

# ADVANCED TECHNIQUES FOR

## MANAGING ROADWAY EMERGENCIES

**March 8-9, 2005**

### What This Is About

This course brings the latest and best techniques for managing all types of roadway emergencies from disabled vehicles to fatal accidents involving trucks and hazardous materials. The course focuses on the safety and operational efficiency of the responding agencies, and gives a wide range of specific methods in use throughout the nation.

### Who Should Attend?

Send supervisors and training personnel from police, fire and rescue, emergency medical services, towing, traffic reporting media, highway, and transportation officials that respond to emergencies on freeways and surface streets.

### What Others Are Saying

*"This is the easiest and most efficient means of initiating a dialog among emergency responders and other incident management personnel/agencies in a metropolitan region. It surfaces best practices and areas that need improvement in a non-threatening environment. Overall, an excellent and relevant 2 days!"—Bruce Churchill, Senior Project Manager, NET Corporation.*

*"This is the best class/most useful class I've had as a rural highway patrol supervisor in 13 years as a Sergeant."—David Wander of the Arizona Department of Public Safety.*

*"Excellent. Allowed me, as a Public Information Officer, to be able to accurately portray the true scope of work at an incident."—Tom Nipper, Caltrans.*

## Objectives

Upon completion of the course, participants will be able to:

- Describe the need for a formalized structure for inter-agency and inter-disciplinary coordination to manage incidents.
- Helps assess current local issues and build consensus for local improvements.
- Create a task force to develop or improve a planned multi-agency response to major and minor incidents.
- Implement the latest and best on scene procedures.

## Instructors

### ARLAND "TED" SMITH, CHICAGO, ILLINOIS

Mr. Smith developed and managed the nation's most extensive incident management program for 22 years. His program has been the model for several other states, and Ted has personally assisted DOTs and policy agencies in starting similar programs. Mr. Smith is with PB Farradyne Inc., a firm with a wealth of experience and expertise in ITS Operations.

### JOHN O'LAUGHLIN, SEATTLE, WASHINGTON

Mr. O'Laughlin has over 30 years of experience in managing and investigating roadway emergencies. Mr. O'Laughlin has used his law enforcement and military transportation backgrounds to become one of the top operational roadway emergency management technicians in the country. He has studied, written about, instructed, and advised on incident management projects throughout his career. Mr. O'Laughlin is also with PB Farradyne Inc.

# Agenda

# CEUs/PDHs Available

1.2 Continuing Education Units (CEUs)/12 Professional Development Hours (PDHs) can be granted for this course.

## MARCH 8, 2005

8:00 a.m. Registration  
8:15 a.m. Workshop Introductions/Establishing  
local issues  
10:00 a.m. Break  
10:15 a.m. ITS and Traffic Operations Centers  
11:45 a.m. Lunch  
1:00 p.m. Detection and Verification  
2:15 p.m. Break  
2:30 p.m. Motorist Information  
3:30 p.m. General Discussion



## MARCH 9, 2005

8:00 a.m. Response/Responder safety  
9:15 a.m. Site Management/Preventing  
Secondary Crashes  
10:30 a.m. Break  
10:45 a.m. Clearance/The latest and best  
Programs  
11:45 a.m. Lunch  
1:00 p.m. Clearance/Investigative Enhancements  
2:15 p.m. Break  
2:30 p.m. Putting It All Together  
4:00 p.m. Workshop close

## Registration

Please register before **FEBRUARY 25, 2005**. Course enrollment will be limited to 40 people. Please note your employment status on the registration form.

A course may be cancelled if there is low enrollment. Forty-eight hours notice will be given to registrants if a course is cancelled.

