Minnesota Statewide Regional ITS Architecture
Version 2018
Volume 5: Commercial Vehicle Operations Service Package Area
# TABLE OF CONTENTS

1. Introduction .......................................................................................................................... 1
   1.1 Statewide Regional ITS Architecture Update ............................................................... 1
   1.2 Volume 5 – Commercial Vehicle Operations Service Package Area ....................... 2

2. Identification of Existing CVO Systems ........................................................................... 3

3. Development Objectives .................................................................................................... 4

4. Needs and Services ............................................................................................................ 6

5. Detail of CVO Needs and Services .................................................................................. 9

6. CVO Research and Development Needs ........................................................................ 9

Appendix A: Existing/Planned CVO Elements ................................................................. 11

Appendix B: Minnesota ITS Development Objectives ....................................................... 14

Appendix C: Needs and Services Detail ............................................................................. 25

Appendix D: CVO Service Packages and Descriptions ..................................................... 49
### ACRONYMS

<table>
<thead>
<tr>
<th>Abbreviation</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>ARC-IT</td>
<td>Architecture Reference for Cooperative and Intelligent Transportation</td>
</tr>
<tr>
<td>ATIS</td>
<td>Advanced Traveler Information System</td>
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<td>ATMS</td>
<td>Advanced Traffic Management System</td>
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<tr>
<td>ATR</td>
<td>Automated Traffic Recorder</td>
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<tr>
<td>CAD</td>
<td>Computer Aided Dispatch</td>
</tr>
<tr>
<td>CARS</td>
<td>Condition Acquisition and Reporting System</td>
</tr>
<tr>
<td>CICAS</td>
<td>Cooperative Intersection Collision Avoidance System</td>
</tr>
<tr>
<td>CVO</td>
<td>Commercial Vehicle Operations</td>
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<tr>
<td>DM</td>
<td>Data Management</td>
</tr>
<tr>
<td>DOT</td>
<td>Department of Transportation</td>
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<tr>
<td>DPS</td>
<td>Department of Public Safety</td>
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<tr>
<td>EOC</td>
<td>Emergency Operations Center</td>
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<tr>
<td>FAST</td>
<td>Free and Secure Trade</td>
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<tr>
<td>FHWA</td>
<td>Federal Highway Administration</td>
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<tr>
<td>FMCSA</td>
<td>Federal Motor Carrier Safety Administration</td>
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<tr>
<td>FTA</td>
<td>Federal Transit Administration</td>
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<tr>
<td>GIS</td>
<td>Geographic Information System</td>
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<tr>
<td>GPS</td>
<td>Global Positioning System</td>
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<tr>
<td>HAZMAT</td>
<td>Hazardous Materials</td>
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<tr>
<td>HOV</td>
<td>High-Occupancy Vehicle</td>
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<tr>
<td>ICS</td>
<td>Incident Command Structure</td>
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<tr>
<td>IFTA</td>
<td>International Fuel Tax Agreement</td>
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<td>IRP</td>
<td>International Registration Plan</td>
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<tr>
<td>ISS</td>
<td>Inspection Selection System</td>
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<td>ITS</td>
<td>Intelligent Transportation Systems</td>
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<tr>
<td>LOS</td>
<td>Level of Service</td>
</tr>
<tr>
<td>MC</td>
<td>Maintenance and Construction</td>
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<tr>
<td>MCIS</td>
<td>Motor Carrier Information System (MnDOT)</td>
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<tr>
<td>MCM</td>
<td>Maintenance and Construction Management</td>
</tr>
<tr>
<td>MCMIS</td>
<td>Motor Carrier Management Information System</td>
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<tr>
<td>MnDOT</td>
<td>Minnesota Department of Transportation</td>
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<tr>
<td>MSP</td>
<td>Minnesota State Patrol</td>
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<td>NIMS</td>
<td>National Incident Management System</td>
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<td>OIM</td>
<td>Office of Investment Management (MnDOT)</td>
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<tr>
<td>OS/OW</td>
<td>Oversize/Overweight</td>
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<tr>
<td>PM</td>
<td>Parking Management</td>
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<td>PRISM</td>
<td>Performance and Registration information Systems Management</td>
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<td>PS</td>
<td>Public Safety</td>
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<td>PT</td>
<td>Public Transportation</td>
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<td>RAD-IT</td>
<td>Regional Architecture Development for Intelligent Transportation</td>
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<td>RFID</td>
<td>Radio-Frequency Identification</td>
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<td>SAFER</td>
<td>Safety and Fitness Electronic Records</td>
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<td>ST</td>
<td>Sustainable Travel</td>
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<tr>
<td>SU</td>
<td>Support</td>
</tr>
<tr>
<td>TDA</td>
<td>Office of Transportation Data &amp; Analysis (MnDOT)</td>
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<tr>
<td>TI</td>
<td>Traveler Information</td>
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<tr>
<td>TM</td>
<td>Traffic Management</td>
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<tr>
<td>TMC</td>
<td>Transportation/Traffic Management Center</td>
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<tr>
<td>USDOT</td>
<td>United States Department of Transportation</td>
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<tr>
<td>Abbreviation</td>
<td>Definition</td>
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<tr>
<td>VMT</td>
<td>Vehicle-Miles Traveled</td>
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<td>VS</td>
<td>Vehicle Safety</td>
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<tr>
<td>VWS</td>
<td>Virtual Weigh Station</td>
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<tr>
<td>WIM</td>
<td>Weigh-in-Motion</td>
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<tr>
<td>WX</td>
<td>Weather</td>
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<tr>
<td>XML</td>
<td>Extensible Markup Language</td>
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1. **Introduction**

1.1 **Statewide Regional ITS Architecture Update**

The Minnesota Statewide Regional Intelligent Transportation Systems (ITS) Architecture Version 2018 is an update of the previous version that was developed in 2014. It conforms with the National ITS Architecture (the Architecture Reference for Cooperative and Intelligent Transportation, or ARC-IT, Version 8.2) and the Federal Highway Administration (FHWA) Final Rule 940 and Federal Transit Administration (FTA) Final Policy on ITS Architecture and Standards. The Final Rule and the Final Policy ensure that ITS projects carried out using funds from the Highway Trust Fund including the Mass Transit Account conform to the National ITS Architecture and applicable ITS standards.

The Minnesota Statewide Regional ITS Architecture represents a shared vision of how each agency’s systems work together by sharing information and resources to enhance transportation safety, efficiency, capacity, mobility and security. The information exchange among the many transportation stakeholders helps illustrate various integration options, gain consensus on cost-effective ITS technologies and systems to be considered prior to investing in design, development and deployment of ITS.

The Minnesota Statewide Regional ITS Architecture is a living document and will evolve as needs, technology, stakeholders and funding change. ARC-IT is a resource to the Minnesota Statewide Regional Architecture providing framework for planning, defining and integrating ITS.

The Minnesota Statewide Regional ITS Architecture promotes deployment and integration of ITS systems and services that are compatible and interoperable with other ITS systems and services across jurisdictional boundaries. It facilitates coordination, cooperation, and information and resource sharing among State and local agencies. It guides systematic deployment and integration of regional ITS to improve the safety, efficiency, dependability, and cost effectiveness of the transportation system in Minnesota.

The Minnesota Statewide Regional ITS Architecture is organized as follows:

- **Overview**: The Overview document identifies the purpose/need, a general description of the region, development objectives, and performance measures for the Minnesota Statewide Regional ITS Architecture.

- **Implementation Volume – ITS Initiatives and Project Concepts for Implementation**: This volume serves as long-range guidance to systematically and cost-effectively implement the ITS initiatives and project concepts for the next 15 to 20 years in Minnesota based on funding availability. It lists specific ITS needs that are further prioritized into ITS initiatives and project concepts. It also provides the corresponding details for each initiative or project concept which include project concept descriptions, agency involved, champion, implementation timeframe, technology readiness, dependencies, benefits, service packages, estimated costs, and agreements needed.

- **Volumes 1 thru 12 – Development and Documentation of Service Package Areas**: Each volume is specific to the corresponding Service Package Bundle and includes: a description of the Service Package Area, ITS development objectives, a summary of
needs and services, and a detailed description of needs and services (consisting of the operational concept, inventory, specific service packages to address needs and services, interconnects and architecture flows, and research and development needs).

- **Volume 13 – RAD-IT Outputs of the Regional ITS Architecture**: Volume 13 consists of a report generated by the Regional Architecture Development for Intelligent Transportation (RAD-IT) software, formerly known as Turbo Architecture, for the Minnesota Statewide Regional ITS Architecture.

The purpose for developing Volumes 1 through 12 was to identify and prioritize stakeholder needs; gather information on existing infrastructure, components and technology; and define stakeholder roles and responsibilities in planning, deploying, operating and maintaining existing and future ITS systems.

Data collection activities were conducted early in the study process and focused on two primary tasks:

1. The assemblage of an inventory of existing and planned transportation infrastructure and, facilities and services.
2. The assessment of statewide needs and opportunities for further deployment of ITS needs.

Previously published transportation plans were the main source of data about characteristics of the existing transportation system, planned improvements, transportation system needs and goals. Strategic and long-range planning studies, ITS deployment and safety plans, transit studies and transportation planning and policy documents were reviewed.

### 1.2 Volume 5 – Commercial Vehicle Operations Service Package Area

Commercial Vehicle Operations (CVO) Service Package Area includes ITS technologies that are uniquely able to support over-the-road trucking operations. CVO ITS technologies address ways to improve the regulation and enforcement of trucking industry law; provides improved communications between the truck and the shipper, the trucking company, and the regulatory agencies; provides technologies for roadside credential verification, weight and safety inspections, and reduces the number of incidents that involve commercial vehicles.

Development of Volume 5 – CVO Service Package Area entailed the Project Consultant working closely with MnDOT and stakeholders to identify and prioritize stakeholder needs; gather information on existing and future ITS infrastructure, components and technology; and define the stakeholders’ roles and responsibilities in planning, deploying, operating and maintaining existing and future ITS systems.

Volume 5 summarizes the findings of data collection and analysis activities conducted to support development of the CVO Service Package Area. Volume 5 is organized with the following sections:

- **Section 1: Introduction** provides a brief project overview and the purpose of this volume.
- **Section 2: Identification of Existing CVO Systems** provides a brief overview of statewide CVO system deployments with a detailed listing of existing/planned systems in Appendix A.
Section 3: Development Objectives provides an overview of the Minnesota ITS Development Objectives specific to CVO. These objectives are used to identify needs and gaps, which will then be used to identify services to address those needs.

Section 4: Identification of Needs and Services. Based on the ITS Development Objectives, needs were identified and prioritized by the stakeholders. Services were identified to address those prioritized needs.

Section 5: Detail of CVO Needs and Services describes, for each identified Need/Service, the following information:
- **Operational Concept** - who is currently using the service and how they are using it. Users include both managers of a system and other users, like the traveling public, who use an end service.
- **Existing Capabilities** - what systems are currently in place that are used to provide this service and who operates these services.
- **Gaps and Planned Enhancements** - enhancements that can be made to better provide the service and address needs, who will use these enhancements, and what they will be used for. These enhancements can include expanding systems to geographic areas that currently do not have access to the service, enhancing an existing service to provide greater functionality or use by more groups, or implementing a new system to address a gap.
- **Roles and Responsibilities** - what roles stakeholders need to fulfill to make the service operate successfully throughout a system’s lifecycle (planning, design, implementation, operations, and maintenance).
- **Interconnects** - the communications linkages between subsystems or stakeholders to provide the service.
- **Data Archive Needs** - what data is generated for the service that should be archived, who is responsible for archiving, and any special needs or requirements for such archiving.
- **Associated Service Packages** - other Service Packages that the service falls under. This includes both Service Packages within the CVO Service Package Area and those in other Service Package Areas.

Section 6: CVO Research and Development Needs describes general research that can be performed to help implement the identified services.

2. Identification of Existing CVO Systems

CVO systems are in place in Minnesota to improve the safety and efficiency of commercial vehicle operations throughout the state. The integration of safety inspection, licensing, permitting, and credentialing systems allows compliant commercial vehicles to avoid delays at inspection stations, while also increasing the efficiency of pre-trip administrative processes. Improvements in permanent and mobile weigh station equipment increase the flexibility of law enforcement to identify weight and safety violations. Real-time traveler information allows commercial vehicle dispatchers and drivers to better plan or change routes based on travel times, weather, or incidents.

An inventory of existing and planned CVO ITS systems (e.g. centers, devices and infrastructure) in Minnesota is described in Appendix A. This inventory summarizes a list of existing and programmed ITS systems in the state, their general description, associated stakeholder that are involved with their operations and management, and their current deployment. The systems described in Appendix A are Minnesota-specific implementations of subsystems from ARC-IT.
3. Development Objectives

Transportation needs identify the transportation problems that can be solved by ITS services. They also represent a link to transportation planning efforts that define the strategies and solutions to address various challenges. These strategies involve capital improvements as well as operational improvements. CVO ITS solutions involve services that improve the effectiveness and safety of maintenance and construction operations.

