
COUNCIL**

Contact: Ray Johnston  
Telephone: 218-983-3283  
P.O. Box 418  
White Earth, MN 56591  
[rayj@whiteearth.com](mailto:rayj@whiteearth.com)

**95. WINONA COUNTY DAC INC.**

Contact: LaVerne Scharmer  
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1721 W. Service Drive  
Winona, MN 55987  
[lscharmer@winonadac.org](mailto:lscharmer@winonadac.org)

**96. WINONA ORC INDUSTRIES INC.**

Contact: Judy Foster-Lupkin  
Telephone: 507-452-1855  
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[jfoster-lupkin@winonaorc.org](mailto:jfoster-lupkin@winonaorc.org)

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# **Financial Statistics**



# Minnesota Public Transit Systems – 2010 Operating Expenditures Summary

## Minnesota Public Transit Systems –2010 Operating Expenditures

	Operating Expenditures (in Millions)
<b>Greater Minnesota</b>	<b>\$58,524,175</b>
Urbanized	\$22,899,589
Elderly and Disabled	\$4,475,654
Small Urban	\$4,317,571
Rural	\$26,831,360
<b>Twin Cities Metropolitan Area</b>	<b>\$376,503,015</b>
Metro Transit – Regular Route Bus	\$236,841,961
Metro Transit – Light Rail Transit	\$25,736,121
Metro Transit – Commuter Rail	\$15,591,217
Metro Mobility	\$36,600,142
Metropolitan Council Contracted Services – Regular Route Bus	\$12,513,375
Metropolitan Council Contracted Services – Transit Link	\$7,419,325
Metropolitan Council Contracted Services – Vanpool	\$1,376,194
Suburban Transit Providers	\$33,027,018
Other Services/Providers	\$7,397,662

## Greater Minnesota Transit Systems – 2010 Operating Expenditures

Operating expenditures for Greater Minnesota transit systems are categorized according to their state statutory categories - urbanized, elderly and disabled, small urban and rural systems. Figures presented are unaudited.

### I. Greater Minnesota Transit Systems –Total

	Total Expenditures	Federal Share (5307/5311)	State Share	MVST	Local Share	% Local Share
Urbanized	\$22,899,589	\$2,864,000	\$6,887,280	\$5,866,400	\$7,281,909	32%
Elderly & Disabled (ADA Complementary Paratransit)	\$4,475,654	\$0	\$1,483,940	\$1,263,600	\$1,728,114	39%
Small Urban	\$4,317,571	\$1,093,876	\$1,141,925	\$958,800	\$1,122,970	26%
Rural	\$26,830,569	\$6,498,491	\$7,332,750	\$6,197,492	\$6,801,836	25%
<b>Total</b>	<b>\$58,524,175</b>	<b>\$10,352,760</b>	<b>\$16,933,036</b>	<b>\$14,250,984</b>	<b>\$16,987,395</b>	<b>29%</b>

### I.a Urbanized Systems

	Total Expenditures	Federal Share (5307)	State Share	MVST	Local Share	% Local Share
Duluth Transit Authority RR	\$10,787,556	\$738,000	\$3,766,000	\$3,208,000	\$3,075,556	29%
East Grand Forks, City of – RR	\$233,936	\$60,000	\$58,800	\$50,000	\$65,136	28%
La Crescent Apple Express	\$246,142	\$43,000	\$50,700	\$43,100	\$109,342	44%
Moorhead, City of (MAT)	\$1,340,216	\$282,000	\$438,700	\$373,700	\$245,816	18%
Rochester Public Transit - RR	\$4,933,635	\$867,000	\$951,900	\$810,700	\$2,304,035	47%
St. Cloud Metropolitan Transit Commission RR	\$5,358,104	\$874,000	\$1,621,180	\$1,380,900	\$1,482,024	28%
<b>Total</b>	<b>\$22,899,589</b>	<b>\$2,864,000</b>	<b>\$6,887,280</b>	<b>\$5,866,400</b>	<b>\$7,281,909</b>	<b>32%</b>

### I.b Elderly & Disabled Systems (ADA Complementary Paratransit)

	Total Expenditures	Federal Share	State Share	MVST	Local Share	% Local Share
Duluth Transit Authority-STRIDE	\$637,693	\$0	\$247,900	\$211,100	\$178,693	28%
East Grand Forks, City of (DAR)	\$45,090	\$0	\$19,835	\$16,800	\$8,455	19%
Moorhead, City of (DAR)	\$346,287	\$0	\$95,500	\$81,300	\$169,487	49%
Rochester, City of (DAR)	\$622,548	\$0	\$281,000	\$239,200	\$102,348	16%
St. Cloud Metropolitan Transit Commission (DAR)	\$2,824,037	\$0	\$839,705	\$715,200	\$1,269,132	45%
<b>Total</b>	<b>\$4,475,654</b>	<b>\$0</b>	<b>\$1,483,940</b>	<b>\$1,263,600</b>	<b>\$1,728,114</b>	<b>39%</b>

## Greater Minnesota Transit Systems – 2010 Operating Expenditures Cont'd

### I.c Small Urban Systems

	<b>Total Expenditures</b>	<b>Federal Share (5311)</b>	<b>State Share</b>	<b>MVST</b>	<b>Local Share</b>	<b>% Local Share</b>
Albert Lea Transit	\$244,071	\$64,215	\$66,165	\$56,200	\$57,491	24%
Benson Heartland Express	\$173,302	\$44,363	\$45,557	\$38,800	\$44,582	26%
Faribault Flyer	\$161,597	\$52,402	\$44,412	\$37,700	\$27,083	17%
Granite Falls Heartland Express	\$119,194	\$25,826	\$27,014	\$23,000	\$43,354	36%
Greater Mankato Transit System	\$265,982	\$75,480	\$63,020	\$53,500	\$73,982	28%
Hibbing Area Transit	\$217,992	\$64,768	\$59,804	\$50,900	\$42,520	20%
Le Sueur Heartland Express	\$1,418,057	\$328,782	\$380,498	\$324,000	\$384,777	27%
Montevideo Heartland Express	\$136,182	\$28,490	\$37,410	\$31,700	\$38,582	28%
Morris Transit	\$373,567	\$108,097	\$103,235	\$87,800	\$74,436	20%
Northfield Transit	\$314,379	\$106,819	\$84,884	\$59,800	\$62,876	20%
St. Peter Transit	\$279,525	\$60,680	\$75,320	\$64,000	\$79,525	28%
Stewartville Heartland Express	\$69,879	\$18,204	\$19,876	\$16,800	\$14,999	21%
Winona Transit Services	\$543,844	\$115,751	\$134,730	\$114,600	\$178,763	33%
<b>Total</b>	<b>\$4,317,571</b>	<b>\$1,093,876</b>	<b>\$1,141,925</b>	<b>\$958,800</b>	<b>\$1,122,970</b>	<b>26%</b>

### I.d Rural Systems

	<b>Total Expenditures</b>	<b>Federal Share (5311)</b>	<b>State Share</b>	<b>MVST</b>	<b>Local Share</b>	<b>% Local Share</b>
Arrowhead Transit	\$4,999,184	\$1,172,900	\$1,372,500	\$1,169,100	\$1,284,684	26%
Austin-Mower County Area Transit	\$594,924	\$120,620	\$181,380	\$153,600	\$139,324	23%
Becker County Transit	\$331,224	\$86,210	\$101,740	\$86,600	\$56,674	17%
Brainerd and Crow Wing Public Transit	\$790,129	\$253,820	\$228,990	\$188,800	\$118,519	15%
Brown County Heartland Express	\$585,446	\$196,618	\$175,161	\$125,850	\$87,817	17%
Chisago-Isanti Heartland Express	\$1,041,464	\$254,560	\$271,140	\$230,800	\$284,964	27%
Community Transit of Western Community Action	\$1,556,356	\$283,050	\$404,900	\$344,800	\$523,606	34%
Cottonwood County Transit	\$126,910	\$33,596	\$37,004	\$31,400	\$24,910	20%
Dawson Heartland Express	\$57,981	\$20,009	\$18,752	\$10,523	\$8,697	15%
FAR North Public Transit	\$286,148	\$86,347	\$81,679	\$75,200	\$42,922	15%
Faribault County Prairie Express	\$177,735	\$50,320	\$49,755	\$42,300	\$35,360	20%
Fosston Transit	\$62,727	\$18,276	\$15,342	\$19,700	\$9,409	15%
Grant County Alpha Transit	\$158,371	\$25,900	\$45,700	\$38,900	\$47,871	30%
Hubbard County Heartland Express	\$307,252	\$79,328	\$90,372	\$76,800	\$60,752	20%
Kandiyohi Area Transit	\$990,802	\$318,200	\$259,882	\$264,100	\$148,620	15%
Lincoln County Heartland Express	\$214,021	\$55,426	\$50,354	\$42,800	\$65,441	31%