Please mail or fax your registration to:

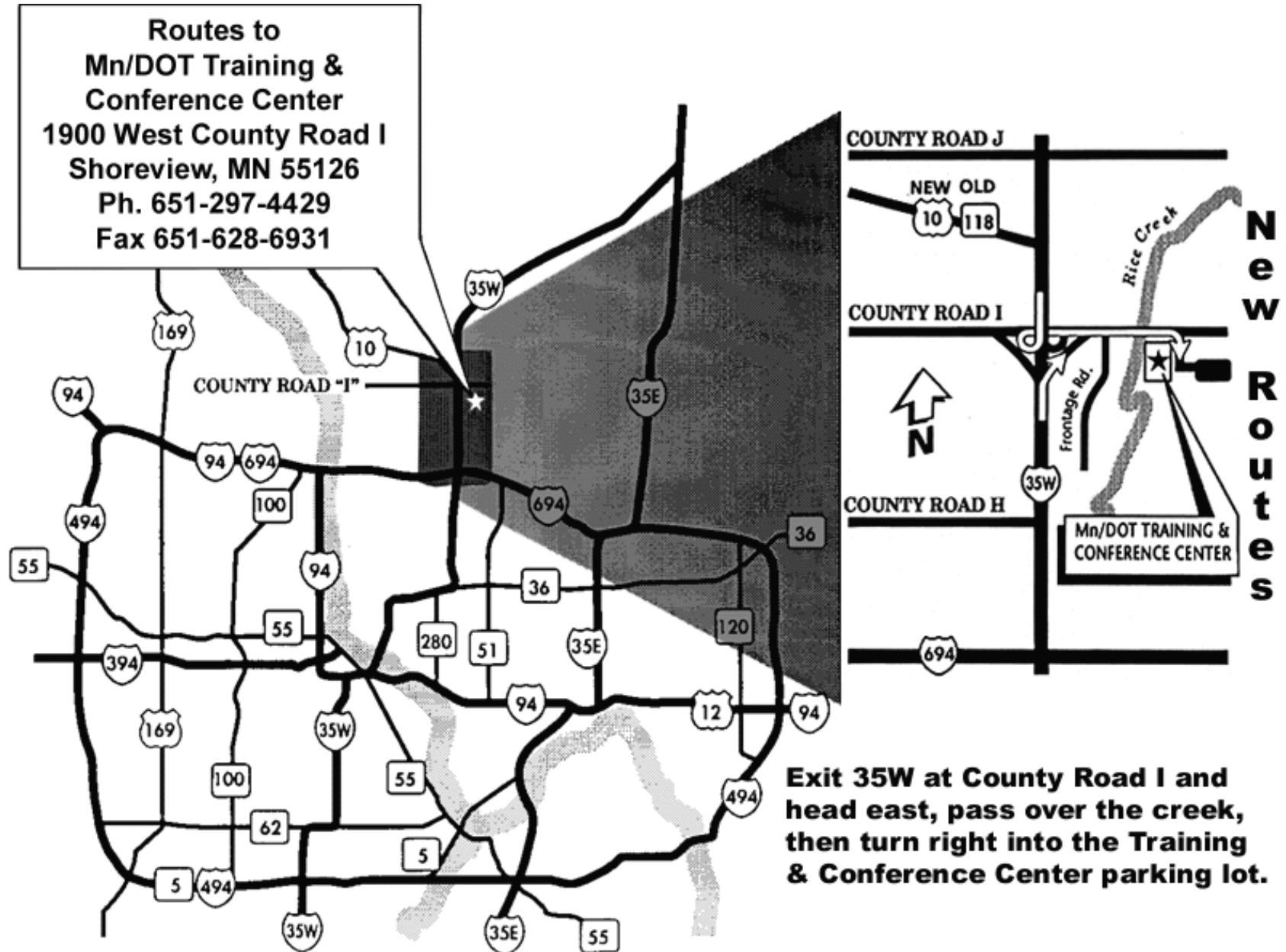
**Brian Kary**  
1500 West County Road B2  
Roseville MN 55113

**Phone: 651/634-5268**

**Fax: 651/634-5280**

*THIS IS THE MOST SOUGHT AFTER COURSE NHI HAS TO OFFER.  
DON'T MISS IT.*

# Where To Go



EFFECTIVE MANAGEMENT PROCEDURES  
FOR ROADWAY EMERGENCIES

Copy and fill out one for each registrant

*(Please print)*

Name \_\_\_\_\_

Title \_\_\_\_\_

Organization \_\_\_\_\_

Street Address \_\_\_\_\_

City, State, Zip \_\_\_\_\_

Phone \_\_\_\_\_ Fax \_\_\_\_\_

Mail/Fax Registration to:

Brian Kary

1500 West County Rd B2

Roseville MN 55113

Fax: 651/634-5280