CVO addresses ways to improve the regulation and enforcement of trucking industry law. It provides improved communications between the truck and the shipper, the trucking company, and the regulatory agencies. It provides technologies for roadside credential verification, weight and safety inspections, and reducing the number of incidents that involve commercial vehicles. The goal of CVO is to improve the administration of regulatory functions, reduce costs and enhance commercial vehicle fleet mobility, safety, and security while safeguarding the existing infrastructure. The Minnesota ITS Development Objectives in Table 1, specific to CVO, are steps to determine and/or measure whether or not CVO goals are being achieved. A complete list of Minnesota ITS Development Objectives is included in Appendix B.

Table 1. CVO Specific Minnesota ITS Development Objectives

<table>
<thead>
<tr>
<th>A. Improve the Safety of the State's Transportation System</th>
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<tbody>
<tr>
<td>A-1 Reduce crash frequency</td>
</tr>
<tr>
<td>A-1-06 Reduce number of crashes involving large trucks and buses</td>
</tr>
<tr>
<td>A-1-07 Reduce number of crashes due to commercial vehicle safety violations</td>
</tr>
<tr>
<td>A-2 Reduce fatalities and life changing injuries</td>
</tr>
<tr>
<td>A-2-06 Reduce number of fatalities involving large trucks and buses</td>
</tr>
<tr>
<td>A-2-07 Reduce number of fatalities due to commercial vehicle safety violations</td>
</tr>
<tr>
<td>A-2-21 Reduce number of hazardous materials transportation incidents involving fatalities</td>
</tr>
<tr>
<td>A-2-27 Reduce number of injuries involving large trucks and buses</td>
</tr>
<tr>
<td>A-2-28 Reduce number of injuries due to commercial vehicle safety violations</td>
</tr>
<tr>
<td>A-2-42 Reduce number of hazardous materials transportation incidents involving injuries</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>D. Improve the Security of the Transportation System</th>
</tr>
</thead>
<tbody>
<tr>
<td>D-2 Safeguard the motoring public from homeland security and/or Hazmat incidents</td>
</tr>
<tr>
<td>D-2-01 Reduce the number of Hazmat incidents</td>
</tr>
<tr>
<td>D-2-05 Reduce the Hazmat incident response time</td>
</tr>
<tr>
<td>D-2-07 Increase the number of Hazmat shipments tracked in real-time</td>
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</tbody>
</table>

<table>
<thead>
<tr>
<th>E. Support Regional Economic Productivity and Development</th>
</tr>
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<tbody>
<tr>
<td>E-1 Reduce travel time for freight, transit and businesses</td>
</tr>
<tr>
<td>E-1-03 Decrease the annual average travel time index for selected freight-significant highways</td>
</tr>
<tr>
<td>E-1-04 Decrease point-to-point travel times on selected freight-significant highways</td>
</tr>
<tr>
<td>E-1-05 Decrease hours of delay per 1,000 vehicle miles traveled on selected freight-significant highways</td>
</tr>
</tbody>
</table>

| E-2 Improve the efficiency of freight movement, permitting and credentials process |

Minnesota Statewide Regional ITS Architecture Version 2018  
Volume 5: Commercial Vehicle Operations Service Package Area
E-2-01 Increase the percent (or number) of commercial vehicles tracked by trucking companies
E-2-02 Increase the percent (or number) of freight shipment tracked
E-2-03 Increase the percent of agencies involved in CVO inspection, administration, enforcement, and emergency management in the region with interoperable communications
E-2-04 Increase the use of electronic credentialing at weigh stations and border crossings
E-2-05 Increase the number of automated permits/credentials issued
E-2-06 Reduce the frequency of delays per month at intermodal facilities
E-2-07 Reduce the average duration of delays per month at intermodal facilities

E-3 Improve travel time reliability for freight, transit and businesses
E-1-08 Decrease the annual average travel time index for selected freight-significant highways
E-2-04 Increase the use of electronic credentialing at weigh stations and border crossings
E-3-01 Reduce average crossing times at international borders

E-4 Increase agency efficiency
E-2-01 Increase the percent (or number) of commercial vehicles tracked by trucking companies
E-2-03 Increase the percent of agencies involved in CVO inspection, administration, enforcement, and emergency management in the region with interoperable communications
E-4-01 Increase the number of ITS-related assets tracked
E-4-02 Reduce the number of pavement miles damaged by commercial vehicles

E-6 Enhance efficiency at borders
E-2-04 Increase the use of electronic credentialing at weigh stations and border crossings
E-3-11 Reduce average crossing times at international borders

F. Preserve the Transportation System
F-1 Safeguard existing infrastructure
E-2-03 Increase the percent of agencies involved in CVO inspection, administration, enforcement, and emergency management in the region with interoperable communications
F-1-01 Decrease the number of pavement miles damaged by commercial vehicles
F-1-02 Decrease the number of size and weight violations

G. Enhance the Integration and Connectivity of the Transportation System
G-1 Aid in transportation infrastructure and operations planning
G-1-01 Increase the amount of data gathered from ITS enhancements used in infrastructure and operations planning
G-1-02 Increase the number of planning activities using data from ITS systems
G-1-03 Increase the number of years of data in database that is easily searchable and extractable

G-2 Reduce need for new facilities
E-2-04 Increase the use of electronic credentialing at weigh stations and border crossings
E-2-05 Increase the number of automated permits/credentials issued
E-3-11 Reduce average crossing times at international borders

4. Needs and Services

Stakeholder outreach has been a key component for updating the Minnesota Statewide Regional ITS Architecture. A stakeholder survey was conducted in 2017 to capture the following changes since the last update of the Architecture in 2014:

- Additional ITS needs and services have been identified and added
- New technologies have come online
- New technologies have replaced out-of-date technology.

The survey asked each survey participant to review and provide priority ranking to each of the ITS functional/informational needs as well as research and technology development needs that were identified previously in the 2014 Minnesota Statewide Regional ITS Architecture. Survey participants were also asked to identify additional needs and provide information on the status of current projects/initiatives and plans for future projects/initiatives.

A workshop with CVO stakeholders was conducted in November 2017. The purpose of the workshop was to obtain feedback on the Minnesota ITS Goals and Objectives, discuss the results of the stakeholder survey, and gather additional feedback on needs and priority rankings. Stakeholders reviewed the ITS functional/informational needs as well as discussed the research and technology development needs. Subsequently, the highest priority needs that would benefit the traveling public were identified.

Table 2 displays the Specific Functional/Informational Needs/Services as potential solutions and enhancements. Priority is indicated in the Priority Points column, with each point representing one vote from responders through the stakeholder survey. The ITS Development Objectives and ITS Architecture Service Packages corresponding with the potential solutions are also listed in Table 2. The potential solutions and enhancements identified in Table 2 will provide the required service(s) to fill the gaps summarized in Appendix C. This appendix will take the Needs and associated CVO Solutions and define what and how the system will be used, who will use it and who is responsible for planning, design, implementation, operation and maintenance of the system.
### Table 2. CVO Needs and Potential Solutions

**Notes:**

- **a** Priority point scoring system: 0 point for “no need”; 1 point for “low”; 2 points for “low to moderate”; 3 points for “moderate”; 4 points for “moderate to high”; and 5 points for “high”.
- **b** Discussions on needs/solutions fall under other service package areas can be found in corresponding Service Package Area documents.

<table>
<thead>
<tr>
<th>ID</th>
<th>Need/Potential Solution</th>
<th>Priority Point</th>
<th>ITS Development Objective</th>
<th>ARC-IT Reference</th>
</tr>
</thead>
<tbody>
<tr>
<td>CVFO01</td>
<td>Minimize delays at weigh stations through additional automation</td>
<td>4.00</td>
<td>E-2-03, E-2-04, E-2-05, E-2-06, E-2-07, E-3-01, E-3-11</td>
<td>CVO03</td>
</tr>
<tr>
<td>CVFO02</td>
<td>Provide mobile weight enforcement</td>
<td>4.25</td>
<td>E-2-04, F-1-02</td>
<td>CVO03, CVO08</td>
</tr>
<tr>
<td>CVFO03</td>
<td>Target enforcement at locations with history of violations</td>
<td>3.75</td>
<td>F-1-01, F-1-02</td>
<td>CVO03, CVO07,</td>
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<td></td>
<td></td>
<td></td>
<td></td>
<td>CVO08, DM01,</td>
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<td>DM02</td>
</tr>
<tr>
<td>CVFO04</td>
<td>Target enforcement on carriers, vehicles, and drivers with history of violations and</td>
<td>4.33</td>
<td>E-2-02, E-2-04, F-1-01, F-1-02</td>
<td>CVO04, CVO07,</td>
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<tr>
<td></td>
<td>poor safety records</td>
<td></td>
<td></td>
<td>CVO08, DM01,</td>
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<td></td>
<td></td>
<td></td>
<td>DM02</td>
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<tr>
<td>CVFO05</td>
<td>Provide HAZMAT detection at roadside check facilities</td>
<td>2.50</td>
<td>D-2-01, D-2-07, E-2-01, E-2-02</td>
<td>CVO13</td>
</tr>
<tr>
<td>CVFO06</td>
<td>Provide electronic application, processing, fee collection, issuance and distribution of CVO credentials</td>
<td>4.25</td>
<td>E-2-04, E-2-05</td>
<td>CVO04</td>
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<tr>
<td>CVFO07</td>
<td>Provide safety information from CVO databases to roadside and enforcement vehicles/personnel</td>
<td>3.00</td>
<td>A-1-07, A-2-07, A-2-28, D-1-05, D-1-07, D-1-08, D-1-09, D-2-03, D-2-04, D-2-07</td>
<td>CVO04, CVO07,</td>
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<td>CVO08</td>
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<td>VS13</td>
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<tr>
<td>CVFO09</td>
<td>Provide automated roadside safety monitoring and reporting</td>
<td>3.33</td>
<td>A-1-07, A-2-07, A-2-28, D-1-05, D-1-07, D-1-08, D-1-09, D-2-03, D-2-04, D-2-07</td>
<td>CVO07, CVO08</td>
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<td>CVFO10</td>
<td>Provide on-board commercial vehicle safety monitoring and reporting</td>
<td>2.33</td>
<td>A-1-07, A-2-07, A-2-28, D-1-05, D-1-07, D-1-08, D-1-09, D-2-03, D-2-04, D-2-07</td>
<td>CVO07, CVO08</td>
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<tr>
<td>CVFO11</td>
<td>Use RFID tags in conjunction with a black box for identification of HAZMAT materials</td>
<td>2.33</td>
<td>D-2-03, D-2-04, D-2-07</td>
<td>CVO12</td>
</tr>
<tr>
<td>CVFO12</td>
<td>Permit and route commercial vehicle operators of oversize and overweight loads to routes that accommodate size and weight requirements</td>
<td>4.00</td>
<td>A-1-01, A-1-02, A-1-06, A-1-07, C-3-10, C-3-11, C-3-12, C-3-13, C-3-15, F-1-02</td>
<td>CVO01, CVO09</td>
</tr>
<tr>
<td>CVFO13</td>
<td>Provide size and weight restrictions due to work zones for permitted loads</td>
<td>4.25</td>
<td>A-1-01, A-1-02, A-1-06, A-1-07, C-3-10, C-3-11, C-3-12, C-3-13, C-3-15, F-1-02</td>
<td>CVO01, CVO09</td>
</tr>
<tr>
<td>ID</td>
<td>Need/Potential Solution</td>
<td>Priority Pointa</td>
<td>ITS Development Objective</td>
<td>ARC-IT Referenceb</td>
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<td>CVFO 14</td>
<td>Direct commercial vehicle operators to the quickest route/time of travel</td>
<td>2.50</td>
<td>B-1-01, B-1-02, B-1-03, B-1-04, B-1-05, B-1-06, B-1-07, B-1-08, B-1-09, B-1-10, B-1-11, B-1-12, B-1-13, B-1-14, B-3-01, B-3-02, B-3-03, B-3-04, B-3-05, C-3-15</td>
<td>CVO01, CVO09, TI01, TI02, TI03</td>
</tr>
<tr>
<td>CVFO 15</td>
<td>Track and manage interstate intermodal freight movements</td>
<td>1.67</td>
<td>D-1-05, D-1-06, D-1-07, D-1-08, D-1-09, D-2-07, E-2-01, E-2-02, E-2-03, E-2-04, E-2-05, E-2-06, E-2-07</td>
<td>CVO02</td>
</tr>
<tr>
<td>CVFO 16</td>
<td>Track commercial fleet</td>
<td>1.33</td>
<td>D-1-05, D-1-06, D-1-07, D-1-08, D-2-07, E-2-01, E-2-02</td>
<td>CVO01</td>
</tr>
<tr>
<td>CVFO 17</td>
<td>Manage Hazmat incidents</td>
<td>3.67</td>
<td>B-4-01, D-2-01, D-2-03, D-2-05, D-2-07</td>
<td>CVO12</td>
</tr>
<tr>
<td>CVFO 18</td>
<td>Provide multi-state oversize/overweight permitting</td>
<td>3.25</td>
<td>E-2-04, E-2-05</td>
<td>CVO04</td>
</tr>
<tr>
<td>CVFO 19</td>
<td>Improve quality and accessibility of commercial vehicle-related crash data</td>
<td>3.25</td>
<td>A-1-01, A-1-02, A-1-06, A-1-07, G-1-01, G-1-02, G-1-03</td>
<td>DM01</td>
</tr>
<tr>
<td>CVFO 20</td>
<td>Measure historic commercial vehicle shipment performance</td>
<td>2.00</td>
<td>G-1-01, G-1-02, G-1-03</td>
<td>CVO01</td>
</tr>
<tr>
<td>ATIS2 3</td>
<td>Provide information on available public and private truck parking facilities</td>
<td>3.67</td>
<td>C-4-04, C-4-05, C-4-07</td>
<td>CVO09, TI01, TI02, PM01, PM04</td>
</tr>
</tbody>
</table>
5. Detail of CVO Needs and Services

A detailed description of each CVO Needs and Services for Minnesota is found in Appendix C. Appendix C contains a table, listing the services sorted by Service Package and details for the service. The details described in the table include:

- **Operational Concept**: Describes who is currently using the service and how they are using it. Users of the service include both managers and operators of a system and other users who may be impacted and/or benefit from such a service, such as other agencies and the traveling public.