## Greater Minnesota Transit Systems – 2010 Operating Expenditures Cont'd

### I.d Rural Systems - Continued

	Total Expenditures	Federal Share (5311)	State Share	MVST	Local Share	% Local Share
Mahnomen County Heartland Express	\$170,901	\$54,353	\$48,747	\$41,400	\$26,401	15%
Martin County Express	\$545,679	\$143,190	\$169,610	\$144,500	\$88,379	16%
Meeker County Public Transit	\$682,549	\$52,910	\$156,340	\$133,300	\$339,999	50%
Murray County Heartland Express	\$111,127	\$27,269	\$26,026	\$22,100	\$35,732	32%
Paul Bunyan Transit	\$839,431	\$226,485	\$256,042	\$218,100	\$138,804	17%
Pine River Ride with Us Bus	\$74,669	\$25,271	\$20,554	\$17,500	\$11,344	15%
Pipestone County Transit	\$361,339	\$94,905	\$98,620	\$84,000	\$83,814	23%
Prairie Five Rides	\$769,156	\$181,189	\$204,056	\$173,800	\$210,111	27%
Prairieland Transit	\$324,429	\$79,698	\$90,102	\$76,700	\$77,929	24%
Rainbow Rider Transit	\$1,507,716	\$215,636	\$434,364	\$370,000	\$487,716	32%
Red Lake Transit	\$181,524	\$83,150	\$0	\$0	\$98,374	54%
Renville County Heartland Express	\$475,137	\$67,624	\$104,389	\$88,619	\$214,505	45%
RiverRider Public Transit System	\$864,034	\$281,422	\$211,007	\$242,000	\$129,605	15%
Rock County Heartland Express	\$321,860	\$83,768	\$95,232	\$81,100	\$61,760	19%
SEMCAC Transportation	\$251,024	\$51,531	\$69,991	\$59,500	\$70,003	28%
Steele County Area Transit	\$466,105	\$110,371	\$123,354	\$105,000	\$127,380	27%
Three Rivers Hiawathaland Transit	\$1,012,752	\$268,694	\$279,331	\$237,800	\$226,927	22%
Timber Trails Public Transit	\$532,103	\$161,452	\$137,196	\$116,800	\$116,656	22%
Trailblazer Transit	\$1,592,615	\$297,850	\$346,400	\$295,000	\$653,365	41%
Transit Alternatives	\$905,587	\$217,930	\$361,220	\$191,800	\$134,637	15%
Tri-CAP Transit Connection	\$1,022,366	\$285,566	\$280,344	\$238,700	\$217,756	21%
Tri-Valley Heartland Express Bus	\$905,132	\$264,328	\$254,322	\$216,600	\$169,882	19%
Wadena County Friendly Rider Transit	\$354,619	\$115,884	\$106,036	\$78,300	\$54,399	15%
Watonwan Take Me There	\$278,039	\$52,836	\$74,814	\$63,600	\$86,789	31%
<b>Totals</b>	<b>\$26,830,569</b>	<b>\$6,498,491</b>	<b>\$7,332,750</b>	<b>\$6,197,492</b>	<b>\$6,801,836</b>	<b>25%</b>

## Greater Minnesota Transit Systems – 2010 Capital Expenditures

Capital expenditures are categorized according to National Transit Database (NTD) categories. Figures presented are unaudited.

### III. Greater Minnesota Transit Systems –Total

Transit System	Total Expenditure	Federal Share	State Share	Local Share
Urbanized	\$16,641,368	\$14,929,231	\$1,378	\$1,703,806
Small Urban	\$64,857	\$51,886	--	\$12,971
Rural	\$2,132,038	\$2,055,718	--	\$76,320
<b>Total</b>	<b>\$18,838,263</b>	<b>\$17,036,835</b>	<b>\$1,378</b>	<b>\$1,793,097</b>

### III.a Urbanized Systems\*

Transit System	Asset Category	Total Expenditure	Federal Share	State Share	Local Share
Duluth Transit Authority	Passenger Stations & Facilities	\$468,127	\$430,663	--	\$37,464
	Support Facilities and Garages	\$436,955	\$347,644	--	\$89,311
	Vehicles	\$3,788,262	\$3,222,088	--	\$566,174
	Technology Maintenance and Improvements	\$146,123	\$122,326	--	\$23,797
St. Cloud MetroBus	Passenger Stations & Facilities	\$35,176	\$28,141	--	--
	Support Facilities and Garages	\$170,920	\$170,920	--	--
	Vehicles	\$2,768,346	\$2,715,186	--	\$53,160
	Technology Maintenance and Improvements	\$109,013	\$55,016	--	\$53,997
	Other	\$52,068	\$40,277	\$1,378	\$10,413
Moorhead, City of (MAT)	Support Facilities and Garages	\$9,534	\$7,627	--	\$1,907
	Vehicles	\$415,895	\$415,895	--	--
	Technology Maintenance and Improvements	\$192,110	\$188,831	--	\$3,279
	Other	\$24,867	\$24,867	--	--
Rochester Public Transit – RR	Passenger Stations & Facilities	\$1,799,957	\$1,672,675	--	\$120,330
	Support Facilities and Garages	\$4,766,565	\$4,150,918	--	\$615,646
	Vehicles	\$1,457,450	\$1,336,157	--	\$121,293
<b>Total</b>		<b>\$16,641,368</b>	<b>\$14,929,231</b>	<b>\$1,378</b>	<b>\$1,703,806</b>

\*St. Cloud MetroBus information is in Calendar Year (January 1, 2010-December 31, 2010). All other urbanized systems are in Federal Fiscal Year (October 1, 2009 – September 30, 2010).

### III.b Small Urban Systems

Transit System	Asset Category	Total Expenditure	Federal Share	State Share	Local Share
Northfield Transit	Vehicles	\$64,857	\$51,886	--	\$12,971
<b>Total</b>		<b>\$64,857</b>	<b>\$51,886</b>	<b>--</b>	<b>\$12,971</b>

### III.c Rural Systems

Transit System	Asset Category	Total Expenditure	Federal Share	State Share	Local Share
SEMCAC Transportation	Vehicles	\$66,159	\$52,927	--	\$13,232
Tri-Valley Heartland Express Bus	Vehicles	\$64,280	\$51,424	--	\$12,856
Chisago-Isanti Heartland Express	Vehicles	\$58,774	\$47,019	--	\$11,755
	Technology Maintenance and Improvements	\$ 5,294	\$ 4,235	--	\$ 1,059
Community Transit of Western Community Action	Vehicles	\$64,599	\$51,679	--	\$12,920
Hubbard County Heartland Express	Technology Maintenance and Improvements	\$34,682	\$27,745	--	\$ 6,936
Transit Alternatives	Vehicles	\$86,865	\$69,492	--	\$17,373
	Technology Maintenance and Improvements	\$ 1,967	\$ 1,574	--	\$ 393
Trailblazer Transit	Support Facilities and Garage	\$1,750,436	\$1,750,436	--	
<b>Total</b>		<b>\$2,132,038</b>	<b>\$2,055,718</b>	<b>--</b>	<b>\$76,320</b>

## Greater Minnesota Transit Systems – 2011 Operating Budget

Figures represent contracted amounts and are categorized according to their state statutory categories - urbanized, elderly and disabled, small urban and rural systems.

### II. Greater Minnesota Transit Systems –Total

	Total Budget	Federal Share (5307/5311)	State Share	MVST	Local Share	% Local Share
Urbanized	\$20,534,000	\$3,038,000	\$4,552,328	\$8,836,872	\$4,106,800	20%
Elderly and Disabled (ADA Complementary Paratransit)	\$3,400,000	\$0	\$982,600	\$1,907,400	\$510,000	15%
Small Urban	\$4,154,000	\$1,201,450	\$768,366	\$1,353,384	\$830,800	20%
Rural	\$25,089,000	\$7,480,450	\$4,963,762	\$8,815,938	\$3,828,850	15%
<b>Total</b>	<b>\$53,177,000</b>	<b>\$11,719,900</b>	<b>\$11,267,056</b>	<b>\$20,913,594</b>	<b>\$9,276,450</b>	<b>17.5%</b>

### II.a Urbanized Systems

	Total Budget	Federal Share (5307)	State Share	MVST	Local Share	% Local Share*
Duluth Transit Authority - RR	\$9,930,000	\$868,000	\$2,405,840	\$4,670,160	1,986,000	20%
East Grand Forks, City of – RR	\$217,000	\$70,000	\$35,224	\$68,376	\$43,400	20%
La Crescent Apple Express	\$177,000	\$44,000	\$33,184	\$64,416	\$35,400	20%
Moorhead, City of (MAT)	\$1,410,000	\$281,000	\$287,980	\$559,020	\$282,000	20%
Rochester Public Transit - RR	\$3,600,000	\$884,000	\$678,640	\$1,317,360	\$720,000	20%
St. Cloud Metropolitan Transit Commission RR	\$5,200,000	\$891,000	\$1,111,460	\$2,157,540	\$1,040,000	20%
<b>Total</b>	<b>\$20,534,000</b>	<b>\$3,038,000</b>	<b>\$4,552,328</b>	<b>\$8,836,872</b>	<b>\$4,106,800</b>	<b>20%</b>

### II.b Elderly and Disabled Systems (ADA Complementary Paratransit)

	Total Budget	Federal Share	State Share	MVST	Local Share	% Local Share*
Duluth Transit Authority - STRIDE	\$560,000	\$0	\$161,840	\$314,160	\$84,000	15%
East Grand Forks, City of - DAR	\$50,000	\$0	\$14,450	\$28,050	\$7,500	15%
Moorhead, City of - Paratransit	\$250,000	\$0	\$72,250	\$140,250	\$37,500	15%
Rochester, City of - DAR	\$640,000	\$0	\$184,960	\$359,040	\$96,000	15%
St. Cloud Metropolitan Transit Commission - DAR	\$1,900,000	\$0	\$549,100	\$1,065,900	\$285,000	15%
<b>Total</b>	<b>\$3,400,000</b>	<b>\$0</b>	<b>\$982,600</b>	<b>\$1,907,400</b>	<b>\$510,000</b>	<b>15%</b>

\*Statutory local share which appears in contracts.

