


RouteBuilder's Remote Application Submittal Software is for 32-bit x 86 Windows Computers

System Requirements:

You will need the following requirements on your computer to access and use the online permit application screen:

- **Windows XP**
- **Screen Resolution** of 800 x 600 or greater
- **Internet Explorer 6.0** (Highly recommended) (We have heard that Internet Explorer 5.5 and Netscape 6.1 work fine too but we don't work with them.)
-  **Adobe Acrobat Reader** required to receive permits via e-mail and to view forms. (Provided free of charge.)
[Click here to download.](#)
- **High-level cookies** are required. (See text below for information.)
- **Care must be used with anti-spyware software** so that Java and the cookie that our website requires are not blocked.

Information about how to set cookies in the browser that we highly recommend:

Internet Explorer 6

You can configure your privacy settings in Internet Explorer 6 by clicking **Internet Options** on the **Tools** menu, and then clicking the **Privacy** tab. The settings available are Block All Cookies, High, Medium High, Medium, Low and Accept All Cookies. This setting can be set at anything except Block All Cookies.

You also have the option of Per-Site Cookie Handling. Click on Edit on the Privacy tab to open the Per Site Privacy Actions dialog box. You will need to enter individual domains in the Per Site Privacy Actions dialog box. You will need to choose to ALLOW. (If you selected Accept All Cookies, this option is not available.)

Information about how to set cookies in the browsers that we **don't support** but we have been asked about:

Internet Explorer 7

You can configure your privacy settings in Internet Explorer 7 by clicking **Internet Options** on the **Tools** menu, and then clicking the

Privacy tab. Click on the **Advanced** button. Put a check mark in the box named **Override Automatic Cookie Handling**. Put another check mark in the **Always accept session cookies** box. Click OK and then click on OK again.

Internet Explorer 5.5

You can configure your security settings in Internet Explorer 5.5 by clicking **Internet Options** on the **Tools** menu, and then clicking the **Security** tab. Click the Web content zone you want (Internet), and then click **Custom Level**. Under **Cookies**, click the options you want, click **OK**, and then click **OK**.

Netscape 8.x

If Netscape 8.x doesn't allow cookies from our site, right-click on the green shield on the browser's tabbed header. This opens the control panel. Here you can override the browser engine and micro manage the use of pop-ups, cookies, Java, JavaScript and ActiveX just for our website. Allow cookies, pop-ups, Java and JavaScript.

Netscape 7.x

Click on the **Edit** menu in Netscape. Click on **Preferences**. Expand the **Privacy & Security** selection in the left part of the window. Click on **Cookies**. Under **Cookie Acceptance Policy**, check the **Enable all cookies** checkbox or **Allow cookies based on policy settings**. If **Allow cookies based on policy settings** is selected, click on View to ensure that the level is at high, medium or low. Save changes by clicking OK and then click OK again.

Netscape 6.x

Click on the **Edit** menu in Netscape. Click on **Preferences**. Expand the **Advanced** selection in the left part of the window. Click on **Cookies**. Check the **Enable all cookies** setting. Save changes by clicking OK and then click OK again.