- **Existing Capabilities**: Describes what systems are currently in place that are used to provide this service and who operates these systems and provides such services.

- **Gaps and Planned Enhancements**: Summarizes enhancements that can be made to better provide the service and address needs, who will use these enhancements, and what they will be used for. These enhancements include expanding current systems to geographic areas that presently do not have access to the service, enhancing an existing service to fill identified gaps or use by more groups, or implementing a new system to address a need.

- **Roles and Responsibilities**: Describes the roles and responsibility of involving stakeholders to make the service operate successfully throughout a system’s lifecycle (planning, design, implementation, operations, and maintenance).

- **Interconnects**: Presents the communications linkages between subsystems or stakeholders to provide the service.

- **Data Archive Needs**: Summarizes what data is generated for the service that should be archived, who is responsible for archiving, and any special needs or requirements for such archiving.

- **Associated Service Packages**: Describes other Service Package(s) required to deliver the desired service. This includes both Service Packages within the CVO Service Package Bundle and those in other Service Package Bundles.

6. CVO Research and Development Needs

In order to fill gaps and meet the needs for technology advancement in CVO services, some research must be performed to test solutions and gain a greater understanding of what can effectively address identified needs. Research and Technology development needs and opportunities for CVO are as follows:

**Administrative Processes**
- Investigate improvements to automated permit routing system to provide for one stop overweight/oversize permitting
- Enhance an automated permit routing system (APRS) to automate data entry and integration in real-time
- Investigate historical interstate intermodal freight movement trends and identify performance measures

**Transportation Safety**
- Identify ways to improve commercial vehicle incident response time in rural areas
• Improve access to out-state information from the Minnesota State Patrol to allow for quicker response time to Hazmat incidents
• Research regulations and benefits of truck platooning

Freight Administration
• Evaluate accuracy of big data systems (including third party data) for freight modeling and planning

Weigh-In-Motion
• Investigate ways to more effectively utilize automatic traffic recorders (ATRs) and WIM data to improve the management of CVO programs
## Appendix A: Existing/Planned CVO Elements

<table>
<thead>
<tr>
<th>Element</th>
<th>Service Package</th>
<th>Description</th>
<th>Stakeholder</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Automated Permit Routing System</td>
<td>CVO04</td>
<td>RouteBuilder is an OS/OW permitting system with a routing component. MnDOT plans to implement a new online OS/OW system to replace the outdated RouteBuilder.</td>
<td>MnDOT CVO</td>
<td>Existing</td>
</tr>
<tr>
<td>Commercial Vehicle</td>
<td>CVO01, CVO02,</td>
<td>This ITS element represents commercial vehicles equipped with the sensory, processing, storage, and communications functions to promote the safe and efficient operation of commercial vehicles in the state of Minnesota. These vehicles may be equipped with two-way communications allowing commercial vehicle drivers to communicate with their fleet managers, and roadside officials. The vehicle may also have the capability to collect and process vehicle, cargo information from the attached freight equipment, and driver safety data and status and alert the driver whenever there is a potential safety or security problem. Basic identification, security and safety status data may be supplied to inspection facilities at mainline speeds.</td>
<td>Private Trucking Companies</td>
<td>Existing</td>
</tr>
<tr>
<td></td>
<td>CVO03, CVO05,</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>CVO07, CVO08,</td>
<td></td>
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<tr>
<td></td>
<td>CVO09, CVO12</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>FAST Compliance Management Center</td>
<td>CVO05</td>
<td>The FAST (Free and Secure Trade) Compliance Management Center supports moving pre-approved eligible goods across the border quickly and verifying trade compliance away from the border. The FAST system is deployed at the Fort Frances Bridge in International Falls, MN. FAST is a commercial process offered to pre-approved importers, carriers, and registered drivers. Shipments for approved companies, transported by approved carriers using registered drivers, will be cleared into either country with greater speed and certainty, and at a reduced cost of compliance. This is achieved through electronic data transmissions and transponder technology within Commercial Vehicles.</td>
<td>US Customs and Border Protection</td>
<td>Existing</td>
</tr>
<tr>
<td>FAST Compliance Management</td>
<td>CVO05</td>
<td>This element represents roadside equipment operated by the FAST Compliance Management Center to support moving pre-approved eligible goods across the border quickly and verifying trade compliance away from the border.</td>
<td>US Customs and Border Protection</td>
<td>Existing</td>
</tr>
<tr>
<td>Roadside Equipment</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>IFTA Clearinghouse</td>
<td>CVO03, CVO04</td>
<td>The IFTA Clearinghouse supports the IFTA base state agreement electronically. The IFTA Clearinghouse coordinates IFTA carrier information and transmittal records between participated jurisdictions.</td>
<td>IFTA, Inc.</td>
<td>Existing</td>
</tr>
<tr>
<td>Element</td>
<td>Service Package</td>
<td>Description</td>
<td>Stakeholder</td>
<td>Status</td>
</tr>
<tr>
<td>---------------------------------------------</td>
<td>-----------------</td>
<td>--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------</td>
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<td>---------</td>
</tr>
<tr>
<td>IRP Clearinghouse</td>
<td>CVO03, CVO04</td>
<td>The IRP Clearinghouse supports the IRP base state agreement electronically. The Clearinghouse supports exchange of motor carrier and financial information between participating jurisdictions.</td>
<td>IRP, Inc.</td>
<td>Existing</td>
</tr>
<tr>
<td>MCMIS</td>
<td>CVO03, CVO04</td>
<td>Motor Carrier Management Information System (MCMIS) is a national system to consolidate and process motor carrier safety data from sources throughout the US. MCMIS contains safety records of active intrastate and interstate motor carriers, safety and compliance reviews, and roadside inspection records and crash records. MCMIS also carries a Safety Fitness Rating based on algorithms that evaluate all of a carrier’s safety data. It supplies carrier ID and safety data history for each interstate carrier via the SAFER system to the Aspen ISS.</td>
<td>FMCSA</td>
<td>Existing</td>
</tr>
<tr>
<td>Motor Carrier Information System</td>
<td>CVO03, CVO04</td>
<td>Motor Carrier Information System (MCIS) processes and tracks motor carrier credentials, opting authority and associated transactions. It also tracks enforcement cases and hazardous materials incidents.</td>
<td>MnDOT CVO</td>
<td>Existing</td>
</tr>
<tr>
<td>Motor Carrier Registration System</td>
<td>CVO04</td>
<td>This system is responsible for the administration of Minnesota’s driver’s license and vehicle registration programs. Its primary functions include driver’s license testing and issuance, driver safety compliance, motor vehicle title and registration, commercial vehicle registration, and auto dealer licensing and regulation. The Motor Carrier Registration System sends commercial vehicle operations credentials information to MnDOT CVO.</td>
<td>Minnesota DVS</td>
<td>Existing</td>
</tr>
<tr>
<td>PRISM</td>
<td>CVO04</td>
<td>The FMCSA PRISM links interstate commercial motor vehicle registration to safety and safety fitness of motor carriers. Identifies motor carriers and improves safety through a comprehensive system of education, awareness, performance monitoring, and treatment.</td>
<td>FMCSA</td>
<td>Existing</td>
</tr>
<tr>
<td>Private Fleet and Freight Management Center</td>
<td>CVO01, CVO02, CVO03, CVO04, CVO07, CVO08, CVO09, CVO12</td>
<td>Private trucking companies represent those companies that own and manage their own commercial fleets of vehicles traveling through the state of Minnesota. They provide route plans for oversized and overweight vehicles based on information received from the CARS database.</td>
<td>Private Trucking Companies</td>
<td>Existing</td>
</tr>
<tr>
<td>Element</td>
<td>Service Package</td>
<td>Description</td>
<td>Stakeholder</td>
<td>Status</td>
</tr>
<tr>
<td>-----------------------------</td>
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<td>-------------</td>
</tr>
<tr>
<td>SAFER</td>
<td>CVO03, CVO04, CVO07, CVO08</td>
<td>The FMCSA Safety and Fitness Electronic Records (SAFER) System offers company safety data and related services to industry and the public over the Internet. Users can search FMCSA databases, register for a USDOT number, pay fines online, order company safety profiles, challenge FMCSA data using the DataQs system, access the Hazardous Material Route registry, obtain National Crash and Out of Service rates for Hazmat Permit Registration, get printable registration forms and find information about other FMCSA Information Systems.</td>
<td>FMCSA</td>
<td>Existing</td>
</tr>
<tr>
<td>MnDOT CVO / Truck Centers</td>
<td>CVO01, CVO03, CVO04, CVO05</td>
<td>This element represents the Minnesota Administrative MnDOT CVO in Mendota Heights. The center reviews and issues permits for oversize and overweight load movements and provides route plans for oversized and overweight vehicles based on information it receives from CARS. The center also collects and distributes planned event (i.e., road maintenance) and unplanned event (i.e., incident, weather, road conditions) information.</td>
<td>MnDOT CVO</td>
<td>Existing</td>
</tr>
<tr>
<td>Virtual Weigh Station Roadside Equipment</td>
<td>CVO03, CVO07, CVO08</td>
<td>Virtual weigh stations allow for real-time identification of trucks violating weight restrictions using a weigh-in-motion (WIM) scale and other enhancements. Virtual weigh stations flag potential violators for enforcement officers to perform further checks. These stations can either act as standalone WIM sites or be connected to a central operating network. Virtual weigh stations also investigate the use of a dynamic feedback system that presents a weight compliance message to vehicles immediately after they have passed over a WIM scale.</td>
<td>MnDOT CVO</td>
<td>Existing</td>
</tr>
<tr>
<td>Weigh In Motion (WIM) Stations Roadside Equipment</td>
<td>CVO03, CVO07, CVO08</td>
<td>This element represents WIM scales at fixed locations that weigh trucks while they are moving so that they do not have to pull off the road.</td>
<td>MnDOT CVO</td>
<td>Existing</td>
</tr>
<tr>
<td>Weigh Station Roadside Equipment</td>
<td>CVO03, CVO07</td>
<td>This element represents weigh stations at fixed locations that are operated by the Minnesota State Patrol that ensures commercial vehicles comply with weight restrictions along Minnesota roads and highways. Unlike WIM stations, these stations require trucks to stop at the scales to complete weight compliance check.</td>
<td>MSP</td>
<td>Existing</td>
</tr>
</tbody>
</table>
Appendix B: Minnesota ITS Development Objectives

General Purpose: Create a system that enhances transportation through the safe and efficient movement of people, goods, and information, with greater mobility and fuel efficiency, less pollution, and increased operating efficiency in Minnesota.