## Greater Minnesota Transit Systems – 2011 Operating Budget Continued

### II.c Small Urban Systems

	Total Budget	Federal Share (5311)	State Share	MVST	Local Share	% Local Share*
Albert Lea Transit	\$250,000	\$60,550	\$47,413	\$92,037	\$50,000	20%
Benson Heartland Express	\$166,000	\$45,500	\$29,682	\$57,618	\$33,200	20%
Faribault Flyer	\$165,000	\$48,300	\$28,458	\$55,242	\$33,000	20%
Granite Falls Heartland Express	\$98,000	\$25,550	\$17,969	\$34,881	\$19,600	20%
Hibbing Area Transit	\$250,000	\$74,200	\$42,772	\$83,028	\$50,000	20%
Le Sueur Heartland Express	\$218,000	\$64,050	\$37,519	\$72,831	\$43,600	20%
Mankato Transit System	\$1,331,000	\$460,500	\$252,433	\$351,867	\$266,200	20%
Montevideo Heartland Express	\$125,000	\$26,950	\$24,837	\$48,213	\$25,000	20%
Morris Transit	\$393,000	\$110,950	\$69,173	\$134,277	\$78,600	20%
Northfield Transit	\$341,000	\$102,900	\$57,766	\$112,134	\$68,200	20%
St. Peter Transit	\$265,000	\$69,300	\$48,518	\$94,182	\$53,000	20%
Stewartville Heartland Express	\$70,000	\$18,200	\$12,852	\$24,948	\$14,000	20%
Winona Transit Service	\$482,000	\$94,500	\$98,974	\$192,126	\$96,400	20%
<b>Total</b>	<b>\$4,154,000</b>	<b>\$1,201,450</b>	<b>\$768,366</b>	<b>\$1,353,384</b>	<b>\$830,800</b>	<b>20%</b>

### II.d Rural Systems

	Total Budget	Federal Share (5311)	State Share	MVST	Local Share	% Local Share*
Arrowhead Transit	\$4,935,000	\$1,882,000	\$978,299	\$1,334,451	\$740,250	15%
Austin-Mower County Area Transit	\$536,000	\$122,150	\$113,373	\$220,077	\$80,400	15%
Becker County Transit	\$336,000	\$96,600	\$64,260	\$124,740	\$50,400	15%
Brainerd and Crow Wing Public Transit	\$783,000	\$225,400	\$149,651	\$290,499	\$117,450	15%
Brown County Heartland Express	\$593,000	\$172,550	\$112,710	\$218,790	\$88,950	15%
Chisago-Isanti County Heartland Express	\$926,000	\$255,150	\$180,863	\$351,087	\$138,900	15%
Community Transit of Western Community Action	\$1,300,000	\$380,000	\$285,260	\$439,740	\$195,000	15%
Cottonwood County Transit	\$124,000	\$33,950	\$24,293	\$47,157	\$18,600	15%
Dawson Heartland Express	\$72,000	\$19,950	\$14,025	\$27,225	\$10,800	15%
FAR North Public Transit	\$286,000	\$80,850	\$55,165	\$107,085	\$42,900	15%
Faribault County Prairie Express	\$168,000	\$49,000	\$31,892	\$61,908	\$25,200	15%
Fosston Transit	\$81,000	\$23,450	\$15,436	\$29,964	\$12,150	15%
Hubbard County Heartland Express	\$300,000	\$74,200	\$61,472	\$119,328	\$45,000	15%
Kandiyohi Area Transit	\$1,100,000	\$470,000	\$206,040	\$258,960	\$165,000	15%
Lincoln County Heartland Express	\$180,000	\$49,000	\$35,360	\$68,640	\$27,000	15%
Mahnomen County Heartland Express	\$175,000	\$53,900	\$32,249	\$62,601	\$26,250	15%

\*Statutory local share which appears in contracts.

## Greater Minnesota Transit Systems – 2011 Operating Budget Continued

### II.d Rural Systems - Continued

	Total Budget	Federal Share (5311)	State Share	MVST	Local Share	% Local Share*
Martin County Express	\$538,000	\$144,200	\$106,454	\$206,646	\$80,700	15%
Meeker County Public Transit	\$480,000	\$90,650	\$107,899	\$209,451	\$72,000	15%
Murray County Heartland Express	\$91,000	\$24,500	\$17,969	\$34,881	\$13,650	15%
Paul Bunyan Transit	\$848,000	\$222,950	\$169,269	\$328,581	\$127,200	15%
Pine River Ride With Us Bus	\$77,000	\$24,850	\$13,804	\$26,796	\$11,550	15%
Pipestone County Transit	340,000	\$91,000	\$67,320	\$130,680	\$51,000	15%
Prairie Five Rides	\$678,000	\$169,050	\$138,465	\$268,785	\$101,700	15%
Prairieland Transit	\$305,000	\$78,750	\$61,370	\$119,130	\$45,750	15%
Rainbow Rider Transit	\$1,371,000	\$257,600	\$308,635	\$599,115	\$205,650	15%
Red Lake Transit	\$180,000	\$87,500	\$0	\$0	\$92,500	51%
Renville County Heartland Express	\$330,000	\$54,250	\$76,925	\$149,325	\$49,500	15%
RiverRider Public Transit System	\$870,000	\$238,000	\$170,510	\$330,990	\$130,500	15%
Rock County Heartland Express	\$315,000	\$81,550	\$63,308	\$122,892	\$47,250	15%
SEMCAAC Transportation	\$231,000	\$61,600	\$45,815	\$88,935	\$34,650	15%
Steele County Area Transit	\$410,000	\$109,900	\$81,124	\$157,476	\$61,500	15%
Three Rivers Hiawathaland Transit	\$953,000	\$264,950	\$185,334	\$359,766	\$142,950	15%
Timber Trails Public Transit	\$509,000	\$149,450	\$96,288	\$186,912	\$76,350	15%
Trailblazer Transit	\$1,200,000	\$310,450	\$241,247	\$468,303	\$180,000	15%
Transit Alternatives	\$940,000	\$278,250	\$177,055	\$343,695	\$141,000	15%
Tri-CAP Transit Connection	\$985,000	\$290,500	\$185,895	\$360,855	\$147,750	15%
Tri-Valley Heartland Express Bus	\$941,000	\$292,600	\$172,465	\$334,785	\$141,150	15%
Wadena County Friendly Rider Transit	\$368,000	\$110,600	\$68,748	\$133,452	\$55,200	15%
Watonwan Take Me There	\$234,000	59,150	\$47,515	\$92,235	\$35,100	15%
<b>Total</b>	<b>\$25,089,000</b>	<b>\$7,480,450</b>	<b>\$4,963,762</b>	<b>\$8,815,938</b>	<b>\$3,828,850</b>	<b>15%</b>

\*Statutory local share which appears in contracts.

## Metropolitan Area Transit Systems – 2010 Operating Expenditures

### IV. Metro Area Transit Systems – Total

	Total Expenditures	Federal Share	State Share	Local Share
Metropolitan Council Transit Systems	\$336,078,335	\$21,056,534	\$188,895,010	\$126,126,791
Suburban Transit Providers	\$33,027,018	--	\$22,087,586	\$10,939,432
Other Services/Providers	\$7,397,662	\$259,647	\$1,547,645	\$5,541,546
<b>Total</b>	<b>\$376,503,015</b>	<b>\$21,316,181</b>	<b>\$212,530,241</b>	<b>\$142,607,769</b>

### IV.a Metropolitan Council Transit Systems

	Total Expenditures	Federal Share	State Share	Local Share
Metro Transit – Regular Route Bus	\$236,841,961	\$11,943,446	\$136,720,025	\$88,178,490
Metro Transit – Light Rail Transit	\$25,736,121	\$1,311	\$7,295,352	\$18,439,458
Metro Transit – Commuter Rail*	\$15,591,217	--	\$5,869,002	\$9,722,215
Metro Mobility	\$36,600,142	\$4,250,000	\$26,922,920	\$5,427,222
Metropolitan Council Contracted Services – Regular Route Bus	\$12,513,375	\$3,990,086	\$6,852,886	\$1,670,403
Metropolitan Council Contracted Services – Transit Link	\$7,419,325	\$493,074	\$4,895,400	\$2,030,851
Metropolitan Council Contracted Services – Vanpool	\$1,376,194	\$378,617	\$339,425	\$658,152
<b>Total</b>	<b>\$336,078,335</b>	<b>\$21,056,534</b>	<b>\$188,895,010</b>	<b>\$126,126,791</b>

\* The state share for Northstar Commuter Rail is comprised of 16.1% MnDOT Greater Minnesota funding.

### IV.b Suburban Transit Providers

	Total Expenditures	Federal Share	State Share	Local Share
Laker Lines	\$707,647	--	\$495,232	\$212,415
Maple Grove Transit	\$3,714,999	--	\$1,569,474	\$2,145,525
Minnesota Valley Transit Authority	\$16,359,426	--	\$11,643,544	\$4,715,882
Plymouth Metrolink	\$3,649,014	--	\$2,637,674	\$1,011,340
Shakopee Transit	\$1,112,472	--	\$693,236	\$419,236
SouthWest Transit	\$7,483,460	--	\$5,048,426	\$2,435,034
<b>Total</b>	<b>\$33,027,018</b>	<b>--</b>	<b>\$22,087,586</b>	<b>\$10,939,432</b>

### IV.c Other Services/Providers\*\*

	Total Expenditures	Federal Share	State Share	Local Share
DARTS**	\$1,274,790	\$41,762	\$1,072,898	\$160,130
Hastings TRAC**	\$146,132	--	\$83,612	\$62,520
Hopkins Hop-A-Ride**	\$19,314	--	\$16,920	\$2,394
H.S.I. Transporter**	\$319,349	--	\$226,287	\$93,062
Lake Area Bus**	\$99,364	--	\$70,000	\$29,364
Northeast Suburban Transit**	\$69,421	--	\$44,250	\$25,171
Park People Mover	\$6,161	--	\$2,512	\$3,649
PRISM Express**	\$74,201	--	\$31,166	\$43,035
Ramsey Star Express	\$373,781	\$189,366	--	\$184,415
Rush Line	\$120,877	\$28,519	--	\$43,534
University of Minnesota Transit	\$4,894,272	--	--	\$4,894,272
<b>Total</b>	<b>\$7,397,662</b>	<b>\$259,647</b>	<b>\$1,547,645</b>	<b>\$5,541,546</b>

\*\* In 2010, the Metropolitan Council restructured service delivery for dial-a-ride services. During the first half of the year, the Council discontinued subsidies to community-based dial-a-ride programs and consolidated these services under a new region-wide contracted service called Transit Link. Some community-based programs operated for a few months in 2010. Thus, 2010 operating expenditures depict a few programs with small funding amount while the total budget for Metropolitan Council Contracted Services increased. In addition, portions of the service provided by the entities in Table IV.c were performed under contract to Metro Mobility in 2009. Estimated costs for these services are now reported as Metro Mobility costs in 2010.

## Metropolitan Area Transit Systems – 2010 Capital Expenditures

Capital expenditures are categorized according to National Transit Database (NTD) categories.

