## CSS Principles - A House of Cards

Create a lasting value for the community



#### CSD Process Characteristics of Excellence (Thinking Beyond the Pavement Conference, May 1998) Original CSD Principles (8 of 15)

- 1) Establish a multi-disciplinary team early with disciplines based on the needs of the specific project and include the public.
- 2) Seek to understand the landscape, the community, and valued resources before beginning engineering design.
- 3) Involve a full range of stakeholders with transportation officials in the scoping phase. Clearly define the purposes of the project and forge consensus on the scope before proceeding.
- 4) Tailor the highway development process to the circumstances. Employ a process that examines multiple alternatives and that will result in consensus on approaches.
- 5) Secure commitment to the process from top agency officials and local leaders.
- 6) Communication with all stakeholders is open and honest, early and continuous.
- 7) Tailor the public involvement process to the project.
- 8) Use a full range of tools for communication about alternatives (visualization).

#### CSD Project Qualities of Excellence (Thinking Beyond the Pavement Conference, May 1998) Original CSD Principles (7 of 15)

- 1) The project satisfies the purpose and needs as agreed to by a full range of stakeholders. This agreement is forged in the earliest phase of the project and amended as warranted as the project develops.
- 2) The project is a safe facility for both the user and the community.
- 3) The project is in harmony with the community, and it preserves environmental, scenic, aesthetic, historic, and natural resource values of the area, i.e., exhibits context sensitive design.
- 4) The project exceeds the expectations of both designers and stakeholders and achieves a level of excellence in people's minds.
- 5) The project involves efficient and effective use of the resources (time, budget, community) of all involved parties.
- 6) The project is designed and built with minimal disruption to the community.
- 7) The project is seen as having added lasting value to the community.

#### An AASHTO & FHWA CSS Vision was articulated

#### In 2011, Context Sensitive Solutions will:

- Be the way of doing business throughout the life cycle of a project from pre-planning through maintenance.
- Result in solutions that provide a net improvement to the community and environment.
- Meet needs and community goals as defined by a full range of stakeholders, including safety and mobility goals.
- Include the full involvement of stakeholders throughout decision making and in a way that is consistent with the broader vision for the community and environment.
- Include teams of multidisciplinary experts who all contribute to developing solutions together with stakeholders.

The Summary Report recommended adoption of 4 Core CSS Principles applying to transportation processes, outcomes, and decision-making and tied to key underlying and desired Qualities of Process (12) and Outcomes (5)

- 1. Strive towards a shared stakeholder vision to provide a basis for decisions.
- 2. Demonstrate a comprehensive understanding of contexts.
- 3. Foster continuing communication and collaboration to achieve consensus.
- 4. Exercise flexibility and creativity to shape effective transportation solutions while preserving and enhancing community and natural environments.

#### Underlying Qualities of a CSS Process:

- Establishes an interdisciplinary team early, including a full range of stakeholders, with skills based on the needs of the activities
- Seeks to understand the landscape, the community, valued resources, and the role of all appropriate modes of transportation in each unique context before developing engineering solutions
- Communicates early and continuously with all stakeholders in an open, honest, and respectful manner, and tailors public involvement to the context and phase
- Utilizes a clearly defined decision-making process
- Tracks and honors commitments through the life cycle of projects
- Involves a full range of stakeholders, including transportation officials, in all phases of a transportation program
- Clearly defines the purpose and seeks consensus on the shared stakeholder vision and scope of projects and activities while incorporating transportation, community and environmental elements

### Qualities of a CSS Process (continued):

- Secures commitments to the process from local leaders
- Tailors the transportation development process to the circumstances and uses a process that examines multiple alternatives, including all appropriate modes of transportation, to reach consensus
- Encourages agency and stakeholder participants to jointly monitor how well the agreed upon process is working; to improve it as needed; and to identify lessons learned (upon process completion)
- Encourages mutually supportive and coordinated multimodal and land-use decision-making
- Draws upon a full range of communication and visualization tools to better inform stakeholders; to encourage better dialogue; and to increase the credibility of the process

### Underlying Outcomes of a CSS Process:

- Transportation solutions that are in harmony with the community and preserve the environmental, scenic, aesthetic, historic, and natural resource values of the area
- Transportation solutions that are safe for all users
- Transportation solutions that solve problems that are agreed upon by a full range of stakeholders
- Transportation solutions that meet or exceed the expectations of designers and stakeholders and add lasting value to the community, the environment, and the transportation system
- Transportation solutions that demonstrate effective and efficient use of resources (people, time, budget) among all parties

# CSS Benefits - Agency

- 1. Improved predictability of project delivery
- 2. Improved project scoping and budgeting
- 3. Improved long term decisions and investments
- 4. Improved environmental stewardship
- 5. Optimized maintenance and operations
- 6. Increased risk management and liability protection
- 7. Improved stakeholder/public feedback
- 8. Increased stakeholder/public participation, ownership, and trust
- 9. Decreased costs for overall project delivery
- 10. Decreased time for overall project delivery
- 11. Increased partnering opportunities

# CSS Benefits - User

- 12. Minimized impact to human and natural environment
- 13. Improved mobility for users
- 14. Improved walkability and bikeability
- 15. Improved safety (vehicles, pedestrians, and bikes)
- 16. Improved multi-modal options (including transit)
- 17. Improved community satisfaction
- 18. Improved quality of life for community
- 19. Improved speed management
- 20. Design features appropriate to context
- 21. Minimized construction related disruption
- 22. Improved opportunities for economic development