DM: Data Management  VS: Vehicle Safety
PT: Public Transportation  CVO: Commercial Vehicle Operations
TI: Traveler Information  PS: Public Safety
TM: Traffic Management  MC: Maintenance and Construction
PM: Parking Management  WX: Weather
SU: Support  ST: Sustainable Travel

A. Improve the Safety of the State’s Transportation System

A-1 Reduce crash frequency (TI, TM, PT, CVO, PS, MC, VS & WX)

A-1-01 Reduce number of vehicle crashes
A-1-02 Reduce number of vehicle crashes per VMT
A-1-03 Reduce number of crashes due to road weather conditions
A-1-04 Reduce number of crashes due to unexpected congestion
A-1-05 Reduce number of crashes due to red-light running
A-1-06 Reduce number of crashes involving large trucks and buses
A-1-07 Reduce number of crashes due to commercial vehicle safety violations
A-1-08 Reduce number of crashes due to inappropriate lane departure, crossing and merging
A-1-09 Reduce number of crashes at railroad crossings
A-1-10 Reduce number of crashes at signalized intersections
A-1-11 Reduce number of crashes at un-signalized intersections
A-1-12 Reduce number of crashes due to excessive speeding
A-1-13 Reduce number of crashes related to driving while intoxicated
A-1-14 Reduce number of crashes related to driver inattention and distraction
A-1-15 Reduce number of crashes involving pedestrians and non-motorized vehicles
A-1-16 Reduce number of crashes at intersections due to inappropriate crossing
A-1-17 Reduce number of crashes due to roadway/geometric restrictions
A-1-18 Reduce number of crashes involving younger drivers (under 21)
A-1-19 Reduce number of all secondary crashes

A-2 Reduce fatalities and life changing injuries (TI, TM, PT, CVO, PS, MC, VS & WX)

A-2-01 Reduce number of roadway fatalities
A-2-02 Reduce number of roadway fatalities per VMT
A-2-03 Reduce number of fatalities due to road weather conditions
A-2-04 Reduce number of fatalities due to unexpected congestion
A-2-05 Reduce number of fatalities due to red-light running
A-2-06 Reduce number of fatalities involving large trucks and buses
A-2-07 Reduce number of fatalities due to commercial vehicle safety violations
A-2-08 Reduce number of transit fatalities
A-2-09 Reduce number of fatalities due to inappropriate lane departure, crossing and merging
A-2-10 Reduce number of fatalities at railroad crossings
A-2-11 Reduce number of fatalities at signalized intersections
A-2-12 Reduce number of fatalities at un-signalized intersections
A-2-13 Reduce number of fatalities due to excessive speeding
A-2-14 Reduce number of fatalities related to driving while intoxicated
Appendix B: Minnesota ITS Development Objectives

A-2-15 Reduce number of fatalities related to driver inattention and distraction
A-2-16 Reduce number of fatalities involving pedestrians and non-motorized vehicles
A-2-17 Reduce number of fatalities at intersections due to inappropriate crossing
A-2-18 Reduce number of fatalities due to roadway/geometric restrictions
A-2-19 Reduce number of fatalities involving younger drivers (under 21)
A-2-20 Reduce number of fatalities involving unbelted vehicle occupants
A-2-21 Reduce number of hazardous materials transportation incidents involving fatalities
A-2-22 Reduce number of roadway injuries
A-2-23 Reduce number of roadway injuries per VMT
A-2-24 Reduce number of injuries due to road weather conditions
A-2-25 Reduce number of injuries due to unexpected congestion
A-2-26 Reduce number of injuries due to red-light running
A-2-27 Reduce number of injuries involving large trucks and buses
A-2-28 Reduce number of injuries due to commercial vehicle safety violations
A-2-29 Reduce number of transit injuries
A-2-30 Reduce number of injuries due to inappropriate lane departure, crossing and merging
A-2-31 Reduce number of injuries at railroad crossings
A-2-32 Reduce number of injuries at signalized intersections
A-2-33 Reduce number of injuries at un-signalized intersections
A-2-34 Reduce number of injuries due to excessive speeding
A-2-35 Reduce number of injuries related to driving while intoxicated
A-2-36 Reduce number of injuries related to driver inattention and distraction
A-2-37 Reduce number of injuries involving pedestrians and non-motorized vehicles
A-2-38 Reduce number of injuries at intersections due to inappropriate crossing
A-2-39 Reduce number of injuries due to roadway/geometric restrictions
A-2-40 Reduce number of injuries involving younger drivers (under 21)
A-2-41 Reduce number of injuries involving unbelted vehicle occupants
A-2-42 Reduce number of hazardous materials transportation incidents involving injuries
A-2-43 Reduce number of speed violations
A-2-44 Reduce number of traffic law violations

A-3 Reduce crashes in work zones (TI, TM, PS, MC & VS)
A-3-01 Reduce number of crashes in work zones
A-3-02 Reduce number of fatalities in work zones
A-3-03 Reduce number of motorist injuries in work zones
A-3-04 Reduce number of workers injured by vehicles in work zones

B. Increase Operational Efficiency and Reliability of the Transportation System
B-1 Reduce overall delay associated with congestion (TI, TM, MC & VS)
B-1-01 Reduce the percentage of facility miles (highway, arterial, rail, etc.) experiencing recurring congestion during peak periods
B-1-02 Reduce the percentage of Twin Cities freeway miles congested in weekday peak periods
B-1-03 Reduce the share of major intersections operating at LOS F
B-1-04 Maintain the rate of growth in facility miles experiencing recurring congestion as less than the population growth rate (or employment growth rate)
B-1-05 Reduce the daily hours of recurring congestion on major freeways
Appendix B: Minnesota ITS Development Objectives

B-1-06 Reduce the number of hours per day that the top 20 most congested roadways experience recurring congestion
B-1-07 Reduce the regional average travel time index
B-1-08 Annual rate of change in regional average commute travel time will not exceed regional rate of population growth
B-1-09 Improve average travel time during peak periods
B-1-10 Reduce hours of delay per capita
B-1-11 Reduce hours of delay per driver
B-1-12 Reduce the average of the 90th (or 95th) percentile travel times for (a group of specific travel routes or trips in the region)
B-1-13 Reduce the 90th (or 95th) percentile travel times for each route selected
B-1-14 Reduce the variability of travel time on specified routes during peak and off-peak periods
B-1-15 Reduce mean incident notification time
B-1-16 Reduce mean time for needed responders to arrive on-scene after notification
B-1-17 Reduce mean incident clearance time per incident
B-1-18 Reduce mean incident clearance time for Twin Cities urban freeway incidents

B-2 Increase average vehicle passenger occupancy and facility throughput (TM, PT & ST)

B-2-01 Increase annual transit ridership
B-2-02 Increase annual express bus ridership
B-2-03 Increase annual light rail ridership
B-2-04 Increase annual commuter rail ridership
B-2-05 Maintain agency pre-defined performance targets for rides per hour of transit service
B-2-06 Maintain transit passengers per capita rate for service types
B-2-07 Maintain the cost efficiency of the statewide public transit network
B-2-08 Maintain the service effectiveness of the statewide public transit network in terms of passengers/service hour and passengers/mile
B-2-09 Maintain the cost effectiveness of the statewide public transit network in terms of cost per service hour, cost per passenger trip, and revenue recovery percentage
B-2-10 Maintain the availability of the statewide public transit network in terms of hours (span) of service and frequency
B-2-11 Reduce per capita single occupancy vehicle commute trip rate
B-2-12 Increase the percentage of major employers actively participating in transportation demand management programs
B-2-13 Reduce commuter vehicle miles traveled (VMT) per regional job
B-2-14 Create a transportation access guide, which provides concise directions to reach destinations by alternative modes (transit, walking, bike, etc.)
B-2-15 Improve average on-time performance for specified transit routes/facilities
B-2-16 Increase use of automated fare collection system per year
B-2-17 Increase the percent of transfers performed with automated fare cards
B-2-18 Increase the miles of bus-only shoulder lanes in the metro area
B-2-19 Increase the number of carpools
B-2-20 Increase use of vanpools
B-2-21 Provide carpool/vanpool matching and ridesharing information services
B-2-22 Reduce trips per year in region through carpools/vanpools
B-2-23 Increase vehicle throughput on specified routes
B-2-24 Increase AM/PM peak hour vehicle throughput on specified routes
B-2-25 Increase AM/PM peak hour person throughput on specified routes
Appendix B: Minnesota ITS Development Objectives

B-3  Reduce delays due to work zones *(TI, TM, PS, MC & VS)*

B-3-01 Reduce total vehicle hours of delay by time period (peak, off-peak) caused by work zones
B-3-02 Reduce the percentage of vehicles traveling through work zones that are queued
B-3-03 Reduce the average and maximum length of queues, when present,
B-3-04 Reduce the average time duration (in minutes) of queue length greater than some threshold (e.g., 0.5 mile)
B-3-05 Reduce the variability of travel time in work zones during peak and off-peak periods

B-4  Reduce traffic delays during evacuation from homeland security and Hazmat incidents *(TI, TM, PT, CVO, PS & VS)*

B-4-01 Reduce vehicle hours of delay per capita during evacuation from homeland security and Hazmat incidents

C. Enhance Mobility, Convenience, and Comfort for Transportation System Users

C-1  Reduce congestion and incident-related delay for travelers *(TI, TM, PT, PS & VS)*

B-1-01 Reduce the percentage of facility miles (highway, arterial, rail, etc.) experiencing recurring congestion during peak periods
B-1-02 Reduce the percentage of Twin Cities freeway miles congested in weekday peak periods
B-1-03 Reduce the share of major intersections operating at LOS F
B-1-04 Maintain the rate of growth in facility miles experiencing recurring congestion as less than the population growth rate (or employment growth rate)
B-1-05 Reduce the daily hours of recurring congestion on major freeways
B-1-06 Reduce the number of hours per day that the top 20 most congested roadways experience recurring congestion
B-1-07 Reduce the regional average travel time index
B-1-08 Annual rate of change in regional average commute travel time will not exceed regional rate of population growth
B-1-09 Improve average travel time during peak periods
B-1-10 Reduce hours of delay per capita
B-1-11 Reduce hours of delay per driver
B-1-12 Reduce the average of the 90th (or 95th) percentile travel times for (a group of specific travel routes or trips in the region)
B-1-13 Reduce the 90th (or 95th) percentile travel times for each route selected
B-1-14 Reduce the variability of travel time on specified routes during peak and off-peak periods
B-1-15 Reduce mean incident notification time
B-1-16 Reduce mean time for needed responders to arrive on-scene after notification
B-1-17 Reduce mean incident clearance time per incident
B-1-18 Reduce mean incident clearance time for Twin Cities urban freeway incidents
C-1-01 Reduce the vehicle hours of total delay associated with traffic incidents during peak and off-peak periods
C-1-02 Increase percentage of incident management agencies in the region that participate in a multi-modal information exchange network
C-1-03 Increase percentage of incident management agencies in the region that use interoperable voice communications
Appendix B: Minnesota ITS Development Objectives

C-1-04 Increase percentage of incident management agencies in the region that participate in a regional coordinated incident response team
C-1-05 Increase the number of corridors in the region covered by regional coordinated incident response teams
C-1-06 Maintain a percentage of transportation operating agencies have a plan in place for a representative to be at the local or State Emergency Operations Center (EOC) to coordinate strategic activities and response planning for transportation during emergencies
C-1-07 Conduct joint training exercises among operators and emergency responders in the region
C-1-08 Maintain a percentage of staff in region with incident management responsibilities who have completed the National Incident Management System (NIMS) Training and a percentage of transportation responders in the region are familiar with the incident command structure (ICS)
C-1-09 Increase number of regional road miles covered by ITS-related assets (e.g., roadside cameras, dynamic message signs, vehicle speed detectors) in use for incident detection / response
C-1-10 Increase number of traffic signals equipped with emergency vehicle preemption

C-2 Improve travel time reliability (TI, TM, PT & VS)
B-1-07 Reduce the regional average travel time index
B-1-12 Reduce the average of the 90th (or 95th) percentile travel times for (a group of specific travel routes or trips in the region)
B-1-14 Reduce the variability of travel time on specified routes during peak and off-peak periods
B-2-15 Improve average on-time performance for specified transit routes/facilities
B-2-16 Increase use of automated fare collection system per year
B-2-17 Increase the percent of transfers performed with automated fare cards
C-2-01 Decrease the average buffer index for multiple routes or trips
C-2-02 Reduce the average planning time index for specific routes in region
C-2-03 Increase the miles of bus-only shoulder lanes in the metro area

C-3 Increase choice of travel modes (TI, TM, PT & ST)
B-2-01 Increase annual transit ridership
B-2-11 Reduce per capita single occupancy vehicle commute trip rate
B-2-12 Increase the percentage of major employers actively participating in transportation demand management programs
B-2-13 Reduce commuter vehicle miles traveled (VMT) per regional job
B-2-14 Create a transportation access guide, which provides concise directions to reach destinations by alternative modes (transit, walking, bike, etc.)
C-3-01 Increase active (bicycle/pedestrian) mode share
C-3-02 Reduce single occupancy vehicle trips through travel demand management strategies (e.g., employer or residential rideshare)
C-3-03 Increase the percent of alternative (non-single occupancy vehicle) mode share in transit station communities (or other areas)
C-3-04 Increase transit mode share
C-3-05 Increase transit mode share during peak periods
C-3-06 Increase average transit load factor
C-3-07 Increase passenger miles traveled per capita on transit
Appendix B: Minnesota ITS Development Objectives

C-3-08 Reduce the travel time differential between transit and auto during peak periods per year
C-3-09 Increase the percent of the transportation system in which travel conditions can be detected remotely via video monitoring cameras, speed detectors, etc.
C-3-10 Increase the percent of transportation facilities whose owners share their traveler information with other agencies in the region
C-3-11 Increase number of 511 calls per year
C-3-12 Increase number of visitors to traveler information website per year
C-3-13 Increase number of users of notifications for traveler information (e.g., e-mail, text message)
C-3-14 Increase the number of transit routes with information being provided by ATIS
C-3-15 Increase the number of specifically tailored traveler information messages provided
C-3-16 Increase annual transit ridership reported by urbanized area transit providers
C-3-17 Increase annual transit ridership reported by rural area transit providers