### V. Metro Area Transit Systems – Total

Transit System	Asset Category	Total Expenditure	Federal Share	State Share	Local Share
Metro Transit - Regular Route Bus	Guideway	\$2,883,726	\$912,910	\$2,225,284	(\$254,468)
	Passenger Stations & Facilities	\$13,608,320	\$8,742,321	\$2,559,158	\$2,306,841
	Support Facilities and Garages	\$6,795,427	\$3,631,195	\$0	\$3,164,232
	Vehicles	\$58,647,752	\$57,079,544	\$0	\$1,568,208
	Technology Maintenance and Improvements	\$2,093,181	\$1,250,136	\$13,811	\$829,234
	Other	\$1,450,244	\$754,230	\$118,688	\$577,325
	<b>TOTAL</b>	<b>\$85,478,651</b>	<b>\$72,370,337</b>	<b>\$4,916,941</b>	<b>\$8,191,373</b>
Metro Transit - Light Rail	Guideway	\$82,688,062	\$17,716,476	\$13,988,708	\$50,982,879
	Passenger Stations & Facilities	\$1,782,556	\$1,010,560	\$0	\$771,996
	Support Facilities and Garages	\$4,034,364	\$3,017,665	\$0	\$1,016,699
	Vehicles	\$1,149,438	\$882,030	\$0	\$267,408
	Technology Maintenance and Improvements	\$313,794	\$247,720	\$0	\$66,074
	Other	\$3,473,952	\$363,705	\$0	\$3,110,247
	<b>TOTAL</b>	<b>\$93,442,165</b>	<b>\$23,238,156</b>	<b>\$13,988,708</b>	<b>\$56,215,302</b>
Metro Transit - Commuter Rail	Guideway	\$5,158,242	\$2,851,219	\$0	\$2,307,023
	<b>TOTAL</b>	<b>\$5,158,242</b>	<b>\$2,851,219</b>	<b>\$0</b>	<b>\$2,307,023</b>
MC - Contracted Services - Regular Route Bus	Vehicles	\$2,466,624	\$1,246,726	\$0	\$1,219,898
	Technology Maintenance and Improvements	\$4,559,703	\$2,199,790	\$0	\$2,359,913
	Other	\$1,447	\$1,447	\$0	\$0
	<b>TOTAL</b>	<b>\$7,027,774</b>	<b>\$3,447,963</b>	<b>\$0</b>	<b>\$3,579,811</b>
MC - Contracted Services - Transit Link	Vehicles	\$1,370,974	\$1,204,305	\$0	\$166,669
	<b>TOTAL</b>	<b>\$1,370,974</b>	<b>\$1,204,305</b>	<b>\$0</b>	<b>\$166,669</b>
MC - ADA Services - Metro Mobility	Vehicles	\$1,597,210	\$13,891	\$0	\$1,583,319
	Other	\$256,022	\$0	\$0	\$256,022
	<b>TOTAL</b>	<b>\$1,853,232</b>	<b>\$13,891</b>	<b>\$0</b>	<b>\$1,839,341</b>
Suburban Transit Providers	Guideway	\$865,161	\$0	\$865,161	\$0
	Passenger Stations & Facilities	\$5,921,060	\$850,819	\$1,878,618	\$3,191,623
	Support Facilities and Garages	\$1,106,436	\$0	\$0	\$1,106,436
	Vehicles	\$520,475	\$0	\$0	\$520,475

Suburban Transit Providers (Cont'd)	Technology Maintenance and Improvements	\$150,000	\$0	\$0	\$150,000
	Other	\$126,532	\$0	\$0	\$126,532
	<b>TOTAL</b>	<b>\$8,689,664</b>	<b>\$850,819</b>	<b>\$2,743,779</b>	<b>\$5,095,066</b>
Other Services/ Providers	Vehicles	\$406,103	\$406,103	\$0	\$0
	<b>TOTAL</b>	<b>\$406,103</b>	<b>\$406,103</b>	<b>\$0</b>	<b>\$0</b>
<b>GRAND TOTAL</b>		<b>\$202,055,831</b>	<b>\$103,178,488</b>	<b>\$21,649,428</b>	<b>\$77,227,916</b>

## Metropolitan Area Transit Systems – 2011 Operating Budget

### VI. Metro Area Transit Systems –Total

	<b>Total Budget</b>	<b>Federal Share</b>	<b>State Share</b>	<b>Local Share</b>
Metropolitan Council Transit Systems	\$371,636,234	\$29,697,970	\$222,299,174	\$119,639,090
Suburban Transit Providers	\$35,541,575	\$60,000	\$21,015,572	\$14,466,003
Other Services/Providers	\$6,392,997	\$149,850	\$0	\$6,243,147
<b>Total</b>	<b>\$413,570,806</b>	<b>\$29,907,820</b>	<b>\$243,314,746</b>	<b>\$140,348,240</b>

### VI.a Metropolitan Council Transit Systems

	<b>Total Budget</b>	<b>Federal Share</b>	<b>State Share</b>	<b>Local Share</b>
Metro Transit – Regular Route Bus	\$265,818,419	\$21,206,900	\$165,451,993	\$79,159,526
Metro Transit – Light Rail Transit	\$26,665,897	\$86,070	\$6,652,728	\$19,927,099
Metro Transit – Commuter Rail*	\$17,029,577	\$0	\$6,984,385	\$10,045,192
Metro Mobility	\$40,985,531	\$4,250,000	\$31,835,876	\$4,899,655
Metropolitan Council Contracted Services – Regular Route Bus	\$14,077,773	\$2,655,000	\$7,203,719	\$4,219,054
Metropolitan Council Contracted Services – Transit Link	\$5,641,110	\$1,000,000	\$3,879,085	\$762,025
Metropolitan Council Contracted Services – Vanpool	\$1,417,927	\$500,000	\$291,388	\$626,539
<b>Total</b>	<b>\$371,636,234</b>	<b>\$29,697,970</b>	<b>\$222,299,174</b>	<b>\$119,639,090</b>

\* The state share for Northstar Commuter Rail is comprised of 16.1% MnDOT Greater Minnesota funding.

### VI.b Suburban Transit Providers

	<b>Total Budget</b>	<b>Federal Share</b>	<b>State Share</b>	<b>Local Share</b>
Laker Lines	\$1,011,048	\$60,000	\$546,381	\$404,667
Maple Grove Transit	\$4,246,981	\$0	\$1,973,974	\$2,273,007
Minnesota Valley Transit Authority	\$16,959,971	\$0	\$10,145,279	\$6,814,692
Plymouth Metrolink	\$4,103,264	\$0	\$2,925,021	\$1,178,243
Shakopee Transit	\$1,191,270	\$0	\$764,835	\$426,435
SouthWest Transit	\$8,029,041	\$0	\$4,660,082	\$3,368,959
<b>Total</b>	<b>\$35,541,575</b>	<b>\$60,000</b>	<b>\$21,015,572</b>	<b>\$14,466,003</b>

### VI.c Other Services/Providers

	<b>Total Budget</b>	<b>Federal Share</b>	<b>State Share</b>	<b>Local Share</b>
Ramsey Star Express	\$517,000	\$0	\$0	\$517,000
Rush Line	\$409,625	\$149,850	\$0	\$259,775
University of Minnesota Transit	\$5,466,372	\$0	\$0	\$5,466,372
<b>Total</b>	<b>\$6,392,997</b>	<b>\$149,850</b>	<b>\$0</b>	<b>\$6,243,147</b>

## Intercity Bus – 2010 Expenditures\*

### VII. Jefferson Bus Lines

	Total Costs	Federal Share	Private Funds
Marketing	\$197,932	\$158,346	\$39,586
Capital	\$481,693	\$385,616	\$96,077
Operating**	\$2,772,677	\$548,738	\$2,223,939
<b>Total</b>	<b>\$3,452,302</b>	<b>\$1,092,700</b>	<b>\$2,359,602</b>

\*Unaudited \*\*Includes farebox revenue and Jefferson funds

## Intercity Bus – 2011 Budget

### VIII. Intercity Bus – Total

	Total Costs	Federal Share	Private Funds
Jefferson Bus Lines	\$3,599,693	\$1,747,738	\$1,851,955
Land to Air Express	\$193,268	\$85,863	\$107,405
<b>Total</b>	<b>\$3,792,961</b>	<b>\$1,833,601</b>	<b>\$1,959,360</b>

### VIII.a Jefferson Bus Lines

	Total Costs	Federal Share	Private Funds
Marketing	\$595,582	\$476,465	\$119,117
Capital	\$742,813	\$594,250	\$148,563
Operating**	\$2,261,298	\$677,023	\$1,584,275
<b>Total</b>	<b>\$3,599,693</b>	<b>\$1,747,738</b>	<b>\$1,851,955</b>

\*\*Includes farebox revenue and Jefferson funds

### VIII.b Land to Air Express

	Total Costs	Federal Share	Private Funds
Marketing	\$31,500	\$25,200	\$6,300
Operating**	\$161,768	\$60,663	\$101,105
<b>Total</b>	<b>\$193,268</b>	<b>\$85,863</b>	<b>\$107,405</b>

\*\*Includes farebox revenue and Jefferson funds

## 2010 Recipients: Job Access Reverse Commute and New Freedom Programs

### IX. Job Access Reverse Commute Recipients

Metro Area	System and Project	Total Federal Award*	Contact
	Rise, Inc.: "Rides for Work"	\$96,153	Lynn Noren, (763) 786-8334 <a href="mailto:lnoren@rise.org">lnoren@rise.org</a>
	Prior Lake: BlueXpress – Bus Purchase	\$376,000	Jane Kansier, (952) 447-9812 <a href="mailto:jkansier@cityofpriorlake.com">jkansier@cityofpriorlake.com</a>
	Emerge Community: Jobs Transportation Program	\$808,162	Dawn Williams, (612) 529-9267 <a href="mailto:williamsd@emerge-mn.org">williamsd@emerge-mn.org</a>
	Metro Transit: Route 14	\$477,539	Cyndi Harper (612) 349-7723 <a href="mailto:Cyndi.haper@metc.state.mn.us">Cyndi.haper@metc.state.mn.us</a>
	Metropolitan Council: JARC Routes	\$1,087,390	John Harper, (651) 602-1744 <a href="mailto:john.harper@metc.state.mn.us">john.harper@metc.state.mn.us</a>
	Metropolitan Council: Program Administration	\$16,250	Sean Pfeiffer, (612) 602-1887 <a href="mailto:sean.pfeiffer@metc.state.mn.us">sean.pfeiffer@metc.state.mn.us</a>
	Anoka County: Job Training Program	\$80,000	Jerry Vitzthum/Sandy Froiland (763) 783-4801

