

COVID 19 Positive Client Transportation for Greater Minnesota Program

Workshop: September 11, 2020

10:00 am – 11:30 am

Section 1: Questions below are from the Workshop, September 11, 2020. Please refer to the recorded link for answers.

Section 2: Questions submitted by email after the Workshop with written answers.

SECTION 1:

Shared the website:

<http://www.dot.state.mn.us/transit/grants/COVID-19%20Grant.html>

Will the trip request come directly from county staff?

Need to be eligible for Medicaid?

What makes them eligible for the ride?

Are there mileage limits?

We would transport only 1 client at a time? Or multiple clients within the same area?

How will the vendors be selected?

So only vendors who have been selected through the RFP process that you mentioned are eligible to provide services for the coordinator under this program?

What are the estimated trip counts in the counties and cities?

Would a passenger be eligible for this program if a person is needing rides to dialysis and is coming from a location where there have been positive cases?

1,000 - 1,500 trips. -Is that per day?

What about indemnity or liability of COVID transmission?

Will this program ensure every greater MN county has a COVID certified transportation provider option?

Does the coordinator make the determination as to which vendors are ultimately selected?

Are we required to wait for the client after they are dropped off at the clinic, so that we can return the ride back home?

Are rides for COVID testing eligible?

What are the vendor requirements?

Could 2 RTCC's go together and be the coordinator?

Will used PPE materials be disposed of in normal trash, or will special handling of waste be required?

So, a Vendor RFP will be issued on a later day?

And will that be sent to everyone?

Will the State initiate the publication of the RFP?

How would a potential coordinator know what the costs the vendors are putting forth prior to the application date?

Or geographic areas the vendors are able to cover?

Who does the annual inspection of STS vehicles?

Will the drivers be able to set their own liability rate fee? If so, will this be a one- time reimbursement based on the 90-day program rate or a single trip rate?

Will the application budget Excel sheet be in the application packet?

Is there a process that are on this call to learn about how the vendors may be interested and their costs during the week that the application is being prepared?

Can potential vendors update that list?

Is there a simple CDC guideline for transportation?

When is Metro Providers meeting happening?

How likely funds if are not dispensed by December 30th that this could go into 2021?

If it were extended would it be another RFP

Are insurance companies aware as in MA insurance we provide services for now -about this program?

Blue Plus not going to pay for this. Would there be an issue is they transport some one?

Need to get N95 masks, hard to secure?

What is the level of coverings that is needed?

SECTION 2:

Are the \$750,000 in funds that are provided under this program intended to cover ALL costs for administering this program, including payment to vendors?

YES

Or are those costs covered under separate funding?

NO

Will the trip requests come only from county staff in each county?

TRIP REQUESTS WILL BE ALL MANAGED BY TRANSPORTATION COORDINATOR. THE LOCAL PUBLIC HEALTH AND MEDICAL AND COMMUNITY HEALTH PARTNERS WILL MAKE THE TRIP REQUESTS TO THE TRANSPORTATION COORDINATOR.

And just to verify the hours of service: 6-6 seven days a week, is that correct?

YES, HOWEVER ONLY EXPECT A "LIVE" DISPATCH M-F, AND ON CALL ON WEEKENDS.

Also how are services going to be billed? Will the state (or MDH) be directly invoiced or will these be processed through Encounters and DHS?

THIS IS NOT A DHS PROGRAM, AND ALL BILLING WILL BE MANAGED THROUGH THE TRANSPORTATION COORDINATOR WHO ARE FUNDED BY MnDOT, OFFICE OF TRANSIT AND ACTIVE TRANSPORTATION WITH 100% CARES ACT FUNDS.