C-4 Reduce stress caused by transportation (TI, TM, PT, PM, PS, MC & VS)
A-2-43 Reduce number of speed violations
A-2-44 Reduce number of traffic law violations
B-1-01 Reduce the percentage of facility miles (highway, arterial, rail, etc.) experiencing recurring congestion during peak periods
B-1-02 Reduce the percentage of Twin Cities freeway miles congested in weekday peak periods
B-1-03 Reduce the share of major intersections operating at LOS F
B-1-04 Maintain the rate of growth in facility miles experiencing recurring congestion as less than the population growth rate (or employment growth rate)
B-1-05 Reduce the daily hours of recurring congestion on major freeways
B-1-06 Reduce the number of hours per day that the top 20 most congested roadways experience recurring congestion
B-1-07 Reduce the regional average travel time index
B-1-08 Annual rate of change in regional average commute travel time will not exceed regional rate of population growth
B-1-09 Improve average travel time during peak periods
B-1-10 Reduce hours of delay per capita
B-1-11 Reduce hours of delay per driver
B-1-12 Reduce the average of the 90th (or 95th) percentile travel times for (a group of specific travel routes or trips in the region)
B-1-13 Reduce the 90th (or 95th) percentile travel times for each route selected
B-1-14 Reduce the variability of travel time on specified routes during peak and off-peak periods
B-1-15 Reduce mean incident notification time
B-1-16 Reduce mean time for needed responders to arrive on-scene after notification
C-3-11 Increase number of 511 calls per year
C-3-12 Increase number of visitors to traveler information website per year
C-3-13 Increase number of users of notifications for traveler information (e.g., e-mail, text message)
C-3-14 Increase the number of transit routes with information being provided by ATIS
C-3-15 Increase the number of specifically tailored traveler information messages provided
C-4-01 Reduce the speed differential between lanes of traffic on multi-lane highways
C-4-02 Increase the number of users aware of park-and-ride lots in their region
Appendix B: Minnesota ITS Development Objectives

C-4-03 Increase the number parking facilities with electronic fee collection
C-4-04 Increase the number of parking facilities with automated occupancy counting and space management
C-4-05 Increase the number of parking facilities with advanced parking information to customers
C-4-06 Increase the number of parking facilities with coordinated electronic payment systems
C-4-07 Increase the number of parking facilities with coordinated availability information

D. Improve the Security of the Transportation System

D-1 Enhance traveler security (PT & PS)
C-3-09 Increase the percent of the transportation system in which travel conditions can be detected remotely via video monitoring cameras, speed detectors, etc.
D-1-01 Reduce on an annual basis the number of complaints per 1,000 boarding passengers
D-1-02 Increase the number of video monitoring cameras installed on platforms, park-n-ride lots, vehicles, and other transit facilities
D-1-03 Increase customer service and personal safety ratings
D-1-04 Reduce the number of reported personal safety incidents
D-1-05 Decrease the number of security incidents on roadways
D-1-06 Increase the percent of major and minor arterials are equipped with and operating with video monitoring cameras
D-1-07 Increase the number of critical sites with security monitoring
D-1-08 Reduce the number of security incidents on transportation infrastructure
D-1-09 Increase the number of critical sites with hardened security enhancements

D-2 Safeguard the motoring public from homeland security and/or Hazmat incidents (TI, TM, PT, CVO, PS, MC & VS)
B-1-16 Reduce mean time for needed responders to arrive on-scene after notification
C-3-09 Increase the percent of the transportation system in which travel conditions can be detected remotely via video monitoring cameras, speed detectors, etc.
D-1-01 Reduce on an annual basis the number of complaints per 1,000 boarding passengers
D-1-02 Increase the number of video monitoring cameras installed on platforms, park-n-ride lots, vehicles, and other transit facilities
D-1-03 Increase customer service and personal safety ratings
D-1-04 Reduce the number of reported personal safety incidents
D-1-05 Decrease the number of security incidents on roadways
D-1-06 Increase the percent of major and minor arterials are equipped with and operating with video monitoring cameras
D-1-07 Increase the number of critical sites with security monitoring
D-1-08 Reduce the number of security incidents on transportation infrastructure
D-1-09 Increase the number of critical sites with hardened security enhancements
D-2-01 Reduce the number of Hazmat incidents
D-2-02 Reduce the number of homeland security incidents
D-2-03 Increase the number of travelers routed around Hazmat incidents
D-2-04 Increase the number of travelers routed around homeland security incidents
D-2-05 Reduce the Hazmat incident response time
D-2-06 Reduce the homeland security incident response time
D-2-07 Increase the number of Hazmat shipments tracked in real-time
E. Support Regional Economic Productivity and Development

**E-1 Reduce travel time for freight, transit and businesses (TI, TM, PT, CVO & VS)**
- B-1-14 Reduce the variability of travel time on specified routes during peak and off-peak periods
- B-2-15 Improve average on-time performance for specified transit routes/facilities
- B-2-16 Increase use of automated fare collection system per year
- B-2-17 Increase the percent of transfers performed with automated fare cards
- C-2-09 Increase the miles of bus-only shoulder lanes in the metro area
- C-3-08 Reduce the travel time differential between transit and auto during peak periods per year
- E-1-01 Maintain a travel time differential between transit and auto during peak periods
- E-1-02 Improve average transit travel time compared to auto in major corridors
- E-1-03 Decrease the annual average travel time index for selected freight-significant highways
- E-1-04 Decrease point-to-point travel times on selected freight-significant highways
- E-1-05 Decrease hours of delay per 1,000 vehicle miles traveled on selected freight-significant highways

**E-2 Improve the efficiency of freight movement, permitting and credentials process (TI & CVO)**
- E-2-01 Increase the percent (or number) of commercial vehicles tracked by trucking companies
- E-2-02 Increase the percent (or number) of freight shipment tracked
- E-2-03 Increase the percent of agencies involved in CVO inspection, administration, enforcement, and emergency management in the region with interoperable communications
- E-2-04 Increase the use of electronic credentialing at weigh stations and border crossings
- E-2-05 Increase the number of automated permits/credentials issued
- E-2-06 Reduce the frequency of delays per month at intermodal facilities
- E-2-07 Reduce the average duration of delays per month at intermodal facilities

**E-3 Improve travel time reliability for freight, transit and businesses (TM, PT, CVO & VS)**
- B-1-14 Reduce the variability of travel time on specified routes during peak and off-peak periods
- B-2-15 Improve average on-time performance for specified transit routes/facilities
- B-2-16 Increase use of automated fare collection system per year
- B-2-17 Increase the percent of transfers performed with automated fare cards
- C-1-06 Increase percentage of incident management agencies in the region that participate in a multi-modal information exchange network
- C-2-09 Increase the miles of bus-only shoulder lanes in the metro area
- C-3-09 Increase the percent of the transportation system in which travel conditions can be detected remotely via video monitoring cameras, speed detectors, etc.
- C-3-10 Increase the percent of transportation facilities whose owners share their traveler information with other agencies in the region
- C-3-13 Increase number of users of notifications for traveler information (e.g., e-mail, text message)
- E-1-08 Decrease the annual average travel time index for selected freight-significant highways
Appendix B: Minnesota ITS Development Objectives

E-2-04 Increase the use of electronic credentialing at weigh stations and border crossings
E-3-01 Reduce average crossing times at international borders

E-4 Increase agency efficiency *(DM, TM, PT, CVO, PS, MC & SU)*
B-2-15 Improve average on-time performance for specified transit routes/facilities
B-2-16 Increase use of automated fare collection system per year
B-2-17 Increase the percent of transfers performed with automated fare cards
C-2-09 Increase the miles of bus-only shoulder lanes in the metro area
E-2-01 Increase the percent (or number) of commercial vehicles tracked by trucking companies
E-2-03 Increase the percent of agencies involved in CVO inspection, administration, enforcement, and emergency management in the region with interoperable communications
E-4-01 Increase the number of ITS-related assets tracked
E-4-02 Reduce the number of pavement miles damaged by commercial vehicles
E-4-03 Increase the rate of on-time completion of construction projects
E-4-04 Increase the rate at which equipment is utilized
E-4-05 Increase the percentage of fleet / equipment within its lifecycle
E-4-06 Increase the number of fleet vehicles with maintenance diagnostic equipment
E-4-07 Increase the number of vehicles operating under CAD

E-5 Reduce vehicle operating costs *(TM, PT, CVO & VS)*
B-1-01 Reduce the percentage of facility miles (highway, arterial, rail, etc.) experiencing recurring congestion during peak periods
B-1-02 Reduce the percentage of Twin Cities freeway miles congested in weekday peak periods
B-1-03 Reduce the share of major intersections operating at LOS F
B-1-04 Maintain the rate of growth in facility miles experiencing recurring congestion as less than the population growth rate (or employment growth rate)
B-1-05 Reduce the daily hours of recurring congestion on major freeways
B-1-06 Reduce the number of hours per day that the top 20 most congested roadways experience recurring congestion
B-1-07 Reduce the regional average travel time index
B-1-08 Annual rate of change in regional average commute travel time will not exceed regional rate of population growth
B-1-09 Improve average travel time during peak periods
B-1-10 Reduce hours of delay per capita
B-1-11 Reduce hours of delay per driver
B-1-12 Reduce the average of the 90th (or 95th) percentile travel times for (a group of specific travel routes or trips in the region)
B-1-13 Reduce the 90th (or 95th) percentile travel times for each route selected
B-1-14 Reduce the variability of travel time on specified routes during peak and off-peak periods

E-6 Enhance efficiency at borders *(TI & CVO)*
E-2-04 Increase the use of electronic credentialing at weigh stations and border crossings
E-3-11 Reduce average crossing times at international borders

F. Preserve the Transportation System
Appendix B: Minnesota ITS Development Objectives

F-1 Safeguard existing infrastructure (TM, CVO, PS & MC)
   C-3-09 Increase the percent of the transportation system in which travel conditions
can be detected remotely via video monitoring cameras, speed detectors, etc.
   D-1-06 Increase the percent of major and minor arterials are equipped with and
operating with video monitoring cameras
   D-1-07 Increase the number of critical sites with security monitoring
   D-1-08 Reduce the number of security incidents on transportation infrastructure
   D-1-09 Increase the number of critical sites with hardened security enhancements
   E-2-03 Increase the percent of agencies involved in CVO inspection, administration,
enforcement, and emergency management in the region with interoperable
communications
   E-4-03 Increase the rate of on-time completion of construction projects
   F-1-01 Decrease the number of pavement miles damaged by commercial vehicles
   F-1-02 Decrease the number of size and weight violations

G. Enhance the Integration and Connectivity of the Transportation System
   G-1 Aid in transportation infrastructure and operations planning (ALL)
      G-1-01 Increase the amount of data gathered from ITS enhancements used in
infrastructure and operations planning
      G-1-02 Increase the number of planning activities using data from ITS systems
      G-1-03 Increase the number of years of data in database that is easily searchable
and extractable
      G-1-04 Reduce project schedule deviation
      G-1-05 Reduce project cost deviation
      G-1-06 Reduce operations cost deviation
      G-1-07 Reduce administrative support rate (as part of overall project budget)
   G-2 Reduce need for new facilities (TM, CVO, MC & VS)
      B-1-01 Reduce the percentage of facility miles (highway, arterial, rail, etc.)
experiencing recurring congestion during peak periods
      B-1-02 Reduce the percentage of Twin Cities freeway miles congested in weekday
peak periods
      B-1-03 Reduce the share of major intersections operating at LOS F
      B-1-04 Maintain the rate of growth in facility miles experiencing recurring congestion
as less than the population growth rate (or employment growth rate)
      B-1-05 Reduce the daily hours of recurring congestion on major freeways
      B-1-06 Reduce the number of hours per day that the top 20 most congested
roadways experience recurring congestion
      B-1-07 Reduce the regional average travel time index
      B-1-08 Annual rate of change in regional average commute travel time will not
exceed regional rate of population growth
      B-1-09 Improve average travel time during peak periods
      B-1-10 Reduce hours of delay per capita
      B-1-11 Reduce hours of delay per driver
      B-1-12 Reduce the average of the 90th (or 95th) percentile travel times for (a group
of specific travel routes or trips in the region)
      B-1-13 Reduce the 90th (or 95th) percentile travel times for each route selected
      B-1-14 Reduce the variability of travel time on specified routes during peak and off-
peak periods
      E-2-04 Increase the use of electronic credentialing at weigh stations and border
crossings
Appendix B: Minnesota ITS Development Objectives

E-2-05 Increase the number of automated permits/credentials issued
E-3-11 Reduce average crossing times at international borders

H. Reduce Environmental Impacts

H-1 Reduce emissions/energy impacts and use associated with congestion (ST, TI, TM, CVO & VS)
B-1-01 Reduce the percentage of facility miles (highway, arterial, rail, etc.) experiencing recurring congestion during peak periods
B-1-02 Reduce the percentage of Twin Cities freeway miles congested in weekday peak periods
B-1-03 Reduce the share of major intersections operating at LOS F
B-1-04 Maintain the rate of growth in facility miles experiencing recurring congestion as less than the population growth rate (or employment growth rate)
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B-1-12 Reduce the average of the 90th (or 95th) percentile travel times for (a group of specific travel routes or trips in the region)
B-1-13 Reduce the 90th (or 95th) percentile travel times for each route selected
B-1-14 Reduce the variability of travel time on specified routes during peak and off-peak periods
H-1-01 Reduce excess fuel consumed due to congestion
H-1-02 Reduce total fuel consumed per capita for transportation
H-1-03 Reduce vehicle miles traveled per capita
H-1-04 Reduce MnDOT fleet gasoline use
H-1-05 Reduce MnDOT fleet diesel use
H-1-06 Reduce the amount of all emissions in the atmosphere
H-1-07 Reduce the amount of carbon dioxide emissions measured