<b>Greater Minnesota</b>			
	Arrowhead Transit: Rural Rides	\$249,380	Jack Larson, (218) 741-0724 <a href="mailto:jl Larson@aeoa.org">jl Larson@aeoa.org</a>
	Tri-Valley Bus: Rural Bus Routes	\$80,000	Cindy Pic, (218) 281-0700 <a href="mailto:cpic@tvoc.org">cpic@tvoc.org</a>
	Duluth Transit Authority: Air Park Route	\$187,000	Dennis E. Jensen, (218) 722-4426 <a href="mailto:djensen@duluthtransit.com">djensen@duluthtransit.com</a>
	St. Cloud Metro Bus: Sunday Service and Route 75	\$189,000	Dave Tripp, (320) 529-4482 <a href="mailto:dtripp@stcloudmtc.com">dtripp@stcloudmtc.com</a>
	City of Moorhead: Summer Service Expansion	\$24,000	Lori Van Beek, (701) 476-6686 <a href="mailto:lvanbeek@matbus.com">lvanbeek@matbus.com</a>
	Kandiyohi Area Transit: Willmar Industrial Park Bus Route	\$20,000	Tiffany Collins, (320) 214-7433 <a href="mailto:tcollins@katbus.org">tcollins@katbus.org</a>
	Trailblazer Transit: Rural Work Routes	\$38,000	Gary Ludwig, (507) 237-3500 <a href="mailto:gludwig@trailblazertransit.com">gludwig@trailblazertransit.com</a>
	Vine Faith in Action: People to Jobs	\$39,000	Pam Determan, (507) 387-1666 <a href="mailto:pamdeterman@vinevolunteers.com">pamdeterman@vinevolunteers.com</a>
	Met Council: VanGo for Out State Counties	\$124,488	Randy Rosvold, (651) 602-1710 <a href="mailto:randy.rosvold@metc.state.mn.us">randy.rosvold@metc.state.mn.us</a>

\*Award may be spent over multiple federal fiscal years.

## X. New Freedom Recipients

<b>Metro Area</b>	<b>System and Project</b>	<b>Total Federal Award*</b>	<b>Contact</b>
	City of St. Paul: Accessible Pedestrian Signals	\$260,000	Sonja Piper (651) 266-6256 <a href="mailto:sonja.piper@ci.stpaul.mn.us">sonja.piper@ci.stpaul.mn.us</a>
	Met Council: Program Administration	\$16,250	Sean Pfeiffer (651) 602-1887 <a href="mailto:sean.pfeiffer@metc.state.mn.us">sean.pfeiffer@metc.state.mn.us</a>
	Human Services Inc.: North County Expansion	\$75,111	Steven Hunt (651) 275-4300 <a href="mailto:steve.hunt@hscares.org">steve.hunt@hscares.org</a>
	Scott and Carver Counties: Dial-A-Ride Merger	\$15,077	Alan Herrman (952) 496-8277 <a href="mailto:aherrman@co.scott.mn.us">aherrman@co.scott.mn.us</a>
<b>Greater Minnesota</b>			
	PossAbilities of Southern MN: Travel Training	\$81,400	John Flanders (507) 281-6116 <a href="mailto:posm@possabilities.org">posm@possabilities.org</a>
	Tri-Valley Bus: Travel Training	\$98,000	Cindy Pic, (218) 281-0700 <a href="mailto:cpic@tvoc.org">cpic@tvoc.org</a>
	Vine Faith in Action: Mobility Management/Ride Coordination	\$96,000	Pam Determan, (507) 387-1666 <a href="mailto:pamdeterman@vinevolunteers.com">pamdeterman@vinevolunteers.com</a>
	St. Cloud Metro Bus: Travel Training	\$85,433	Dave Tripp, (320) 529-4482 <a href="mailto:dtripp@stcloudmtc.com">dtripp@stcloudmtc.com</a>
	City of Moorhead: Mobility Management Project	\$20,000	Lori Van Beek, (701) 476-6686 <a href="mailto:lvanbeek@matbus.com">lvanbeek@matbus.com</a>
	Tri-CAP Transit Connection: Mobility Management/Ride Coordination	\$158,000	Linda Elfstrand, (320) 257-4445 <a href="mailto:linda.elfstrand@tricap.org">linda.elfstrand@tricap.org</a>

\*Award may be spent over multiple federal fiscal years.

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# **Operating Statistics**



## Minnesota Public Transit Systems – 2010 Ridership and Revenue Hours Summary

	Total Riders	Total Revenue Hours
<b>Greater Minnesota</b>	<b>11,115,340</b>	<b>1,068,102</b>
Urbanized	7,142,360	322,072
Elderly and Disabled	222,528	85,850
Small Urban	997,611	95,876
Rural	2,752,841	564,304
<b>Twin Cities Metropolitan Area</b>	<b>90,972,943</b>	<b>3,412,501</b>
Metro Transit – Regular Route Bus	66,040,533	1,921,898
Metro Transit - Light Rail Transit	10,455,860	140,005
Metro Transit - Commuter Rail	710,426	16,341
Metro Mobility	1,410,369	688,039
Metropolitan Council Contracted Services – Regular Route Bus	2,915,286	184,666
Metropolitan Council Contracted Services – Transit Link	286,294	118,949
Metropolitan Council Contracted Services – Vanpool	182,457	26,826
Suburban Transit Providers	4,772,240	230,944
Other Services/Providers	4,199,478	84,833

## Greater Minnesota Transit Ridership

	Ridership 2009	Ridership 2010	% Change	2010 % of GM Ridership
<b>Elderly and Disabled (ADA Complementary Paratransit)</b>				
Duluth Transit Authority STRIDE	25,198	25,590	2%	0.2%
East Grand Forks Transit Dial-A-Ride	4,518	4,538	0%	0.0%
Moorhead Metropolitan Area Transit Paratransit	18,506	19,174	4%	0.2%
Rochester Dial-A-Ride	39,868	40,717	2%	0.4%
St. Cloud Metro Bus Dial-A-Ride	133,211	132,509	-1%	1.2%
<b>Total - Elderly and Disabled</b>	<b>221,301</b>	<b>222,528</b>	<b>1%</b>	<b>2.0%</b>
<b>Rural</b>				
Arrowhead Transit	536,876	623,811	16%	5.6%
Austin-Mower County Area Transit	70,226	78,748	12%	0.7%
Becker County Transit	41,043	33,674	-18%	0.3%
Brainerd & Crow Wing Public Transit	82,214	83,160	1%	0.7%
Brown County Heartland Express	64,320	64,098	0%	0.6%
Chisago-Isanti County Heartland Express	64,684	62,576	-3%	0.6%
Clay County Transit	12,226	--	--	--
Community Transit of Western Community Action	131,996	128,708	-2%	1.2%
Cottonwood County Transit	18,883	19,163	1%	0.2%
Dawson Heartland Express	21,090	24,824	18%	0.2%
FAR North Public Transit	26,813	26,294	-2%	0.2%
Faribault County Prairie Express	10,984	10,735	-2%	0.1%
Fosston Transit	14,834	17,294	17%	0.2%
Grant County Alpha Transit	14,779	14,002	-5%	0.1%
Hubbard County Heartland Express	26,232	25,062	-4%	0.2%
Kandiyohi Area Transit	117,784	109,482	-7%	1.0%
Lincoln County Heartland Express	12,162	11,846	-3%	0.1%
Mahnomen County Heartland Express	11,322	10,624	-6%	0.1%
Martin County Express	66,578	62,400	-6%	0.6%
Meeker County Public Transit	62,936	60,772	-3%	0.5%
Murray County Heartland Express	8,917	9,292	4%	0.1%
Paul Bunyan Transit	99,547	96,270	-3%	0.9%
Pine River Ride With Us Bus	6,685	7,191	8%	0.1%
Pipestone County Transit	39,620	36,037	-9%	0.3%
Prairie Five Rides	80,207	78,281	-2%	0.7%
Prairieland Transit	39,347	39,558	1%	0.4%
Rainbow Rider Transit	137,260	143,746	5%	1.3%
Red Lake Transit	9,614	9,542	-1%	0.1%
Renville County Heartland Express	38,062	48,339	27%	0.4%
RiverRider Public Transit System	73,055	74,235	2%	0.7%
Rock County Heartland Express	28,506	24,289	-15%	0.2%
SEMCAC Transportation	38,961	42,551	9%	0.4%
Steele County Area Transit	48,583	45,717	-6%	0.4%
Three Rivers Hiawathaland Transit	109,484	125,212	14%	1.1%
Timber Trails Public Transit (previously Mille Lacs)	23,305	27,295	17%	0.2%
Trailblazer Transit	131,611	140,261	7%	1.3%
Transit Alternatives	123,316	125,112	1%	1.1%
Tri-CAP Transit Connection	78,781	79,763	1%	0.7%
Tri-Valley Heartland Express Bus	68,754	69,626	1%	0.6%

## Greater Minnesota Transit Ridership Continued

	Ridership 2009	Ridership 2010	% Change	2010 % of GM Ridership
Wadena County Friendly Rider Transit	38,396	44,024	15%	0.4%
Watonwan Take Me There	18,715	19,227	3%	0.2%
<b>Total - Rural</b>	<b>2,648,708</b>	<b>2,752,841</b>	<b>4%</b>	<b>24.8%</b>
<b>Small Urban</b>				
Albert Lea Transit	43,180	41,185	-5%	0.4%
Benson Heartland Express	48,207	44,510	-8%	0.4%
Faribault Flyer	18,482	16,695	-10%	0.2%
Granite Falls Heartland Express	21,800	22,684	4%	0.2%
Hibbing Area Transit	49,266	53,947	10%	0.5%
Le Sueur Heartland Express	25,836	26,538	3%	0.2%
Mankato – Greater Mankato Transit System	367,282	354,445	-3%	3.2%
Montevideo Heartland Express	23,548	25,492	8%	0.2%
Morris Transit	59,197	58,866	-1%	0.5%
Northfield Transit	35,849	35,072	-2%	0.3%
St. Peter Transit	64,158	68,800	7%	0.6%
Stewartville Heartland Express	11,090	11,007	-1%	0.1%
Winona Transit Service	217,633	238,370	10%	2.1%
<b>Total - Small Urban</b>	<b>985,528</b>	<b>997,611</b>	<b>1%</b>	<b>9.0%</b>
<b>Urbanized</b>				
Duluth Transit Authority - Regular Route	3,062,925	3,023,352	-1%	27.2%
East Grand Forks Transit - Regular Route	23,603	24,973	6%	0.2%
La Crescent Apple Express	18,940	22,127	17%	0.2%
Moorhead Metropolitan Area Transit – Fixed Route	378,463	358,646	-5%	3.2%
Rochester Public Transit – Regular Route	1,584,502	1,520,526	-4%	13.7%
St. Cloud Metro Bus Fixed Route	2,132,863	2,192,736	3%	19.7%
<b>Total - Urbanized</b>	<b>7,201,296</b>	<b>7,142,360</b>	<b>-1%</b>	<b>64.3%</b>
<b>Total All Groups</b>	<b>11,056,833</b>	<b>11,115,340</b>	<b>1%</b>	<b>100.0%</b>

