



To Request State Assistance or Report a Petroleum or Hazardous Materials Spill
Call 24 Hours a Day



MINNESOTA DUTY OFFICER

1-800-422-0798 (651) 649-5451

FAX: (651) 296-2300

TDD: (651) 215-6952

Emergency Notification

If you spill a hazardous material or a petroleum product in Minnesota, you must call:

Local Authorities

9-1-1 FIRST, when there is a threat to life or property

The Minnesota Duty Officer

If there is a public safety or environmental threat and/or if state agency notification for reportable spills is required.

The National Response Center 1-800-424-8802, when a federal notification is required



Request for State Assistance

THE PURPOSE OF THE MINNESOTA DUTY OFFICER PROGRAM IS TO PROVIDE A 24-HOUR-A-DAY, 7 DAY-A-WEEK, ANSWERING POINT FOR EMERGENCY REQUESTS FOR STATE ASSISTANCE AND FOR REPORTING PETROLEUM OR HAZARDOUS MATERIALS SPILLS AND OTHER SERIOUS ACCIDENTS OR INCIDENTS



1-800-422-798

(651) 649-5451

Be ready to provide the following information when contacting the Minnesota Duty Officer:

All calls will require:

- Name of caller
- Telephone number for call-backs at the scene or facility
- Have local officials been notified of incident – Fire, Police, Sheriff
- Date, time and location of the incident

When making notifications of spills/incidents:

- Materials and quantity involved in incident
- Incident location – physical address, nearest cross streets, section/range, etc.
- Responsible party of incident (trucking firm name, property/business owner name, etc.)
- Telephone number of responsible party
- Any surface waters or sewers impacted
- What has happened or what is happening

When requesting state assistance for incidents:

- What kind of assistance is requested (informational, specialized team, etc.)
- Name of the requesting agency/facility
- Materials and quantity involved in the incident
- Have all local, county, and mutual aid resources been utilized

The following resources can be accessed by contacting the Minnesota Duty Officer:

State agencies with response personnel

- Bureau of Criminal Apprehension
- Department of Agriculture
- Department of Health
- Department of Natural Resources
- Department of Transportation
- Division of Homeland Security and Emergency Management
- State Fire Marshal and Office of Pipeline Safety
- Pollution Control Agency
- State Patrol
- Others as required

Other resources available

- State chemical assessment teams (CAT) and state emergency response team (ERT) (hazmat incident/accident response)
- Fire chiefs assistance and support teams (FAST)
- American Red Cross (ARC)
- Search and rescue dogs
- Civil Air Patrol (CAP)
- National Guard
- Amateur Radio – ARES/RACES
- Bomb Squads
- Minnesota Voluntary Organizations Active in Disasters (MnVOAD)
- FIREMAP