H-2 Reduce negative impacts of the transportation system on communities (TM, PT, PS, ST & MC)
A-2-44 Reduce number of traffic law violations
B-2-01 Increase annual transit ridership
B-2-12 Increase the percentage of major employers actively participating in transportation demand management programs
B-2-13 Reduce commuter vehicle miles traveled (VMT) per regional job
B-2-14 Create a transportation access guide, which provides concise directions to reach destinations by alternative modes (transit, walking, bike, etc.)
B-2-19 Increase the number of carpools
B-2-20 Increase use of vanpools
B-2-21 Provide carpool/vanpool matching and ridesharing information services
B-2-22 Reduce trips per year in region through carpools/vanpools
H-2-01 Increase the average vehicle passenger occupancy rate in HOV lanes
H-2-02 Increase the amount of environmentally friendly de-icing material used
## Appendix C: Needs and Services Detail

### Service Package CVO01-Carrier Operations and Fleet Management

<table>
<thead>
<tr>
<th>ID</th>
<th>Need/Service</th>
<th>Operational Concept</th>
<th>Existing Capability</th>
<th>Gap/Planned Enhancement</th>
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<tbody>
<tr>
<td>CVFO13</td>
<td>Provide size and weight restrictions due to work zones for permitted loads</td>
<td>MnDOT and local agencies input information on size and weight restrictions within work zones into CARS.</td>
<td>Information about commercial vehicle restrictions due to work zones is provided on the 511 website in text and map format.</td>
<td>Integrate real-time restriction due to work zone data into automated permit routing system (RouteBuilder) to allow for real-time routing.</td>
<td>MnDOT and local agencies are responsible for providing size and weight restriction information for work zones on their roadways.</td>
<td>MnDOT is responsible to plan, design, operate and maintain the automated permit routing system and the 511 system for state roads.</td>
<td>None</td>
<td>CVO09</td>
</tr>
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<tr>
<td>CVF O12</td>
<td>Permit and route commercial vehicle operators of oversize and overweight loads to routes that accommodate size and weight requirements</td>
<td>• Permitted commercial vehicle operators and oversize/overweight vehicles use automated permit routing systems to generate route information based on size and weight requirements.</td>
<td>• Commercial vehicle operators apply for overweight/oversize permits online using MnDOT automated permit routing system (RouteBuilder). • Automated permit routing system (RouteBuilder) is integrated with TDA data and the Bridge Management database to allow for activated updating of bridge and roadway information.</td>
<td>• Automate data entry into the RouteBuilder to allow for the provision of real time data. • Automate real time data log to confirm movement on selected route(s). • Improve timeliness of data exchange among RouteBuilder, CARS and Bridge Management Database and Linear Referencing System (LRS). • Expand routing and permitting to include multistate and multi-jurisdictional road authorities. • Integrate CARS with RouteBuilder. • RouteBuilder replacement and upgrades. • Use GIS mapping for route permit issuing.</td>
<td>• MnDOT and local agencies are responsible for issuing permits. • MnDOT and local agencies are responsible for maintaining own system data on size and weight restrictions and road conditions. • MnDOT is responsible to plan, design, and implement automated permit routing system enhancements for state roads. • MnDOT is responsible to operate and maintain automated permit routing system for state roads.</td>
<td>• This service includes interconnects between current and future automated permit routing system and CARS; MnDOT, local agencies and CARS. • Interconnects between automated permit routing system and Private Fleet and Freight Management Center.</td>
<td>• Historical information to determine performance measures for number of permits issued, and what type of permit issued over a certain period of time.</td>
<td>• CV009</td>
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| CVF O14 | Direct commercial vehicle operators to the quickest route/time of travel | • MnDOT provides real time traffic and overweight restriction information to private trucking companies  
• Private fleet management develops routes utilizing in-house software or automated permit routing system and provides this information to drivers through electronic communications.  
• Commercial vehicle operators may also access route information at rest stops through the 511 website utilizing Wi-Fi and use the information to guide them to their destinations. | • MnDOT provides an XML feed of speed data through 511.  
• Critical incident, road condition, and commercial vehicle restriction and permit information is currently provided by 511.  
• RouteBuilder is the permit routing system used by MnDOT to direct commercial vehicle operators along a specified route. | • Integrate real-time speed, travel time, incident and restriction data, as well as data from the 511 system, into automated permit routing system to allow for providing routing based on travel time for CVO.  
• Automate real time data input to make timelier. | • MnDOT and local agencies are responsible for providing real-time size and weight restriction and traffic data for their roads.  
• MnDOT is responsible to plan, design, operate and maintain the automated permit routing system and the 511 system. | • Provision of the required real-time traffic data to automated permit routing system requires interconnects between 511 and MnDOT CVO. | • None | • CVO09  
• TI01  
• TI02  
• TI03 |
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| CVF  | Track commercial fleet                           | • Private fleet management tracks the location of their vehicles using GPS.          | • Larger trucking companies currently have the ability to track their fleet vehicles/personnel.  
• ISPs currently provide travel time and other data from probe vehicles. | • Investigate developing a partnership with a private company to provide MnDOT with anonymous probe traffic data. | • Private trucking companies are responsible for tracking their commercial fleets.  
• Private traffic providers are responsible to plan, design, operate and maintain their systems and to provide traffic data to MnDOT and other agencies in a usable format. | • Interconnects are required between MnDOT CVO and private fleet management to receive a data feed of vehicle location information and traffic data.  
• An interconnect is required between MnDOT CVO and 511 to provide travel time data. |                  |                                                        |
| CVF  | Measure historic commercial vehicle shipment performance | • MnDOT CVO and OIM measure historical commercial vehicle shipment performance by looking at industry measures to assist in planning and investment efforts. | • MnDOT CVO obtains information on freight movement and analyzes it to develop strategies and performance measures for MnDOT’s role in improving or augmenting freight movement. | • Improve timeliness and accuracy of shipment information to provide better data for performance analysis.  
• Provide new types of freight shipment data for new analysis and planning. | • MnDOT is responsible for obtaining and analysis of commercial shipment data. | • None. | Historical vehicle location and traffic data is archived for future analysis and planning purposes. |
## Service Package CVO02-Freight Administration

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</thead>
<tbody>
<tr>
<td>CVF O15</td>
<td>Track and manage interstate intermodal freight movements</td>
<td>• Fleet/freight managers track the movement of cargo and monitor its condition as it passes between modes and from state to state.</td>
<td>• Larger Private Trucking companies have the capability to track and manage movements of their freight.</td>
<td>• RFID on CVO vehicle license plate to give freight managers the ability to track carrier and loads (e.g. breach of security).</td>
<td>• Private trucking companies are responsible for tracking and managing their commercial fleets and freight.</td>
<td>• Interconnects are required between commercial vehicles and Private Fleet and Freight Management Centers.</td>
<td>• Interconnects are required between Private Fleet and Freight Management Centers and intermodal freight depots.</td>
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### Service Package CVO03-Electronic Clearance

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<tr>
<td>CVFO01</td>
<td>Minimize delays at weigh stations through additional automation</td>
<td>• Weigh stations use weight sensors, transponder readers, and mainline pre-clearance/sorting to gather safety and credential information and perform compliance check. • Weigh stations communicate with MnDOT CVO to retrieve critical carrier, vehicle, and driver data that is used to sort passing vehicles allowing vehicles with good records to pass or bypass the weigh station.</td>
<td>• MnDOT does not currently provide pre-clearance/mainline sorting at any of its weigh stations. • Sorting scales are located at the entrance of some weigh stations. • MSP uses a cellular-based system, Drivewise, for communicating vehicle safety information. • MnDOT is currently implementing a mainline sorting/weigh-in-motion (WIM) scale at Clarks Grove.</td>
<td>• Investigate whether automated clearance at weigh stations can be effective in the current market. • Utilization of virtual weigh stations to minimize delays. • Utilize sorting scales at all weigh stations. • Mobile 511 application is under development to assist in reporting.</td>
<td>• MnDOT and DPS are responsible to plan and design of automated clearance systems. • MnDOT maintains automated clearance systems. • DPS operates automated clearance systems.</td>
<td>• Interconnects between the roadside equipment, in-vehicle equipment and off-site databases are required.</td>
<td>• Data related to automated clearances is archived for future analysis and planning purposes. • Data from weigh stations is archived for one year.</td>
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<tr>
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<tr>
<td>CVF O02</td>
<td>Provide mobile weight enforcement</td>
<td>• Minnesota State Patrol officers use a portable scale on the roadside if they have reason to suspect a specific vehicle is in violation of weight laws. • Mobile weight enforcement is also used as part of virtual weigh stations.</td>
<td>• DPS currently uses both permanent and portable scales for weight enforcement. • DPS currently uses WIM stations at selected locations for weight enforcement. • DPS uses cameras at WIM stations to enhance enforcement.</td>
<td>• Add additional WIM stations as identified in MnDOT CVO Strategic Plan. • WIM sites used as enforcement areas with license plate readers to enhance enforcement. Legislation is needed to support mobile weight enforcement.</td>
<td>• MnDOT and Minnesota State Patrol are responsible to plan, design, operate and maintain weight enforcement systems. • FHWA oversees Weight Enforcement Plan.</td>
<td>• This service includes interconnects between roadside equipment and in-vehicle equipment.</td>
<td>• Archiving of historical enforcement data enhances planning for enforcement records and future targeted enforcement efforts. • Identification of violators • Plan for deployment of enforcement personnel. • Performance measures to measure the effectiveness of the program.</td>
<td>CVO08</td>
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| CVF O03 | Target enforcement at locations with history of violations                             | • Law enforcement agencies use analysis of data from WIM sites and from Virtual Weigh Stations (VWS) to determine locations with high levels of violations and use mobile enforcement to target these “hot spots” | • MnDOT currently uses both permanent and portable scales to address problem areas. | • Deploy additional VWS to provide for better identification of locations with high levels of violations.  
• Legislation is needed to support targeted enforcement at locations with history of violations. | • MnDOT is responsible to plan, design, operate and maintain portable and permanent scales.  
• Minnesota State Patrol is responsible for enforcement. | • Interconnects between in-vehicle equipment, roadside equipment and various databases are required. | None | • CVO07  
• CVO08  
• DM01  
• DM02 |
### Service Package CVO04-CV Administrative Processes

<table>
<thead>
<tr>
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<th>Associated Service Package</th>
</tr>
</thead>
<tbody>
<tr>
<td>CVF O04</td>
<td>Target enforcement on carriers, vehicles and drivers with history of violations and poor safety records</td>
<td>• Data from SAFER, and complaints made to MnDOT CVO and/or DPS are analyzed to determine carriers, drivers and vehicles that have a high level of violations or crashes. These problem drivers, carriers or vehicles are then targeted for future enforcement. • MnDOT uses federal FMCSA database to monitor safety data for compliance reviews.</td>
<td>• FMCSA PRISM identifies problem vehicles to revoke licenses. • SAFER system has company safety data, though it is possible for companies to hide their histories within the SAFER database by changing their company names. • MnDOT uses Motor Carrier Information System (MCIS) to track motor carrier credentials, operating authority, associated transactions, enforcement cases and hazardous materials incidents.</td>
<td>• Improve company tracking in SAFER for interstate carriers to reduce hiding of past safety issues. • Use databases for tracking intra-state carriers to reduce hiding of past safety issues.</td>
<td>• MnDOT is responsible to plan, design, operate and maintain CVO administrative databases. • Minnesota State Patrol is responsible for roadside enforcement.</td>
<td>• Interconnects are required between MnDOT CVO and various regional, state and federal CVO databases.</td>
<td>• Legislation on LPR data may restrict MnDOT from archiving and reporting LPR data. LPR data may be available for up to two weeks of time to allow for Minnesota State Patrol to issue citations on past violations.</td>
<td>• CVO07 • CVO08 • DM01 • DM02</td>
</tr>
<tr>
<td>ID</td>
<td>Need/Service</td>
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</table>
| CVF O06 | Provide electronic application, processing, fee collection, issuance and distribution of CVO credentials | • Commercial vehicle operators apply online for credentials and permits, make appropriate payments for fees, and receive the credentials and permits electronically.  
• State agencies quickly process applications and fees/taxes. | • Various websites provide information and access for electronic permit applications, license renewals, and IRP and IFTA applications.  
• MCIS is an offline MnDOT system used to issue credentials to non OS/OW vehicles. | • Integrate more permitting, credentialing, and tax features.  
• MnDOT plans to create a web-based system to replace the use of MCIS. | • MnDOT and DPS are both responsible to plan, design, operate and maintain electronic permitting application systems. | • Interconnects are required between various state, regional, and federal databases. | • Credential, permit and fee data are archived for customer records and future analysis and planning. |                           |
<p>| CVF O07 | Provide safety information from CVO databases to roadside and enforcement vehicles/personnel | • Roadside safety workers and law enforcement officers use CVO safety information from various agencies central systems to identify vehicles or operators with safety issues. | • MnDOT and Minnesota State Patrol can query databases such as PRISM, and SAFER for current safety information. | • Investigate ways to improve efficiency by integrating features and functions of multiple systems into one. | • MnDOT, DPS, and federal authorities are responsible to plan, design, operate and maintain their respective systems and equipment. | • Interconnects are required between various databases, roadside equipment, and law enforcement vehicles/personnel. | • Records of database queries are archived for future planning and enforcement efforts. | |</p>
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<thead>
<tr>
<th>ID</th>
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</thead>
<tbody>
<tr>
<td>CVF O18</td>
<td>Provide multi-state oversize/overweight permitting</td>
<td>● Commercial vehicle operators obtain OS/OW permits from multiple states with one application, rather than applying to each state individually.</td>
<td>● MnDOT already has an existing online OS/OW permitting system.</td>
<td>● Integrate Minnesota OS/OW permitting system with those of neighboring states to issue one permit for travel across multiple states.</td>
<td>● MnDOT and other state DOTs are responsible to plan, design, operate and maintain their own oversize/permitting systems and for coordination with other states and local agencies.</td>
<td>● Interconnects are required between various state, regional, and MnDOT CVO to coordinate multi-state permitting.</td>
<td>● Permit data is archived for customer records and future analysis and planning.</td>
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</tbody>
</table>

**Service Package CVO05-International Border Electronic Clearance**

While there are international border crossings in Minnesota, no needs or services under this service package were identified by stakeholders.