## Greater Minnesota Transit Revenue Hours

	Hours 2009	Hours 2010	% Change	2010 % of GM Hours
<b>Elderly and Disabled (ADA Complementary Paratransit)</b>				
Duluth Transit Authority STRIDE	17,114	15,765	-7.9%	1.48%
East Grand Forks Transit Dial-A-Ride	4,764	4,817	1.1%	0.45%
Moorhead Metropolitan Area Transit Paratransit	7,635	9,356	22.5%	0.88%
Rochester Dial-A-Ride	12,393	12,385	-0.1%	1.16%
St. Cloud Metro Bus Dial-A-Ride	43,648	43,527	-0.3%	4.08%
<b>Total - Elderly and Disabled</b>	<b>85,554</b>	<b>85,850</b>	<b>0.3%</b>	<b>8.04%</b>
<b>Rural</b>				
Arrowhead Transit	76,746	93,403	21.7%	8.74%
Austin-Mower County Area Transit	15,677	15,907	1.5%	1.49%
Becker County Transit	5,616	6,862	22.2%	0.64%
Brainerd & Crow Wing Public Transit	16,908	17,091	1.1%	1.60%
Brown County Heartland Express	11,090	10,752	-3.1%	1.01%
Chisago-Isanti County Heartland Express	32,318	20,076	-37.9%	1.88%
Clay County Transit	3,638	--	--	--
Community Transit of Western Community Action	26,023	26,166	0.5%	2.45%
Cottonwood County Transit	3,205	3,090	-3.6%	0.29%
Dawson Heartland Express	2,153	2,157	0.2%	0.20%
FAR North Public Transit	7,187	9,101	26.6%	0.85%
Faribault County Prairie Express	4,310	4,478	3.9%	0.42%
Fosston Transit	2,449	2,288	-6.6%	0.21%
Grant County Alpha Transit	1,381	2,846	106.0%	0.27%
Hubbard County Heartland Express	4,742	5,229	10.3%	0.49%
Kandiyohi Area Transit	19,610	18,861	-3.8%	1.77%
Lincoln County Heartland Express	3,711	3,879	4.5%	0.36%
Mahnomen County Heartland Express	3,834	3,891	1.5%	0.36%
Martin County Express	15,763	15,288	-3.0%	1.43%
Meeke County Public Transit	12,606	13,568	7.6%	1.27%
Murray County Heartland Express	1,901	1,935	1.8%	0.18%
Paul Bunyan Transit	18,102	17,477	-3.5%	1.64%
Pine River Ride With Us Bus	1,880	1,834	-2.5%	0.17%
Pipestone County Transit	10,682	8,390	-21.5%	0.79%
Prairie Five Rides	14,587	15,526	6.4%	1.45%
Prairieland Transit	10,772	10,671	-0.9%	1.00%
Rainbow Rider Transit	44,387	45,963	3.6%	4.30%
Red Lake Transit	2,934	2,580	-12.1%	0.24%
Renville County Heartland Express	8,209	8,923	8.7%	0.84%
RiverRider Public Transit System	17,862	17,364	-2.8%	1.63%
Rock County Heartland Express	6,039	5,362	-11.2%	0.50%
SEMCAC Transportation	9,867	8,974	-9.0%	0.84%
Steele County Area Transit	9,179	9,121	-0.6%	0.85%
Three Rivers Hiawathaland Transit	20,221	20,533	1.5%	1.92%
Timber Trails Public Transit (previously Mille Lacs)	11,019	9,375	-14.9%	0.88%
Trailblazer Transit	20,616	24,301	17.9%	2.28%
Transit Alternatives	14,333	25,631	78.8%	2.40%
Tri-CAP Transit Connection	19,181	20,192	5.3%	1.89%
Tri-Valley Heartland Express Bus	14,992	18,625	24.2%	1.74%

## Greater Minnesota Transit Revenue Hours Continued

	Hours 2009	Hours 2010	% Change	2010 % of GM Hours
Wadena County Friendly Rider Transit	8,591	8,504	-1.0%	0.80%
Watonwan Take Me There	7,776	8,093	4.1%	0.76%
<b>Total - Rural</b>	<b>542,092</b>	<b>564,304</b>	<b>4.1%</b>	<b>52.83%</b>
<b>Small Urban</b>				
Albert Lea Transit	9,273	6,312	-31.9%	0.59%
Benson Heartland Express	4,909	4,974	1.3%	0.47%
Faribault Flyer	3,872	4,142	7.0%	0.39%
Granite Falls Heartland Express	3,242	3,243	0.0%	0.30%
Hibbing Area Transit	8,652	9,078	4.9%	0.85%
Le Sueur Heartland Express	3,787	3,942	4.1%	0.37%
Mankato – Greater Mankato Transit System	20,120	20,142	0.1%	1.89%
Montevideo Heartland Express	4,020	3,666	-8.8%	0.34%
Morris Transit	10,326	10,608	2.7%	0.99%
Northfield Transit	6,417	6,171	-3.8%	0.58%
St. Peter Transit	5,549	5,561	0.2%	0.52%
Stewartville Heartland Express	2,376	2,367	-0.4%	0.22%
Winona Transit Service	15,453	15,673	1.4%	1.47%
<b>Total - Small Urban</b>	<b>97,995</b>	<b>95,876</b>	<b>-2.2%</b>	<b>8.98%</b>
<b>Urbanized</b>				
Duluth Transit Authority - Regular Route	136,366	134,849	-1.1%	12.63%
East Grand Forks Transit - Regular Route	3,610	3,485	-3.5%	0.33%
La Crescent Apple Express	3,218	3,242	0.7%	0.30%
Moorhead Metropolitan Area Transit – Fixed Route	20,974	21,297	1.5%	1.99%
Rochester Public Transit – Regular Route	56,152	75,071	33.7%	7.03%
St. Cloud Metro Bus Fixed Route	79,465	84,128	5.9%	7.88%
<b>Total - Urbanized</b>	<b>299,785</b>	<b>322,072</b>	<b>7.4%</b>	<b>30.15%</b>
<b>Total All Groups</b>	<b>1,025,426</b>	<b>1,068,102</b>	<b>4.2%</b>	<b>100.00%</b>

## Greater Minnesota Transit Indicators

	2010 Cost per Ride	2010 Cost per Hour	Passengers per Hour
Duluth Transit Authority STRIDE	\$24.92	\$40.45	1.6
East Grand Forks Transit Dial-A-Ride	\$9.94	\$9.36	0.9
Moorhead Metropolitan Area Transit Paratransit	\$18.06	\$37.01	2.0
Rochester Dial-A-Ride	\$15.29	\$50.26	3.3
St. Cloud Metro Bus Dial-A-Ride	\$21.31	\$64.88	3.0
<b>Rural</b>			
Arrowhead Transit	\$8.01	\$53.52	6.7
Austin-Mower County Area Transit	\$7.55	\$37.40	5.0
Becker County Transit	\$9.84	\$48.27	4.9
Brainerd & Crow Wing Public Transit	\$9.50	\$46.23	4.9
Brown County Heartland Express	\$9.15	\$54.52	6.0
Chisago-Isanti County Heartland Express	\$16.64	\$51.88	3.1
Community Transit of Western Community Action	\$12.09	\$59.48	4.9
Cottonwood County Transit	\$6.62	\$41.07	6.2
Dawson Heartland Express	\$2.34	\$26.88	11.5
FAR North Public Transit	\$10.88	\$31.44	2.9
Faribault County Prairie Express	\$16.56	\$39.69	2.4
Fosston Transit	\$3.63	\$27.42	7.6
Grant County Alpha Transit	\$11.31	\$55.66	4.9
Hubbard County Heartland Express	\$12.26	\$58.76	4.8
Kandiyohi Area Transit	\$9.05	\$52.53	5.8
Lincoln County Heartland Express	\$18.07	\$55.18	3.1
Mahnomen County Heartland Express	\$16.09	\$43.92	2.7
Martin County Express	\$8.74	\$35.69	4.1
Meeker County Public Transit	\$11.23	\$50.31	4.5
Murray County Heartland Express	\$11.96	\$57.44	4.8
Paul Bunyan Transit	\$8.72	\$48.03	5.5
Pine River Ride With Us Bus	\$10.38	\$40.72	3.9
Pipestone County Transit	\$10.03	\$43.07	4.3
Prairie Five Rides	\$9.83	\$49.54	5.0
Prairieland Transit	\$8.20	\$30.40	3.7
Rainbow Rider Transit	\$10.49	\$32.80	3.1
Red Lake Transit	\$19.02	\$70.36	3.7
Renville County Heartland Express	\$9.83	\$53.25	5.4
RiverRider Public Transit System	\$11.64	\$49.76	4.3
Rock County Heartland Express	\$13.25	\$60.03	4.5
SEMCAC Transportation	\$5.90	\$27.97	4.7
Steele County Area Transit	\$10.20	\$51.10	5.0
Three Rivers Hiawathaland Transit	\$8.09	\$49.32	6.1
Timber Trails Public Transit (previously Mille Lacs)	\$19.49	\$56.76	2.9
Trailblazer Transit	\$11.35	\$65.54	5.8
Transit Alternatives	\$7.24	\$35.33	4.9
Tri-CAP Transit Connection	\$12.82	\$50.63	4.0
Tri-Valley Heartland Express Bus	\$13.00	\$48.60	3.7
Wadena County Friendly Rider Transit	\$8.06	\$41.70	5.2
Watonwan Take Me There	\$14.46	\$34.36	2.4