**Service Package CVO06-Freight Signal Priority**

Traffic signal priority for freight and commercial vehicles has not been implemented in Minnesota. No needs or services under this service package were identified by stakeholders.

**Service Package CVO07-Roadside CVO Safety**

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<tr>
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</thead>
<tbody>
<tr>
<td>CVF O03</td>
<td>Target enforcement at locations with history of violations</td>
<td>See information under CVO03.</td>
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<tr>
<td>CVF O04</td>
<td>Target enforcement on carriers, vehicles and drivers with history of violations</td>
<td>See information under CVO04.</td>
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<tr>
<td>CVF O07</td>
<td>Provide safety information from CVO databases to roadside and enforcement vehicles/personnel</td>
<td>See information under CVO04.</td>
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<tr>
<td>CVF O09</td>
<td>Provide automated roadside safety monitoring and reporting</td>
<td>• MnDOT CVO uses roadside facility equipment to communicate with on-board commercial vehicle equipment, as well as CVO administrative systems, in order to cross-check safety and security records regarding drivers, vehicles, and/or cargo.</td>
<td></td>
<td>• MnDOT does not currently provide automated roadside safety monitoring and reporting.</td>
<td>• Investigate the feasibility of providing automated roadside safety monitoring.</td>
<td>• MnDOT is responsible to plan, design, operate and maintain their roadside safety monitoring systems.</td>
<td>• Interconnections are required between in-vehicle equipment, roadside facility equipment, and various databases.</td>
<td>• Safety data is archived for customer/vehicle records and future analysis and planning.</td>
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</table>
### Appendix C: Needs and Services Detail

<table>
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<tr>
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</thead>
</table>
| CVF O10 | Provide on-board commercial vehicle safety monitoring and reporting | • Equipment in the commercial vehicle monitors the safety and security of the vehicle, driver, and cargo.  
• The information is relayed to the driver, fleet managers, and roadside safety inspection facilities. | • A limited number of commercial vehicles are currently equipped with safety monitoring equipment. | • Research the market penetration of on-board commercial vehicle safety and monitoring equipment in Minnesota. | • Private trucking companies are responsible for the maintenance and operations equipment located in their trucks and offices.  
• MnDOT is responsible for the maintenance and operations of equipment at roadside inspection facilities. | • Interconnects are required between in-vehicle equipment, fleet management, and roadside equipment. | • Safety data is archived for customer/vehicle records and future analysis and planning | CVO08 |

### Service Package CVO08-Smart Roadside and Virtual WIM

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<tr>
<td>CVF O02</td>
<td>Provide mobile weight enforcement</td>
<td>See information under CVO03.</td>
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<tr>
<td>CVF O03</td>
<td>Target enforcement at locations with history of violations</td>
<td>See information under CVO03.</td>
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<td>CVF004</td>
<td>Target enforcement on carriers, vehicles and drivers with history of violations</td>
<td>See information under CVO04.</td>
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<tr>
<td>CVF007</td>
<td>Provide safety information from CVO databases to roadside and enforcement vehicles/personnel</td>
<td>See information under CVO04.</td>
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<tr>
<td>CVF009</td>
<td>Provide automated roadside safety monitoring and reporting</td>
<td>See information under CVO07.</td>
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<tr>
<td>CVF010</td>
<td>Provide on-board commercial vehicle safety monitoring and reporting</td>
<td>See information under CVO07.</td>
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### Service Package CVO09-Freight-Specific Dynamic Travel Planning

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</thead>
<tbody>
<tr>
<td>CVF O12</td>
<td>Permit and route commercial vehicle operators of oversize and overweight loads to routes that accommodate size and weight requirements</td>
<td>See information under CVO01.</td>
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<tr>
<td>CVF O13</td>
<td>Provide size and weight restrictions due to work zones for permitted loads</td>
<td>See information under CVO01.</td>
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<tr>
<td>CVF O14</td>
<td>Direct commercial vehicle operators to the quickest route/time of travel</td>
<td>See information under CVO01.</td>
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<tr>
<td>ID</td>
<td>Need/Service</td>
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</tbody>
</table>
| ATIS23 | Provide information on available public and private truck parking facilities | • MnDOT provides rest area closure information to the 511 website and links to some other truck traveler information websites.  
• MnDOT provides truck parking availability information to fleet management, commercial vehicle operators, and private ISPs.  
• Commercial vehicle operators (truck drivers) obtain information from fleet management, or private ISPs. | • MnDOT provides a website with an interactive map of safety rest areas and their amenities.  
• MnDOT is currently implementing a system to provide real-time truck parking availability information to commercial vehicle operators. | • Instrument truck parking areas at rest facility with cameras or sensors to gather parking availability information.  
• Provide information on available truck parking at rest facilities on the 511 website and other truck traveler information websites.  
• Provide truck parking availability information to fleet management, commercial vehicle operators, and private ISPs. | • MnDOT is responsible to plan, design, operate and maintain the 511 system.  
• The North/West Passage states are responsible to plan, design, operate and maintain the North/West Passage website  
• Parking facility operators are responsible to plan, design, operate and maintain parking availability observation/detection systems. | • Interconnects are required between roadside equipment (cameras/sensors) and traveler information systems (websites).  
• Interconnects are also required between traveler information systems and fleet management/commercial vehicle operators/private ISPs. | • Utilization of truck parking facilities should be collected and archived. | • PM01  
• PM04  
• TI01  
• TI02 |

**Service Package CVO10-Road Weather Information for Freight Carriers**
MnDOT provides road weather information for freight carriers via Truckers’ Info page on the 511 website. No needs or services under this service package were identified by stakeholders. General provision of road weather information is covered under need/service ATIS04 in Volume 2 – Traveler Information Service Package Area.

**Service Package CVO11-Freight Drayage Optimization**
No needs or services under this service package were identified by stakeholders.
## Service Package CVO12-HAZMAT Management

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<tr>
<th>ID</th>
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<tbody>
<tr>
<td>CVF O11</td>
<td>Use RFID tags in conjunction with a black box for identification of HAZMAT materials</td>
<td>MnDOT, other state and local maintenance, law enforcement, and emergency response agencies can quickly identify the type(s) of hazardous materials carried by a truck involved in an incident or at an inspection and request the appropriate response equipment.</td>
<td>MnDOT does not currently have the ability to identify HAZMAT materials utilizing RFID tags.</td>
<td>Investigate the feasibility of utilizing RFID tags for identification of HAZMAT materials.</td>
<td>MnDOT and other agencies are responsible to operate and maintain mobile or roadside tag-reader equipment. Private trucking companies are responsible to procure and use RFID tags to identify HAZMAT materials.</td>
<td>Interconnects are required between in-vehicle equipment, roadside facility equipment, law enforcement and maintenance agencies, and various CVO databases.</td>
<td>HAZMAT identification data is archived for customer records and future safety studies and planning efforts.</td>
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<tr>
<td>ID</td>
<td>Need/Service</td>
<td>Operational Concept</td>
<td>Existing Capability</td>
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<tr>
<td>CVF O17</td>
<td>Manage Hazmat incidents</td>
<td>• Fleet managers track the location of vehicles and provide notification to MnDOT CVO when an incident involving hazardous materials has occurred or drivers when there has been a deviation in route of a vehicle carrying hazardous materials. • MnDOT CVO would then notify 511 and law enforcement/maintenance agencies of reported incidents involving hazardous materials.</td>
<td>• Larger trucking companies currently have the ability to track their fleet vehicles/personnel. • HAZMAT specialists are on call to respond to incidents when needed.</td>
<td>• Develop quick clearance (e.g. communication) procedures to address Hazmat rollovers. • Allow HAZMAT responders the ability to enter real-time incident information into 511.</td>
<td>• Private trucking companies are responsible for tracking and managing operations of their commercial fleets and notifying authorities of incidents involving hazardous materials.</td>
<td>• Interconnects between fleet management or ISP and MnDOT CVO are required to provide notification of incidents. • Interconnects between MnDOT CVO and 511 and law enforcement/maintenance agencies are required to provide notification to responders and travelers.</td>
<td>• Incident information is archived for future analysis, planning efforts, and tort claims.</td>
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### Service Package CVO13-Roadside HAZMAT Security Detection and Mitigation

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</thead>
<tbody>
<tr>
<td>CVF O05</td>
<td>Provide HAZMAT detection at roadside check facilities</td>
<td>• Roadside check facility workers use sensors at the roadside check facility detect the presence of hazardous materials.</td>
<td>• MnDOT does not currently provide for roadside HAZMAT detection.</td>
<td>• Investigate the feasibility of providing HAZMAT detection in Minnesota.</td>
<td>• MnDOT is responsible to operate and maintain roadside sensing and communications equipment.</td>
<td>• Interconnects are required between roadside facility equipment, law enforcement and maintenance agencies, and MnDOT CVO.</td>
<td>• HAZMAT detection data is archived for customer records, post-incident briefings, future safety studies and planning efforts.</td>
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### Service Package CVO14-CV Driver Security Authentication
No needs or services under this service package were identified by stakeholders.

### Service Package CVO15-Fleet and Freight Security
No needs or services under this service package were identified by stakeholders.

### Service Package CVO16-Electronic Work Diaries
No needs or services under this service package were identified by stakeholders.

### Service Package CVO17-Intelligent Access Program
No needs or services under this service package were identified by stakeholders.

### Service Package CVO18-Intelligent Access Program – Weight Monitoring
No needs or services under this service package were identified by stakeholders.

### Service Package CVO19-Intelligent Speed Compliance
No needs or services under this service package were identified by stakeholders.
### Service Package DM01-ITS Data Warehouse¹

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<tr>
<td>CVF O03</td>
<td>Target enforcement on locations with history of violations</td>
<td>See information under CVO03.</td>
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<tr>
<td>CVF O04</td>
<td>Target enforcement on carriers, vehicles and drivers with history of violations</td>
<td>See information under CVO04.</td>
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<tr>
<td>CVF O19</td>
<td>Improve quality and accessibility of commercial vehicle-related crash data</td>
<td>• Minnesota State Patrol and other law enforcement agencies collect and enter improved and more detailed data regarding crashes involving commercial vehicles into crash databases. • Law enforcement, DPS, planning agencies use improved data to plan safety and enforcement enhancements.</td>
<td>• Minnesota State Patrol and other law enforcement agencies currently collect relevant information during investigations of crashes.</td>
<td>• Investigate the use of advanced equipment to more efficiently collect crash data while minimizing the amount of field investigation time needed.</td>
<td>• MnDOT and Minnesota State Patrol are responsible to operate and maintain the field equipment and central databases.</td>
<td>• Interconnects are required between field equipment, law enforcement, and MnDOT CVO.</td>
<td>• Crash data is archived for future safety studies and planning efforts.</td>
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</table>

¹ See Volume 1 – Data Management Service Package Area for the description of DM1 – ITS Data Warehouse.
### Service Package DM02-Performance Monitoring\(^2\)

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\(^2\) See Volume 1 – Data Management Service Package Area for the description of DM2 – Performance Monitoring.
### Service Package VS01-Autonomous Vehicle Safety Systems

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</table>
| CVF  | Provide collision avoidance assistance for commercial vehicles                | • Intersection collision warning systems alert drivers of potential collisions.  
• Truck drivers use on-board safety and collision sensors to provide warnings to drivers about potential hazards around the vehicle or in its path. | • MnDOT is currently testing the FHWA's Cooperative Intersection Collision Avoidance System (CICAS) under the Connected Vehicle Initiative.  
• Individual trucking companies are investigating the use of on-board safety and collision sensors. | • Investigate the use of on-board safety and collision sensors to aid drivers in avoiding collisions. | • MnDOT is responsible to investigate and test appropriate sensors and related equipment, and maintain roadside equipment.  
• Private trucking companies and fleet managers are responsible to procure, operate, and maintain on-board equipment. | • Interconnects are required between roadside, on-board, and in-vehicle equipment. | • Warnings and driver/vehicle responses are archived for studies of effectiveness or accident investigations. | VS06  
VS13 |

### Service Package VS06-Stop Sign Gap Assist

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</table>
| CVF  | Provide collision avoidance assistance for commercial vehicles                |                     |                     |                         |                     |              |                   | VS06  
VS13 |