## Greater Minnesota Transit Indicators Continued

	2010 Cost per Ride	2010 Cost per Hour	Passengers per Hour
<b>Small Urban</b>			
Albert Lea Transit	\$5.93	\$38.67	6.5
Benson Heartland Express	\$3.89	\$34.84	8.9
Faribault Flyer	\$9.68	\$39.02	4.0
Granite Falls Heartland Express	\$5.25	\$36.76	7.0
Hibbing Area Transit	\$4.93	\$29.30	5.9
Le Sueur Heartland Express	\$8.21	\$55.30	6.7
Mankato – Greater Mankato Transit System	\$4.00	\$70.40	17.6
Montevideo Heartland Express	\$5.34	\$37.15	7.0
Morris Transit	\$6.35	\$35.22	5.5
Northfield Transit	\$8.96	\$50.95	5.7
St. Peter Transit	\$4.06	\$50.27	12.4
Stewartville Heartland Express	\$6.35	\$29.52	4.7
Winona Transit Service	\$2.28	\$34.70	15.2
<b>Urbanized</b>			
Duluth Transit Authority - Regular Route	\$3.57	\$80.00	22.4
East Grand Forks Transit - Regular Route	\$9.37	\$67.13	7.2
La Crescent Apple Express	\$11.12	\$75.92	6.8
Moorhead Metropolitan Area Transit – Fixed Route	\$3.74	\$62.93	16.8
Rochester Public Transit – Regular Route	\$3.24	\$65.72	20.3
St. Cloud Metro Bus Fixed Route	\$2.44	\$63.69	26.1

## Twin Cities Metro Area Transit Ridership

	Ridership 2009	Ridership 2010	% Change	2010 % of TC Ridership
<b>Metropolitan Council Transit Systems</b>				
Metro Transit - Regular Route Bus	65,677,288	66,040,533	0.6%	72.6%
Metro Transit - Light Rail Transit	9,863,042	10,455,860	6.0%	11.5%
Metro Transit - Commuter Rail	78,782	710,426	801.8%	0.8%
Metro Mobility	1,237,570	1,410,369	14.0%	1.6%
Metropolitan Council Contracted Services – Regular Route Bus	2,630,928	2,915,286	10.8%	3.2%
Metropolitan Council Contracted Services – Transit Link	55,287	286,294	417.8%	0.3%
Metropolitan Council Contracted Services – Vanpool	193,480	182,457	-5.7%	0.2%
<b>Total - Metropolitan Council Transit Systems</b>	<b>79,736,377</b>	<b>82,001,225</b>	<b>2.8%</b>	<b>90.1%</b>
<b>Suburban Transit Providers</b>				
Laker Lines	48,452	50,392	4.0%	0.1%
Maple Grove Transit	750,971	752,608	0.2%	0.8%
Minnesota Valley Transit Authority	2,404,580	2,386,117	-0.8%	2.6%
Plymouth Metrolink	446,505	464,142	4.0%	0.5%
Shakopee Transit	111,682	116,599	4.4%	0.1%
SouthWest Transit	1,009,068	1,002,382	-0.7%	1.1%
<b>Total - Suburban Transit Providers</b>	<b>4,771,258</b>	<b>4,772,240</b>	<b>0.0%</b>	<b>5.2%</b>
<b>Other Services/Providers</b>				
Anoka County	58,019	--	--	--
DARTS	159,356	55,965	-64.9%	0.1%
Hastings TRAC	31,525	10,432	-66.9%	0.0%
Hopkins Hop-A-Ride	6,898	827	-88.0%	0.0%
H.S.I. Transporter	58,537	14,673	-74.9%	0.0%
Lake Area Bus	20,254	4,985	-75.4%	0.0%
Northeast Suburban Transit	14,042	3,722	-73.5%	0.0%
Northstar Commuter Coach	130,490	--	--	--
Park People Mover	1,812	242	-86.6%	0.0%
PRISM Express	27,909	4,556	-83.7%	0.0%
Ramsey Star Express	65,486	55,487	-15.3%	0.1%
Rush Line	--	4,397	--	0.0%
Smart Link Transit	163,956	--	--	--
University of Minnesota Transit	3,873,151	4,044,192	4.4%	4.4%
<b>Total - Other Services/Providers</b>	<b>4,611,435</b>	<b>4,199,478</b>	<b>-8.9%</b>	<b>4.6%</b>
<b>Total All Groups</b>	<b>89,119,070</b>	<b>90,972,943</b>	<b>2.1%</b>	<b>100%</b>

## Twin Cities Metro Area Transit Revenue Hours

	Hours 2009	Hours 2010	% Change	2010 % of TC Hours
<b>Metropolitan Council Transit Systems</b>				
Metro Transit – Regular Route Bus	1,943,930	1,921,898	-1.1%	56.3%
Metro Transit - Light Rail Transit	134,557	140,005	4.0%	4.1%
Metro Transit - Commuter Rail	1,474	16,341	1008.6%	0.5%
Metro Mobility	608,597	688,039	13.1%	20.2%
Metropolitan Council Contracted Services – Regular Route Bus	177,619	184,666	4.0%	5.4%
Metropolitan Council Contracted Services – Transit Link	33,441	118,949	255.7%	3.5%
Metropolitan Council Contracted Services – Vanpool	28,781	26,826	-6.8%	0.8%
<b>Total - Metropolitan Council Transit Systems</b>	<b>2,928,399</b>	<b>3,096,724</b>	<b>5.7%</b>	<b>90.7%</b>
<b>Suburban Transit Providers</b>				
Laker Lines	2,830	2,872	1.5%	0.1%
Maple Grove Transit	30,068	30,042	-0.1%	0.9%
Minnesota Valley Transit Authority	118,981	121,882	2.4%	3.6%
Plymouth Metrolink	38,533	34,050	-11.6%	1.0%
Shakopee Transit	7,764	8,289	6.8%	0.2%
SouthWest Transit	34,325	33,810	-1.5%	1.0%
<b>Total - Suburban Transit Providers</b>	<b>232,500</b>	<b>230,944</b>	<b>-0.7%</b>	<b>6.8%</b>
<b>Other Services/Providers</b>				
Anoka County Traveler	27,270	--	--	--
DARTS	73,505	25,609	-65.2%	0.8%
Hastings TRAC	7,561	2,486	-67.1%	0.1%
Hopkins Hop-A-Ride	2,504	392	-84.3%	0.0%
H.S.I. Transporter	23,025	5,559	-75.9%	0.2%
Lake Area Bus	7,238	1,682	-76.8%	0.0%
Northeast Suburban Transit	5,015	1,189	-76.3%	0.0%
Northstar Commuter Coach	3,107	--	--	--
Park People Mover	1,199	167	-86.1%	0.0%
PRISM Express	9,506	1,636	-82.8%	0.0%
Ramsey Star Express	1,346	1,349	0.2%	0.0%
Rush Line	--	446	--	0.0%
Smart Link Transit	38,825	--	--	--
University of Minnesota Transit	43,117	44,318	2.8%	1.3%
<b>Total - Other Services/Providers</b>	<b>243,218</b>	<b>84,833</b>	<b>-65.1%</b>	<b>2.5%</b>
<b>Total All Groups</b>	<b>3,404,117</b>	<b>3,412,501</b>	<b>0.2%</b>	<b>100.00%</b>

## Twin Cities Metro Area Transit Indicators

	2010 Cost per Ride	2010 Cost per Hour	Passengers per Hour
<b>Metropolitan Council Transit Systems</b>			
Metro Transit – Regular Route Bus	\$ 3.59	\$ 123.23	34.4
Metro Transit - Light Rail Transit	\$ 2.46	\$ 183.82	74.7
Metro Transit - Commuter Rail	\$ 21.95	\$ 954.12	43.5
Metro Mobility	\$ 25.95	\$ 53.19	2.0
Metropolitan Council Contracted Services – Regular Route Bus	\$ 4.29	\$ 67.76	15.8
Metropolitan Council Contracted Services – Transit Link	\$ 25.92	\$ 62.37	2.4
Metropolitan Council Contracted Services – Vanpool	\$ 7.54	\$ 51.30	6.8
<b>Suburban Transit Providers</b>			
Laker Lines	\$ 14.04	\$ 246.40	17.5
Maple Grove Transit	\$ 4.94	\$ 123.66	25.1
Minnesota Valley Transit Authority	\$ 6.86	\$ 134.22	19.6
Plymouth Metrolink	\$ 7.86	\$ 107.17	13.6
Shakopee Transit	\$ 9.54	\$ 134.21	14.1
SouthWest Transit	\$ 7.47	\$ 221.34	29.6
<b>Other Services/Providers</b>			
DARTS	\$ 22.78	\$ 49.78	2.2
Hastings TRAC	\$ 14.01	\$ 58.78	4.2
Hopkins Hop-A-Ride	\$ 23.35	\$ 49.27	2.1
H.S.I. Transporter	\$ 21.76	\$ 57.45	2.6
Lake Area Bus	\$ 19.93	\$ 59.07	3.0
Northeast Suburban Transit	\$ 18.65	\$ 58.39	3.1
Park People Mover	\$ 25.46	\$ 36.89	1.4
PRISM Express	\$ 16.29	\$ 45.36	2.8
Ramsey Star Express	\$ 6.74	\$ 277.08	41.1
Rush Line	\$ 27.49	\$ 271.02	9.9
University of Minnesota Transit	\$ 1.21	\$ 110.44	91.3

# **Glossary**



## Glossary

This glossary contains technical terms that may appear in the 2011 Minnesota Transit Report. Many of these terms have multiple definitions; therefore, these terms are defined as they are used in the context of this report.

**Accessible vehicle** – A public transportation vehicle that does not restrict access, is usable and provides allocated space and/or priority seating for individuals who use wheelchairs.

**Americans with Disabilities Act (ADA)** – The passage of the Americans with Disabilities Act in July 1991 gave direction to local transit agencies to ensure full access to transportation for persons with disabilities.

**American Recovery and Reinvestment Act (ARRA)** – Federal legislation enacted in 2009 that provided additional capital funding for transit.

**Base fare** – The price charged to one adult for one transit ride-excludes transfer charges, zone charges, express service charges, peak period surcharges and reduced fares.

**Bus Rodeo** – An annual competition in which transit bus drivers demonstrate skills, such as emergency stops and maneuvers.

**Capital cost** – The cost of equipment and facilities required to support transportation systems: vehicles, radios, shelters, etc.

**Carpool** – See ridesharing.

**Charter service** – Transportation service offered to the public on an exclusive group basis. It is provided with a vehicle that is licensed to render charter service and engage at a specific price for the trip or a period of time, usually on a reservation or contractual basis.

**Commercial Driver's License (CDL)** – A special operating license for drivers of certain types of vehicles based on the weight and seating capacity.

**Commuter service** – Express transit service generally connecting residential areas and activity centers via a high speed, non-stop connection.

**Coordination** – A cooperative arrangement among transportation providers and/or purchasers, which is aimed at realizing increased benefits through the shared management and/or operation of one or more transportation-related function.

**Cost effectiveness** – The ratio of the cost of a transit system to the level of service provided. Various measures may be used to determine cost effectiveness, as an example, cost per passenger trip.

**Dedicated funding source** – A funding source, which by law, is available for use only to support a specific purpose and cannot be diverted to other uses; e.g., the federal gasoline tax can only be used for highway investments and, since 1983, for transit capital projects.

**Demand response/ dial-a-ride service** – A transportation service characterized by flexible routing and scheduling of relatively small vehicles to provide door-to-door or point-to-point transportation at the user's demand.

**Fare** – The payment for a ride on a passenger vehicle, whether cash, tokens, transfer or pass.

**Fare box** – A device that accepts coins, bills, tickets and tokens given by passengers as payment for rides.

**Fare box recovery ratio** – Total fare revenue divided by the total operating cost.

**Federal Transit Administration (FTA)** – An operating administration within the United States Department of Transportation that administers the federal programs providing financial assistance to public transit.

**Fixed route** – Transportation service operated over a set route or network of routes on a regular time schedule.

**Flexible fixed route** – See route deviation.

**Funding classification** – Greater Minnesota transit services are categorized according to the following classifications in Minnesota Statutes 174.22:

- **Rural** – A county or multi-county transit system serving a geographic area primarily with populations under 2,500 or a stand alone transit system within a city of less than 2,500 people.
- **Small Urban** – A stand alone transit system within a city of between 2,500 and 50,000 people.
- **Urbanized** – A transit system within a metropolitan area with populations greater than 50,000.
- **ADA complementary paratransit** – Described in Minnesota State Statutes as Elderly and Disabled. Demand Response service for persons with disabilities in geographic areas where fixed route services are provided.

**Intercity bus service** – Transportation between metropolitan areas and rural areas, traveling over long distances, via an over-the-road coach with luggage space.

**Light rail transit (LRT)** – A metropolitan electric railway system characterized by its ability to operate single cars or short trains along exclusive right-of-way at ground level, on aerial structures or in subways.

**Marketing** – A comprehensive process to induce greater usage of transportation services by determining the needs or demand of the community and potential customers, developing and implementing service on the basis of these needs, pricing the services, promoting the services and evaluating the services as implemented in relation to customer needs and marketing goals.

**Motor vehicle sales tax (MVST)** – A source of revenue for Minnesota public transit. The percentages of this revenue source designated for metropolitan area and Greater Minnesota transit are defined in Minnesota Statutes, Section 297B.09.

**Operating expenditures** – The recurring costs of providing transit service; e.g., wages, salaries, fuel, oil, taxes, maintenance, depreciation, insurance, marketing, etc.

**Operating deficit** – Total operating expenditures minus total operating revenue.

**Operating revenue** – The total revenue earned by a transit agency through its transit operations. It includes passenger fares, advertising and other revenue.

**Total operating cost** – The total of all operating costs incurred during the transit system calendar year, excluding expenses associated with capital grants.

**Paratransit** – A flexible form of public transportation service that is not provided over a fixed-route; it is a demand responsive service.

**Park and ride facility** – A common location; e.g., parking lot, for individuals to park their personal vehicle and board a high occupancy travel mode such as a commuter train or bus.

**Pass** – A means of transit payment, usually a pre-paid card that is displayed to a bus driver in lieu of cash for the fare.

**Peak period** – The hours when traffic or passenger demand is the greatest.

**Public transportation** – Transportation service that is available to any person upon payment of the fare either directly, subsidized by public policy, or through some contractual arrangement, and which cannot be reserved for the private or exclusive use of one individual or group. “Public” in this sense refers to the access to the service, not to the ownership of the system that provides the service.

**Ridership** – The total of all revenue passengers, transfer passengers on second/successive rides and free ride passengers.

**Total passengers** – See ridership.

**Passenger trip** – A measure for one person making a one-way trip from origin to destination. One round trip equals two passenger trips.

**Ridesharing** – A form of transportation, other than public transit, in which more than one person shares the use of a vehicle, such as a van or car, to make a trip. Variations include carpooling or vanpooling.

**Revenue hours** – The number of transit vehicle hours when passengers are being transported. Calculated by taking the total time when a vehicle is available to the general public and there is an expectation of carrying passengers. Excludes deadhead hours, but includes recovery/layover time.

**Route deviation** – Transportation service operating on a standard route along a public right-of-way, from which it may deviate from time to time, in response to a demand for its service or to take a passenger to a destination, after which it returns to its standard route.

**Rural Transit Assistance Program (RTAP)** – The section of the Federal Transit Act of 1991, as amended, that provides funds for training, technical assistance, research and other support services for rural transit providers.

**SAFETEA-LU** – The federal Safe, Accountable, Flexible, Efficient Transportation Equity Act: A Legacy for Users, which was signed into law in August 2005. SAFETEA-LU addresses transportation challenges such as improving safety, reducing traffic congestion, improving efficiency in freight movement, increasing intermodal connectivity and protecting the environment.

**Section 5303 (Metropolitan Planning Program)** – The section of the Federal Transit Act of 1991, as amended, that provides financial assistance to metropolitan planning organizations that are responsible for conducting planning activities and technical assistance for public transit services. The program is expected to support the basic transportation planning process underway in urbanized areas, including capital planning, financial planning and operations-related planning essential to the provision of transit services.

**Section 5304 (State Transportation and Planning Program)** – The section of the Federal Transit Act of 1991, as amended, that provides financial assistance to the states for purposes of planning, technical studies and assistance, demonstrations, management training and cooperative research activities.

**Section 5307 (Urbanized Area Formula Program)** – The section of the Federal Transit Act of 1991, as amended, that authorizes grants to public transit systems in urban areas with populations of more than 50,000 for both capital and operating projects. Based on population and density figures, these funds are distributed directly to the transit agency from the FTA.

**Section 5309 (Capital Program)** – The section of the Federal Transit Act of 1991, as amended, that authorizes discretionary capital assistance for major capital needs, such as fleet replacement and construction of transit facilities.

**Section 5310 (Elderly and Persons with Disabilities Capital Program)** – The section of the Federal Transit Act of 1991, as amended, that provides grant funds for the purchase of accessible vehicles and related support equipment for private non-profit organizations to serve elderly and/or disabled people, public bodies that coordinate services for elderly and disabled, or any public body that certifies to the state that non-profits in the area are not readily available to carry out the services.

**Section 5311 (Non-urbanized Area Formula Program)** – The section of the Federal Transit Act of 1991, as amended, that authorizes grants to public transit systems in non-urbanized areas (fewer than 50,000 population). The funds initially go to the governor of each state. In Minnesota, MnDOT administers these funds.

**Section 5316 (Job Access and Reverse Commute - JARC)** – A formula-based federally funded program established under SAFETEA-LU and administered by the Federal Transit Administration (FTA). The goal of the JARC grant program is to improve access to transportation services to employment and employment-related activities for welfare recipients and eligible low-income individuals to transport residents of urbanized areas and non-urbanized areas to suburban employment opportunities.

**Section 5317 (New Freedom - NF)** – A formula-based federally funded program established under SAFETEA-LU and administered by the Federal Transit Administration . The goal of the New Freedom grant program is to provide additional tools to overcome existing barriers facing Americans with disabilities seeking integration into the workforce and full participation in society.

**Service area** – The geographic area that coincides with a transit system's legal operating limits; e.g., city limits, county boundary, etc.

**Service hours** – See revenue hours.

**Service span** – The duration of time that service is made available or operated during the course of the service day; e.g., 6 a.m. to 10 p.m.

**Special transportation services (STS)** – Transportation provided by a carrier on a regular basis designed to serve individuals who are elderly, handicapped or disabled and are unable to use regular types of transportation. In Minnesota, carriers must be certified by the Office of Freight and Commercial Vehicle Operations before providing transportation. Terms and conditions for STS service are in MnDOT's Special Transportation Service Rules, Parts 8840.5100 through 8840.6300.

**Subscription service** – Transportation service in which routes and schedules are prearranged to meet the needs of riders who sign up for the service in advance.

**TIGER** – The TIGER (Transportation Investment Generating Economic Recovery) multimodal discretionary program was included in the ARRA program to support major capital infrastructure investments for highways, transit, aviation and ports.

**TIGGER** – The TIGGER (Transportation Investments for Greenhouse Gas and Energy Reduction) discretionary grant program was included in ARRA to assist in reducing the energy consumption or greenhouse gas emissions of public transportation systems.

**Transit** – Transportation by bus, rail or other conveyance, either publicly or privately owned, that provides general or special service on a regular and continuing basis. The term includes fixed-route and paratransit services as well as ridesharing. Also known as mass transportation or mass transit.

**Transit dependent** – A description for someone who does not have immediate access to a private vehicle, or because of age or health reasons cannot drive and must rely on others for transportation.

**Vanpool** – See ridesharing.

**Vehicle Classification** – MnDOT classifies transit vehicles according to the following categories:

- **Class 300** – A small-size light-duty transit bus approximately 16-22 feet long with a raised roof/single or dual rear wheels (up to 12,500 gross vehicle weight rating).
- **Class 400** – A medium-size light-duty transit bus approximately 20-30 feet long with a raised roof/dual rear wheels (12,300-16,000 gross vehicle weight rating).
- **Class 500** – A medium-size medium-duty transit bus approximately 25-40 feet long (17,000-24,000 gross vehicle weight rating).
- **Class 600** – A medium-size heavy-duty transit bus approximately 25-40 feet long (21,000-32,000 gross vehicle weight rating).
- **Class 700** – A large-size heavy-duty transit bus/over-the-road bus approximately 30 feet and longer with a rear mounted engine.