3 See Volume 8 – Vehicle Safety Service Package Area for the description of VS01 – Autonomous Vehicle Safety Systems.
4 See Volume 8 – Vehicle Safety Service Package Area for the description of VS06 – Stop Sign Gap Assist.
## Service Package VS11-Oversize Vehicle Warning

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<tbody>
<tr>
<td>ATM S35</td>
<td>Provide vehicle overheight detection/warning systems</td>
<td>§ MnDOT and local agencies use these systems to detect overheight vehicles, alert overheight vehicle drivers, and provide alternate route instructions. § Drivers of overheight vehicles follow instructions and take an alternate route.</td>
<td>§ An overheight detection/warning system has been tested in MnDOT District 1B. § Other systems are operational in few places within the state.</td>
<td>§ Deploy overheight detection/warning systems at locations with low height clearance bridge overpasses and tunnels. § Target deployment at locations experienced overheight incidents.</td>
<td>§ Each agency is responsible for the planning, design, construction, operations, and maintenance of its overheight warning systems.</td>
<td>§ This service includes interconnects between roadside detection equipment and roadside signage equipment. § It also includes interconnects between roadside equipment and TMCs and MCM centers. § It also includes interconnects between roadside equipment and in vehicle equipment for overheight vehicles.</td>
<td>§ None.</td>
<td>§ TM12 § PS19</td>
</tr>
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Service Package VS13-Intersection Safety Warning and Collision Avoidance

<table>
<thead>
<tr>
<th>ID</th>
<th>Need/Service</th>
<th>Operational Concept</th>
<th>Existing Capability</th>
<th>Gap/Planned Enhancement</th>
<th>Role/Responsibility</th>
<th>Interconnect</th>
<th>Data Archive Need</th>
<th>Associated Service Package</th>
</tr>
</thead>
<tbody>
<tr>
<td>CVF O08</td>
<td>Provide collision avoidance assistance for commercial vehicles</td>
<td>See information under VS01.</td>
<td></td>
<td></td>
<td></td>
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Appendix D: CVO Service Packages and Descriptions

The descriptions of CVO service packages are taken directly from ARC-IT version 8.2.

CVO01 Carrier Operations and Fleet Management
This service package manages a fleet of commercial vehicles. The Fleet and Freight Management Center monitors the vehicle fleet and can provide routes using either an in-house capability or an external provider. Routes generated by either approach are constrained by hazardous materials and other restrictions (such as height or weight). A route would be electronically sent to the Commercial Vehicle with any appropriate dispatch instructions. The location of the Commercial Vehicle can be monitored by the Fleet and Freight Management Center and routing changes can be made depending on current road network conditions. This service package also supports maintenance of fleet vehicles with on-board monitoring equipment. Records of vehicle mileage, preventative maintenance and repairs are maintained.

CVO02 Freight Administration
This service package tracks the movement of cargo and monitors the cargo condition. Interconnections are provided to intermodal freight shippers and intermodal freight depots for tracking of cargo from origin to destination. In addition to exceptions that are reported, on-going indications of the state of the various freight equipment are reported to the Fleet and Freight Management Center.

CVO03 Electronic Clearance
This service package provides for automated clearance at roadside check facilities. The roadside check facility communicates with the Commercial Vehicle Administration Center to retrieve infrastructure snapshots of critical carrier, vehicle, and driver data to be used to sort passing vehicles. This allows a good driver/vehicle/carrier to pass roadside facilities at highway speeds using vehicle to infrastructure (V2I) Communications. Results of roadside clearance activities will be passed on to the Commercial Vehicle Administration Center. The roadside check facility may be equipped with Automated Vehicle Identification (AVI), weighing sensors, communications equipment, and computer workstations. Communications may be implemented using a range of technologies from transponder data readers through connected vehicle short range communications.

CVO04 CV Administrative Processes
This service package supports program administration and enrollment and provides for electronic application, processing, fee collection, issuance, and distribution of CVO credential and tax filing. Through this process, carriers, drivers, and vehicles may be enrolled in a variety of programs including electronic clearance and wireless inspection programs which allow commercial vehicles to be screened at mainline speeds. Through this enrollment process, current profile databases are maintained in the Commercial Vehicle Administration Center and snapshots of this data are made available to the roadside check facilities. Current program status is maintained and made available to carriers, drivers, and other authorized users of the data. Enrolled carriers are provided the option to review and challenge the collected data.

Commercial Vehicle Administration Centers can share current program status and credential information with other Centers, so that it is possible for any Commercial Vehicle Administration Center to have access to all credentials, credential fees, credentials status and safety status information. In addition, it is possible for one Commercial Vehicle Administration Center to
Appendix D: CVO Service Packages and Descriptions

collect HAZMAT route restrictions information from other Commercial Vehicle Administration Centers and then act as a clearinghouse for this route restrictions information.

### CVO05 International Border Electronic Clearance
This service package provides for automated clearance at international border crossings. It augments the Electronic Clearance service package by allowing interface with border administration and border inspection related functions. This service package processes the entry documentation for vehicle, cargo, and driver, checks compliance with import/export and immigration regulations, handles duty fee processing, and reports the results of the crossing event to manage release of commercial vehicle, cargo, and driver across an international border. It interfaces with administrative systems used by customs and border protection, immigration, carriers, and service providers (e.g., brokers) and inspection systems at international border crossings to generate, process, and store entry documentation.

### CVO06 Freight Signal Priority
The Freight Signal Priority service package (FSP) provides traffic signal priority for freight and commercial vehicles traveling in a signalized network. The goal of the freight signal priority service package is to reduce stops and delays to increase travel time reliability for freight traffic, and to enhance safety at intersections.

### CVO07 Roadside CVO Safety
This service package provides for automated roadside safety monitoring and reporting. It automates commercial vehicle safety inspections at roadside check locations. The basic option, directly supported by this service package, facilitates safety inspection of vehicles that have been pulled off the highway, perhaps as a result of the automated screening process provided by the Electronic Clearance (CVO03) service package. In this scenario, only basic identification data and status information is read from the electronic tag on the commercial vehicle. The identification data from the tag enables access to additional safety data maintained in the infrastructure which is used to support the safety inspection, and may also inform the pull-in decision if system timing requirements can be met. More advanced implementations collect additional data from commercial vehicles. This service package focuses on manned inspection locations. See CVO08 for remote monitoring options using smart roadside infrastructure at unmanned, virtual inspection stations.

### CVO08 Smart Roadside and Virtual WIM
This service package includes the delivery of capabilities related to wireless roadside inspections and electronic screening/virtual weigh stations. Wireless roadside inspection is defined by a safety screening capability that employs communications technologies to obtain information from a commercial vehicle that will allow safety screening of the vehicle and its driver. This capability provides for the interrogation at mainline speeds of a commercial vehicle when it has entered a control segment or geofenced area. Vehicle identification and driver information are provided to the roadside unit. The information communicated can be used to verify compliance with safety requirements, allowing a decision to be made regarding whether the vehicle should pull in to a roadside check station. A more advanced version of this service package would download safety information measured on the vehicle including driver related information such as the driver log allowing real time evaluation that the vehicle and driver are meeting safety requirements. The electronic screening/virtual weigh stations capability employs communications technologies to obtain information from a commercial vehicle that will allow verification of permits or credentials for the vehicle. The information communicated is used to verify compliance with safety requirements, allowing a decision to be made regarding whether the vehicle should pull in to a roadside check station. This service package can also be used to
verify that the commercial vehicle meets vehicle weight (via weigh in motion capability) or dimension requirements.

**CVO09 Freight-Specific Dynamic Travel Planning**

This service package provides both pretrip and enroute travel planning, routing, and commercial vehicle related traveler information, which includes information such as truck parking locations and current status. The information will be based on data collected from the commercial fleet as well as general traffic data collection capabilities. The information, both real time and static can be provided directly to fleet managers, to mobile devices used by commercial vehicle operators, or directly to in vehicle systems as commercial vehicles approach roadway exits with key facilities such as parking. The service package can also provide oversize/overweight permit information to commercial managers.

**CVO10 Road Weather Information for Freight Carriers**

The service package is a special case of the Road Weather Advisories and Warnings for Motorists service package that focuses on Freight Carrier users. It provides the capability to collect road weather data from connected vehicles and using that data to develop short term warnings or advisories that can be provided to individual commercial vehicles or to commercial vehicle dispatchers. The information may come from either vehicles operated by the general public and commercial entities (including passenger cars and trucks) or specialty vehicles and public fleet vehicles (such as snowplows, maintenance trucks, and other agency pool vehicles). The raw data will be processed in a controlling center to generate road segment-based data outputs. The processing will also include a road weather commercial vehicle alerts algorithm to generate short time horizon alerts that will be pushed to user systems and available to commercial vehicle dispatchers. In addition the information collected can be combined with observations and forecasts from other sources to provide medium (next 2-12 hours) or long term (more than 12 hours) advisories through a variety of interfaces including web based and connected vehicle based interfaces.

**CVO11 Freight Drayage Optimization**

This service package covers the information exchanges between all intermodal parties to provide current drayage truck load matching and container availability and appointment scheduling at railroad and steamship line terminals. It includes a link from drivers and freight management systems dispatchers to an intermodal terminal reservation system and integrates an appointment function with Terminal Queue Status and Load Matching. The service package provides information to the dispatcher and driver concerning the availability status for pickup of a container at an intermodal terminal. It also provides drivers and dispatchers with both intermodal terminal queue length, and estimated time from the back of the queue to the gate.

**CVO12 HAZMAT Management**

This service package integrates incident management capabilities with commercial vehicle tracking to assure effective treatment of HAZMAT material and incidents. HAZMAT tracking is performed by the Fleet and Freight Management Center. The Emergency Management Center is notified by the Commercial Vehicle if an incident occurs and coordinates the response. The response is tailored based on information that is provided as part of the original incident notification or derived from supplemental information provided by the Fleet and Freight Management Center. The latter information can be provided prior to the beginning of the trip or gathered following the incident depending on the selected policy and implementation.
Appendix D: CVO Service Packages and Descriptions

CVO13 Roadside HAZMAT Security Detection and Mitigation
This service package provides the capability to detect and classify security sensitive HAZMAT on commercial vehicles using roadside sensing and imaging technology. Credentials information can be accessed to verify if the commercial driver, vehicle and carrier are permitted to transport the identified HAZMAT. If the credentials analysis and sensed HAZMAT information do not agree, the vehicle can be signaled to pull off the highway, and if required, an alarm can be sent to Emergency Management to request they monitor, traffic stop or disable the vehicle.

CVO14 CV Driver Security Authentication
This service package provides the ability for Fleet and Freight Management to detect when an unauthorized commercial vehicle driver attempts to drive their vehicle based on stored driver identity information. If an unauthorized driver has been detected, Fleet and Freight Management can activate commands to safely disable the commercial vehicle. Alarms can also be sent to emergency management to inform them of a potential commercial vehicle hijacking or theft and potential hazardous situation. In addition, Emergency Management can request Fleet and Freight Management to disable a specific vehicle in their fleet.

CVO15 Fleet and Freight Security
This service package provides enhanced security for commercial vehicle fleets and freight. Internal and external alerts and advisories are monitored to identify potential threats to the safety and security of the fleet and freight. It provides for the planning and tracking of three aspects of commercial vehicle shipments. For each shipment, the commercial vehicle, the freight equipment, and the commercial vehicle driver are monitored for consistency with the planned assignment. Any unauthorized changes are determined by the Fleet and Freight Management Center and then the appropriate people and Centers are notified. As the freight is shipped and tracked, security and public safety agencies may also interrogate the freight container to determine if it has been breached and to identify container contents. Once a route has been assigned, changes must be coordinated. Commercial Vehicle Drivers are alerted to any changes in route from the planned route and given an opportunity to justify a rerouting. Any unauthorized or unexpected route changes by the Commercial Vehicle will register a route deviation alert with the Fleet and Freight Management Center, which can notify local public safety agencies of the route deviation when appropriate (e.g., if there is safety sensitive HAZMAT being carried). Freight managers may decide to take further action on the alerts and/or provide responses that explain that the alerts are false alarms. If no explanation is received, the Fleet and Freight Management Center may notify the Emergency Management Center.

CVO16 Electronic Work Diaries
The Electronic Work Diaries service package is designed to collect information salient to the operation of a commercial vehicle, to log driver activity (work), and to report that information to regulators as well as fleet managers, while operating under various privacy regimes including that of the fleet manager, the local government and the national government.

CVO17 Intelligent Access Program
The Intelligent Access Program service package enables commercial vehicle operators simplified access to permit operations in exchange for remote compliance monitoring.

CVO18 Intelligent Access Program - Weight Monitoring
The Intelligent Access Program - Weight Monitoring service package enables commercial vehicle operators simplified access to permit operations in exchange for remote weight monitoring.
CVO19  Intelligent Speed Compliance
The Intelligent Speed Compliance service package uses the Global Navigation Satellite System (GNSS) to independently monitor the speed of a heavy vehicle and provide that information to regulatory authorities. It can be used to verify that commercial vehicles are not exceeding a set speed threshold, and/or to detect faulty speed limiter devices.